

Introduction

1. These terms and conditions govern your use of TMAlianz Courier Services and the website. By accessing or using our services, you agree to comply with and be bound by these terms.
2. If you do not agree with these terms, please refrain from using our services.

1. Services Offered

1.1 TMAlianz provides various courier and transportation services, including but not limited to:

- Home Removals
- Office Removals
- Waste Disposal
- A to B Transport
- Single Item Transport
- Bi-weekly London to Manchester and Manchester to London routes

2. Customer Responsibilities

2.1 Customers are responsible for providing accurate information regarding the items to be transported, including their size, weight, and special requirements.

2.2 Customers should ensure that items are properly packed and secured for transportation.

3. Payment and Quotes

3.1 All prices are quoted based on the details provided by the customer, including the type of service, distance, and size of the items.

3.2 Payment must be made in full before services are rendered unless otherwise agreed upon.

4. Cancellation Policy

4.1 Cancellations must be made at least 24 hours in advance for a full refund.

4.2 Cancellations made within 24 hours will incur a cancellation fee.

5. Liability

5.1 TMAlianz will not be liable for any loss, damage, or delay that is beyond our control, including but not limited to weather, road closures, or traffic delays.

5.2 We take every precaution to ensure the safety of your items during transport, but we are not liable for any damage to items that were inadequately packed.

6. Privacy and Data Protection

6.1 TMAlianz is committed to protecting your privacy. Any personal information you provide will be handled in accordance with our Privacy Policy.

7. Changes to Terms

7.1 We reserve the right to modify these terms and conditions at any time. Customers will be notified of any significant changes to the terms.

8. Governing Law

8.1 These terms are governed by and construed in accordance with the laws of the United Kingdom.