Purpose	Test Case Author	Test Case Creation Date	Test Case ID	Test Case Summary	Accepted	Prerequisites	Test Procedure	Expected Results	Actual Results	Status of Test	Date of Execution	Executed by	Testing Environment	Notes
Login verification/availability	Tiffany L Browne	42789	TC_01	Login with pre-established login credentials	R_1.0	Must be a NYCHA Resident with login credentials to use app. Not available for public use. Login variables are [LastName], [Date of Birth], [Last 4 Digits SSN] which are verified.	Tap app and key in login credentials	To pass verification process and login	PASSED	COMPLETED	02/26/2017	Tiffany L Browne	Samsung Galaxy Note 3 (SM-N900T), Android 5.0, SECURITY PATCH LEVEL 2016-09-01, My NYCHA app Version 2.0.0	EMBEDS SOFTWARE UPDATE
Functional/Performance Accessibility Testing	Tiffany L Browne	42789	TC_02	Access the [Menu] on the Home screen	R_2.0	Must be a NYCHA Resident with login credentials to use app. Not available for public use. Login variables are [LastName], [Date of Birth], [Last 4 Digits SSN] which are verified.	Menu appears automatically after login	To be sent to home screen	PASSED	COMPLETED	02/26/2017	Tiffany L Browne	Samsung Galaxy Note 3 (SM-N900T), Android 5.0, SECURITY PATCH LEVEL 2016-09-01, My NYCHA app Version 2.0.0	EMBEDS SOFTWARE UPDATE
Functional Accessibility Testing	Tiffany L Browne	42789	TC_03	Click the [Request Repair] button	R_3.0	Must be a NYCHA Resident with login credentials to use app. Not available for public use. Login variables are [LastName], [Date of Birth], [Last 4 Digits SSN] which are verified.	Click request repair button	To be sent to repair request screen	PASSED	COMPLETED	02/26/2017	Tiffany L Browne	Samsung Galaxy Note 3 (SM-N900T), Android 5.0, SECURITY PATCH LEVEL 2016-09-01, My NYCHA app Version 2.0.0	EMBEDS SOFTWARE UPDATE
Functional Accessibility Testing	Tiffany L Browne	42789	TC_04	Choose ticket type [My Apartment] or [Public Space]	R_4.0	Must be a NYCHA Resident with login credentials to use app. Not available for public use. Login variables are [LastName], [Date of Birth], [Last 4 Digits SSN] which are verified.	Tap My Apartment option	Check mark for choosen option (My apartment)	PASSED	COMPLETED	02/26/2017	Tiffany L Browne	Samsung Galaxy Note 3 (SM-N900T), Android 5.0, SECURITY PATCH LEVEL 2016-09-01, My NYCHA app Version 2.0.0	EMBEDS SOFTWARE UPDATE
Functional Accessibility Testing	Tiffany L Browne	42789	TC_05	Access [Location] on drop-down menu under [Repair Specification]	R_5.0	Must be a NYCHA Resident with login credentials to use app. Not available for public use. Login variables are [LastName], [Date of Birth], [Last 4 Digits SSN] which are verified.	Click on drop-down menu in location menu	Drop-down menu with selection of location options to appear	PASSED	COMPLETED	02/26/2017	Tiffany L Browne	Samsung Galaxy Note 3 (SM-N900T), Android 5.0, SECURITY PATCH LEVEL 2016-09-01, My NYCHA app Version 2.0.0	EMBEDS SOFTWARE UPDATE
Functional Accessibility Testing	Tiffany L Browne	42789	TC_5.1	Access [Problem] on drop-down menu under [Repair Specification]	R_5.1	Must be a NYCHA Resident with login credentials to use app. Not available for public use. Login variables are [LastName], [Date of Birth], [Last 4 Digits SSN] which are verified.	Click on drop-down menu in problem menu	Drop-down menu with selection of various problem areas to appear	PASSED	COMPLETED	02/26/2017	Tiffany L Browne	Samsung Galaxy Note 3 (SM-N900T), Android 5.0, SECURITY PATCH LEVEL 2016-09-01, My NYCHA app Version 2.0.0	EMBEDS SOFTWARE UPDATE
Functional Accessibility Testing	Tiffany L Browne	42789	TC_5.2	Access [Details] on drop-down menu under [Repair Specification]	R_5.2	Must be a NYCHA Resident with login credentials to use app. Not available for public use. Login variables are [LastName], [Date of Birth], [Last 4 Digits SSN] which are verified.	Click on drop-down menu in details menu	Drop-down menu with list of details options to appear	PASSED	COMPLETED	02/26/2017	Tiffany L Browne	Samsung Galaxy Note 3 (SM-N900T), Android 5.0, SECURITY PATCH LEVEL 2016-09-01, My NYCHA app Version 2.0.0	EMBEDS SOFTWARE UPDATE
Voice recognition (Voice-to-text) Feature testing	Tiffany L Browne	42789	TC_06	Add additional description/notes via voice-to text	R_6.0	Must be a NYCHA Resident with login credentials to use app. Not available for public use. Login variables are [LastName], [Date of Birth], [Last 4 Digits SSN] which are verified.	1. Click on additional description field 2. Tap the microphone on my phone keyboard 3. Speak sentence to be inputed into field	I expected the voice-to-text to input description	PASSED	COMPLETED	02/26/2017	Tiffany L Browne	Samsung Galaxy Note 3 (SM-N900T), Android 5.0, SECURITY PATCH LEVEL 2016-09-01, My NYCHA app Version 2.0.0	EMBEDS SOFTWARE UPDATE
Functional Accessibility Testing	Tiffany L Browne	42789	TC_07	[Submit] ticket request	R_7.0	Must be a NYCHA Resident with login credentials to use app. Not available for public use. Login variables are [LastName], [Date of Birth], [Last 4 Digits SSN] which are verified.	Click submit button	Receive confirmation of submittion	PASSED	COMPLETED	02/26/2017	Tiffany L Browne	Samsung Galaxy Note 3 (SM-N900T), Android 5.0, SECURITY PATCH LEVEL 2016-09-01, My NYCHA app Version 2.0.0	EMBEDS SOFTWARE UPDATE
Functional Accessibility Testing	Tiffany L Browne	42789	TC_08	Access [Repair Date] via app calendar under [Ticket Schedule]	R_8.0	Must be a NYCHA Resident with login credentials to use app. Not available for public use. Login variables are [LastName], [Date of Birth], [Last 4 Digits SSN] which are verified.	1. New screen opens with option to select Repair date 2. Click up calendar 3. Chose available dates and times from drop-down listing options	To be given the option to schedule a date (not necessary)	PASSED	COMPLETED	02/26/2017	Tiffany L Browne	Samsung Galaxy Note 3 (SM-N900T), Android 5.0, SECURITY PATCH LEVEL 2016-09-01, My NYCHA app Version 2.0.0	EMBEDS SOFTWARE UPDATE
Performance and Availability	Tiffany L Browne	42789	TC_09	[Ticket Scheduled] onscreen confirmation displaying Work ticket #	R_9.0	Must be a NYCHA Resident with login credentials to use app. Not available for public use. Login variables are [LastName], [Date of Birth], [Last 4 Digits SSN] which are verified.	1. Dialog box confirmation with work ticket (number) # appears 2. Click close	To see onscreen confirmation	PASSED	COMPLETED	02/26/2017	Tiffany L Browne	Samsung Galaxy Note 3 (SM-N900T), Android 5.0, SECURITY PATCH LEVEL 2016-09-01, My NYCHA app Version 2.0.0	EMBEDS SOFTWARE UPDATE
Functional and Feature Testing	Tiffany L Browne	42789	TC_10	Receive a confirmation via e-mail	R_10.0	Must be a NYCHA Resident with login credentials to use app. Not available for public use. Login variables are [LastName], [Date of Birth], [Last 4 Digits SSN] which are verified.	Check my email inbox	To receive NYCHA confirmation email in my hotmail account	PASSED	COMPLETED	02/26/2017	Tiffany L Browne	Samsung Galaxy Note 3 (SM-N900T), Android 5.0, SECURITY PATCH LEVEL 2016-09-01, My NYCHA app Version 2.0.0	EMBEDS SOFTWARE UPDATE