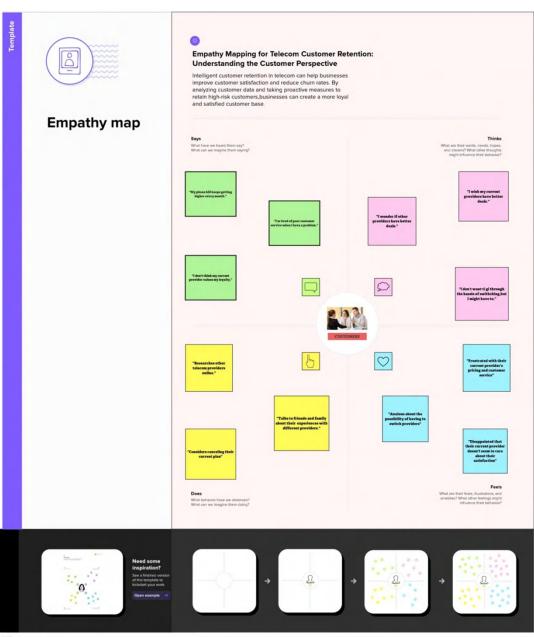
Empathy map:



CS Scanned with CamScanner