

Tabitha Townes

Full Stack Developer

Nashville, TN 37211

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Professional Summary

I am a career changer transitioning from county eligibility caseload management to dynamic web developer.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Programmer

Consulting-Nashville, TN

August 2024 to November 2024

- Customized Salesforce platform to meet specific business needs, including creating custom objects, fields, workflows, and validation rules
- Assisted in the development of custom Visualforce pages using Apex programming language for enhanced user experience
- Provided ongoing support and maintenance for existing Salesforce implementations, including troubleshooting issues and implementing enhancements

Eligibility Worker II

County of Solano-Vallejo, CA

July 2023 to June 2024

- Conducted personal interviews with clients to obtain and verify personal identifying information to determine eligibility for financial, health, and medical assistance and services.
- Determined benefits for 600+ caseload based on information provided by applicants and government sources
- Used specialized computer applications to enter and retrieve information, process eligibility determinations and benefit levels, issue notices, schedule appointments, prepare correspondence, prioritize work, or perform other relevant tasks.

Full Stack Developer

Revature-San Diego, CA

June 2022 to January 2023

- Built a complete Java web API using MVC and Front Controller design patterns. Generated PostgreSQL AWS RDS with DBaaS interface. Created dynamic ReactJS web applications with mobile flexibility and map functions. Organized Agile Scrum, DevOps services, and REST frameworks.

Human Services Specialist

County Of San Diego-San Diego, CA

January 2020 to June 2022

- Conducted personal interviews with clients to obtain and verify persona identifying information to determine eligibility for financial, health, and medical assistance and services.
- Determined benefits based on information provided by applicants and government sources
- Used specialized computer applications to enter and retrieve information, process eligibility determinations and benefit levels, issue notices, schedule appointments, prepare correspondence, prioritize work, or perform other relevant tasks.

UI/UX Designer

Imagine the Stage (ITS)-San Diego, CA
September 2019 to June 2020

- Designed UIs within frontend web frameworks, exploiting associated templates and tools to shorten development times.
- Communicated with product managers and UX designers to translate project requirements and business objectives into polished user interfaces.
- Converted abstract ideas and requirements into user personas and storyboards.
- Worked closely with UX and product teams to define visual and functional requirements.
- Verified program logic using testing and debugging best practices.
- Recommended design changes and iterative updates to IT manager.
- Conducted live user testing of components and functionality to evaluate effectiveness of designs and enhancements

Education

International Relations in Community and Regional Development

University of California - Davis, CA
September 2010 to June 2012

Bachelors of Arts in International Relations

UC
March 2011 to March 2012

Spanish

Universidad Nacional de Cuyo - Mendoza, Mendoza
2011 to 2011

Associates of Arts in International Relations

Solano Community College
August 2008 to August 2010

Skills

- Java
- Git
- SQL
- Agile
- Mobile Applications
- User Interface (UI)
- JavaScript

- XML
- MySQL
- Web Services
- User Experience (UX)
- C/C++
- SDLC
- Scrum
- HTML5
- Application Development
- Software Development
- Bootstrap

Certifications and Licenses

TEFL/TESOL/TESL Oxford Seminars

February 2014 to Present

100-hour TESOL/TESL/TEFL Teacher Training Certification

Teaching Certification

Additional Information

Skills

ProKicient use in all Microsoft OfKice applications, including Excel, Publisher, PowerPoint, etc.;

Language Skills (Intermediate knowledge

of Spanish); Proven ability to meet and exceed personal and professional goals; Self-motivated worker;

Organized and Detail-oriented