

# Superstore Chain Data Analysis

Tanya Duchane



#### About Me

- Former Biotech Lab Technician
- Student of Data Analytics
- Obsessed with Cats; currently have 2
- Criminology & Criminal Justice
  Enthusiast
- Video & Board Game Enthusiast





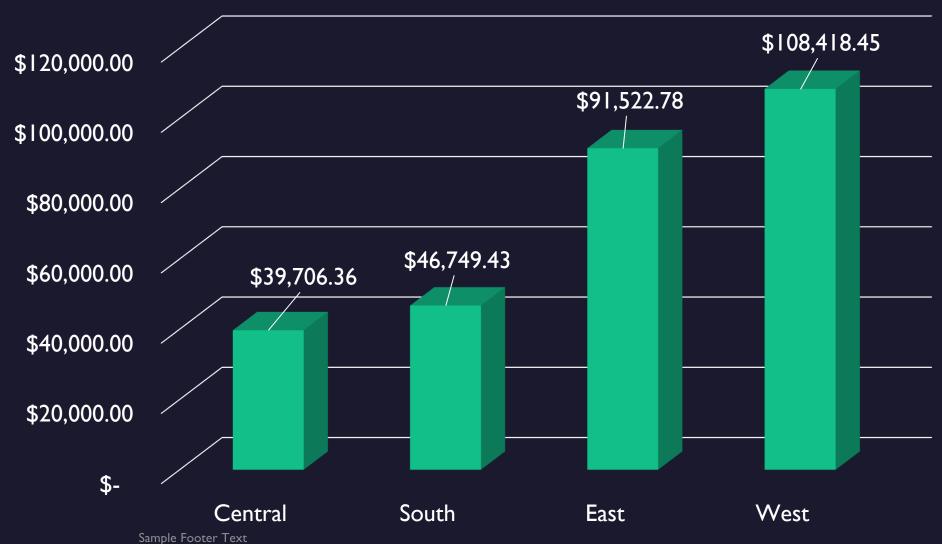
#### Business Objective

• Identify which products, categories, and locations are performing well and which are not performing well so that the business owners can better define their target customers and develop a comprehensive marketing plan.



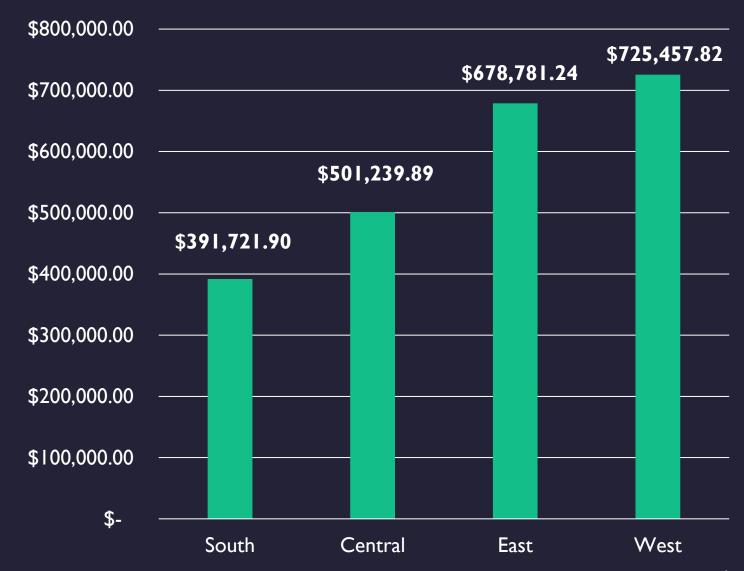
 Central & Southern
 Region Locations are underperforming in total profits

#### Total Profits by Region



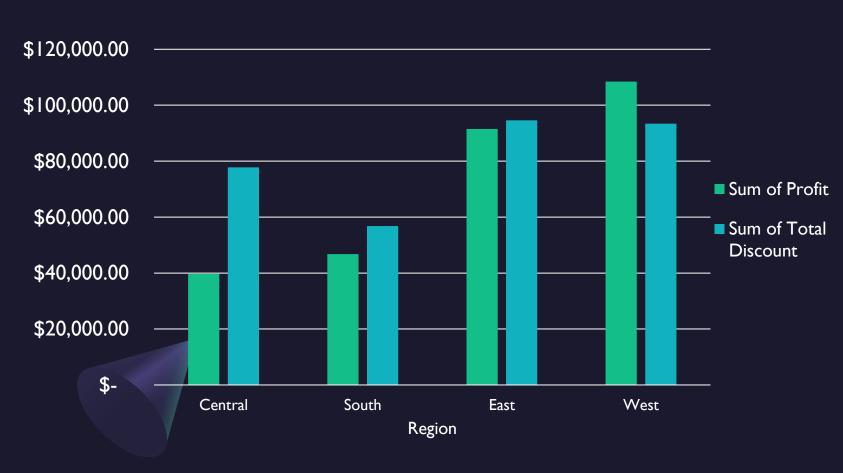
The Southern and Central region locations are underperforming in total sales.

#### Total Sales By Region



#### Total Profits Vs. Total Discounts

- As you can see, the discounts given in the Central, Southern,
   & Eastern Region locations are higher than the sum of profits.
- Central region locations should lower the total amount of discounts offered, or lower the discount percentage on most expensive products.



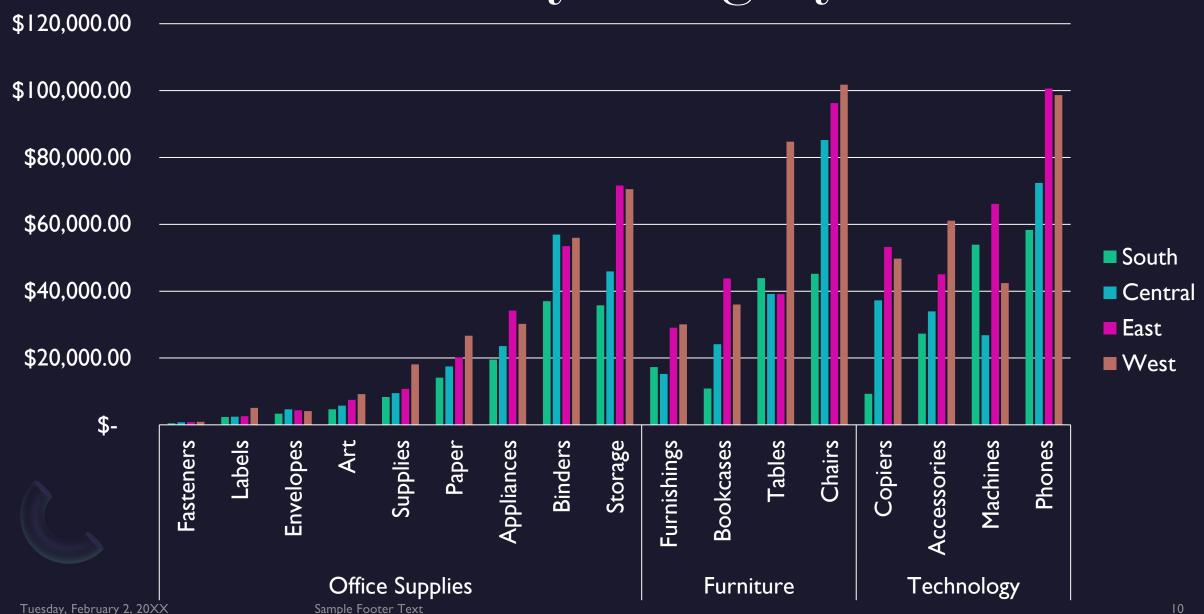
### Total Sales by Segment



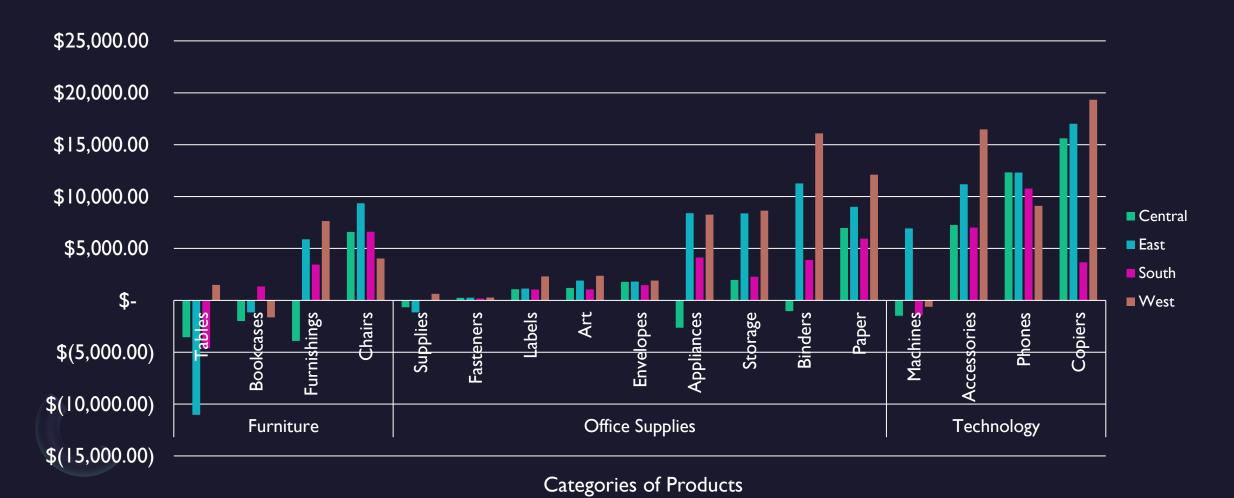
Performance Breakdown by Product Category



### Sales by Category



## Total Profits by Region & Category



### Product specific observations by Region

- Central region locations lost profits on tables, furnishings, appliances, binders, and machines.
- Eastern region locations lost profits on tables bookcases and supplies.

- Southern region locations lost profits on tables and machines.
- Western region locations lost profits on bookcases and machines.

#### Recommendations

- Decrease the amount of discounts offered at the Central, Southern and Eastern locations to increase profits.
- Since the East and West Regions are performing well, more resources or stock could be allocated there to further increase profits from those regions.
- Focus marketing efforts mostly towards the consumer sector since that sector consistently performs well.
  - May want to consider increasing marketing efforts towards corporate segment to increase profits.
- More marketing resources should be directed towards technology and furniture categories.

### Comments?

Questions?



# Thank You

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