GOV.UK

Universal Credit Thomas Shirley: Sign out

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Statement

Thomas Shirley 45 Deanbrook Close, Shirley, SOLIHULL, B90 4XS

Your payment this month is

£251

This will be paid by 8pm on 8 August 2018

How we calculate your payment

Your payment is based on what you've told us and covers the period between 2 July and 1 August.

Standard allowance £251.77

You receive a standard Universal Credit allowance each month

Total before adjustments

£251.77

Total payment for this month

£251.77

What can I do if I think this statement is incorrect?

It is important that you tell us straight away.

You can ask for a written explanation. You need to contact us **within 1 month of the date on this statement (2 August 2018).** Call us on 0800 328 5644 (Textphone: 0800 328 1344). Alternatively, you can write to us at Freepost DWP UNIVERSAL CREDIT FULL SERVICE.

If you have new information that could affect your payment or think something has been overlooked, you can request a **mandatory reconsideration.** When we've looked at the decision again, we'll explain our reasons in a **mandatory reconsideration notice.**

Can I appeal?

If after a mandatory reconsideration, you still disagree with our decision you can appeal it. Your mandatory reconsideration notice includes details on how to do this.

Help managing your money

If you have trouble making your money last for the month, you can <u>ask</u> <u>for help with budgeting (/journal/add-journal-entry-write-content/MESSAGE_FOR_MY_WORK_COACH?</u> <u>prePopulate=helpPlanBudget)</u>.

Other support you may be able to get

You may be able to get extra support, eg free school meals, food if you're pregnant or have a young child, help with legal costs and the costs of using courts or tribunals. You'll find more information about this on GOV.UK (https://www.gov.uk/government/publications/universal-credit-and-other-benefits-quick-guide).

Examples of support you can get

What you can get may depend on how much you earn.

Your take-home pay for this Universal Credit period is **£0.00**.

| If your take-home pay per month is up to | You may be able to get help with |
|---|---|
| £435 (or up to £935 if you are responsible for a child or have limited capability for work) | Health costs Including free NHS prescriptions, free NHS wigs and fabric supports, free NHS dental treatment, free sight tests in England (NHS eye examinations are already free in Scotland), vouchers towards the cost of glasses or contact lenses and help with the cost of travel to receive NHS treatment on referral. |
| £1,250 | Energy-saving home improvements The ECO Affordable Warmth scheme may be able to help you with energy-saving measures like a new boiler or insulation. |
| £1,250 (including any other income) | Prison visits If you're over 18 you can get help with the costs of visiting a close relative or partner in prison. |

It is your responsibility to make sure that any information you supply in support of your claim to any of these benefits is correct. Government departments can conduct checks on whether you are currently entitled to Universal Credit and on the amount you are earning.