Benjamin Pilgrim

Employment

Mar 2022 - Nov 2023

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Colchester, Essex

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TGNThump

MMT Digital - Cloud Systems Engineer

Vodafone - Senior DevOps Engineer (via MMT Digital)

- As part of the SRE Leadership Team, I've helped to define and implement a strategy for the creation of a global Internal Developer Platform, a strategic initiative to centralise Cloud Engineering functions across Vodafone into a single platform, driving internal efficiency while reducing time-to-market
- I was drafted into a "Skunk Works" team to deliver an end-to-end prototype of said platform, unlocking immediate value for both our team and another local market
- I designed and lead development of serverless control plane APIs for the platform, using AWS Lambda, API Gateway, Step Functions, DynamoDB and S3
- I developed and maintained Terraform modules for AWS infrastructure, including Lambda, API Gateway and CloudFront, used by multiple teams across Vodafone
- I've worked across team boundaries, delegating where necessary, to mitigate blockers to strategic delivery
- I led the design and development of an Azure Devops Pipelines CI/CD/CT framework for consumers of the platform, enabling teams to deploy their services to multiple environments with minimal configuration
- I developed a package manager CLI tool and web interface for parameterised service templates, accelerating time to market by enabling deployment of new service repositories, complete with baseline CI/CD, infrastructure and code in minutes rather than days
- I've championed software engineering and DevOps best practices, guiding my team to improve code quality and reliability through automated testing, linting, formatting and type-checking at CI time
- I've mentored junior and mid level engineers through pair programming, code reviews, helping to improve their technical skills and confidence

Jul 2019 - Mar 2022

HTK - Software Engineer

- I designed and developed a multi-account AWS architecture using Terraform for a greenfield data lakehouse platform
- I was the technical owner, designer and lead developer of a distributed event-driven customer journey automation platform
- I developed Java / Spring Boot based services, user interfaces and APIs following a 3tier application model for a multi-tenant SaaS platform
- Assisted the operations and quality assurance teams with investigating, mitigating and fixing production incidents and bugs reported by customers
- Designed and developed frontend user interface pages and components, including a complex promotion builder with a 'drag-n-drop' nested condition editor for use by customers

Sep 2018 - Jun 2019

Liverpool Guild of Students - Student Staff Theatre Technician

Lighting and Sound Operator at Liverpool Guild of Students, working with student societies and other organisations on musicals and events.

Awards

2023

Finalist for Young Digital Professional of the Year

Computing - Digital Technology Leaders Award

Education

2016 - 2019

University of Liverpool - BSc (Hons) Computer Science (First Class)







