

# CS1632

## Software Quality Assurance

T/H 6:00 - 7:15

Bill Laboon

### Testing for Bugs

Imagine a function that accepts a string, and returns a lower case version.

What sort of inputs/outputs would you test for?

```
public static String lowerCase(String s)
```

What is a bug?  
defect, error?  
Customer who is a customer...  
1. Customer who is not a customer...  
2. Customer who is not a customer...  
3. Customer who is not a customer...  
4. Customer who is not a customer...

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### What is a bug?

defect, mistake

Customer wants calculator...

1. Calculate area of circle
2. Calculate area of square
3. Calculate area of rectangle

### Testing for bugs

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# *What is Software Testing?*

It's NOT finding every bug.  
It's NOT pressing buttons randomly.  
It's NOT something started after development.

## **It is...**

- \* Providing information to stakeholders about product quality
- \* Allowing an independent view of the software
- \* Finding and reporting defects
- \* Ensuring a product meets requirements
- \* A necessary part of the software development lifecycle

## **It is...**

Unit testing, automated testing, acceptance testing, requirements analysis, equivalence classes, white/grey/black box testing, verification, validation, combinatorial testing, performance testing, usability testing, formal analysis, static analysis, traceability matrices, defect reporting, test planning, TDD, fuzz testing, KPIs, software profiling, resource analysis, usability analysis, regression testing, smoke testing, security analysis....

## **It is...**

An entire field of study.

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# *Structure of this Course*

**My goal is to have you ready to be an entry-level Quality Analyst upon completion.**

## Projects

Solo or Teams of ~2  
You will be the test team  
Multiple deliverables

65% of your grade

## Mid-Term and Final

Mid-term will cover first half of course  
Final will be cumulative

30% of your grade

## Lectures

Virtually everything I talk about, I have done in industry. There is some theory, but this is a hands-on class.

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# *Introductions*

Bill Laboon  
@BillLaboon  
bill@billlaboon.com

Undergrad at Pitt, Master's at CMU

Software Engineer since 1999:  
Medrad, Northrop Grumman, University  
of Pittsburgh, Eyeflow, General  
Dynamics, UPMC TDC, FP Complete,  
Think Through Math

Main Languages: Ruby, Haskell, Java

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Why are you taking this class?

What are you interested in doing after graduation? Any particular field of interest?

*Then let's see the course info!*

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# *Why is Software Testing important?*

**Some of you may have heard of the  
ACA roll-out a few years ago...**

# ***Software Quality should not be a surprise!***

The job of a tester is to let stakeholders know the quality of a product.

They plan tests, find defects and provide estimates of total software quality.

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# ***Verification, Validation, QA, QC***

**Verification - "Have we built the software right?"**

**Validation - "Have we built the right software?"**

**Quality Assurance - "How can we write software with fewer defects?"**

**Quality Control - "How can we find defects that exist in the software?"**

# ***What is a bug/ defect, really?***

Customer asks for a calculator....

1. Calculator uses RPN. Bug?
2. Calculator says  $2 + 2 = \text{"poodle."}$  Bug?
3. Calculator accepts/outputs Roman numerals. Bug?

## *What is a bug/ defect, really?*

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