01.30.2019

**Health Canada**

Suite 1918, 1505 Barrington Street

Halifax, NS

B3J 3Y6

**Re:** CS-01 Support-Technician, Infrastructure / Operations - Casual Inventory

**Reference number: SHC16J-016396-000067**

Dear Members of the Hiring Committee,

As a dedicated and resourceful mature student studying IT Systems Management & Security at NSCC Leeds St campus, I am very interested in learning more about the position posted on <https://emploisfp-psjobs.cfp-psc.gc.ca/psrs-srfp/applicant/page1800?poster=950581>. This posting is looking for people with CompTIA A+, Network+ or Security+ Certification. I am actively learning the skills needed to write and pass these exams.

The skills I have been developing over the past academic year including Intro to Hardware / Troubleshooting, Intro to Windows Administration and Intro to Networking – together with my extensive experience in customer service and client relations – should enable me to make a real difference in the:CS-01 Support-Technician position as I reinforce my learning by applying it in real life.

My excellent attention to detail matched with great organizational and troubleshooting skills acquired through NSCC and the Google IT Support Professional Certificate allow me to quickly hit the ground running when I am faced with challenges or problems in the workplace. I have a wide range of experience understanding the needs of clients along with communicating verbally and in writing.

I welcome the opportunity to discuss the details of this position further. I feel that I would be a good fit for Health Canada, and I can’t wait to get started!

Thank you for your time and consideration.

Most sincerely,



Tommy Melanson 902.818.9249 | w0164658@nscc.ca