

AUSTIN BLADE

Software Developer

www.austinblade.com

aus10b@gmail.com

Software Developer made from a mixture of Business, Digital Marketing, and Technical Support backgrounds. Lifelong learner and lover of innovation and good design.

Middle Tennessee State

University

Business Administration

Class of 2017

Nashville Software

School

Cohort 29 Full Stack

Tools

HTML

CSS

Javascript

ReactJS

JSON

Browserify

Grunt

C#

.NET

Bootstrap

Reactstrap

Adobe Illustrator

Adobe XD

Git

Github

Postman

Salesforce

Software Developer @ Nashville Software School

Nov 2018 - May 2019 / *Nashville, TN*

Intensive full-time software development boot camp focusing on full stack development fundamentals and problem solving. The final half of the program executed in a simulated company environment. Here I've worked with teams and independently to build apps with CRUD functionality using Javascript, ReactJS, C#, .NET, JSON, Browserify, Grunt, and Github.

Technical Support @ Vertafore

Feb 2018 - Nov 2018 / *Pulaski, TN*

Directly impacted the customer's ability to improve productivity, manage account needs, standardize and streamline processes, as well as capture data for strategic decision-making through technical support of applications. Given responsibility to learn remote software, create teaching materials, and teach entire location of support team of approximately 40 members on how to use the software to meet customer needs. Created and published article resolutions for technical problems in support using Salesforce. Trained current employees on functionality and process of software products, as well as created quizzes for the qualification of new support employees. Began process of promotion to Subject Matter Expert within 4 months of employment.

Owner, Founder @ Buckit

July 2014 - Jan 2018 / *Murfreesboro, TN*

Clothing brand and manufacturer.

Designed, manufactured and sold clothing. Built screen printing workshop and taught self how to manufacture with quality standards high enough to sell at a premium and produce for established businesses. Managed online shop, social media marketing, promotional events and relationships with wholesale accounts. Selected as 1 of 7 people in the world to be named as "Future of the Industry" in unreleased documentary by Bobby Hundreds of The Hundreds.

Account Executive @ Titan Web Marketing Solutions

Dec 2016 - May 2018 / *Murfreesboro, TN*

Internship

Advised business owners on digital marketing strategies including FB advertising, social media marketing, SEO, Adwords and overall web presense. Handled relationships with clients through Salesforce CRM software and worked with a team of designers, developers, content writers, and more to bring strategies to life. Worked with clients to develop a story and understanding of what their business needs and conveyed those needs to the office to ensure everyone was aiming at the same target. Offered a full-time position with the company.