

Taylor Ireland Blocker

Full Stack Web Developer

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Passionate and motivated Full Stack Developer excited about utilizing new technologies and mastering old ones. I am currently an IT professional with experience in supporting a wide range of environments and technologies. I take pride in my extensive troubleshooting skills that I use on a daily basis. In addition to the technological side of my work, I also have strong documentation and communication skills. I am looking forward to becoming an integral part of a development team.

Software Development Skills

- JavaScript, Node.js, React, Express, Redux, RESTful APIs, Debugging, PostgreSQL, Bootstrap, React Redux, Flexbox, HTML5, CSS3, Git and GitHub.

Education

DigitalCrafts - Full-Stack Software Development Program, Houston, TX June 2019 – January 2020

- **Full-Stack Web Development:** Immersive course covering JavaScript, React, Redux, Node.js as well as HTML and CSS. This course has an emphasis on frameworks like React/Redux and server-side technologies including Node.js, Express, MySQL, PostgreSQL, and Knex.

The University of North Texas, Denton, TX January 2006- December 2011

- Bachelor of Arts in Art History, Bachelor of Fine Arts in Painting and Drawing. Minor in French.

Software Development Portfolio

Express Expense | January 2020 | github.com/aurmer/express-expense

- Web app designed to allow users to quickly manage expense reports.
- Users can sign on in a desktop web browser or a mobile device to access their account and upload receipts along with a description, amount, date, and category.
- Full Stack application using a Postgres database to store information about authenticated users, user created categories and expenses along with a React/Redux front end that is served by an Express server to handle the front end to database connections. This app is also styled using Bootstrap and React-Bootstrap primarily.

Scroll of Rolling | December 2019 | github.com/TIBlock/scroll-of-rolling

- Solo project to create a one page React Web Application
- I have built a single page app that can be expanded on infinitely and I hope to add additional features such as chat and customizable user preferences such as dice color, which tools are available, and overall themes.
- Used Javascript, React, Redux, React-Redux, CSS, and Bootstrap

Professional Experience

Aldridge, Senior Service Desk Technician and Deployable Technician Houston, TX January 2017- Current

- Moved from an L1 technician to current position within one year of employment due to quickly picking up new technologies and processes, as well as working well with other technicians and departments.
- Works with over 150 client environments and the technologies they employ.
- Assists in training new employees through shadowing, assisting with active tickets, and the creation of training videos and documentation on specific subjects requested.
- Maintains positive ticket time, and customer satisfaction goals set by Aldridge.
- Transitioned new clients from their previous IT provider to our management environment.

LA Fitness Intl., Operations Manager, Cypress, TX January 2016- October 2016

- Responsible for managing of 20+ LA Fitness Operations staff, including initial and ongoing training.
- Assisted customers on the phone with mobile application issues and website access problems.
- Frequently addressed emergencies in the club, including customer, technical, and security issues