

Taryn King

Software Engineer

Dallas, TX

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TECHNOLOGIES/SKILLS

Languages | JavaScript, HTML5, CSS3, SQL

Frameworks & Libraries | React, Node, Express, Fetch API, Bootstrap, Jest, Selenium

Database & Industry Tools | Command Line, Git, GitHub, PostgreSQL, MongoDB

Tools/Software | Figma, AWS

EDUCATION AND TRAINING

Hackbright Academy, San Francisco, CA

Mar 2023

Software Engineering Fellowship - Accelerated, software engineering program

University of South Florida, Tampa, FL

May 2011

Bachelor of Arts

PROFESSIONAL EXPERIENCE

Student Engineer

Nov 2022 – Mar 2023

Hackbright Academy, San Francisco, CA

- Accelerated fullstack software engineering program
- Developed skills and knowledge across fundamentals of data structures, algorithms, testing, front-end, back-end, and database programming using Javascript, HTML, NodeJS, Express, and Bootstrap.
- Collaborate on pair-programming assignments with cohort colleagues
- Daily lab projects include building databases, testing, utilizing APIs, creating sessions, etc.

Support Engineer

Jun 2021 – Nov 2022

ReadMe, San Francisco, CA

- Resolved a priority security issue with a localization integration by refactoring a React component that handles HTTP requests in API reference playground.
- Contributed multiple PRs to resolve outstanding editor and API reference bugs to improve user satisfaction and efficiency in workflow.
- Participated in an engineering mentorship program with Front-end engineering manager and Developer Advocate.

- Worked closely with the Head of Product, Head of design, and Engineering team to communicate use case trends and feedback to define feature specifications for new editor and workflow products.
- Paired with Lead Front-end Engineer to fix a parsing error in the custom documentation and code editor to help improve new editor beta.
- Triaged and documented customer reported bugs with the engineering team.
- Efficiently resolved client issues within a 2hr median response time and maintained a 90% CSAT while leading the support engineer team with highest number of solved tickets per quarter.

Platform Specialist

April 2019 – May 2021

Real Geeks, Dallas, TX

- Built tool for quickly formatting JSON code snippets to improve efficiency of support team and increase bandwidth to tackle higher priority issues.
- Collaborated with marketing, engineering, and product team to roll out new website templates and onboarding workflow.
- Paired with lead frontend developer to provide customization solutions for client websites.
- Effectively communicated with clients to create and guide toward solutions for various customization use cases involving CSS and Javascript.
- Triaged incoming technical issue tickets and resolved an average of 25 tickets per day with 90% rate of first-response resolution while maintaining 94% CSAT.
- Participated in 1-on-1 mentorship with senior Ruby developer.