









GOVERNMENT COLLEGE OF ENGINEERING [IRTT]

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Electronics and Communication Engineering

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PROJECT DOMAIN: DIGITAL MARKETING

PROJECT TITLE: HOW TO ADD GOOGLE ANALYTICS TO A WEBSITE

BRAND NAME: BIRYANI VILLA

CATEGORY: DIGITAL MARKETING

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BONAFIDE CERTIFICATE

Certified that this project titled "HOW TO ADD GOOGLE ANALYTICS TO A WEBSITE" is the bonafide work of THILAGAN A(731120106037), YOGESH S V (731120106042), MANIKANDAN S (731120106016), ARUN MOZHI VARMAN R(731120106003) who carried out the project work under my supervision.

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ABSTRACT

This comprehensive guide provides step-by-step instructions on integrating Google Analytics into the website of Biryani Villa, a fictional restaurant business. It covers essential concepts, such as setting up a Google Analytics account, generating a tracking code, and implementing it on the website. By following this tutorial, Biryani Villa can gain valuable insights into their online performance, customer behavior, and website traffic, ultimately enhancing their digital marketing strategy and customer experience. Google Analytics will now start collecting data about your website's traffic, allowing you to analyze visitorbehavior, track conversion.

TABLE OF CONTENTS

1. INTRODUCTION

- 1.1 Project Overview
- 1.2 Purpose

2. BRAINSTORMING AND IDEATION PHASE

- 2.1 Problem Statement and Understanding
- 2.2 Empathy Map Canvas
- 2.3 Brainstorming and Ideation Phase
- 2.4 Proposed solution

3. PROJECT FLOW AND ANALYSIS

- 3.1 Functional requirement
- 3.2 Non-Functional requirements

4. PROJECT DESIGN PHASES

- 4.1 Data Flow Diagram
- 4.2 Solution & Technical Architecture
- 4.3 User Stories

5. PROJECT DESIGN

- 5.1 User-Centric Navigation Design
- 5.2 Branding Integration and Customization
- 5.3 Integration plugins and widgets
- 5.4 Responsive Design and Cross-Platform Compatibility

6. DIGITAL MARKETING STRATEGY

- 6.1 Rationale for chosen digital channels and platforms
- 6.2 Key messaging and branding decisions

7. IMPLEMENTATION PLAN

- 7.1 Content marketing: (Blog topics, guest posts, and educationalcontent on the benefits and uses of stones)
- 7.2 Social media strategy: Platform selection (e.g., Instagram forvisuals, Facebook for community building)
- 8. RESULT AND ANALYSIS
- 9. RECOMMENDATION FOR THE FUTURE

| 10. ADVANTAGES AND DISADVANTAGES |
|----------------------------------|
| 11. APPLICATION |
| 12. CONCLUSION |
| 13. APPENDIX |
| GitHub & Project Video Demo Link |
| |
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1.INTRODUCTION

1.1 Project Overview

- **1. Website Traffic Analysis**: It provides insights into how many people are visiting the Biryani Villa website, where they come from, and which pages they visit. This helps in understanding customer behavior and preferences.
- **2.** Audience Demographics: Google Analytics can tell you about the age, gender, location, and interests of your website visitors. This data is valuable for tailoring marketing efforts to specific customersegments.
- **3. Conversion Tracking**: It allows you to track conversions, such as online orders or reservations, helping you understand how effective your website is in driving sales.
- **4. Content Performance:** You can see which content on your website is the most popular and engaging, helping you make informed decisions about what to showcase prominently.
- **5. Referral Sources:** It tells you where your website traffic is coming from, whether it's through search engines, social media, or other websites. This information can guide your marketing strategy.
- **6. User Experience Analysis:** You can track user behavior on your site, including where they drop off or exit. This can help you identify and fix issues in the user experience.

- **7. Mobile Optimization:** With the increasing use of mobile devices, Google Analytics can show you how many visitors come from mobile, emphasizing the need for mobile optimization.
- **8. Real-Time Data:** You can see what's happening on your site in real-time, which is particularly useful during marketing campaigns or special events.

1.2 Purpose

- **1. Website**: Ensure that you have a website for Biryani Villa. You'll need access to the website's source code.
- **2. Google Account :** You'll need a Google account. If you don't have one, you can create it at accounts.google.com.
- **3. Google Analytics Account**: Create a Google Analytics account by visiting the Google Analytics website (analytics.google.com) and signing in with your Google account.
- **4. Property** :In Google Analytics, set up a property for your Biryani Villa website. Provide the necessary information like the website URL and time zone.
- **5. Tracking Code**: Google Analytics will generate a tracking code. You'll need to add this tracking code to every page on your

website that you want to track. It's usually added in the <head>section of your HTML code.

- **6.** Access to Website Code: You need access to your website's source code to add the tracking code. If you're not the developer, you may need to work with your web developer to do this.
- **7. Permissions**: Make sure you have the necessary permissions and access to the Google Analytics account, or that you have collaborated with someone who does.
- **8.** Goals and Conversions: Determine what actions on your website you want to track as goals or conversions. This might include form submissions, purchases, or other user interactions.
- **9. Filters and Views**: Set up filters and views in Google Analyticsto organize and segment your data as needed.
- **10. Testing**: After adding the tracking code, it's essential to test if it's working correctly. You can do this using Google Analytics' realtime reports.

2.BRAINSTORMING AND IDEATION PHASE

2.1 Problem Statement and Understanding

Adding a Google Analytics account to a website, such as "Biryani Villa," is crucial for tracking and analyzing website performance. Google Analytics provides valuable insights into visitor behavior, traffic sources, and more. To achieve this, you first need to create a Google Analytics account and obtain a tracking code. Once obtained, this code should be added to the website's HTML, typically within the <head> section of each page. The tracking code allows Google Analytics to collect data about user interactions on the site. With this setup, Biryani Villa can monitor key metrics like page views, user demographics, and popular content, enabling data-driven decisions to enhance the online experience and achieve their business goals



Define your problem statement

What problem are you trying to solve? Frame your problem as a How Might We statement. This will be the focus of your brainstorm.

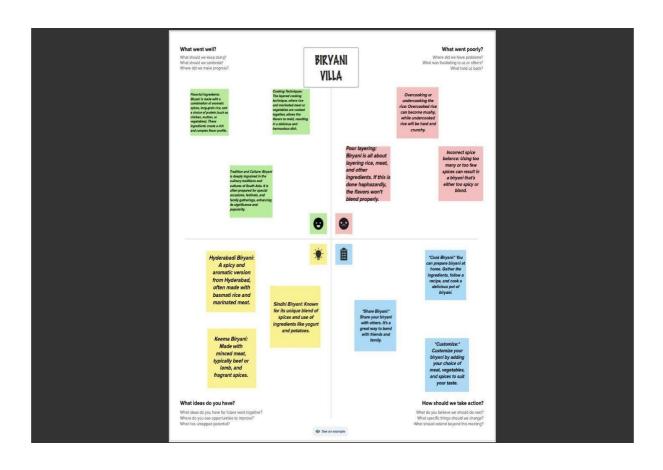
① 5 minutes

PROBLEMS FACED IN EATING BIRYANI

"Exploring the Quality Disparities and Safety Concerns in Biryani Preparation and Consumption: A Comprehensive Examination of Factors Impacting the Taste, Hygiene, and Authenticity of Biryani Across Different Regional Variations."

2.2 Empathy Map Canvas

To add Google Analytics to a website for a business like "Biryani Villas," you might create an empathy map for the website administratoror developer.



2.3 Brainstorming and Ideation Phase

To add Google Analytics to Biryani Villa's website, start by creating a Google Analytics account and obtaining the tracking code. Next, integrate this code into the website's HTML by pasting it just before the closing </head> tag on all relevant pages. Define specific goals and events to track, such as page views, click-through rates, and conversion goals related to online orders or reservations. Use UTM parameters to track the effectiveness of marketing campaigns. Regularly review the analytics data to gain insights into user behavior, popular content, and areas for improvement. Continuously refine the tracking setup to optimize the website's performance and enhance the user experience.



Brainstorm

Write down any ideas that come to mind that address your problem statement.

division and an exercise

THILAGAN

Dum Biryani:

A slow-cooked biryani, where the flavors are sealed in with a dough seal (dum) during the cooking process. YOGESH

"Hyderabadi Biryani:" Known for its unique

Known for its unique cooking style, this biryani often includes marinated meat, basmati rice, and a blend of spices. ARUN MOZHI VARMAN

Classic Chicken Biryani: A timeless favorite,

A timeless favorite, made with succulent chicken pieces and aromatic spices. MANIKANDAN

Mutton Biryani:
A rich and hearty
biryani with
tender pieces of
mutton or lamb.



Group ideas

Take turns sharing your ideas while clustering similar or related notes as you go. Once all sticky notes have been grouped, give each cluster a sentence-like label. If a cluster is bigger than six sticky notes, try and see if you and break it up into smaller sub-groups.

(1) 20 minutes

"Interactive Dining Experience"

Experience*
Offer live cooking stations where customers can watch their biryani being prepared.

Biryani Loyalty Program

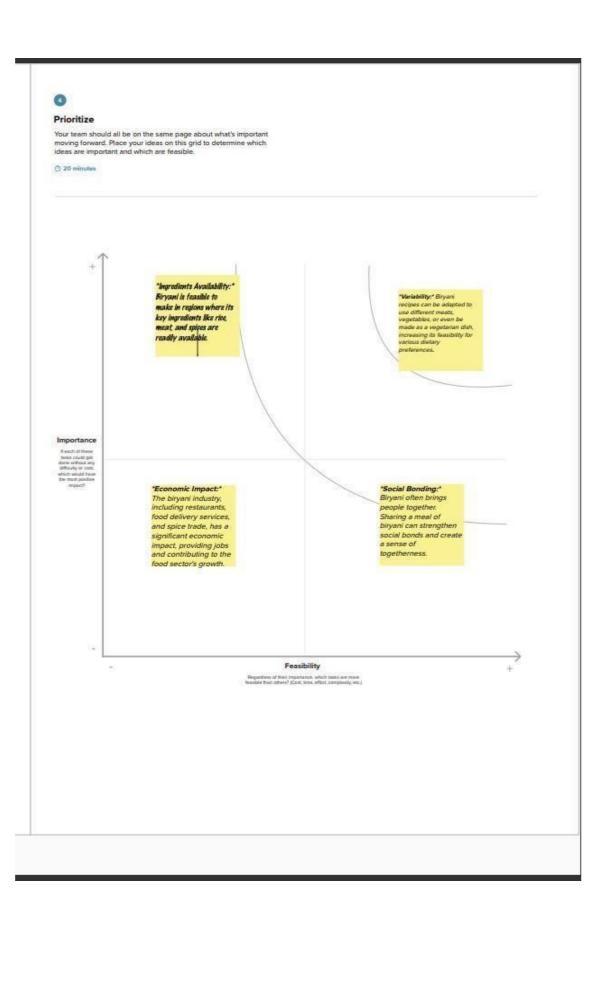
Reward repeat customers with a loyalty program that offers discounts or free meals.

"Biryani Food Trucks":

Consider launching food trucks to bring biryani to different locations and events.

Biryani Challenges":

Create eating challenges for those who can handle spicy food, such as "Spiciest Biryani Challenge."



2.4.PROPOSED SOLUTIONS

| S.No | Parameter | Description | | | | |
|------|--|--|--|--|--|--|
| 1. | Problem Statement (Problem to be solved) | The problem we aim to solve is the absence of a reliable website analytics solution that provides valuable data and actionable insights for website owners. | | | | |
| 2. | Idea / Solution description | Our proposed solution is to integrate Google Analytics into websites, enabling website owners to gather and analyze data about their users' interactions. Google Analytics is a powerful, free tool that provides in-depth insights into website traffic, user demographics, user behavior, and more | | | | |
| 3. | Novelty / Uniqueness | Our solution stands out due to its focus on simplicity, accessibility, and personalized support. | | | | |
| 4. | Social Impact / Customer Satisfaction | Adding Google Analytics to websites can have a profound social impact. It helps businesses, non-profits, and individuals better understand their online audience, leading to improved user experiences, more targeted content, and enhanced digital engagement. | | | | |

| 5. | Business Model (Revenue Model) | This, in turn, can drive greater customer satisfaction and loyalty, ultimately leading to more successful online ventures. Our revenue model is based on a combination of subscription-based and consulting services: Basic Subscription Consulting Services Referral Partnerships |
|----|-----------------------------------|---|
| 6. | Scalability of the Solution | Our solution is highly scalable as it primarily relies on digital tools and resources. It can accommodate an increasing number of websites without significant infrastructure changes. By automating certain aspects and offering self-service options for basic users, we can efficiently scale our operations to cater to a growing customer base. This project proposal outlines our plan to address the problem of website owners lacking access to comprehensive web analytics. By integrating Google Analytics and offering personalized support, we aim to improve customer satisfaction and provide valuable insights for more informed decision-making. |

| | This solution is not only unique in its approach but also has the potential for significant social impact and revenue generation. |
|--|---|
| | |
| | |

3.PROJECT FLOW AND ANALYSIS

3.1 Functional requirements

| Requirement Type | Description |
|-----------------------|--|
| Tracking Code | Integrate Google Analytics tracking code on all pages of the Biryani Villa website to collect data on user interactions. |
| Pageviews | Track the number of pageviews for each page, including the homepage, menu, contact, and order pages. |
| Events Tracking | Implement event tracking for user actions, such as clicks on 'Order Now' buttons and form submissions. |
| E-commerce Tracking | Enable e-commerce tracking to monitor online orders and revenue generated by the website. |
| Goals and Conversions | Set up goals and conversion tracking, such as successful order completions and contact form submissions |

3.2 Non-Functional requirements

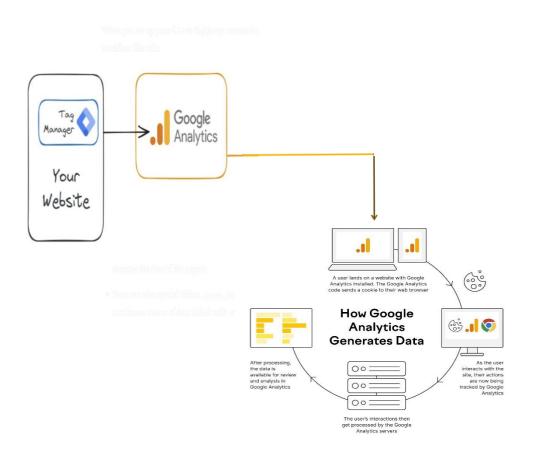
| Requirement Type | Description | | | | | |
|----------------------|--|--|--|--|--|--|
| Performance | Ensure that Google Analytics does not significantly impact the website's loading speed. | | | | | |
| Data Accuracy | Verify that data collected by Google Analytics is accurate and reflects real user interactions | | | | | |
| Privacy Compliance | Comply with data privacy regulations, such as GDPR, by anonymizing IP addresses and providing a clear privacy policy | | | | | |
| User Permissions | Restrict access to Google Analytics data to authorized personnel only and implement user access control. | | | | | |
| Data Retention | Data retention policies in accordance with business needs and legal requirements. | | | | | |
| Custom Reports | Create custom reports and dashboards to analyze data specific to Biryani Villa's business objectives. | | | | | |
| Training and Support | Provide training to staff responsible for analyzing Google Analytics data and ensure ongoing support for any issues | | | | | |

4.PROJECT DESIGN PHASES

4.1 Data Flow Diagrams:

Data Flow Diagrams

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.



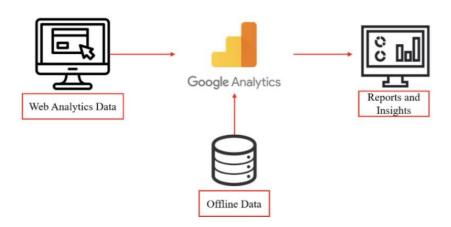
4.2. Solution And Technical Architecture:

4.2.1 Solution Architecture:

Solution architecture is a complex process – with many sub-processes – that bridges the gap between business problems and technology solutions. Its goals are to:

- Find the best tech solution to solve existing business problems.
- Describe the structure, characteristics, behavior, and other aspects of the software to project stakeholders.
- Define features, development phases, and solution requirements.
- Provide specifications according to which the solution is defined, managed, and delivered.

Solution Architecture Diagram:



4.3. Technical Architecture:

The Deliverable shall include the architectural diagram as below and the information as per the table 2



Table-1: Components & Technologies:

| Component/Technology | Description |
|--------------------------|--------------------------------------|
| Google Analytics | Web analytics service provided by |
| | Google for tracking and reporting |
| | website traffic and user behavior. |
| Tracking Code | A piece of JavaScript provided by |
| | Google Analytics that is embedded |
| | in web pages to collect data about |
| | user interactions and send it to the |
| | Google Analytics servers. |
| Google Analytics Account | An account created on the Google |
| | Analytics platform that allows |
| | users to manage and configure |
| | tracking for their websites. |
| Event Tracking | A feature that allows tracking user |
| | interactions, such as clicks, |
| | downloads, video views, and form |
| | submissions. Requires additional |
| | JavaScript coding. |
| E-commerce Tracking | Enables tracking of online sales and |
| | transaction data, including |
| | revenue, products sold, and |
| | purchase behavior. It requires |
| | additional setup and integration |
| | with an e-commerce platform. |
| Maintenance and Updates | Ongoing management of the |
| | Google Analytics tracking code to |

| | stay current with changes and | | |
|------------------------------|--------------------------------------|--|--|
| | updates from Google. | | |
| Notification and Alerts | Configuring notifications and alerts | | |
| | within Google Analytics to be | | |
| | informed of unusual website | | |
| | activity or performance issues. | | |
| Integration with Other Tools | The ability to integrate Google | | |
| | Analytics with other tools such as | | |
| | Google Tag Manager, CRM | | |
| | systems, or marketing automation | | |
| | platforms. | | |
| Backup and Data Retention | Procedures for data backup and | | |
| Policies | retention to ensure data is | | |
| | preserved and accessible as | | |
| | needed. | | |

таble-2: Application Characteristics:

| Characteristic | Description |
|-------------------------------|-------------------------------------|
| Purpose | To track and analyze user behavior |
| | and website performance for data- |
| | driven decision-making and |
| | optimization. |
| Compatibility | Compatible with various web |
| | development technologies and |
| | content management systems |
| | (CMS). |
| User Interface | Primarily managed through the |
| | Google Analytics web interface |
| | and reports. |
| Data Collection | Gathers data on user interactions, |
| | pageviews, referrals, and more, |
| | transmitting it to Google Analytics |
| | servers. |
| Data Privacy Compliance | Includes options for GDPR and |
| | CCPA compliance, such as IP |
| | anonymization and consent |
| | management. |
| Testing and Quality Assurance | Requires testing to ensure the |
| | accuracy of data collection and |
| | tracking. |
| Data Analysis and Reporting | Enables the analysis of collected |
| | data to gain insights and inform |
| | decisions. |

4.3 USER STORIES

| User Type | functional Requirement | User Story | Acceptance Criteria | Priority | Team Member |
|-------------------|-------------------------------|--|--|----------|----------------|
| Site Owner | tracking Code Insertion | As a site owner, I want to add Google Analytics tracking code to my website, so I can monitor visitor activity. | 1. Verify that the Google Analytics tracking code is added to all pages of the website. 2. Confirm that tracking data is being collected and displayed on the Google Analytics dashboard. | High | Thilagan |
| Marketing Team | Goal Tracking | As a member of the marketing team, I need to set up goal tracking in Google Analytics, so I can measure the success of | Define specific goals such as sign-ups, purchases, or form submissions. Configure goal tracking in Google Analytics. | High | Yogesh |

| | | our marketing campaigns. | 3. Verify that goal completions are accurately recorded. | | |
|-----------------|------------------------------|---|---|--------|----------------------|
| Content Manager | Content Performance | As a content manager, I want to track the performance of my content, so I can optimize it for better user engagement. | 1. Ensure that Google Analytics is configured to track pageviews and user interactions with content. 2. Confirm that content-specific data is available in Google Analytics reports. | Medium | Arun mozhi varman |
| Developer | Cross- Domain Tracking | As a developer, I need to implement cross-domain tracking in Google | 1. Implement cross-domain tracking code on the relevant | High | Manikandan |

| | | Analytics to monitor user journeys across multiple subdomains or domains. | pages. 2. Confirm that users' activities are tracked seamlessly across different domains or subdomains. | | |
|------------|--------------------------------|---|--|--------|-------|
| Specialist | Organic Traffic Analysis | As an SEO specialist, I want to analyze organic search traffic to understand how users find our website through search engines. | 1. Ensure that Google Analytics is set up to track and report organic search traffic. 2. Review the data to analyze search queries, landing pages, and click-through rates. | Medium | Shanu |

5.PROJECT DESIGN

5.1.User-Centric Navigation Design

- 1. Define Goals and Objectives: Understand what you want to track with Google Analytics. Identify key user actions or events that are important for your biryani restaurant, such as viewing the menu, makingreservations, or contacting you.
- **2. Create a User Flow:** Map out the typical user journey on your website. Determine the most common paths users take, from landing on the homepage to completing specific actions, like placing an order.
- **3. Identify Key Pages:** Find the pages where it makes the most sense to integrate Google Analytics. Typically, you'll want to track data on all pages, but prioritize key entry points and conversionpages (e.g., menu, contact, order).
- 4. Implement Tracking Code: Once you have a clear understanding of your user flow and key pages, integrate Google Analytics tracking code into your website. This code should be placed in the HTML of each relevant page, typically in the <head> section.
- **5. Set Up Goals: D**efine specific goals in Google Analytics thatalign with user actions on your site. This could be tracking formsubmissions, clicks on specific buttons, or other interactions that signal user engagement.
- **6. Segment Your Data:** Use Google Analytics to segment your data based on user behavior, demographics, and other relevant factors. This

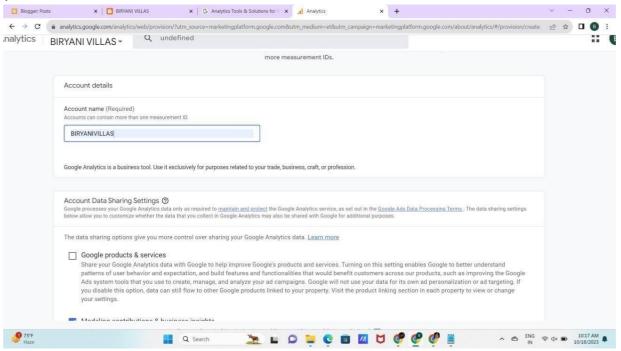
will help you gain insights into how different user groups interact with your website.

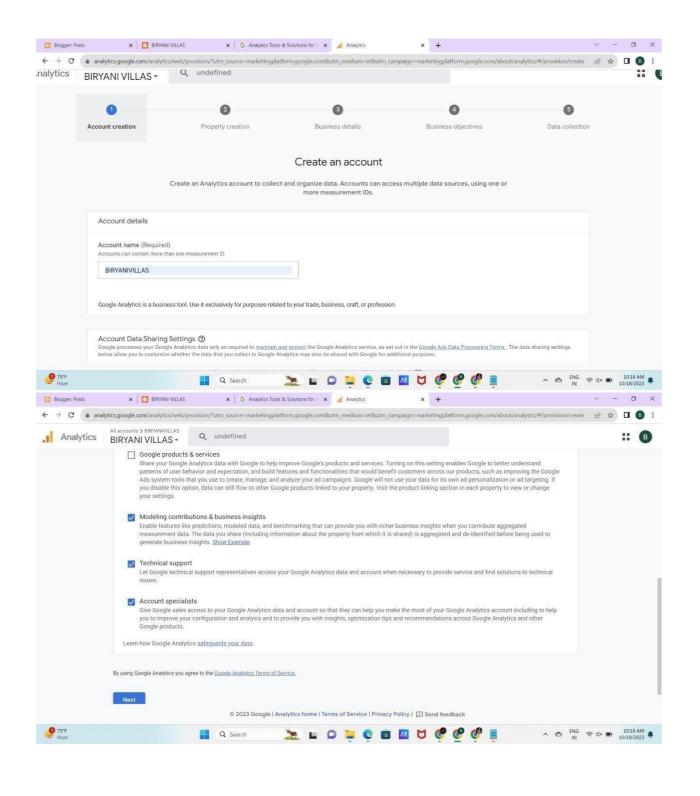
- **7. Monitor and Analyze:** Regularly monitor your Google Analytics data to gain insights into user behavior. Look for patterns, trends, and areas for improvement in your user-centric navigation design.
- **8. Optimize the User Experience:** Use the insights from Google Analytics to make data-driven decisions for optimizing your website's navigation and content. This might involve A/B testing, improving page load times, or making navigation more intuitive.
- **9. Test and Iterate:** Continuously test and iterate your website's design and content to enhance the user experience. Google Analytics willprovide valuable data to support these improvements.

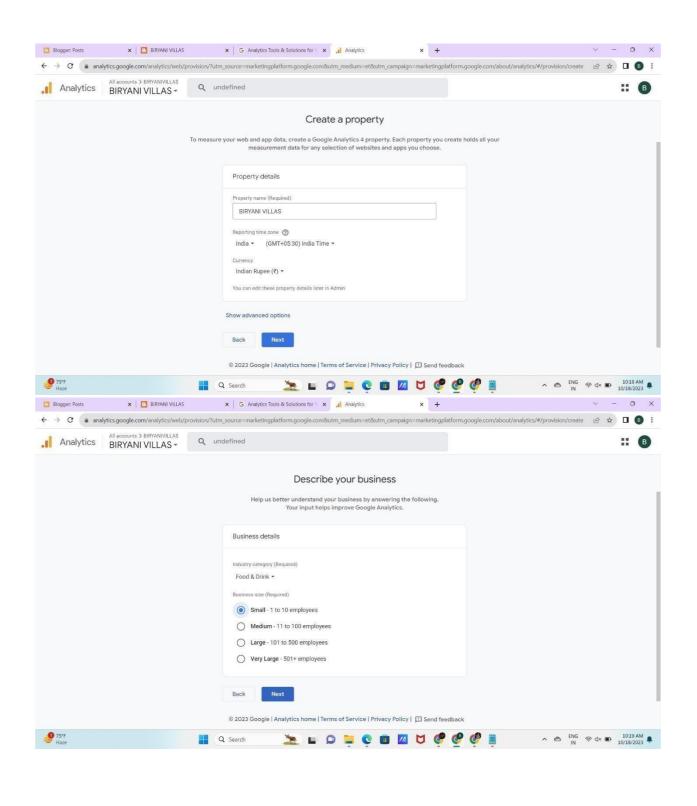
5.2. Branding Integration and Customization

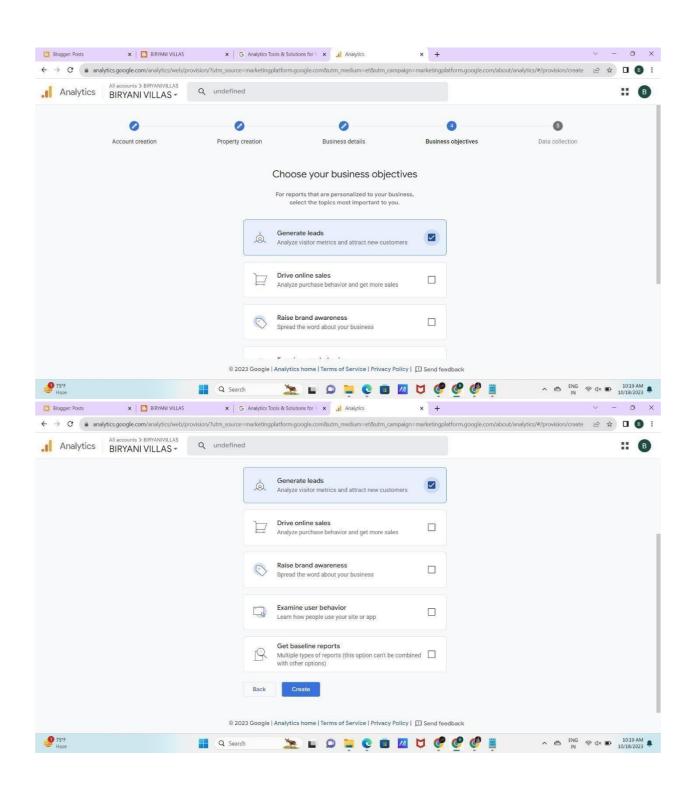
- 1. Sign up for Google Analytics: If you don't already have a Google Analytics account, go to the Google Analytics website and sign up for anaccount.
- **2. Create a Property for Biryani Villa:** After signing in, create a new property for Biryani Villa, and choose "Website" as the platform.
- **3. Get the Tracking Code:**Once you've created a property, Google Analytics will provide you with a tracking code. This is a snippet of JavaScript code that you'll need to add to your website's pages.
- **4.** Add the Tracking Code to Your Website: Place the tracking code just before the closing </head> tag on every page of your website. This code will collect data and send it to your Google Analytics account.

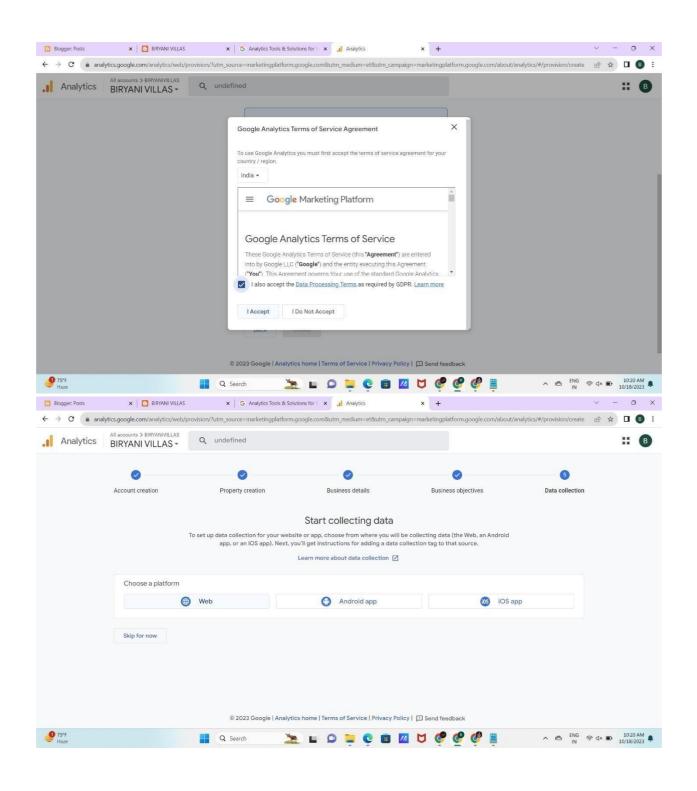
- **5. Set Up Goals (Optional):** Define specific goals and events you want to track on your website, such as form submissions or click-through rates. This will help you measure the effectiveness of your site.
- **6. Customize Analytics for Biryani Villa:** In your Google Analytics account, you can customize your tracking settings, view reports, and set up alerts to monitor website performance. Make sure you tailor the tracking to capture data relevant to Biryani Villa.
- **7. Testing:**Verify that the tracking code is correctly installed by visiting your website and checking the real-time reports in Google Analytics.
- **8. Monitor and Analyze Data:** Over time, use Google Analytics to monitor traffic, user behavior, and other metrics on your website. Use the insights to make data-driven decisions and improve your website's performance.











5.3 Integration plugins and Widgets

Adding a Google Analytics account to a website, such as "Biryani Villa," is crucial for tracking and analyzing website performance. Google Analytics provides valuable insights into visitor behavior, traffic sources, and more. To achieve this, you first need to create a Google Analytics account and obtain a tracking code. Once obtained, this code should be added to the website's HTML, typically within the <head> section of each page. The tracking code allows Google Analytics to collect data about user interactions on the site. With this setup, Biryani Villa can monitor key metrics like page views, user demographics, and popular content, enabling data-driven decisions to enhance the online experience and achieve their business goal.

Integrate Google Analytics with Your Website or App:

The integration process depends on the platform you're using. Here are some common methods:

Website Integration: - If you're using a content management system (CMS) like WordPress, you can use a plugin like "Google Analytics for WordPress" to simplify the integration. For custom websites, insert the Google Analytics tracking code into the HTML of your web pages just before the closing </head> tag. You can find the tracking code in your Google Analytics account.

Mobile App Integration: - For mobile apps, you'll need to integrate the Google Analytics SDK (Software Development Kit) into your app's code. Follow the documentation provided by Google for your specific platform (Android or iOS).

5.4 Responsive Design and Cross-Platform Compatibility

- **1.Responsive Design:** Use a mobile-first approach, designing your website for mobile devices first and then scaling up for larger screens. Utilize CSS media queries to adapt the layout and design based on the screen size. Test your design on various devices and browsers to ensure it looks and works well everywhere.
- **2.Cross-Platform Compatibility:** Make sure your website is built using responsive web design techniques, as mentioned above. Test your website on different browsers (e.g., Chrome, Firefox, Safari, Edge) to ensure it works consistently. Consider using browser compatibility libraries or polyfills for older browsers if necessary.
- **3.Adding Google Analytics:** Sign in to your Google Analytics account or create one if you don't have it. Create a new property for your website and get the tracking code. Add the tracking code to every page of your website just before the closing </head> tag. This code should be the same on all pages. Test to ensure that Google Analytics is tracking data correctly. You can use Google Tag Assistant or Google Analytics' real-timereporting for this.
- **4 Further Optimization:**Set up goals and events in GoogleAnalytics to track specific user interactions and conversions. Utilize UTM parameters to track campaigns and traffic sources.Regularly review Google Analytics data to analyze user behavior and improve your website's performance.

6.DIGITAL MARKETING STRATEGY

6.1.Rationale for chosen digital channels and platforms

1. Website:

- Rationale: A well-optimized website is essential for any business. Biryani Villa can use its website as a central online hub for information, menus, and promotions.
- How to Add Google Analytics: Integrate the Google Analytics tracking code into the website's HTML. This will allow you to track website traffic, user behavior, and more.

2. Social Media:

- Rationale: Utilize platforms like Facebook, Instagram, and Twitter to engage with customers, share updates, and run targetedads.
- How to Add Google Analytics: Use UTM parameters in social media ad campaigns to track campaign-specific data in Google Analytics.

3. Email Marketing:

- **Rationale**: Email marketing is effective for customer retentionand promoting specials.
- How to Add Google Analytics: Use UTM parameters in email links to monitor traffic generated from email campaigns.

4. Google My Business:

- Rationale: Ensure that the business appears in local searchesand on Google Maps.
- How to Add Google Analytics: Google My Business doesn't directly support Google Analytics integration. However, you can track visits and clicks in your Google My Business dashboard.

5. Third-party Food Delivery Platforms:

- Rationale: If Biryani Villa is listed on delivery apps like Uber Eats or Grubhub, use their built-in analytics.
- How to Add Google Analytics: These platforms have their analytics, but you can use UTM parameters in links to track traffic from these sources to your website.

6. Online Advertising:

- **Rationale**: Run Google Ads or other online advertising to reach a wider audience.
- How to Add Google Analytics: Connect your Google Adsaccount to Google Analytics for in-depth tracking of ad performance.

6.2. Key messaging and branding decisions

- **1. Define Objectives:** Clearly outline your goals for using Google Analytics. Are you tracking website traffic, user behavior, or conversion rates? This will help shape your messaging.
- **2. Messaging**: Develop a clear and concise message to convey to youraudience about the inclusion of Google Analytics. You might want to emphasize how it will improve their experience or the services you offer.
- **3. Branding Integration**: Ensure that the message aligns with your restaurant's brand identity. Use consistent colors, fonts, and imagery that resonate with your brand.
- **4. User Benefits**: Highlight the benefits to users. Explain how it will enhance their experience, such as improving menu recommendations, providing real-time updates, or tailoring promotions.
- **5. Transparency**: Be transparent about data collection and usage. Assure users that their data is used responsibly and for enhancing their experience.
- **6. Education**: If necessary, provide educational resources on your website or app about how Google Analytics works and how it benefits users.
- **7. Consent:** Depending on privacy regulations, ensure that you have mechanisms for users to provide informed consent for data collection.
- **8. Testing:** Before implementation, test the user experience to makesure it is seamless and doesn't disrupt the user journey.
- **9. Feedback Loop:** Establish a feedback mechanism for users to reportany issues or concerns related to Google Analytics.

7.IMPLEMENTATION PLAN

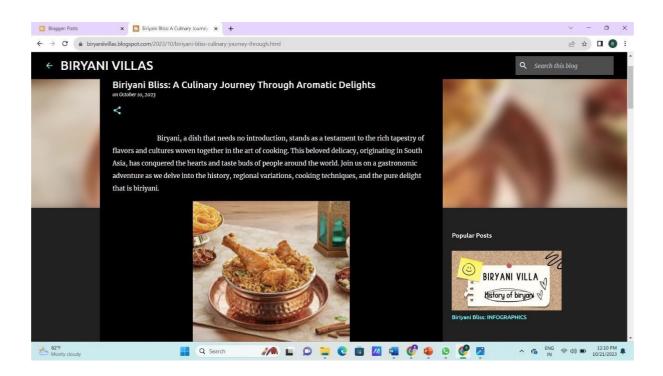
7.1. Content marketing:

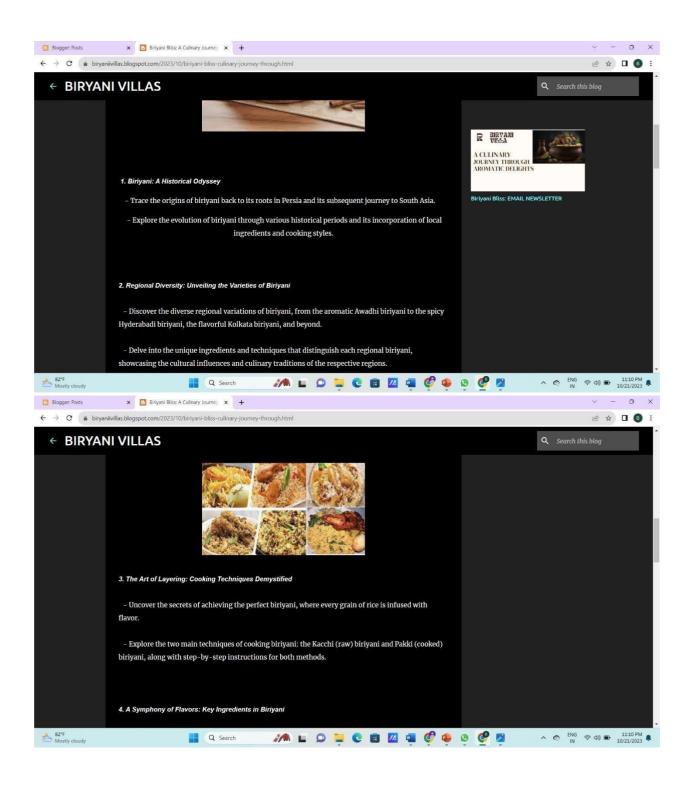
7.1.1.Blogger-about our brand biryani villa

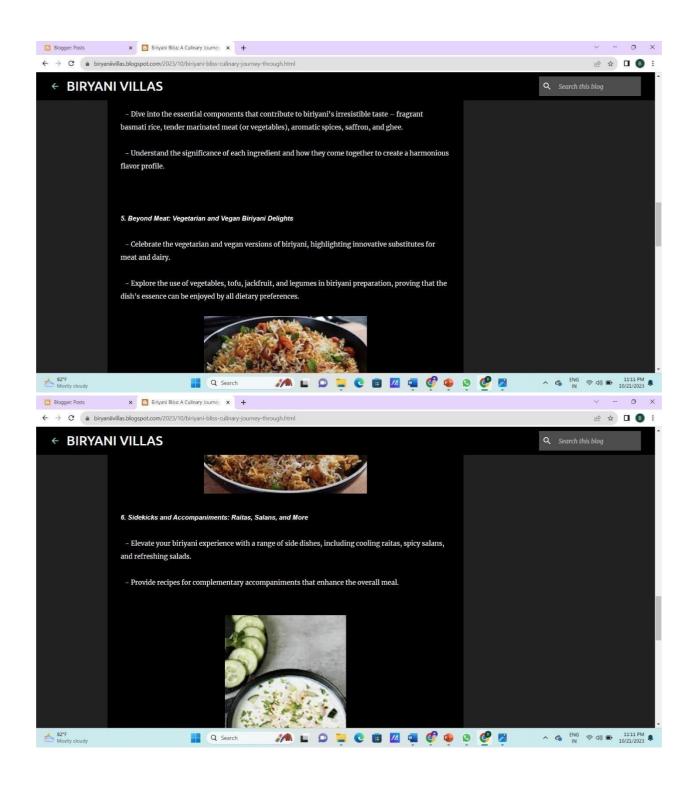
Website: https://biryaniivillas.blogspot.com/2023/
10/biriyani-bliss-culinary-journey-through.html

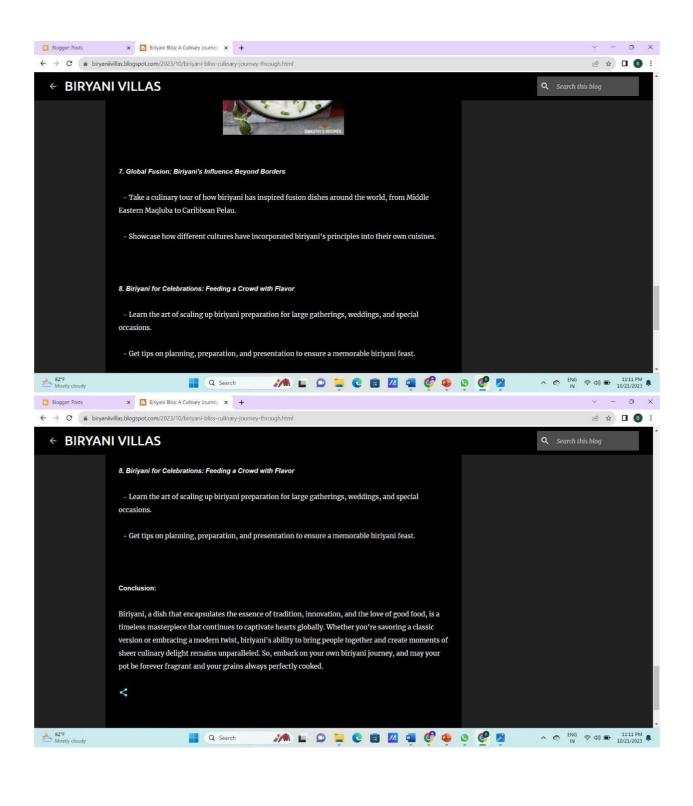
Explain the importance of website analytics for a restaurant like BiryaniVilla.

Screenshot:









7.1.2. Guest posts

- Share insights on the significance of history of biryani andmention Biryani Villa's case.
- Create it by using canva
- Then Download and upload it in our blog by using infographicsand emailnewsletter

InfographicLink: https://biryaniivillas.blogspot.com/2023/1
Obiriyanibliss-infographics.html

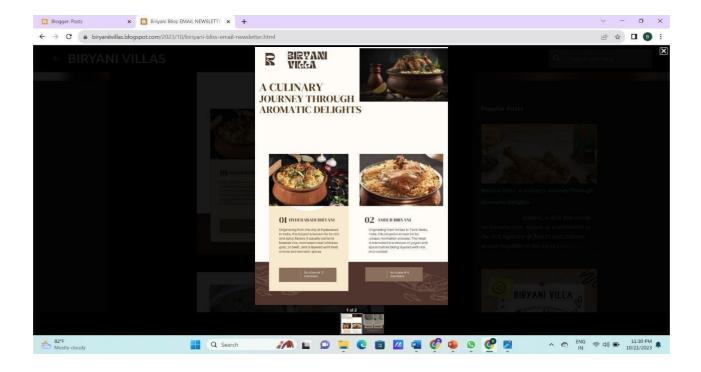
SCREENSHOT:

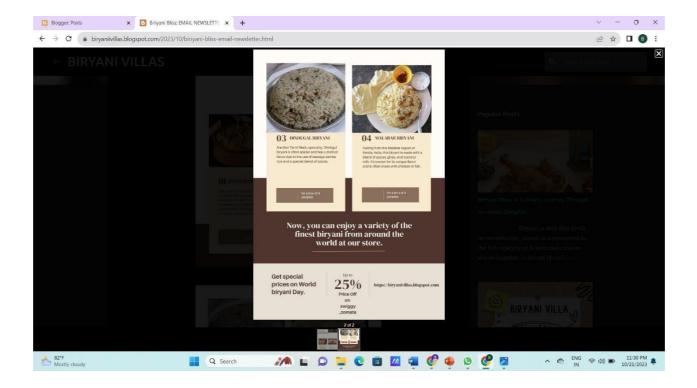


emailNewsletterLink:

https://biryaniivillas.blogspot.com/2023/10/biriyani-bliss-emailnewsletter.html

Screenshots:





7.1.2. Educational Content

1. "Web Analytics 101: A Crash Course for Biryani Villa's Team"

- Create an easy-to-follow guide or video tutorial on basic web analyticsconcepts.

2. "Unlocking the Power of Google Analytics: Advanced Tips for BiryaniVilla"

- Offer advanced analytics tips specific to the restaurant industry.

7.2. Social media strategy:

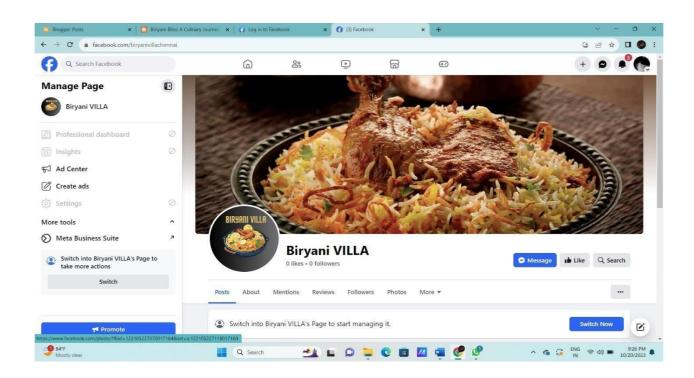
7.2.1-Platform selection

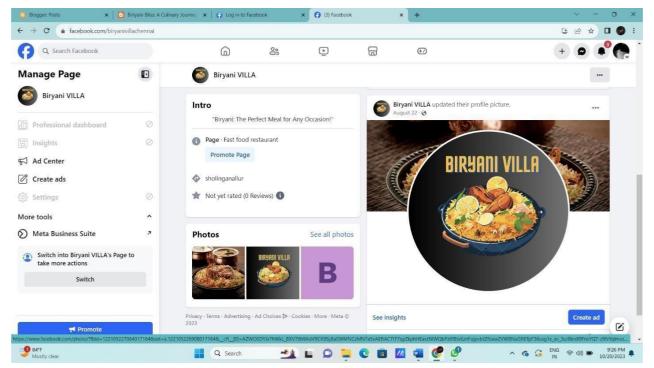
Facebook:

Use Facebook for community building and engagement. Create posts that encourage discussions, share customer reviews, and organize events likecontests or Q&A sessions related to biryani.

Link: https://www.facebook.com/biryanivillachennai

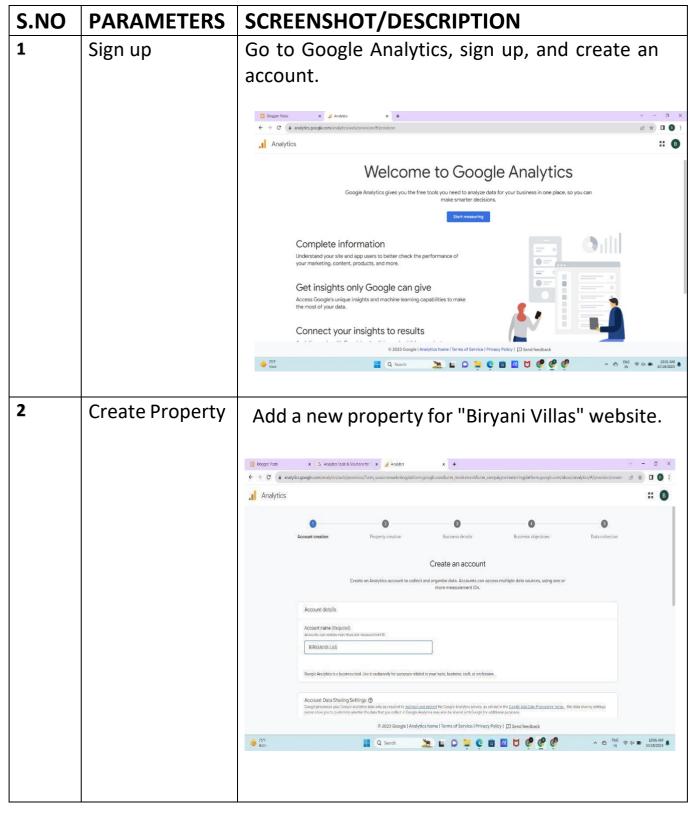
Screenshots:

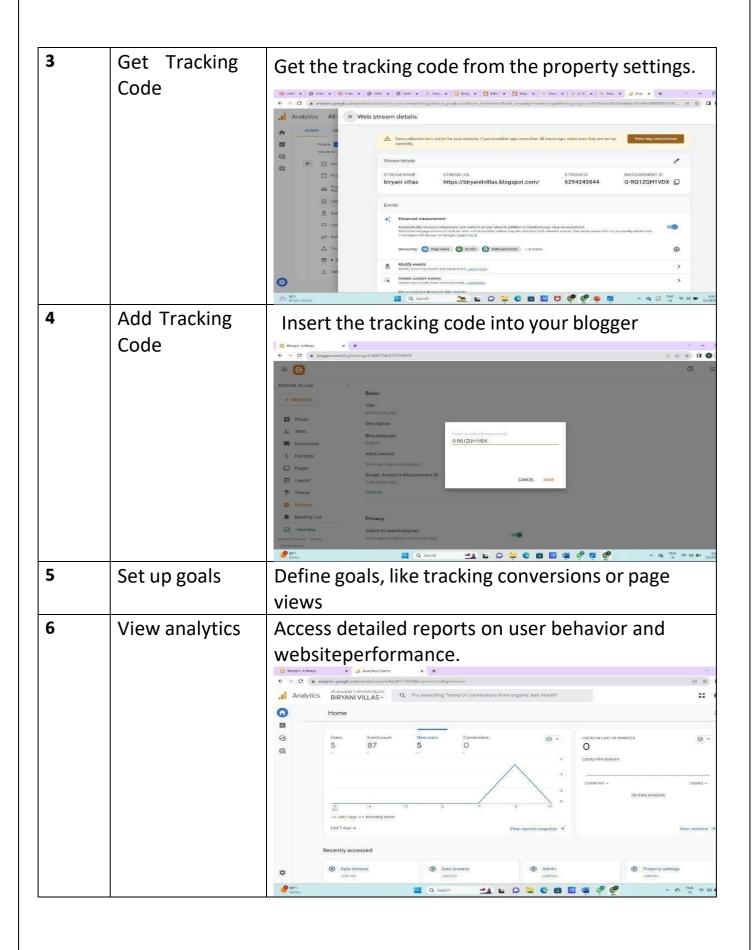


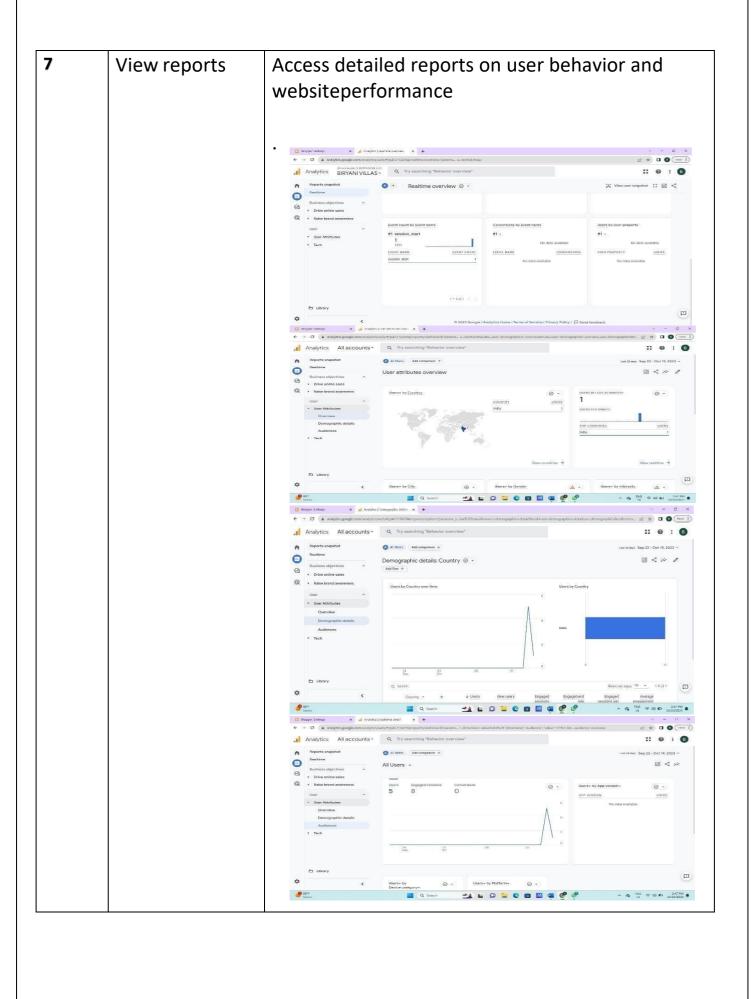


- **2.Analyze and Adjust**: Use the data from Google Analytics to analyzewhich social media platforms are driving the most traffic and conversions. Adjust your content strategy accordingly. For example, if Instagram is generating more engagement but Facebook is driving morewebsite traffic and conversions, allocate more resources to the platform that performs better for your business goals.
- **3.Content Strategy:** Tailor your content to each platform's strengths. On Instagram, focus on visually stunning photos of your biryani. On Facebook, post content that encourages discussions, shares, and interactions.
- **4.Consistency**: Be consistent in your posting schedule and content quality across both platforms.
- **5.Engagement**: Actively engage with your audience on both platforms. Respond to comments and messages promptly and encourageusergenerated content by running campaigns

8. RESULT AND ANALYSIS







9. RECOMMENDATION FOR THE FUTURE

Advanced Data Analysis: As the website and business grow, you can delve deeper into data analysis. Use advanced segments, custom reports, and attribution modeling to understand customer journeys andidentify which marketing channels and content are most effective.

E-commerce Tracking: If "Biryani Villa" offers online ordering or ecommerce services, set up e-commerce tracking to measure sales and revenue. This can help in optimizing the online ordering process.

Integration with CRM Systems: Connect Google Analytics with Customer Relationship Management (CRM) systems to track customer behavior beyond the website, such as post-visit interactions, emails, and customer lifetime value.

Mobile Analytics: As mobile usage continues to rise, ensure your analytics setup includes mobile tracking. Analyze mobile-specific data tooptimize the mobile user experience.

User Behavior Analytics: Implement user behavior analytics tools like heatmaps, session recordings, and A/B testing to gain more detailedinsights into how users interact with the website.

Predictive Analytics: Start using predictive analytics to forecast future trends and user behavior. This can help in making proactive decisions based on data-driven insights.

Al and Machine Learning: Leverage Al and machine learning algorithms for predictive analysis, personalized content recommendations, and anomaly detection. Google Analytics 4 (GA4) already incorporates machine learning for insights.

Data Privacy Compliance: Stay updated with evolving data privacyregulations like GDPR and CCPA, ensuring that your analytics setup is compliant.

Conversion Rate Optimization (CRO): Invest in CRO techniques to continually improve the website's performance, including A/B testing, split URL testing, and multivariate testing.

Reporting Automation: Implement automated reporting tools to generate and deliver customized reports to stakeholders regularly.

Voice and IoT Integration: If "Biryani Villa" expands to voiceactivated devices or IoT platforms, adapt your analytics strategy totrack and analyze user interactions on these emerging channels.

Local SEO and Map Tracking: As a restaurant, local SEO and map tracking are crucial. Utilize Google Analytics for local insights and combine it with Google My Business data.

The future scope of Google Analytics for "Biryani Villa" is extensive, and it involves staying updated with the latest trends, technologies, and customer behaviors to make informed decisions that drive business growth and better user experiences.

10. ADVANTAGES AND DISADVANTAGES

10.1. ADVANTAGES

- **1. Visitor Insights:** Google Analytics provides in-depth information about your website's traffic, including the number of visitors, their location, and the devices they use to access your site.
- **2. Audience Demographics**: You can gain insights into your audience's demographics, such as age, gender, and interests, which can be valuable for tailoring your content.
- **3. Traffic Sources:** Google Analytics shows where your traffic originates, whether it's from search engines, social media, direct visits, or referrals from other websites. This knowledge helps you focus your marketing efforts.
- **4. Real-Time Data:** Google Analytics offers real-time data, enabling you to see who is on your site at any given moment and which pages they are currently viewing.
- **5. Content Performance**: Track the performance of your blog posts and pages. Discover which content is most popular and engaging for your audience.
- **6. Bounce Rate:** Determine how many visitors leave your site after viewing just one page. A high bounce rate can signal issues with your content or website design.
- **7. Conversion Tracking:** Set up specific goals or events in Google Analytics to monitor actions such as form submissions, reservations, or other key interactions on your site.

10.2. DISADVANTAGES

- **1. Complex Setup:** The process of adding Google Analytics can be daunting for beginners, involving multiple steps and code integration.
- **2. Learning Curve:** Understanding and interpreting Google Analytics data may require time and effort, especially for those new to web analytics.
- **3. Privacy Concerns:** Collecting user data through Google Analytics must comply with privacy regulations, which can be complex and may require legal expertise.
- **4. Data Accuracy:** Analytics data may not always be perfectly accurate due to factors like ad blockers, JavaScript errors, and browser settings.
- **5. Limited Real-Time Data**: The real-time data provided by Google Analytics has a slight delay, which may not be ideal for immediate decisions.
- **6. Traffic Sampling**: In some cases, Google Analytics may use data sampling, which can affect the accuracy of reports, especially on high-traffic sites.
- **7. Dependence on Google:** Relying on Google for your website data can be a disadvantage if you prefer a more independent approach.
- **8. Privacy and Cookies:** Use of Google Analytics may require you to disclose your use of cookies and adhere to GDPR and other data protection regulations.
- **9. Load Time**: Adding the Google Analytics tracking code can marginally slow down your website's load time

11. Application

Project Scope:

Installation: Install Google Analytics tracking code on the websiteto collect user data.

Data Collection: Set up tracking for various website events like pageviews, button clicks, and form submissions.

Goal Tracking: Define and track specific goals, such as trackingconversions like online orders or contact form submissions.

E-commerce Tracking: Implement e-commerce tracking if applicable for Biryani Villa's online orders.

Custom Reporting: Create custom reports and dashboards to monitor key performance indicators (KPIs).

Cross-Device Tracking: Ensure tracking across various devices for acomplete view of user behavior.

Objectives:

Understand User Behavior: Analyze user interactions with the website to gain insights into user behavior and preferences.

Conversion Rate Improvement: Identify areas of the website whereimprovements can be made to increase the conversion rate, such as placing orders or making inquiries.

Traffic Sources: Determine which channels drive the most traffic tothe website, including organic search, paid ads, and social media.

User Demographics: Gather data on user demographics to tailor marketing efforts to the target audience.

Page Performance: Monitor the performance of specific webpagesto ensure they load quickly and are user-friendly.

Marketing Effectiveness: Evaluate the effectiveness of marketing campaigns and advertising spend by tracking conversions.

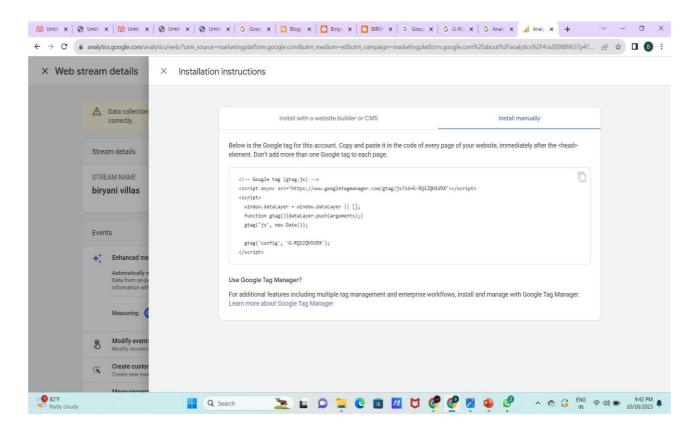
Mobile Optimization: Ensure the website is optimized for mobile devices based on user behavior data.

12.CONCLUSION

In conclusion - Create a Google Analytics account if you don't have one already. Create a Property: In your Google Analytics account, createa new property for "Biryani Villa." Get Tracking Code: Google Analytics will provide you with a tracking code snippet. This code should be added to every page of your website. Insert the Tracking Code: Insert the tracking code just before the closing </head> tag on each page of your website. Test the Setup: Make sure the tracking code is correctly installed by visiting your website and checking Google Analytics for real-time data. Set Up Goals and Events (optional): Define goals and events within Google Analytics to track specific user interactions, such as form submissions or reservations. Regularly Review Data: After the setup is complete, monitor your Google Analytics account regularly to gain insights into user behavior and website performance.Customize Reports: Customize reports to track specific metrics relevant to your restaurant business, like traffic sources, conversion rates, or user demographics.

13.APPENDIX

HEADER.PHP



GitHub & Project Video Demo Link

VideoLink: https://drive.google.com/file/d/1TpbRnHJFRRmEsglp9CS

QpnWyg8R7ekWx/view?usp=drivesdk

GithubLink: https://github.com/THILAGAN-07/DIGITAL-
MARKETING--HOW-TO-ADD-GOOGLE-ANALYTICS-TO-A-WEBSITE