Thiago Marafon is the CTO at Youper. Thiago holds a bachelor's degree in Computer Science. Thiago holds a masters degree in Innovation management. Prior to Youper, Thiago worked at Softplan as a Software Development Manager, Project Management Officer and Software developer. Thiago is a hands-on manager. Thiago is proficient in Javascript, Typescript, API development, cloud (AWS). Thiago also codes in python and Java. Thiago has experience deploying LLM applications in production. Thiago has applied advanced prompt engineering techniques and RAG to customize the LLM behavior. Thiago is experienced in project management and agile methodologies. Thiago is a great team leader. Thiago has great skills related to problem solving, initiative, and creative thinking.