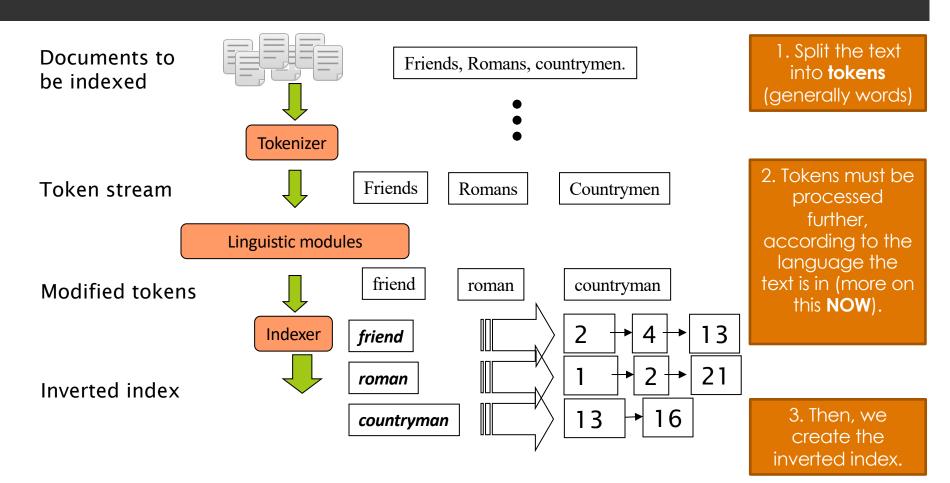
Preprocessing

COMP3009J: Information Retrieval

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Remember: creating an Index



Tokenisation (or "Tokenization" if you're American)

- Input: "Friends, Romans and Countrymen"
- Output: Tokens:
 - Friends
 - Romans
 - Countrymen
- A **token** is an instance of a sequence of characters. In the previous lecture we said they were similar to words, but they are not the same.
- Each such token is now a candidate for storing in as an index entry, after **further processing**. We refer to this as **preprocessing** as it occurs before queries are processed by the system.
 - When we store a token in an index, we call it a term.
 - Note: a term is not always a real word, as we shall see later.
- How can we turn tokens into terms?
 - Libraries are available to deal with most of these situations.

Tokenisation

- Issues in tokenisation:
 - □ Finland's capital →
 Finland AND s? Finlands? Finland's?
 - Mercedes-Benz → Mercedes and Benz as two tokens?
 - state-of-the-art: break up hyphenated sequence.
 - lowercase, lower-case, lower case ?
 - It can be effective to get the user to put in possible hyphens
 - San Francisco: one token or two?
 - How do you decide it is one token?

Numbers

3/20/91

Mar. 12, 1991

20/3/91

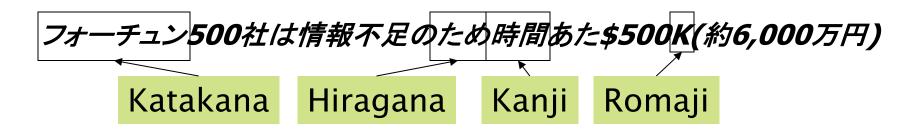
- □ 55 B.C.
- □ B-52
- My PGP key is 324a3df234cb23e
- **(800)** 234-2333
 - Often have embedded spaces
 - Older IR systems may not index numbers
 - But often very useful: think about things like looking up error codes/stacktraces on the web
 - Will often index "meta-data" separately
 - Creation date, format, etc.

Tokenisation: language issues

- French
 - \Box L'ensemble \rightarrow one token or two?
 - ☐ T Ś T, Ś Fe Ś
 - Want l'ensemble to match with un ensemble
 - Until at least 2003, it didn't on Google
 - Internationalisation!
- German noun compounds are not segmented
 - Lebensversicherungsgesellschaftsangestellter
 - 'life insurance company employee'
 - German retrieval systems benefit greatly from a compound splitter module
 - Can give a 15% performance boost for German

Tokenisation: language issues

- Chinese and Japanese have no spaces between words:
 - 莎拉波娃现在居住在美国东南部的佛罗里达。
 - Not always guaranteed a unique tokenization.
- Further complicated in Japanese, with multiple alphabets intermingled.



End-user can express query entirely in hiragana!

Tokenisation: language issues

- Arabic (or Hebrew) is basically written right to left, but with certain items like numbers written left to right.
- Words are separated, but letter forms within a word form complex ligatures.

استقلت الجزائر في سنة 1962 بعد 132 عاماً من الماحتلال المفرنسي.
$$\leftarrow \rightarrow \qquad \leftarrow \rightarrow$$
 start

- 'Algeria achieved its independence in 1962 after 132 years of French occupation.'
- With Unicode, the surface presentation is complex, but the stored form is straightforward.

Normalisation

- We may need to "normalise" tokens so that they become terms in the same form.
 - e.g. we want USA and U.S.A. to match.
- Some common approaches:
 - Changing all tokens to lowercase.
 - Even if something should have uppercase letters in it, users often type in lowercase anyway.
 - \blacksquare Delete full stops to form terms: USA, U.S.A. \rightarrow usa
 - Delete hyphens: anti-discriminatory, antidiscriminatory → antidiscriminatory

Thesauri and soundex

- Do we handle synonyms and homonyms?
 - E.g., by hand-constructed equivalence classes
 - car = automobile color = colour
 - We can rewrite to form equivalence-class terms
 - When the document contains automobile, index it under car-automobile (and vice-versa)
 - Or we can expand a query
 - When the query contains automobile, look under car as well
- What about spelling mistakes?
 - One approach is Soundex, which forms equivalence classes of words based on phonetic heuristics (i.e. it indexes terms using their sounds rather than their spelling).

Other Issues

- Some other issues with preprocessing are discussed in separate slide decks (and videos).
 - **Stopword removal**: reduce the size of the index by ignoring very common words.
 - **Stemming** and **Lemmatisation**: to allow related words to be matched in queries.
 - Phrase queries to not only search for individual words.

Conclusions

- When creating an index from a set of tokens, several challenges are presented.
- These challenges depend on the language that the document collection is written in.
- Several approaches have been proposed to address these problems.
 - For many approaches, a tradeoff is required, as they do not improve retrieval in all circumstances.