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[Reviews](#)

☐ Software Review: [EndNote 7 and VizRef](#).

☐ Dupuis, Elizabeth A. [Developing Web-based instruction: planning, designing, managing, and evaluating for results](#). London: Facet Publishing, 2003.

☐ Huberman, B.O. [The laws of the Web](#). Cambridge, MA: MIT Press, 2001

☐ Kizza, Joseph M. [Ethical and social issues in the information age](#). 2nd ed. New York: Springer Verlag, 2003.

☐ Lipow, Anne Grodzins. [The virtual reference librarian's handbook](#). Berkeley, CA/New York, NY: Library Solutions Press and Neil Schuman Publishers, 2003

☐ McKay, Duncan. [Effective financial planning for library and](#)

[information services](#). 2nd ed. London: Europa Publications, 2003.

☐ [Person vs. agent: views of the computer future](#). Review of: Hayes-Roth, F. & Amor, D. *Radical simplicity*. Upper Saddle River, NJ: Prentice Hall, 2003 and Shneiderman, B. *Leonardo's laptop*. Cambridge, MA: MIT Press, 2002.

☐ Woolgar, Steve (ed.) [Virtual society? Technology, cyberbole, reality](#). Oxford: Oxford University Press, 2002.

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Conference announcements

☐ [A message to Conference organizers](#).

[Workshop on Terminology, Ontology & Knowledge Representation](#), Thursday 22 January 2004, Université Jean Moulin, Lyon 3

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