

## **CURRICULUM VITAE**

### **CONTACT DETAILS**

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### **PERSONAL QUALITIES**

A resourceful and highly experienced individual with over a year demonstrated success in customer service as well as maintaining high interests and achievement. I am exceptionally passionate about customer satisfaction and I strongly believe in self-empowerment and access to the best services for all. In addition, I am skilled in most of the components related to client service for instance;

- ✓ Respect. I respect the fact that clients actually pay our salaries and make our profits for us hence they must be accorded the necessary respect.
- ✓ Understanding. I am capable of understanding, identifying, and anticipating client needs.
- ✓ Listening. Keep your ears and eyes open. This is key in understanding client needs.
- ✓ Responding. Know you have to respond positively.
- ✓ Serving.

### **CAREER OBJECTIVES**

- To work in an environment that is challenging, allows for relativity and provides for personal development and growth. I am willing to learn and share for growth of the organization, share from colleagues and use knowledge to gain better understanding of roles and responsibilities for the benefit of the organization at large.
- To exploit my potential and use skills and knowledge gained from training in delivering the best that offers growth opportunities to employees and clients.
- To ensure enhanced achievement of goals and implementation of the vision and mission of the organization.
- To carry out duties and responsibilities in a competitive environment.

## **EDUCATION BACKGROUND**

YEAR	INSTITUTION	GRADE
September 2019 – November 2022	Rift Valley Institute of Science and Technology .(Diploma in Information Communication Technology)	CREDIT(AWAITING GRADUATION IN DECEMBER 2023)
February 2015 –November 2018	Kisii School	C-
January 2007-December 2014	St. Mary's Mosochi Boys Primary Boarding School.	388 / 500

## **EXPERIENCE**

### **KIHINGU INC (JAN 2022- APRIL 2022)**

#### **Key duties and responsibilities**

- Like all developers wrote code for software development.
- Requirement gathering and analysis.
- Web applications using a variety of applications(Python ,MySQL ,Android)

#### **SKILLS ACQUIRED**

- Dependable intern with solid problem solving and technical skills.
- Added new languages to my basket of knowledge(Javascript ,PHP,HTML)
- Ability to complete work assigned to me on time.
- Data collection, interpretation and presentation .
- Excellent communication and interpersonal skills
- Ability to interact professionally with all levels of staff and maintain the highest level of confidentiality, known for tact and diplomacy in handling sensitive issues.
- Quick and ready to learn as well adapting and implementing new ideas and approaches.
- Excellent in team participation
- Emphasis on quality output.

- Result oriented and good team leader.
- Ability to solve problems
- Good time manager

### **REFEREES**

ROTICH ROBERT

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