



TCHAIWANDA CHAMBERS

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PROFESSIONAL SUMMARY

Passionate and self-motivated computer information systems graduate specializing in information technology, programming, software design, and troubleshooting. Seeking a help desk role to apply the knowledge and skills acquired to take on difficult tasks and support teams to meet business needs.

EDUCATION

Bachelor of Science - Computer Information Systems	May 2023
Post University, Waterbury, CT	
Professional Full-Stack Web Developer, Coding Bootcamp Graduate	Sep 2021
UConn, Stamford, CT	

CERTIFICATIONS

CompTIA A+	(In Progress)
Scrum Fundamentals Certified	August 2023
Professional Full-Stack Web Developer, UConn	September 2021

ACADEMIC PROJECTS

- Designed and programmed a weather dashboard application that allows users to view weather forecasts in their area | UConn | MARCH 2021
- Executed a random recipe generator application that allows users to generate a random recipe at the click of a button and store their favorite recipes | UConn | APRIL 2021
- Collaborated with a team to create a music application for users to stream, favorite, and search for popular music choices. The app also allows users to create a music playlist of their favorite songs | UConn | AUGUST 2021
- Developed a cybersecurity system for a small company that neglected computer security issues | Post University | June 2023

WORK EXPERIENCE

Information Technology Intern	Current
The Children's Center of Hamden Hamden, CT	
<ul style="list-style-type: none">Addressing requests of individual IT issues through ticketing system.Improve system performance by completing routine maintenance.	

- Swapping hard disk drives for solid state drives in students' Chromebooks.
- Repairing Chromebooks utilized by students on campus.
- Provide tech support.

Direct Care Worker

November 2021 - Current

The Children's Center of Hamden – Whitney Hall School | Hamden, CT

- Harnessed innovative handheld devices like smartphones and tablets for effective communication among coworkers, clients, and care teams.
- Streamlined online program implementation and comprehension for teachers and students.
- Meticulously documented client activities and peer interactions in electronic records.

Direct Care Worker

July 2019 - January 2021

MOSAIC | Cromwell, CT

- Mastered Telehealth tools for smooth connection between patients, families, and healthcare providers.
- Utilized technology daily to monitor, document, and respond to changes in client health.
- Effectively navigated emergencies using approved crisis intervention methods.

Direct Care Worker

January 2018 - May 2019

Prime Care | Watertown, Connecticut

- Implemented approved behavior plans and personalized strategies.
- Diligently documented shift reports detailing provided support and service.

TECHNICAL SKILLS

- | | | |
|--------------------|--------------------------------------|-------------------|
| • HTML | • Debugging Software Applications | • Troubleshooting |
| • CSS | • Hardware / Software | • Protocols |
| • C#, | • Operating Systems | • Cloud computing |
| • System Designs | • Software Installation/ Maintenance | • APIs |
| • Code review | • MySQL | • JavaScript |
| • Nodejs | • React.js | • Handlebars.js |
| • Active Directory | | |

SKILLS

- | | | |
|-------------------|--------------------------------|---------------------|
| • Communication | • Interpersonal | • Teamwork |
| • Detail oriented | • Analytical / Problem Solving | • Critical Thinking |

TECHNOLOGIES

- | | | |
|-----------------|--------------------------|---------------------|
| • .NET Editor | • GitHub | • Teamwork |
| • Microsoft 365 | • Visual Studio Code | • Critical Thinking |
| • Slack | • Microsoft Office Suite | • Sublime Text |
| • MacOS | • Windows OS | • Bootstrap |