TCHAIWANDA M CHAMBERS

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PROFESSIONAL SUMMARY

Passionate and self-motivated computer information systems graduate specializing in information technology, programming, software design, and troubleshooting. Seeking to apply the knowledge and skills acquired to take on difficult tasks and support teams to meet business needs.

EDUCATION

Bachelor of Science - Computer Information Systems   May 2023
Post University, Waterbury, CT

Professional Full-Stack Web Developer, Coding Bootcamp Graduate   Sep 2021
UConn, Stamford, CT

ACADEMIC PROJECTS

- Designed and programmed a weather dashboard application that allows users to view weather forecasts in their area | UConn | MARCH 2021

- Executed a random recipe generator application that allows users to generate a random recipe at the click of a button and store their favorite recipes | UConn | APRIL 2021

- Collaborated with a team to create a music application for users to stream, favorite, and search for popular music choices. The app also allows users to create a music playlist of their favorite songs | UConn | AUGUST 2021

- Developed a cybersecurity system for a small company that neglected computer security issues |Post University | June 2023

WORK EXPERIENCE

Information Technology Intern   Current
The Children's Center of Hamden | Hamden, CT
- Addressing requests of individual IT issues through ticketing system.
- Improve systems performance by completing routine maintenance.
- Swapping hard disk drives for solid state drives in students' Chromebooks.
- Repairing Chromebooks utilized by students on campus.
- Providing tech support by identifying, researching, and troubleshooting problems until issues are resolved.

Direct Care Worker   November 2021 - Current
The Children's Center of Hamden – Whitney Hall School | Hamden, CT
- Harnessed innovative handheld devices like smartphones and tablets to foster effective communication among coworkers, clients, and care teams.

- Streamlined online program implementation and comprehension for teachers and students.
- Meticulously documented client activities and peer interactions in electronic records.

Direct Care Worker   July 2019 - January 2021

MOSAIC | Cromwell, CT
- Mastered Telehealth tools for smooth connection between patients, families, and healthcare providers.
- Utilized technology daily to monitor, document, and respond to changes in client health.
- Effectively navigated emergencies using approved crisis intervention methods.

Direct Care Worker   January 2018 - May 2019

Prime Care | Watertown, Connecticut
- Implemented approved behavior plans and personalized strategies, diligently guiding clients towards achieving their individual goals and objectives.
- Diligently documented shift reports detailing provided support and service.

TECHNICAL SKILLS

- HTML
- CSS
- C#,
- System Designs
- Code review
- Nodejs
- Active Directory

- Debugging Software Applications
- Hardware / Software
- Operating Systems
- Software Installation/ Maintenance
- MySQL
- React.js

- Troubleshooting
- Protocols
- Cloud computing
- APIs
- JavaScript
- Handlebars.js

SKILLS

- Communication
- Detail oriented

- Interpersonal
- Analytical / Problem Solving

- Teamwork
- Critical Thinking

CERTIFICATES

Professional Full-Stack Web Developer, UConn   February 2021 - September 2021

TECHNOLOGIES

- .NET Editor
- Microsoft 365
- Slack
- MacOS

- GitHub
- Visual Studio Code
- Microsoft Office Suite
- Windows OS

- Teamwork
- Critical Thinking
- Sublime Text
- Bootstrap