

# TROY EKDAHL

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Github: <https://github.com/TEkdahl92>

Portfolio: <https://tekdahl92.github.io/React-Portfolio/>

## PROFESSIONAL SUMMARY

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Full Stack Web Developer using my background in customer service to build a more intuitive user experience on the web. Recently earned a certificate in full stack development from the University of Texas at Austin, with newly developed skills in JavaScript, CSS, React.js, and responsive web design. Known as a fun and innovative problem solver passionate about developing apps, with a focus on mobile-first design and development. With each project, my aim is to best engage my audience for an impactful user experience.

## SKILLS

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<b>Languages:</b> HTML/CSS, Javascript, React.js, Handlebars.js, Express.js, MERN, Three.js, GSAP, Tailwind, Bootstrap, JQuery, JSON, AJAX	<b>DataBases, Servers, API's:</b> Node, ES6, Object Oriented Programming, MySQL, MVC Paradigm, Sequelize, Testing, MongoDB
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## PROJECTS

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### Get Lit Book Club

Interactive MERN Stack Application worked on by 5 members

The idea for Get Lit was originally conceptualized by our team member Sierra Nutt who was looking to develop an app that improves upon the groundwork that websites like goodread.com set forth. Why can't the utility of a social cataloging website be combined with a fun and fresh UI and UX? Get Lit aims to take the next step towards the future in which reading is promoted in a way that welcomes both experienced and new readers alike, through the wardrobe, into a world of wonder and possibility. My responsibility was the landing page of the project which utilizes *React* | *SASS* | *HTML5* | *Node JS* | *MongoDB* | *NPM* | *Three JS* | *GSAP*

**Project Temporary Website:** <https://get-lit-book-clubs.herokuapp.com/>

### Getting-Up-RPG

Interactive Full-Stack Project worked on by 5 members

With this project our team desired to create a game that took into account a range of disruptive possibilities from benign ever day realities to comically absurd improbabilities that could disrupt the shared experience of a morning routine. In these difficult times it is our hope that "Getting up." acts as a humorous distraction from the oft ridiculousness of the human

condition. My responsibility on this project was the frontend which utilizes *HTML* | *CSS* | *Javascript* | *Node JS* | *Handlebars* | *NPM*

**Project Temporary Website:** <https://getting-up-rpg.herokuapp.com/>

## PROFESSIONAL EXPERIENCE

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11/2021 to 06/2022 **Service Operator**

**CGI Group** – Belton, TX

- Communicated basic support to non-technical internal users through desk side support services.
- Resolved diverse range of technical issues across multiple systems and applications for customers and end-users across various time zones resulting in a 99% satisfaction rate.
- Achieved a 95% performance rating on a weekly basis with calls lasting less than 10minutes and 0 downtime in-between each call.
- Resolved 20-30 calls tickets a day through efficient triaging of problems.
- Slashed down-time of members by 30% through effective routing of issues.

01/2021 to 04/2021 **Order Selector**

**HEB** – Temple, TX

- Transferring 4000+ food/grocery products by utilizing variety of forklifts from warehouse to trucks.
- Procured merchandise and stored it in safely manner with zero downtime.
- Achieved the goal of performing tasks to meet company and productivity goals at a 100% correct product pickrate at 100% speed goal (ex. 60min time limit done in 60mins).
- Assisted in 100+ hours of cleaning and maintaining a safe workplace off order picking hours.

03/2015 to 12/2020 **Order Selector**

**Walmart** – Temple, TX

- Transferring 2500+ food/grocery products by utilizing variety of forklifts from warehouse to trucks.
- Procured merchandise and stored it in safely manner with zero downtime.
- Achieved the goal of performing tasks to meet company and productivity goals at a 100% correct product pickrate at 120% speed goal (ex. 60min time limit done in 48mins).
- Assisted 100+ new and veteran members in achieving the companies 100% speed goal.

## EDUCATION

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09/2022

**Certificate of Completion: Full Stack Web Development**

**University of Texas At Austin** - Austin, TX

- Create full-stack single-page web applications using RESTful API routes and AJAX methods, and described how front-end applications communicate with back-end applications and databases.