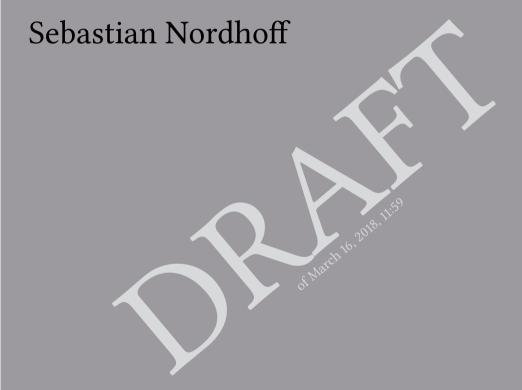
# Business model Language Science Press





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## 1 Introduction

This document details the business model of an open access publisher, using Language Science Press as an example. It covers the business case, the market analysis, the internal organisation, and financing. For each domain, some general background is given, signalled by . Based on this, the solution chosen by Language Science Press is highlighted ( ). That solution is evauluated ( ) and other possible solutions are discussed ( ).

The model presented here is the model as it was developed in 2015. At the time of writing (2018), the model has evolved. These changes will be listed in the evaluation sections.

# 2 Summary



## **Background**

Your project should have a concise summary, where you give an overview of your goal, motivation, and methods



## LangSci solution

Language Science Press publishes high quality Open Access monographs and edited volumes in the domain of linguistics. It is directed by Stefan Müller (Freie Universität Berlin) and Martin Haspelmath (Max Planck Institute for the Science of Human History), who are supported by an international advisory board of renowned scholars.

The project was born from the insight that community-based publishing of scientific literature will be more cost-efficient than publishing by commercial publishers. New technologies mean and the collaborative work methods enabled by Internet mean that many of the traditional tasks provided by publishers are no longer needed or can be provided at a fraction of the cost.

Furthermore, the inherent interest of maximizing profit margins is often at odds with the interest of science. This is first and foremost the case of business models which rely on monetizing access to information via paywalls. These models have to make sure that the information they provide remains a scarce resource. A publishing platform run by scientists themselves, which has as its stated goal the furthering of access to knowledge, rather than the restriction of access to knowledge, represents a valuable asset for society at large.

Language Science Press has received seed funding by the DFG (2014/06 – 2016/05). Following up on this initial funding, the project is set to continue sustainable operations, accessing various revenue streams (individual membership, institutional membership, print margins, donations).

The principles of Language Science Press are:

- 1. Open Access: all books are available without a fee, worldwide. Printed copies can be ordered for low prices via print-on-demand service providers. Additionally, all other aspects of the publication process should also be as open as possible (Open Source Software, Open Business Data, optional Open Peer Review)
- Quality: Peer review is mandatory. Language Science Press positions itself as a premium publisher with the corresponding requirements for manuscripts. There is a fair chance that a manuscript will be rejected, and authors should know this.
- 3. **Specialization**: All books appear in specialised series, which assess quality of the manuscripts according to the standards of the subdiscipline. There are no manuscripts out-of-series since quality could not be guaranteed in those cases.
- 4. Decentral organisation: Series editors operate worldwide and in an autonomous fashion. They are responsible for acquiring new manuscripts and assuring their quality. For this, they select an editorial board. Language Science Press starts with 5 series. New communities can form series of their own. They have to submit a detailed proposal, which is then evaluated by the advisory board.
- 5. Community: The scientific community is directly involved in the

publishing process. Next to authoring or reviewing books, community members can also take over roles in proofreading, typesetting, illustrating, marketing via crowdsourcing.

- 6. Automation. The book production process will be highly automated, making use of templates and well-defined work flows and tool chains as far as possible in order to reduce costs.
- 7. Lean Publishing: As a new project, Language Science Press has the advantage that it can concentrate on Open Access publishing and does not have to deal with legacy domains such as: warehousing, royalties, paywalling, intellectual property rights management, book stands.

The main service provided by Language Science Press is the coordination of the publishing process and establishing a brand for high quality OA books in the book market. Further services include acquisition of authors, author support, typesetting, indexing, design, distribution, dissemination, archiving, enrichment.



#### **Evaluation**

## 2 Summary



## Other solutions

## 3 Business case

## 3.1 Starting point



## **Background**

Detail the situation found at the beginning of the project idea.



## LangSci solution

In August 2012, the OALI initiative (Open Access in Linguistics) was set up by Stefan Müller and other linguists working at the Freie Universität Berlin. As a first step, the initiative contacted many reputable linguists from all over the world and invited them to join as supporters, which was met with great overall willingness. Together with Martin Haspelmath from the MPI-SHH, Stefan Müller submitted a grant proposal for te call "Open Access Monographs in the Humanities". The DFG granted the project and provided 575.000€ for the creation of a business model and the setup of the initial platform. The project started in June 2014. The project

team consisted of two programmers, one sysadmin, one coordinator and an economist.

Language Science Press is organised in a decentral way. Editorial boards are reponsible for the individual series, which each cover a specific subdiscipline in the field of linguistics. They are expected to deliver manuscripts which are in principle ready for typesetting.

In order to lessen the burden of authors, and in order to assure a faster dissemination of scientific findings, we aim at a speedy publication, meaning a maximum period of 9 months between the initial submission and the publication online and in print. Given that the groundwork was already done before the official project start in 2014, the first volumes could already be published in 2014 itself.

The grant proposal projected 5 series with 4 books each for 2014 (=20 total books); 7 series with 5 books for 2015 (=35), and 9 series with 6 books in 2016 (=54 books).

As of 2015, Language Science Press is based at the Arbeitsgruppe für Deutsche Grammatik (led by Stefan Müller) at the Institut für Deutsche und Niederländische Philologie. Hosting is done by the Centrum für Digitale Systeme at the Freie Universität. This cooperation has proven successfull and should continue beyond the projected end of the grant

## 3.2 1.2. Geschäftskonzept und Dienstleistung



## Background



#### LangSci solution

The most obvious way of recouping the costs of book production is selling the books ("reader pays"). This option is not available for OA publishing, at least not in a straightforward way. The digital versions have to be available for free by definition, and the number of printed copies sold should not be overestimated.

This implies that we have to separate the roles of "reader" and "funder". In terms of financing, the question to ask is: who has an advantage from OA publications? Who will derive a benefit if content is available for free online. In business lingo, who are the "customers", and what is the "product" being offered?

A short digression is in order here. In order to speak about financing models, one has to agree on a vocabulary. As it happens, there is already a vocabulary in place for discussing the concepts, actors, and processes which arise when setting up shop. This is the vocabulary employed by economists. In their terms, a "customer" is someone who derives a "benefit" from the existence of a particular "product" and is willing to transfer resources to the "producer" so that the customer can make use of the product to enjoy the benefit. Many linguists (and other scientists) will object to them being seen as "customers". This objection is understandable: the relation a researcher has with a book is very different from the relation the same researcher has with their supermarket or their phone company. This being said, it is necessary, in science and elsewhere, to clearly define the concepts, and to have labels to unambiguously refer to the concepts defined. In the context of this document, these terms should be taken to be valid within the definitions employed here, and they should not be taken to contain any connotations that "customer", "producer", "product" and "benefit" might have in everday life, or in the economic organisation of society at large.

The books being published by Language Science Press come from authors of countries all over the world, and are read internationally as well. This means that the business model must reflect this international char-

acter of the operations. A funding model restricted exclusively to, say, Germany, will be unfair, and it will be hard to convince the residents of only one country to fund operations which profit the whole world. This international setup has to be taken into account not only for financing, but also for distribution and marketing.

When we analyse the benefits OA publishing provides, we find that it is not only the readers who profit. Also the authors derive a benefit (more prestige, faster publication, greater reach). Furthermore, libraries also do benefit via a larger array of books they can provide to their patrons. The state large also benefits (more cost-effective publishing; no dependency on monopolists), as does society at large (better and faster access to scientific findings.)

Just as it would be unfair to have one country shoulder the operating costs alone, burdening only one group with the costs (e.g. via "author pays" models) is questionable as well. So the question is: how can the operational costs be shared among the stakeholders in such a way that everybody contributes, and that no one is charged beyond their capacities? And how can that be done without undermining the basic tenets of Open Access?

Language Science Press has opted for a broad basis for financing its operations. The diversification of revenue streams means not only that each of the various stakeholders participates, but it also reduces the risk of funding gaps as compared to one large funder. If one revenue stream breaks down or does not contribute the expected amount, this can then potentially be compensated by the other streams.

The analysis of "clients" above shows that the "product" provided by Language Science Press is complex and can access a variety of "markets" with different target groups.

The business model presented here is based on five pillars, which are supported by the different audiences. For every audience, different services and extras are offered. The basic assumption is that each group of stakeholders will have have both egoistic motivations (purchase a book for reading it yourself) as well as altruistic motivations (create societal benefit, ensure free access to the knowledge of humanity, ...). We acknowledge both kinds of motivation as valid.

For long-term sustainability, Language Science Press requires support from institutions, which provide funding on a regular basis via memberships of BPCs, but also from individuals. The latter provide less finanical support and more support in kind, but they are important for reach out and dissemination. Only when a broad base of linguists is aware of Language Science Press will the prestige go up and the project can transform into a publisher in the strict sense.

Eine Kurzfassung der einzelnen Strategien für die fünf Finanzierungssäulen ist der Übersicht halber in Anhang 1-5 zu finden. Dort wird im Einzelnen auf die Zielgruppe, das Leistungsangebot (Produkt, Dienstleistung), Marketing und erwartete Einnahmen eingegangen.

As far as strategies go, it is important to note that OA monographs represent a field where few prior knowledge and experience is available. Funding OA via an array of different and voluntary revenue streams is certainly an innovative idea, but it lack empirical underpinning. Particularly in what regards the amount of revenue effectuated, only broad guesses are possible. There are some studies around, but they are few and far between, and more often than not cover other fields of science (e.g. natural sciences) or "products" (e.g. articles). Therefore, the concept presented by Language Science Press should be tested for two years. It should then be evaluated, and adjustments according to the outcomes of the evaluation.



#### **Evaluation**



#### Other solutions

4

## 3.3 1.3. Technologie und Branchenkenntnis



## **Background**

1



## LangSci solution

The technological skills required for this project are almost exclusively in the domain of IT. The development and maintenance of the platform and of the publication process do not require infrastructure beyond off-the-shelf desktop computers. Since books take up very little space on the hard disks, and distribution does not make use of complex algorithms demanding powerful processors, either, a small server is sufficient. On the

software side, we can mention a web platform for creation and distribution of books. The existing platform OMP fulfills these requirements and is available without cost as open source software.

The Language Science Press team has a large breadth of experience with scientific publication. Both press directors, Haspemath and Müllers, are prolific in their scientific output. Stefan Müller has been editing the proceedings of the HPSG conference since 2003 (12 volumes in total as of 2005). Martin Haspelmath has edited 7 volumes since 1995 and has pioneered the domain of "expert consortia" in linguistic publishing with projects such as WALS, WOLD, APICS, ValPal, with project teams numbering beyond 70 participants.

Sebastian Nordhoff as the project coordinator founded the field of Electronic Grammaticography and has wide experience in electronic publishing and digital humanities as a whole. This concerns both data publication as well as publication of monographs and edited volumes. He has devised the platform "Enhanced Electronic Grammars" for de Gruyter, specified the back end and converted 20 large and complex grammars for ingestion.



#### **Evaluation**

#### 3 Business case



## Other solutions

## 4 2. Markt

## 4.1 2.1. Marktsituation



## **Background**

1



## LangSci solution

The market for scientific publishing has been very dynamic in the recent years and continues to be in a state of disruption. On the one hand, we witness the change from print to digital, on the other and, the traditional subscription-based model is being replaced by novel concepts (e.g. "author-pays").

There are several ways to split the market:

- according to medium: market for scientific articles; market for monographs; market for research data
- · according to subject: natural sciences vs. humanities; or, more de-

tailed, according to discipline

• according to distribution model: closed access vs. open access.

The different submarkets listed above show only partial overlap. Some discipline have very speficic traditions and communities of practice when it comes to publishing. For instance, the OA market for articles in the natural sciences can be called mature. OA journals and platforms are well-established and integrated into the practices there. In the humanities, this area is less populated and there is more room for development.

In the smaller domain of OA monographs, there are only very few projects across all disciplines. This is probably due to the trend towards ever shorter publications in the natural sciences, to the detriment of books. Monographs have been declared dead several times over the course of the last years, and the OA movement has focussed nearly exclusively on journals and repositories in the past. However, it has turned out that the communities of practice in the humanities will not switch that easily to the publication of articles as the sole medium of knowledge interchange. Longer, more encompassing, works will remain indispensable in the humanities. With the backdrop of the change towards OA sketched above, a change in this domain is unavoidable as well. Language Science Press can be a pilot here, and have a significant first-mover advantage.



#### **Evaluation**



#### Other solutions

4

## 4.2 Zielgruppe und Kunden



## **Background**

1



## LangSci solution

For Language Science Press, we can identify four target groups, with different roles. Language Science Press will provide customized services and extras. At the same time, we assume that the groups will also have idealistic motivations and want to instrically support the idea of Open Access. Therefore, material "benefits" (e.g. in the form of physical books) are only one part of the "customers" motivation.

Group	Customer relation	Services & extras
authors	Optional BPCs	Professional publishing process; OA publication
libraries	purchase of printed copy	High quality printed copies as a complement to free on- line pdf
institutions (universities, resesarch centres, funders,	institutional membership	extras and special offers
learned societies)	donations	Promotion of the idea of OA
individuals (researchers, interested citizens, activists)	purchase of printed copy	High quality printed copies as a complement to free online pdf
,	individual membership	extras and special offers
	donations	promotion of the idea of OA

Many OA projects list authors as the most important source of revenue. Language Science Press also intends to raise some money from the group of authors since this group profits the most from the increased reach. But the funding landscape is such that authors fees for books are all but non-existent in the funding programs of the relevant funding bodies in Germany and elsewhere. Therefore, any authors fees must be purely optional. Otherwise, there would be the risk that certain authors would be preferred not because of the scientific quality of their books, but because of their willingness to pay. Platinum OA, as mentioned in the initial grant proposal for the DFG remains a fundamental requirement. There are two options to set this up: either have generally no fees unless an author wants to pay ("pay-what-you-want"), or have general fees with a no-questions-asked-waiver for anybody who feels they cannot afford the fees. Depending on the legal context, one or the other option might prove more promising.

Libraries are mainly relevant as buyers of printed copies. The library budgets should not be overstretched here, hence the printed copies will be provided at a low price.

As a general principle, funding from a plurality of different institutions (universities, research centres, funders, learned societies, ...) is preferable. If the costs is shared between many funders, chances are that we will see similar projects in the future. This would profit all sides.

Scientists, interested laypeople and OA activists are welcome as indivdual supporters. Some members of this group have already asked how they could support Language Science Press financially, with small but regular contributions. Unrelated to their being affiliated to a research institutions, people can find the idea of OA attractive and are willing to spend some of their money towards this goal. Both memberships as well as one-off donations can thus play a part in the financial success. More important than the financial contribution, however, is the time and energy supportes devote to Language Science Press in writing, reviewing, and proofreading.



#### **Evaluation**



#### Other solutions

4

## 4.3 2.3. Competition



## **Background**

1



## LangSci solution

In contradistinction to journal articles, there are as of 2015 no established methods of publishing linguistic books in Open Access. Commercial publishers (for linguistics: de Grutyer, John Benjamins, Oxford University Press, and Cambridge University Press) do have lukewarm options on offer, but do not have a well-defined program, nor do they really publicize those options. The Open Access options by these traditional publishers

are only a variation of their more classical offers, and the costs of more than 10,000 EUR is prohibitive for most authors. A dedicated branding strategy or a specialization/division of labour between Closed Access and Open Access product lines cannot be discerned.

A community-based model with autonomous series, as embodied by Language Science Press, is currently non-existent in the book sector. This means that Language Science Press has the possibility to claim terrain here and acquire standing as a presitgious publishing platform for OA books. The brand (implying prestige conferred by the publisher) remains up this day one of the main criteria which determine authors' choices of a publishing venue since their future career heavily depends on this form of symbolic capital.

in the technical domain, the competition is caught in their legacy technology and lacks the flexibility to adapt to novel trends or requirements. For instance, an innovative electronic product at a large German publisher had to be integrated into the existing content management system, which stripped the platform of its intended key features.

The traditional publishers do have advantages emanating from their centuries-old experience in the print sector, but they are less flexible. As far as the integration of the scientific community goes, the lead Language Science Press has built up will be difficult to catch up by the commercial competition.

Other Open Access projects evolve in the same domain (e.g. Open Library of Humanities, Edition Open Access, Topoi, Cleo), but the relation is amicable here, rather than competitive. If these projects were to offer service in the long run which would overlap with services provided by Language Science Press, the resolution would involve collaboration rather than competition. As of 2015, these projects are not active in the field of books in linguistics.

#### 4 2. Markt



## **Evaluation**

3



# 4.4 2.4. Geographical location



## **Background**



#### LangSci solution

Berlin is well suited as a base for an innovative publisher. We can cite ScienceOpen or PaperHive as other Berlin companies active in the area of Open Access. In the non-profit domain, we can list the Wikimedia Foundation, the Open Knowledge Foundation, and the Chaos Computer Club, which highlight the vibrant societal basis for projects involving open projects.

The Freie Universität Berlin with its focus on the humanities is well suited for this project. Its slogan "International Network University" underscores the appeal for a publishing platform bringing together scientists from all over the world.

The close connection between the "Arbeitsgruppe Deutsche Grammatik" at the "Institut für Deutsche und Niederländische Philologie" and the "Centrum für Digitale Systeme" is also an asset for the Freie Universität, especially since the CeDiS has the hosting of Open Journal System (OJS) and Open Monograph Press (OMP) as one of its core competences.



#### **Evaluation**



#### Other solutions

4

## 4.5 2.5. Marketing and distribution



## **Background**

1



## LangSci solution

The press directors have a very extensive and international network within the scientific community, which is evidenced by the high number of supporters. As of 2015, Language Science Press lists more than 500 supporters on its website, among which more than 160 professors. This network can be activated, and the number of new series proposals and book proposals underscores the demand for a true OA publisher in linguistics.

The following output is projected:

	series	books per series	books total
Year 1	16	3	48
Year 2	18	3	54
Year 3	20	3	60
Year 4	22	3	66
Year 5	24	3	72

Social Media and other electronic means of PR are used extensively for marketing and distribution and reflect the international setup of Language Science Press. Distribution and marketing are tailored for the different audiences (see appendix) and will in part be covered by the communities themselves (book reviews, word of mouth, social media). This means that the activiation of the community is fundamental. This makes use of a cascading model: the LangSci core team takes care of finding active series editors, which in turn activate the members of their respective communities.



#### **Evaluation**



## Other solutions

# 5 3. Organisation / Staff

## 5.1 3.1. Legal form



## **Background**

1



## LangSci solution

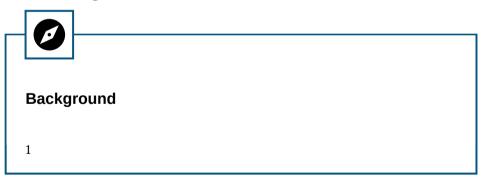
Language Science Press shall have the legal form of "Betrieb gewerblicher Art (BgA)" at the Freie Universität. This reflects it close association with the scientists as well as the participation in a market where Language Science Press competes with commercial actors.

## 5 3. Organisation / Staff





# 5.2 3.2. Organisation





#### LangSci solution

The organisational structure after May 2016 shall continue the structure as of 2015 to a large extent.

Scientific oversight will remain with Stefan Müller and Martin Haspelmath. For the vetting of new series, there is the international Advisory Board (24 researchers worldwide). The individual series are led by one or more series editors each. All mentioned researchers do not receive remuneration from the project.

Organisational and legal representation is given by Stefan Müller (5% of his time).

The project team should have two coordinators (total 1.5 FTE), who are responsible for author support. An accountant (0.5 FTE) shall take care of finances, fundraising and implementation of the model; further support is given by a secretary (0.25 FTE) and a student assistant (0.5 FTE).

Hosting will continue to be provided by Cedis

In order to provide its services, Language Science Press has to enter into legal agreements with persons external to the university: Authors sign an author agreement, where they license their work under a Creative-Commons-License; where they agree that Language Science Press distribute the work; and where they assure indemnity from liability to Language Science Press.

Contracts with print-on-demand service providers contain non-exclusive rights.

As for revenue, no long-term agreements will be entered into with institutional members and individual members. In order to reduce bureaucracy, institutional membership can be cancelled on a monthly basis.

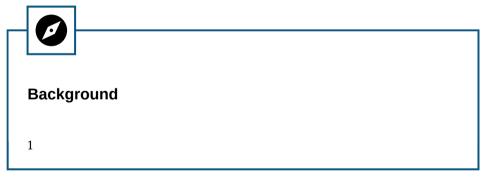
No further long-term agreements will be entered into.

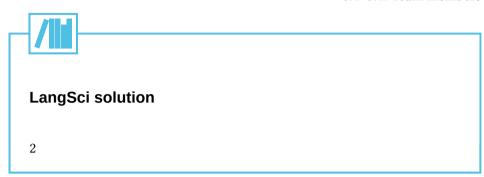
## 5 3. Organisation / Staff





## **5.3 3.3. Partners**









## 5.4 3.4. Team members

## 5 3. Organisation / Staff



## **Background**

1



## LangSci solution

2



## **Evaluation**



### Other solutions

## 6.1 4.1. Budgeting





LangSci solution



### **Evaluation**

3



## 6.2 4.2. Capital budgeting



### **Background**



## LangSci solution

2



#### **Evaluation**

3



### Other solutions

4

## 6.3 4.3. Pricing



## **Background**

1



## LangSci solution

2



### **Evaluation**



## 6.4 4.4. Earnings forecast / profitability forecast





LangSci solution



### **Evaluation**

3



### Other solutions

## 7 5. Ausblick



**Background** 

1



LangSci solution

#### 7 5. Ausblick





# Appendix A: Print sales

# Appendix B: BPCs

## Appendix C: Institutional membership

# Appendix D: Individual membership

## **Appendix E: Donations**

## **Appendix F: Earnings forecast**

# Appendix G: Series