Art work as information process

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This is a report on the work of artists, arts presenters and facilitators, and viewers for the purpose of understanding how visual art—such as painting or sculpture—can be a source of information. Artistic activity, as represented by both knowledge-work process and product, has received little attention from the field of Ibrary and information science (LIS). This report of a qualitative study using principles of narrative analysis and Sense-Making (a methodology originating in the field of communication and having ties to LIS), shows that art work offers fertile terrain for LIS inquiry. Creative work is realized through and accomplishes some of the same results found in the work of science, humanities, and social sciences that we in LIS have tended to scrutinize for information practices. For example, artists conduct research and engage in copyright negotiations, and works of art offer spectators the chance to connect past experience, present observations, and ideas of the future. This report is based on interviews, observations, and documents that yielded findings about 1) the significance of artistic medium for the artist's message 2) connections afforded by various engagement with works of art, and 3) the information tasks that attend art's creation and reception. These findings enhance our understanding of various types of knowledge work by adding artists and viewers to our picture of information users. Furthermore, the findings of this report will be useful to LIS in emergent areas of inquiry, including those involving broad definitions of information behavior, context, and information literacy.

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