

### 1. LEAD ENTRY

|           | LEAD ENTRY                  |           |   |  |  |
|-----------|-----------------------------|-----------|---|--|--|
| TAB       | HEAD                        | Mandatory | Remark  |  |  |
| PRODUCT   | Main product<br>Sub Product | *         | Drop down   |  |  |
| Branch    | Branch                      | *         | Drop down   |  |  |
|           | CIF ID<br>Adhaar No<br>PAN  | *         | CIF ID will be automatically generate Adhaar No Scroller Not required Adhaar No must be 12 Digit Adhaar No would not start with 0 & 1 PAN length fixed 10 digit (FIRST 5 ALPHA, MID 4 NUMERIC & LAST 1 ALPHA) |  |  |
| Applicant | Prefix                      | *         | Drop down   |  |  |
| Applicant | First name                  | *         | SHOULD MATCH WITH PAN VERIFICATION Only One Word & No Initial   |  |  |
|           | Middle Name                 |           |   |  |  |
|           | Last Name                   |           |   |  |  |
|           | Gender                      | *         | Drop down   |  |  |

|                   | DOB                        | * | Calendar (match with PAN)   |
|-------------------|----------------------------|---|---|
|                   | Mobile                     | * | Should verify with OTP  |
|                   | Email ID                   |   | Should verify with OTP  |
|                   | Father Name                | * |   |
|                   | Mother name                |   |   |
|                   | Marital Status             | * | Drop down   |
|                   | Spouse Name                |   | In case of Married/Divorce/Widow/Separated  |
|                   | Adress Line 1              | * | Should be free field (max upto 40 character)  |
|                   | Adress Line 2              | * | Should be free field (max upto 40 character)  |
|                   | Landmark                   | * |   |
| Applicant Address | Pincode                    | * | API integration with Postal Code (FIXED 6 DIGIT)  |
|                   | Village                    |   | Drop down   |
|                   | District                   |   | Auto Fetch from PIN Code  |
|                   | City                       |   | Auto Fetch from PIN Code  |
|                   | State                      |   | Auto Fetch from PIN Code  |
|                   | Ownership                  | * | Owned / Rented  |
| Permanent Address |                            | * | Option - Permanent Address As Same As<br>Corrospondance Address, Otherwise same flow<br>of addrees  |
|                   | CIF ID<br>Adhaar No<br>PAN | * | Adhaar No Scroller Not required Adhaar No must be 12 Digit Adhaar No would not start with 0 & 1 PAN length fixed 10 digit (FIRST 5 ALPHA, MID 4 NUMERIC & LAST 1 ALPHA) |
|                   | Prefix                     | * | Drop down   |
| Guarantor         | First name                 | * | SHOULD MATCH WITH PAN VERIFICATION Only One Word & No Initial   |
|                   | Middle Name                |   |   |
|                   | Last Name                  | * | SHOULD MATCH WITH PAN VERIFICATION Only One Word & No Initial   |
|                   | Gender                     | * | Drop down   |

|                    | DOB               | * | Calender (match with PAN)  |
|--------------------|-------------------|---|--|
|                    | Mobile            | * | Should verify with OTP   |
|                    | Email ID          |   | Should verify with OTP   |
|                    | Father Name       | * |  |
|                    | Mother name       |   |  |
|                    | Marital Status    | * | Drop down  |
|                    | Spouse Name       |   | In case of Married/Divorce/Widow/Separated   |
|                    | Address Line 1    | * | Should be free field (max upto 40 character)   |
|                    | Address Line 2    | * | Should be free field (max upto 40 character)   |
|                    | Landmark          | * |  |
|                    | Pincode           | * | API integration with Postal Code (FIXED 6 DIGIT)   |
| Guarantor Address  | Village           | * | Drop down  |
|                    | District          | * | Auto Fetch from PIN Code   |
|                    | City              | * | Auto Fetch from PIN Code   |
|                    | State             | * | Auto Fetch from PIN Code   |
|                    | Ownership         | * | Owned / Rented   |
| Permanent Address  |                   | * | Option - Permanent Address As Same As<br>Correspondence Address, Otherwise same flow<br>of address |
| Co- Applicant      | Same as above     |   |  |
| Collateral Details | Vehicle No        | * |  |
|                    | Model             | * |  |
|                    | Vehicle Colour    | * |  |
|                    | Fuel Type         | * | Drop Down (Petrol, Diesel, CNG Factory fitted, CNG Outside fitted)                                 |
|                    | Registration Date | * |  |

|                    | Registration Year     | * |   |
|--------------------|-----------------------|---|---|
|                    | Insurer               | * |   |
|                    | Policy No             | * |   |
|                    | Owner                 | * | Drop Down (1/2/3)                       |
|                    | Insurance status      | * | Drop down (Lapsed / valid)              |
|                    | Insurance Type        | * | Drop down (Comprehensive / Third Party) |
|                    | Validity date         | * |   |
|                    | Expected Market Value | * |   |
| Loon Dataile       | Loan Amount           | * |   |
| Loan Details       | Required Tenure       | * |   |
|                    | Monthly Self Income   | * |   |
|                    | Monthly family Income | * |   |
| Additional Details | Monthly Exp           | * |   |
|                    | Monthly Obligation    | * |   |
|                    | Loan Purpose          | * |   |
|                    | Reference Name 1      | * |   |
|                    | Reference Relation    | * | Dropdown                                |
| Reference          | Reference Mobile      | * | Length 10                               |
|                    | Reference Name 2      | * |   |
|                    | Reference Relation    | * | Dropdown                                |
|                    | Reference Mobile      | * | Length 10                               |
| Additional Remark  | Comment Box           |   |   |

# 2. Tele Calling Team

| Question                                      | Remark                        | Remark by tele caller |
|---|-------------------------------|-----------------------|
| KYC Confirmation                              | Satisfactory/Not Satisfactory |                       |
| Loan Amount & Tenure                          | Satisfactory/Not Satisfactory |                       |
| Vehicle Details                               | Satisfactory/Not Satisfactory |                       |
| Job Details/Income details                    | Satisfactory/Not Satisfactory |                       |
| Borrower Monthly Income                       | Satisfactory/Not Satisfactory |                       |
| Borrower Monthly Expenses                     | Satisfactory/Not Satisfactory |                       |
| Borrower Monthly EMI Obligation               | Satisfactory/Not Satisfactory |                       |
| No of Member in family                        | Satisfactory/Not Satisfactory |                       |
| No of Earning Member                          | Satisfactory/Not Satisfactory |                       |
| Family Income                                 | Satisfactory/Not Satisfactory |                       |
| Vehicle Ownership                             | Satisfactory/Not Satisfactory |                       |
| Bank Name                                     | Satisfactory/Not Satisfactory |                       |
| Bank Account Vintage                          | Satisfactory/Not Satisfactory |                       |
| Asked when field officer collected documents  | Satisfactory/Not Satisfactory |                       |
| Reference Cross Check                         | Satisfactory/Not Satisfactory |                       |
| Suitable time for meeting to collect the docs |                               |                       |
| Inform Customer about product they applied    |                               |                       |

# 3. Documents Collection

| List of Documents                       | Borrower  | Guarantor |
|---|-----------|-----------|
| PAN Card                                | HARD COPY | HARD COPY |
| Adhaar Card                             | HARD COPY | HARD COPY |
| Address Proof (Latest Electricity Bill) | HARD COPY | HARD COPY |
| Photos                                  | HARD COPY | HARD COPY |
| PDC Cheque                              | HARD COPY | HARD COPY |
| Bank Statement for the 6 Months         | HARD COPY | Optional  |
| ITR                                     | Optional  | NA        |

### 4. CREDIT ASSESSMENT

| CIBIL Verification | On the basis of Report fetch       |  |
|--------------------|------------------------------------|--|
| FI STATUS          | Will prepare manual & upload sheet |  |

| TVR Status                | Will prepare manual & upload sheet                   |  |
|---------------------------|--|--|
| Vehicle Valuation         | Will prepare manual & upload sheet                   |  |
| Bank Statement Analyzed   | Separate report on the basis of 6 month statement    |  |
| Income Assessment         | Will prepare manual & upload sheet                   |  |
| Personal Discussion Sheet | Will prepare manual & upload sheet                   |  |
| Eligibility Sheet (FOIR)  | Will prepare manual & upload sheet                   |  |
| List of Documents         | Cross check whether all documents collected by FO or |  |
| List of Bocuments         | not  |  |
| Occupancy                 | Self Occupied / Rented                               |  |
| Credit team Remark        |  |  |
| Negative Remarks          |  |  |
| Final CAM Preparataion    | Will prepare manual & upload sheet                   |  |

| Vehicle Information          |  |
|------------------------------|--|
| Vehicle Type                 |  |
| Chassis No                   |  |
| Engine No                    |  |
| Insurer name                 |  |
| Insurance Policy No          |  |
| Year of Manufacture          |  |
| Registration Year of Vehicle |  |
| Policy Validity Till         |  |
| RC Date                      |  |
| Vehicle Model / Item Type    |  |
| Vehicle Color                |  |
| Company / Maker              |  |
| Fitness                      |  |
| Dealer                       |  |
| RTO                          |  |
| Vehicle NO                   |  |
| Transmission                 |  |
| Fuel Type                    |  |
| Owner                        |  |
| Car Type                     |  |

# 5. Documents Signing

| Documents       | Signed & checked |
|-----------------|------------------|
| Sanction Letter | Yes/No           |

| Loan Agreement kit                    | Yes/No |
|---------------------------------------|--------|
| PDC                                   | Yes/No |
| NACH                                  | Yes/No |
| KYC of Borrower                       | Yes/No |
| KYC of Guarantor                      | Yes/No |
| Photo OF Borrower/ Co Borr/ Guarantor | Yes/No |
| Disbursement Request letter           | Yes/No |

| Documents Signing           |   |           |   |
|-----------------------------|---|-----------|---|
| TAB                         | HEAD  | Mandatory | Remark  |
| Bank Validation             | Account Holder name<br>Account No.<br>Confirm Account No<br>IFSC Code       | *         | Both Account No Should be same otherwise reject |
| Disbursement<br>Calculation | Loan Amount Processing Fees Advance EMI/Pre EMI GST Net Disbursement Amount | *         |   |

# 6. Disbursement

### 7. Post Disbursement

| Post Disbursement |                            |           |                |
|-------------------|----------------------------|-----------|----------------|
| TAB               | HEAD                       | Mandatory | Remark         |
| Documents         | Insurance With HP endorsed | *         |                |
|                   | NOC (Previous) If financed | *         |                |
|                   | RTO SLIP                   | *         |                |
|                   | Endorsed RC                | *         | within 45 Days |