



## Tomasz Guściora

Senior Analytical Consultant

### Contact details

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### Technical Skills

- ML / AI ★★★★★
- Python ★★★★★☆
- SAS 4GL/CASL ★★★★★☆
- SQL ★★★★★☆
- Make ★★★★★☆
- Docker ★★☆☆☆
- Git ★★☆☆☆

### Soft Skills

- Communication ★★★★★☆
- Goal-oriented ★★★★★☆
- Team player ★★★★★☆

### Certificates

- Automated - everyday powered by AI, Eduweb 04.24
- SAS Viya & Python integration fundamentals, SAS 03.24
- Accelerating SAS Code on the SAS Viya Platform, SAS 12.23
- AI\_Devs 2 - GPT-4 applications, Brave courses 11.23

## Summary

Searching for truth in data 🔍 🤖.

Seasoned professional with over 11 years of experience in data analytics field. Broad experience in financial industry - banking & insurance. Goal-oriented out-of-the-box thinker. Avid life-long learner. Fascinated by what can be achieved combining automation, programming, artificial intelligence and machine learning.

## Experience

Senior Analytical Consultant, SCS Expert Sp z o.o.

01.22 - Present

- building and testing analytical models
- presenting design/solution/application to the client throughout the project lifecycle
- acting as nominated contact for clients on specific opportunities, throughout the sales and/or project lifecycle, concerned with maintaining the relationship and resolving any issues
- facilitating workshops/meetings with clients, SAS and/or industry personnel
- serving in a lead consultant capacity for pilots and projects
- maintaining detailed knowledge of solutions, technologies, methodologies and procedures and keep up to date with industry/business sector developments

Analytical Consultant, SAS Poland Sp z o.o.

01.20 - 12.21

- analyzing large volumes of customer data
- translating customer needs into analytic requirements
- supporting data validation, cleaning and preparation to facilitate analysis
- conducting customer sessions for requirements gathering, data discovery, analysis, reporting, and presentation
- building and testing analytic models
- creating data visualizations and reports
- automating analytic processes

Data Analytics Capability manager, AVP, Citi UK

07.18 - 06.19

- leading in-country delivery of analytic projects, tools & solutions
- democratizing data & data-driven decisions across business
- driving engagement between business and technology
- developing automation solutions within available tools
- managing campaigns & ECRM implementation, delivery, tracking & related projects
- supervising campaigns team

Data Analytics Head, Citi Indonesia

01.18 - 06.18

- managing business analytics
- supervising analytics team
- supporting regional analytics initiatives
- talent rotation program participant

Community champion,  
Dataquest.io 06.23

Linear Modelling in Python  
Course,  
Dataquest.io 06.23

SAS: Highly-effective data  
manipulation with DS2,  
SAS 04.23

Introduction to Portfolio  
Analysis in Python,  
DataCamp 12.22

Machine Learning  
Fundamentals Course,  
Dataquest.io 09.22

SQL Fundamentals Course,  
Dataquest.io 05.22

SAS macro language:  
advanced training,  
SAS 12.21

SAS Viya: programming,  
SAS 09.21

SAS Viya: Visual Data Mining  
and Machine Learning,  
SAS 12.20

SAS Viya: Introduction,  
SAS 08.20

Data Analysis in Python,  
Labmasters 05.20

Applied Analytics using SAS  
Enterprise Miner,  
SAS 03.20

Data Processing with SAS:  
macro language,  
SAS 03.20

Project management based on  
PMBok methodology,  
Biznes Projekty 05.13

Segmentation techniques and  
applications,  
SAS 05.13

**CRM & Campaigns Head, Citi UK** 09.15 – 06.18

- co-managing campaign strategy
- managing campaign sizing, delivery & campaign tracking team
- managing projects related to campaigns, sales, NPS processes
- supervising sales reporting
- monitoring, enhancing and promoting CRMS utilization

**Customer Analytics & CRM Expert Analyst, Citi Poland** 06.14 – 08.15

- gathering of campaign requirements, (working with Finance, Marketing and Risk)
- identification of final campaign rules
- monitoring and promoting CRMS utilization
- developing reporting metrics that provide clear evaluation of CRMS activity

**CRM Specialist, Compensa Vienna Insurance Group** 07.13 – 05.14

**CRM Junior Specialist, Compensa Vienna Insurance Group** 10.12 – 06.13

**Intern, Compensa Vienna Insurance Group** 07.12 – 09.12

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## Education

**Data Science in Business, University of Warsaw** 10.19 – 06.20

- postgraduate studies - Department of Economics
- workshops using R software

**Club member, Toastmasters Leaders** 06.13 – 10.14

- exercising and acquiring skills necessary in public speaking

**Computer Science and Econometrics, University of Warsaw** 10.08 – 06.14

- bachelor studies - Department of Economics
- additional course finished - "Projektowanie Systemów Rachunkowości" (Designing Accounting Systems)
- masters courses with SAS specialization - 2012 to 2014