**Tyrell Mercolino**

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[LinkedIn](https://www.linkedin.com/in/tyrell-mercolino-171bb0200/) | [GitHub](https://github.com/TMerco)

**RELEVANT SKILLS**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| * Microsoft Office Suite * Office 365 * Zoom * JavaScript * Adobe Photoshop | * HTML / CSS * SQL * GitHub * Software Testing * Adobe Illustrator | * Project Coordination * Customer Service * Business Communication * Google Docs * Adobe XD |  |  |  |

**EXPERIENCE**

**Equity Residentials,** Seattle, WA October 2020 – March 2022

*Maintenance Assistant*

* Utilized hand tools, such as shovels, rakes, pruning saws, saws, hedge or brush trimmers, or axes to maintain property cleanliness
* Inspected, operated, or tested machinery or equipment to diagnose machine malfunctions
* Provided information to supervisors, co-workers, and subordinates by telephone, writing, e-mail, or in person
* Repaired machines, equipment, or structures, using tools such as hammers, hoists, saws, drills, wrenches, or equipment such as precision measuring instruments or electrical or electronic testing devices

**Petco,** Federal Way, WA November 2019 – October 2020

*Customer Engagement/ Dog Trainer*

* Provided excellent customer service: assessed clients’ needs, suggested products, and always followed up
* Performed research study on product effectiveness by interviewing consumers and reviewing evaluated forms; findings helped give effective recommendations to other customers
* Uncommon ability to work in a high stress and volatile environment

**EDUCATION**

**Year Up / Seattle Central College,** Seattle, WA March 2022 – Present

*Year Up is an intensive, competitive technical training and career development program. The program includes college-level courses, professional training, and a six-month internship.*

* Completed coursework in Software Development and Testing, Project Management, and Business Communications, with specialized training in Application Development, including HTML, CSS, and JavaScript

**CERTIFICATIONS AND TRAINING**