Year	2005			2007			2011			2012			2013			2014		
Population	USB	FB	X^2	USB	FB	X^2	USB	FB	X^2	USB	FB	X^2	USB	FB	X^2	USB	FB	X^2
Lot of effort																		
Strongly agree	269	46	47.3**	414	73	23.5**	251	58	26.6**	104	29	20.2**	194	66	36.6**	92	27	20.1**
	(10%)	(22%)		(9%)	(15%)		(9%)	(15%)		(8%)	(17%)		(10%)	(18%)		(7%)	(16%)	
Somewhat agree	64	73		1315	14		711	124		336	58		516	111		361	44	
	(25%)	(35%)		(27%)	(29%)		(26%)	(33%)		(26%)	(33%)		(25%)	(31%)		(27%)	(26%)	
Somewhat disagree	899	42		1651	152		869	96		449	49		644	95		453	41	
	(34%)	(20%)		(34%)	(31%)		(32%)	(26%)		(35%)	(28%)		(32%)	(27%)		(34%)	(24%)	
Strongly disagree	815	49		1428	126		867	97		387	39		677	86		433	56	
	(31%)	(23%)		(30%)	(25%)		(32%)	(26%)		(30%)	(22%)		(33%)	(24%)		(32%)	(33%)	
Total	2631	210		4808	496		2698	375		1276	175		2031	358		1339	168	
	(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)	
Frustrated																		
Strongly agree	218	24	15.6**	396	52	11.8*	265	47	5.5	103	24	10.4	200	44	4.7	91	21	7.5
	(8%)	(11%)		(8%)	(11%)		(10%)	(13%)		(8%)	(14%)		(10%)	(13%)		(7%)	(13%)	
Somewhat agree	475	57		1043	116		612	94		292	48		466	74		280	36	
	(18%)	(27%)		(22%)	(24%)		(23%)	(26%)		(23%)	(28%)		(23%)	(22%)		(21%)	(22%)	
Somewhat disagree	767	55		1450	166		779	97		409	44		563	102		439	49	
	(29%)	(26%)		(30%)	(34%)		(29%)	(26%)		(32%)	(26%)		(28%)	(30%)		(33%)	(30%)	
Strongly disagree	1169	73		1889	157		1034	129		455	54		794	119		516	60	
	(44%)	(35%)		(40%)	(32%)		(38%)	(35%)		(36%)	(32%)		(39%)	(35%)		(39%)	(36%)	
Total	2629	209		4778	491		2690	367		1259	170		2023	339		1326	166	
	(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)	
Concerned quality																		
Strongly agree	492	53	9.5	766	103	14.4*	423	92	20.7*	205	49	15.6*	335	84	13.5*	199	42	12.7*
	(19%)	(26%)		(16%)	(21%)		(16%)	(25%)		(16%)	(28%)		(17%)	(24%)		(15%)	(25%)	
Somewhat agree	711	63		1487	161		904	115		444	53		687	117		454	59	
	(27%)	(31%)		(31%)	(33%)		(34%)	(31%)		(35%)	(30%)		(34%)	(34%)		(34%)	(35%)	
Somewhat disagree	658	43		1246	131		706	90		333	44		494	79		373	35	
	(25%)	(21%)		(26%)	(27%)		(26%)	(24%)		(26%)	(25%)		(24%)	(23%)		(28%)	(21%)	
Strongly disagree	758	47		1269	98		659	72		282	29		503	68		309	34	
	(29%)	(23%)		(27%)	(20%)		(24%)	(20%)		(22%)	(17%)		(25%)	(20%)		(23%)	(20%)	
Total	2619	206		4768	493		2692	369		1264	175		2019	348		1335	170	
	(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)	
Too hard understand																		
Strongly agree	158	27	21.7**	287	42	11.2*	164	52	38.1**	73	16	6.7	151	36	23.7**	62	23	23.7**

	(6%)	(13%)		(6%)	(9%)		(6%)	(14%)		(6%)	(9%)		(7%)	(11%)		(5%)	(14%)	
Somewhat agree	454	47		880	100		530	88		291	44		369	94		326	43	
	(17%)	(23%)		(18%)	(20%)		(20%)	(24%)		(23%)	(26%)		(18%)	(27%)		(25%)	(26`%)	
Somewhat disagree	838	56		1624	176		933	101		467	49		665	105		489	52	
	(32%)	(27%)		(34%)	(36%)		(35%)	(27%)		(37%)	(29%)		(33%)	(31%)		(37%)	(31%)	
Strongly disagree	1180	77		1993	171		1062	132		423	61		831	107		453	50	
	(45%)	(37%)		(42%)	(35%)		(39%)	(35%)		(34%)	(36%)		(41%)	(31%)		(34%)	(30%)	
Total	2630	207		4784	489		2689	373		1254	170		2016	342		1330	168	
	(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)	
Confident get health information																		
Completely confident	1329	153	103.7***	1579	153	68.9**	902	90	46.9**	907	130	53.3**	632	91	53.2**	842	114	42.1**
	(28%)	(28%)		(24%)	(20%)		(27%)	(17%)		(30%)	(26%)		(25%)	(17%)		(29%)	(21%)	
Very confident	2044	158		2410	256		1196	193		1068	159		899	141		1067	165	
	(43%)	(29%)		(37%)	(33%)		(36%)	(36%)		(35%)	(31%)		(35%)	(27%)		(36%)	(31%)	
Somewhat confident	1130	149		1916	224		989	172		803	129		776	207		788	170	
	(24%)	(27%)		(30%)	(29%)		(29%)	(32%)		(27%)	(25%)		(31%)	(40%)		(27%)	(32%)	
A little confident	232	67		400	97		176	60		161	47		152	62		157	56	
	(5%)	(12%)		(6%)	(13%)		(5%)	(11%)		(5%)	(9%)		(6%)	(12%)		(5%)	(11%)	
Not confident at all	68	26		170	42		91	16		84	42		80	22		92	28	
	(1%)	(5%)		(3%)	(5%)		(3%)	(3%)		(3%)	(8%)		(3%)	(4%)		(3%)	(5%)	
Total	4803	553		6475	772		3354	531		3023	507		2539	523		2946	533	
	(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)		(100%)	(100%)	

* $p<0.05$; ** $p<0.01$