

Trevor Kems

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<https://github.com/TKems/TrevorKems>

Objective

To obtain a summer 2018 internship in a cyber security environment

Work Experience

Iowa State University, Ames, IA

Memorial Union Information Technology and Audio Visual Support Staff, Sept. 2017- Present

- Followed detailed room setup worksheets
- Actively used Windows Active Directory and Windows Administration tools
- Provided excellent customer service to patrons of the Memorial Union
- Worked alongside full-time team on lighting, sound, and video upgrades
- Used all tools available to quickly and efficiently set up conference rooms

Hy-Vee #1898, Winterset, IA

Stock Clerk, Cashier, and Customer Service Trainee, May 2016 - Sept. 2017

- Responsible for customer displays and maintaining stock in dairy and frozen sections
- Provided excellent customer service to all customers
- Used provided POS system and related items to provide the best customer experience as possible
- Began Customer Service training by learning Aisles Online, Iowa Lottery Sales, Dry Cleaning, and many more Customer Service duties at our local Hy-Vee

Education

Iowa State University, Ames, IA

B.S. Computer Engineering. May 2021

- GPA: 3.02

Winterset Senior High School, Winterset, IA

Graduated 2017

- National Honor Society

Additional Skills

- C, PHP, HTML, CSS, Bash, Windows XP/7/8/10/Enterprise, OS X