

Volume 6 No 3 April 2001

ISSN 1368-1613

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- Reference group theory with implications for information studies: a theoretical essay, by E. Murell Dawson and Elfreda A. Chatman, Florida State University, Tallahassee, Florida, USA
- Determining organizational information needs: the Critical Success Factors approach., by Maija-Leena Huotari, University of Tampere, Finland and T.D. Wilson, University of Sheffield, U.K.

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- Lithuanian on-line periodicals on the World Wide Web, by Lina Sarlauskiene, Book Science Department, Faculty of Communication, Vilnius University, Vilnius, Lithuania
- The changing role of subjects connected with book history and publishing in the education of library specialists in Estonia, by Aile Möldre, Department of Information Studies, Tallinn Pedagogical University, Estonia.

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- Working with the Web:
 - Patrick J. Lynch & Sarah Horton Web Style Guide. Yale University Press, 1999.
 - Sarah Horton Web Teaching Guide: a practical approach to creating course web sites. Yale University Press, 2001.

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