

TAMIR NISSIM KAHALANY

Full Stack Developer

DETAILS

ADDRESS

Berlin
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LINKS

[Portfolio Website](#)

[LinkedIn](#)

SKILLS

HTML/CSS/JavaScript

Relational Database - MySQL,
PostgreSQL

NoSQL Database - MongoDB

Node.js, Express

React, React Native, Redux,
Angular, jQuery

Cloud - AWS, Heroku

Bootstrap, Material Design

Object Oriented Programming

Responsive Design

PROFILE

Web developer with strong problem solving skills in building complete web apps. Former employee for PayPal in the Customer Success Management branch that now moved from the customer lines to the lines of code to try and bring efficiency and harmony between both worlds.

EMPLOYMENT HISTORY

Sales Agent, Concentrix

Berlin

Nov 2021 — Feb 2022

Provided assistance to Facebook Ads Business Customers to provide guidance and assistance while up-selling.

Devised custom action plans for each business and regularly issued cold and scheduled calls to monitor and assists with the plan.

Increased the conversion average for my portfolio by 18%.

Customer Success Manager, PayPal

Berlin

Jun 2019 — Nov 2020

Customer Success Manager for Israel, Eastern Europe and Sub Saharan Africa at "PayPal"

Managed the accounts of high earning merchants from Israel, Eastern Europe and Sub Saharan Africa.

Assisted Merchants in reaching their financial goals by devising custom business strategies while increasing products used and share of checkout.

Associate Account Manager, PayPal

Berlin

May 2018 — May 2019

Managed the accounts of high earning merchants for the Israeli market.

Integration Testing

LANGUAGES

English



Hebrew



German



Provided guidance, support while up-selling to the Merchants in my portfolio.

Increased the share of checkout for my Merchants by 25%.

Customer support agent, PayPal

Berlin

May 2017 — May 2018

Provided Customer support for the Israeli market at "PayPal".

Revised and managed the internal information tool for the market which increased work efficiency and independence for both seniors and new hires.

Increased the Service Level by 20%.

EDUCATION

Certificate in Development, CareerFoundry

Berlin

Apr 2022 — Sep 2022

Full-Stack Web Developer course - Built from scratch a portfolio website that includes 5 different JavaScript applications while utilizing Node.js, Express, React, Angular, AWS and more. Developed the capability to write and run tests based on Test-Driven Development and Behavior Driven Development strategies and used different debugging tools and approaches.