Tyrell Mercolino

(206) 225-9534 • tmercolino@sea.yearup.org • Greater Seattle, WA
[LinkedIn](#) | [GitHub](#)

RELEVANT SKILLS

- Microsoft Office Suite
- Office 365
- Zoom
- JavaScript
- Adobe Photoshop

- HTML / CSS
- SQL
- GitHub
- Software Testing
- Adobe Illustrator

- Project Coordination
- Customer Service
- Business Communication
- Google Docs
- Adobe XD

EXPERIENCE

Equity Residentials, Seattle, WA   October 2020 – March 2022
Maintenance Assistant
- Utilized hand tools, such as shovels, rakes, pruning saws, saws, hedge or brush trimmers, or axes to maintain property cleanliness
- Inspected, operated, or tested machinery or equipment to diagnose machine malfunctions
- Provided information to supervisors, co-workers, and subordinates by telephone, writing, e-mail, or in person
- Repaired machines, equipment, or structures, using tools such as hammers, hoists, saws, drills, wrenches, or equipment such as precision measuring instruments or electrical or electronic testing devices

Petco, Federal Way, WA   November 2019 – October 2020
Customer Engagement/ Dog Trainer
- Provided excellent customer service: assessed clients' needs, suggested products, and always followed up
- Performed research study on product effectiveness by interviewing consumers and reviewing evaluated forms; findings helped give effective recommendations to other customers
- Uncommon ability to work in a high stress and volatile environment

EDUCATION

Year Up / Seattle Central College, Seattle, WA   March 2022 – Present
Year Up is an intensive, competitive technical training and career development program. The program includes college-level courses, professional training, and a six-month internship.

- Completed coursework in Software Development and Testing, Project Management, and Business Communications, with specialized training in Application Development, including HTML, CSS, and JavaScript

CERTIFICATIONS AND TRAINING