

Timothy Million

linkedin.com/in/timothymillion | timothy.million03@gmail.com | 478-396-8275

EDUCATION

University of Georgia – May 2024

Athens, GA

- Bachelor Degree in Computer Systems Engineering

WORK EXPERIENCE

Sonic Drive In, Manager

Warner Robins, GA | August 2018 - August 2020

- Assigned tasks and responsibilities to each employee during shifts.
- Managed cash intake, including counting down registers and calculating profit at the end of each shift.
- Excelled in every store position and regularly backed up front end staff to keep the store on track.
- Directed training and retraining of employees to boost performance and enhance business results.
- Addressed and resolved customer inquiries and complaints.

Walgreens, Customer Associate

Warner Robins, GA | August 2020 - August 2021

- Provided exceptional customer service, ensuring a positive shopping experience for all patrons.
- Assisted with restocking shelves, inventory management, and maintained store cleanliness.
- Collaborated with team members to ensure timely promotional updates and seasonal displays.
- Managed sale transactions with accuracy and efficiency, transactions in a timely manner.

UGA Capstone, Project Manager

Covington, GA | August 2023 - Present

- Led the development of a Warehouse Management System (WMS), focusing on traceability within Becton Dickinson's warehouses.
- Actively engaged with stakeholders to gather requirements, present progress, and incorporate feedback into system development.
- Directed and collaborated with a cross-functional team, ensuring effective communication and timely execution of project milestones.
- Oversaw all phases of the WMS project, from initial concept and requirements gathering to development and testing.

Strategic Group, Brand Ambassador

Athens, GA | November 2023 - Present

- Proactively engage with customers at promotional events, enhancing product understanding and stimulating sales through persuasive communication and in-depth product knowledge.
- Work closely with bar and restaurant managers to facilitate in-person product promotions, fostering strong partnerships and ensuring cohesive brand representation across venues.
- Record and report sales related information such as the number of products sold and the number of questions asked by customers.
- Arranged displays to attract the attention of prospective customers.

SKILLS

Communication
Team Leadership
Project Management
Software Development

Networking
Problem Solving
Sales
Data Analysis