TDPL-LAB

EXPLORER

OPEN EDITORS

TDPL-LAB

Usecaseslab1.docx | usecases_laba2.docx.pdf | readme.md | main.c ...\CMS U | main.c ...\AUCTION SYSTEM U | imperativelang.md U | roundrobin.md U

WEEK-02(7-08-2024) > CMS > main.c > ...

POSTMAN CONSOLE | COMMENTS | PROBLEMS | OUTPUT | DEBUG CONSOLE | TERMINAL | PORTS

```
CMS> cd "c:\Users\Tharun\Desktop\B-tech(22-26)\3rd yr\CS302-THEORY AND DESIGN OF PROGRAMMING LANGUAGES\TDPL-LAB\WEEK-02(7-08-2024)\CMS\" ; if ($?) { gcc main.c -o main } ; if ($?) { .\main }
1. Create Ticket
2. View Tickets
3. Update Ticket Status
4. View Feedbacks
5. Exit
Enter choice: 2
1. Create Ticket
2. View Tickets
3. Update Ticket Status
4. View Feedbacks
5. Exit
Enter choice: 1
Enter description: test 2
Enter customer name: tharun
Enter priority (1-5): 5
Ticket ID 1 assigned to Agent 1.
Ticket created and assigned successfully.
1. Create Ticket
2. View Tickets
3. Update Ticket Status
4. View Feedbacks
5. Exit
Enter choice: 2
Ticket ID: 1, Description: test 2, Customer: tharun, Status: Assigned, Priority: 5, Assigned Agent ID: 1
1. Create Ticket
2. View Tickets
3. Update Ticket Status
4. View Feedbacks
5. Exit
Enter choice: 1
Enter description: test 2.2
Enter customer name: tharun 2
Enter priority (1-5): 4
Ticket ID 2 assigned to Agent 2.
Ticket created and assigned successfully.
1. Create Ticket
2. View Tickets
3. Update Ticket Status
4. View Feedbacks
5. Exit
Enter choice: 1
Enter description: test 2.3
Enter customer name: tharun 3
Enter priority (1-5): 3
Ticket ID 3 assigned to Agent 3.
```

powershell

Code CMS

Do you want to install the recommended 'vscode-pdf' extension from tomoki1207 for usecases_laba2.docx.pdf?

Install | Show Recommendations

main* | Run Testcases | 0 0 0 | Git Graph | Ln 174, Col 1 | Spaces: 4 | UTF-8 | CRLF | C | Llama Coder | Go Live | Ninja | Win32 | Tabnine: Sign-in is required | Prettier

TDPL-LAB

EXPLORER

OPEN EDITORS

TDPL-LAB

Usecaseslab1.docx | usecases_laba2.docx.pdf | readme.md | main.c ...\CMS U | main.c ...\AUCTION SYSTEM U | imperativelang.md U | roundrobin.md U

WEEK-02(7-08-2024) > CMS > main.c > ...

POSTMAN CONSOLE | COMMENTS | PROBLEMS | OUTPUT | DEBUG CONSOLE | TERMINAL | PORTS

```
Ticket ID 3 assigned to Agent 3.
Ticket created and assigned successfully.
1. Create Ticket
2. View Tickets
3. Update Ticket Status
4. View Feedbacks
5. Exit
Enter choice: 2
Ticket ID: 1, Description: test 2, Customer: tharun, Status: Assigned, Priority: 5, Assigned Agent ID: 1
Ticket ID: 2, Description: test 2.2, Customer: tharun 2, Status: Assigned, Priority: 4, Assigned Agent ID: 2
Ticket ID: 3, Description: test 2.3, Customer: tharun 3, Status: Assigned, Priority: 3, Assigned Agent ID: 3
1. Create Ticket
2. View Tickets
3. Update Ticket Status
4. View Feedbacks
5. Exit
Enter choice: 3
Enter ticket ID to update status: 2
Enter new status (In Progress/Resolved): Resolved
Ticket resolved. Requesting customer feedback...
How would you rate the service? 6
Was your issue resolved promptly? yes
Would you recommend our service? yes
Thank you for your feedback!
Ticket status updated successfully.
1. Create Ticket
2. View Tickets
3. Update Ticket Status
4. View Feedbacks
5. Exit
Enter choice: 2
Ticket ID: 1, Description: test 2, Customer: tharun, Status: Assigned, Priority: 5, Assigned Agent ID: 1
Ticket ID: 2, Description: test 2.2, Customer: tharun 2, Status: Resolved, Priority: 4, Assigned Agent ID: 2
Feedback:
  How would you rate the service?: 6
  Was your issue resolved promptly?: yes
  Would you recommend our service?: yes
Ticket ID: 3, Description: test 2.3, Customer: tharun 3, Status: Assigned, Priority: 3, Assigned Agent ID: 3
1. Create Ticket
2. View Tickets
3. Update Ticket Status
4. View Feedbacks
5. Exit
Enter choice: 4
All Feedbacks:
Ticket ID: 2, Customer: tharun 2
```

powershell

Code CMS

main* | Run Testcases | 0 0 | 0 | Git Graph | Ln 174, Col 1 | Spaces: 4 | UTF-8 | CRLF | C | Llama Coder | Go Live | Ninja | Win32 | Tabnine: Sign-in is required | Prettier

TDPL-LAB

EXPLORER

OPEN EDITORS

TDPL-LAB

Usecaseslab1.docx | usecases_laba2.docx.pdf | readme.md | main.c ...\CMS U | main.c ...\AUCTION SYSTEM U | imperativelang.md U | roundrobin.md U

WEEK-02(7-08-2024) > CMS > main.c > ...

POSTMAN CONSOLE | COMMENTS | PROBLEMS | OUTPUT | DEBUG CONSOLE | TERMINAL | PORTS

```
2. View Tickets
3. Update Ticket Status
4. View Feedbacks
5. Exit
Enter choice: 3
Enter ticket ID to update status: 2
Enter new status (In Progress/Resolved): Resolved
Ticket resolved. Requesting customer feedback...
How would you rate the service? 6
Was your issue resolved promptly? yes
Would you recommend our service? yes
Thank you for your feedback!
Ticket status updated successfully.
1. Create Ticket
2. View Tickets
3. Update Ticket Status
4. View Feedbacks
5. Exit
Enter choice: 2
Ticket ID: 1, Description: test 2, Customer: tharun, Status: Assigned, Priority: 5, Assigned Agent ID: 1
Ticket ID: 2, Description: test 2.2, Customer: tharun 2, Status: Resolved, Priority: 4, Assigned Agent ID: 2
Feedback:
  How would you rate the service?: 6
  Was your issue resolved promptly?: yes
  Would you recommend our service?: yes
Ticket ID: 3, Description: test 2.3, Customer: tharun 3, Status: Assigned, Priority: 3, Assigned Agent ID: 3
1. Create Ticket
2. View Tickets
3. Update Ticket Status
4. View Feedbacks
5. Exit
Enter choice: 4
All Feedbacks:
Ticket ID: 2, Customer: tharun 2
  How would you rate the service?: 6
  Was your issue resolved promptly?: yes
  Would you recommend our service?: yes

1. Create Ticket
2. View Tickets
3. Update Ticket Status
4. View Feedbacks
5. Exit
Enter choice: 5
Exiting...
CMS>
```

powershell

Code CMS

main* | Run Testcases | 0 0 | 0 | Git Graph | Ln 174, Col 1 | Spaces: 4 | UTF-8 | CRLF | C | Llama Coder | Go Live | Ninja | Win32 | Tabnine: Sign-in is required | Prettier