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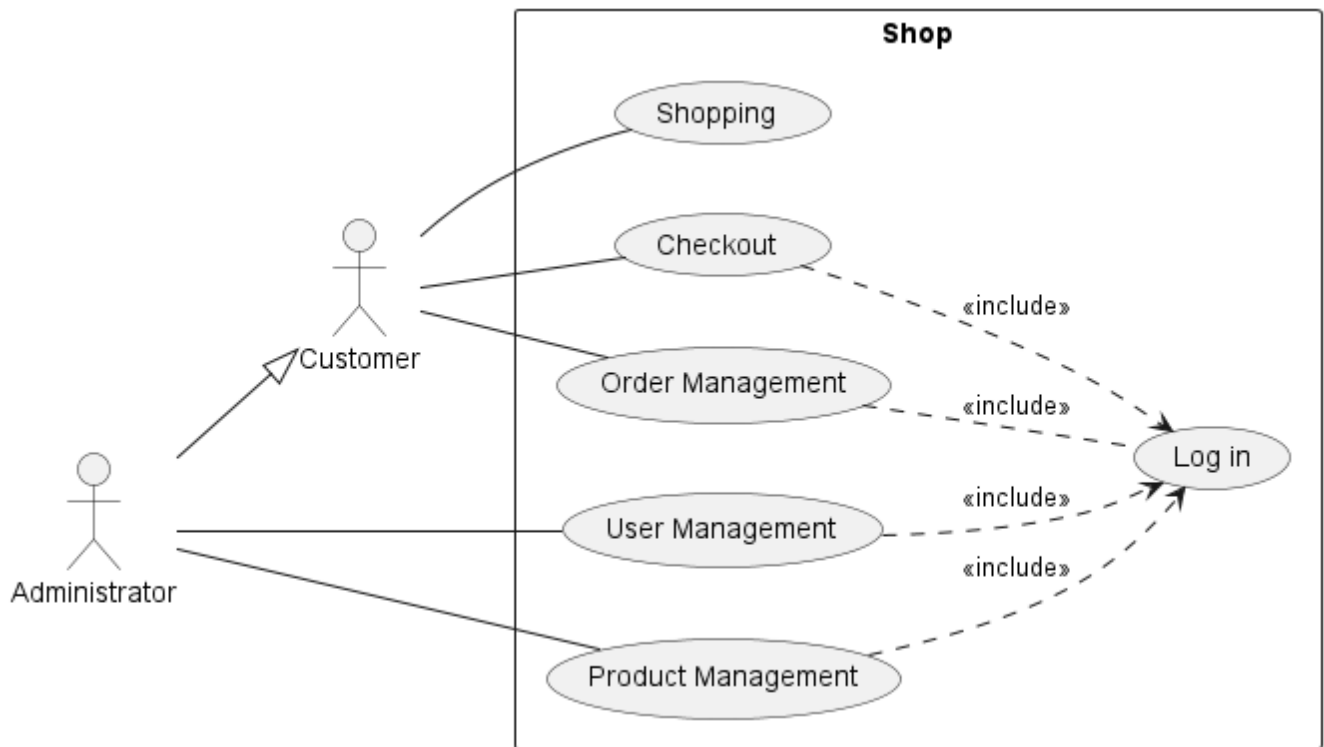
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1. Introduction and Goals

The eCommerce platform should aim to increase market share and attract new customers by providing a user-friendly shopping experience.

The primary business goal is to generate revenue through online sales. Therefore, the platform should be designed to encourage purchases.

1.1. Requirements Overview



Product Management

The platform must support comprehensive product management capabilities, including catalog management, inventory tracking, and product variations (e.g., sizes, colors).

User Accounts and Authentication

Users should be able to create accounts, log in securely, and manage their profiles, preferences, and orders.

Shopping Cart and Checkout

A seamless shopping cart and checkout process are essential for a positive user experience. Users should be able to add items to their cart, review their order, and complete the checkout process efficiently.

Payment Processing

Secure payment processing is critical. The platform should support multiple payment methods, such as credit/debit cards, digital wallets, and alternative payment options, while complying with PCI DSS standards.

Order Management

The platform must have robust order management capabilities, including order tracking, fulfillment, and returns processing.

1.2. Quality Goals

Priority	Quality-Goal	Scenario
High	Maintainability	Structure the codebase and architecture to be modular, well-documented, and easy to maintain, allowing for efficient updates, bug fixes, and enhancements.
High	Extensibility	Enable the platform to be easily extended with new features, functionalities, or integrations without requiring significant changes to the existing codebase.
High	Security	Implement robust security measures to protect sensitive customer data, prevent unauthorized access, and ensure compliance with industry regulations (e.g., GDPR, PCI DSS).
High	Interoperability	Ensure compatibility with third-party services, APIs, and integrations (e.g., payment gateways, shipping providers) to facilitate seamless transactions and order fulfillment.
Medium	Usability	Provide intuitive navigation, search functionality, and a user-friendly interface to enhance the shopping experience and encourage conversions.
Medium	Flexibility	Provide configurable options and customization capabilities to adapt to changing business requirements, market trends, and customer preferences.
Medium	Testability	Ensure that the platform can be thoroughly tested with unit tests, integration tests, and end-to-end tests to verify functionality and detect regressions.
Low	Cost	Minimize operating costs associated with hosting, maintenance, and development while maximizing the value delivered to customers and stakeholders.
Low	Localization	Support multiple languages, currencies, and regional variations to cater to a diverse customer base and expand into global markets.

1.3. Stakeholders

Role/Name	Contact	Expectations
Developer	[Contact information]	Should understand the architecture to effectively implement features and modules. Need to collaborate with architects and other team members to ensure adherence to architectural guidelines.

Role/Name	Contact	Expectations
Architect	[Contact information]	Should define the system architecture, ensuring it meets business requirements and quality attributes. Need to communicate architectural decisions effectively to developers and stakeholders.
Product Owner	[Contact information]	Should understand the architecture to align technical decisions with business objectives. Need to provide input on feature priorities and requirements based on architectural constraints.
Tester	[Contact information]	Should understand the architecture to design and execute appropriate tests. Need to identify areas of risk and ensure comprehensive test coverage based on architectural dependencies.
DevOps	[Contact information]	Should understand the architecture to deploy, monitor, and maintain the system effectively. Need to configure deployment pipelines and infrastructure based on architectural requirements.
Project Manager	[Contact information]	Should understand the architecture to plan and monitor project activities effectively. Need to ensure project timelines and resources align with architectural constraints.
Business Analyst	[Contact information]	Should understand the architecture to elicit and document requirements effectively. Need to ensure that business requirements are aligned with architectural decisions and constraints.

2. Architecture Constraints

Contents

Any requirement that constraints software architects in their freedom of design and implementation decisions or decision about the development process. These constraints sometimes go beyond individual systems and are valid for whole organizations and companies.

Motivation

Architects should know exactly where they are free in their design decisions and where they must adhere to constraints. Constraints must always be dealt with; they may be negotiable, though.

Form

Simple tables of constraints with explanations. If needed you can subdivide them into technical constraints, organizational and political constraints and conventions (e.g. programming or versioning guidelines, documentation or naming conventions)

Further Information

See [Architecture Constraints](#) in the arc42 documentation.

3. System Scope and Context

Contents

System scope and context - as the name suggests - delimits your system (i.e. your scope) from all its communication partners (neighboring systems and users, i.e. the context of your system). It thereby specifies the external interfaces.

If necessary, differentiate the business context (domain specific inputs and outputs) from the technical context (channels, protocols, hardware).

Motivation

The domain interfaces and technical interfaces to communication partners are among your system's most critical aspects. Make sure that you completely understand them.

Form

Various options:

- Context diagrams
- Lists of communication partners and their interfaces.

Further Information

See [Context and Scope](#) in the arc42 documentation.

3.1. Business Context

Contents

Specification of **all** communication partners (users, IT-systems, ...) with explanations of domain specific inputs and outputs or interfaces. Optionally you can add domain specific formats or communication protocols.

Motivation

All stakeholders should understand which data are exchanged with the environment of the system.

Form

All kinds of diagrams that show the system as a black box and specify the domain interfaces to communication partners.

Alternatively (or additionally) you can use a table. The title of the table is the name of your system, the three columns contain the name of the communication partner, the inputs, and the outputs.

<Diagram or Table>

<optionally: Explanation of external domain interfaces>

3.2. Technical Context

Contents

Technical interfaces (channels and transmission media) linking your system to its environment. In addition a mapping of domain specific input/output to the channels, i.e. an explanation which I/O uses which channel.

Motivation

Many stakeholders make architectural decision based on the technical interfaces between the system and its context. Especially infrastructure or hardware designers decide these technical interfaces.

Form

E.g. UML deployment diagram describing channels to neighboring systems, together with a mapping table showing the relationships between channels and input/output.

<Diagram or Table>

<optionally: Explanation of technical interfaces>

<Mapping Input/Output to Channels>

4. Solution Strategy

Contents

A short summary and explanation of the fundamental decisions and solution strategies, that shape system architecture. It includes

- technology decisions
- decisions about the top-level decomposition of the system, e.g. usage of an architectural pattern or design pattern
- decisions on how to achieve key quality goals
- relevant organizational decisions, e.g. selecting a development process or delegating certain tasks to third parties.

Motivation

These decisions form the cornerstones for your architecture. They are the foundation for many other detailed decisions or implementation rules.

Form

Keep the explanations of such key decisions short.

Motivate what was decided and why it was decided that way, based upon problem statement, quality goals and key constraints. Refer to details in the following sections.

Further Information

See [Solution Strategy](#) in the arc42 documentation.

5. Building Block View

Content

The building block view shows the static decomposition of the system into building blocks (modules, components, subsystems, classes, interfaces, packages, libraries, frameworks, layers, partitions, tiers, functions, macros, operations, data structures, ...) as well as their dependencies (relationships, associations, ...)

This view is mandatory for every architecture documentation. In analogy to a house this is the *floor plan*.

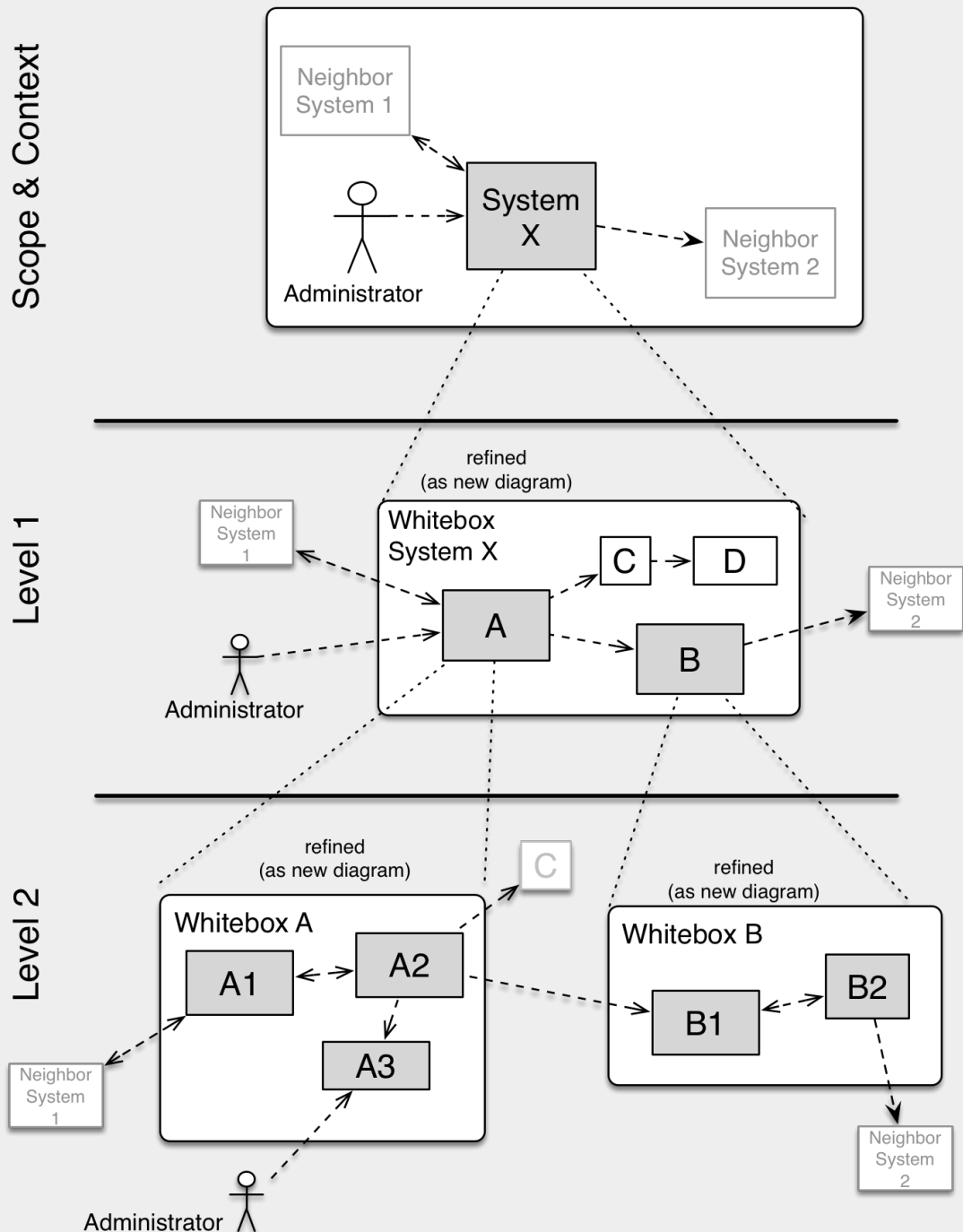
Motivation

Maintain an overview of your source code by making its structure understandable through abstraction.

This allows you to communicate with your stakeholder on an abstract level without disclosing implementation details.

Form

The building block view is a hierarchical collection of black boxes and white boxes (see figure below) and their descriptions.



Level 1 is the white box description of the overall system together with black box descriptions of all contained building blocks.

Level 2 zooms into some building blocks of level 1. Thus it contains the white box description of selected building blocks of level 1, together with black box descriptions of their internal building blocks.

Level 3 zooms into selected building blocks of level 2, and so on.

Further Information

See [Building Block View](#) in the arc42 documentation.

5.1. Whitebox Overall System

Here you describe the decomposition of the overall system using the following white box template. It contains

- an overview diagram
- a motivation for the decomposition
- black box descriptions of the contained building blocks. For these we offer you alternatives:
 - use *one* table for a short and pragmatic overview of all contained building blocks and their interfaces
 - use a list of black box descriptions of the building blocks according to the black box template (see below). Depending on your choice of tool this list could be sub-chapters (in text files), sub-pages (in a Wiki) or nested elements (in a modeling tool).
- (optional:) important interfaces, that are not explained in the black box templates of a building block, but are very important for understanding the white box. Since there are so many ways to specify interfaces why do not provide a specific template for them. In the worst case you have to specify and describe syntax, semantics, protocols, error handling, restrictions, versions, qualities, necessary compatibilities and many things more. In the best case you will get away with examples or simple signatures.

<Overview Diagram>

Motivation

<text explanation>

Contained Building Blocks

<Description of contained building block (black boxes)>

Important Interfaces

<Description of important interfaces>

Insert your explanations of black boxes from level 1:

If you use tabular form you will only describe your black boxes with name and responsibility according to the following schema:

Name	Responsibility
<i><black box 1></i>	<i><Text></i>
<i><black box 2></i>	<i><Text></i>

If you use a list of black box descriptions then you fill in a separate black box template for every important building block . Its headline is the name of the black box.

5.1.1. <Name black box 1>

Here you describe <black box 1> according to the following black box template:

- Purpose/Responsibility
- Interface(s), when they are not extracted as separate paragraphs. These interfaces may include qualities and performance characteristics.
- (Optional) Quality-/Performance characteristics of the black box, e.g. availability, run time behavior,
- (Optional) directory/file location
- (Optional) Fulfilled requirements (if you need traceability to requirements).
- (Optional) Open issues/problems/risks

<Purpose/Responsibility>

<Interface(s)>

<(Optional) Quality/Performance Characteristics>

<(Optional) Directory/File Location>

<(Optional) Fulfilled Requirements>

<(optional) Open Issues/Problems/Risks>

5.1.2. <Name black box 2>

<black box template>

5.1.3. <Name black box n>

<black box template>

5.1.4. <Name interface 1>

...

5.1.5. <Name interface m>

5.2. Level 2

Here you can specify the inner structure of (some) building blocks from level 1 as white boxes.

You have to decide which building blocks of your system are important enough to justify such

a detailed description. Please prefer relevance over completeness. Specify important, surprising, risky, complex or volatile building blocks. Leave out normal, simple, boring or standardized parts of your system

5.2.1. White Box <*building block 1*>

...describes the internal structure of *building block 1*.

<*white box template*>

5.2.2. White Box <*building block 2*>

<*white box template*>

...

5.2.3. White Box <*building block m*>

<*white box template*>

5.3. Level 3

Here you can specify the inner structure of (some) building blocks from level 2 as white boxes.

When you need more detailed levels of your architecture please copy this part of arc42 for additional levels.

5.3.1. White Box <_building block x.1_>

Specifies the internal structure of *building block x.1*.

<*white box template*>

5.3.2. White Box <_building block x.2_>

<*white box template*>

5.3.3. White Box <_building block y.1_>

<*white box template*>

6. Runtime View

Contents

The runtime view describes concrete behavior and interactions of the system's building blocks in form of scenarios from the following areas:

- important use cases or features: how do building blocks execute them?
- interactions at critical external interfaces: how do building blocks cooperate with users and neighboring systems?
- operation and administration: launch, start-up, stop
- error and exception scenarios

Remark: The main criterion for the choice of possible scenarios (sequences, workflows) is their **architectural relevance**. It is **not** important to describe a large number of scenarios. You should rather document a representative selection.

Motivation

You should understand how (instances of) building blocks of your system perform their job and communicate at runtime. You will mainly capture scenarios in your documentation to communicate your architecture to stakeholders that are less willing or able to read and understand the static models (building block view, deployment view).

Form

There are many notations for describing scenarios, e.g.

- numbered list of steps (in natural language)
- activity diagrams or flow charts
- sequence diagrams
- BPMN or EPCs (event process chains)
- state machines
- ...

Further Information

See [Runtime View](#) in the arc42 documentation.

6.1. <Runtime Scenario 1>

- *<insert runtime diagram or textual description of the scenario>*
- *<insert description of the notable aspects of the interactions between the building block instances depicted in this diagram.>*

6.2. <Runtime Scenario 2>

6.3. ...

6.4. <Runtime Scenario n>

7. Deployment View

Content

The deployment view describes:

1. technical infrastructure used to execute your system, with infrastructure elements like geographical locations, environments, computers, processors, channels and net topologies as well as other infrastructure elements and
2. mapping of (software) building blocks to that infrastructure elements.

Often systems are executed in different environments, e.g. development environment, test environment, production environment. In such cases you should document all relevant environments.

Especially document a deployment view if your software is executed as distributed system with more than one computer, processor, server or container or when you design and construct your own hardware processors and chips.

From a software perspective it is sufficient to capture only those elements of an infrastructure that are needed to show a deployment of your building blocks. Hardware architects can go beyond that and describe an infrastructure to any level of detail they need to capture.

Motivation

Software does not run without hardware. This underlying infrastructure can and will influence a system and/or some cross-cutting concepts. Therefore, there is a need to know the infrastructure.

Form

Maybe a highest level deployment diagram is already contained in section 3.2. as technical context with your own infrastructure as ONE black box. In this section one can zoom into this black box using additional deployment diagrams:

- UML offers deployment diagrams to express that view. Use it, probably with nested diagrams, when your infrastructure is more complex.
- When your (hardware) stakeholders prefer other kinds of diagrams rather than a deployment diagram, let them use any kind that is able to show nodes and channels of the infrastructure.

Further Information

See [Deployment View](#) in the arc42 documentation.

7.1. Infrastructure Level 1

Describe (usually in a combination of diagrams, tables, and text):

- distribution of a system to multiple locations, environments, computers, processors, .., as well as physical connections between them
- important justifications or motivations for this deployment structure
- quality and/or performance features of this infrastructure
- mapping of software artifacts to elements of this infrastructure

For multiple environments or alternative deployments please copy and adapt this section of arc42 for all relevant environments.

<Overview Diagram>

Motivation

<explanation in text form>

Quality and/or Performance Features

<explanation in text form>

Mapping of Building Blocks to Infrastructure

<description of the mapping>

7.2. Infrastructure Level 2

Here you can include the internal structure of (some) infrastructure elements from level 1.

Please copy the structure from level 1 for each selected element.

7.2.1. <Infrastructure Element 1>

<diagram + explanation>

7.2.2. <Infrastructure Element 2>

<diagram + explanation>

...

7.2.3. <Infrastructure Element n>

<diagram + explanation>

8. Cross-cutting Concepts

Content

This section describes overall, principal regulations and solution ideas that are relevant in multiple parts (= cross-cutting) of your system. Such concepts are often related to multiple building blocks. They can include many different topics, such as

- models, especially domain models
- architecture or design patterns
- rules for using specific technology
- principal, often technical decisions of an overarching (= cross-cutting) nature
- implementation rules

Motivation

Concepts form the basis for *conceptual integrity* (consistency, homogeneity) of the architecture. Thus, they are an important contribution to achieve inner qualities of your system.

Some of these concepts cannot be assigned to individual building blocks, e.g. security or safety.

Form

The form can be varied:

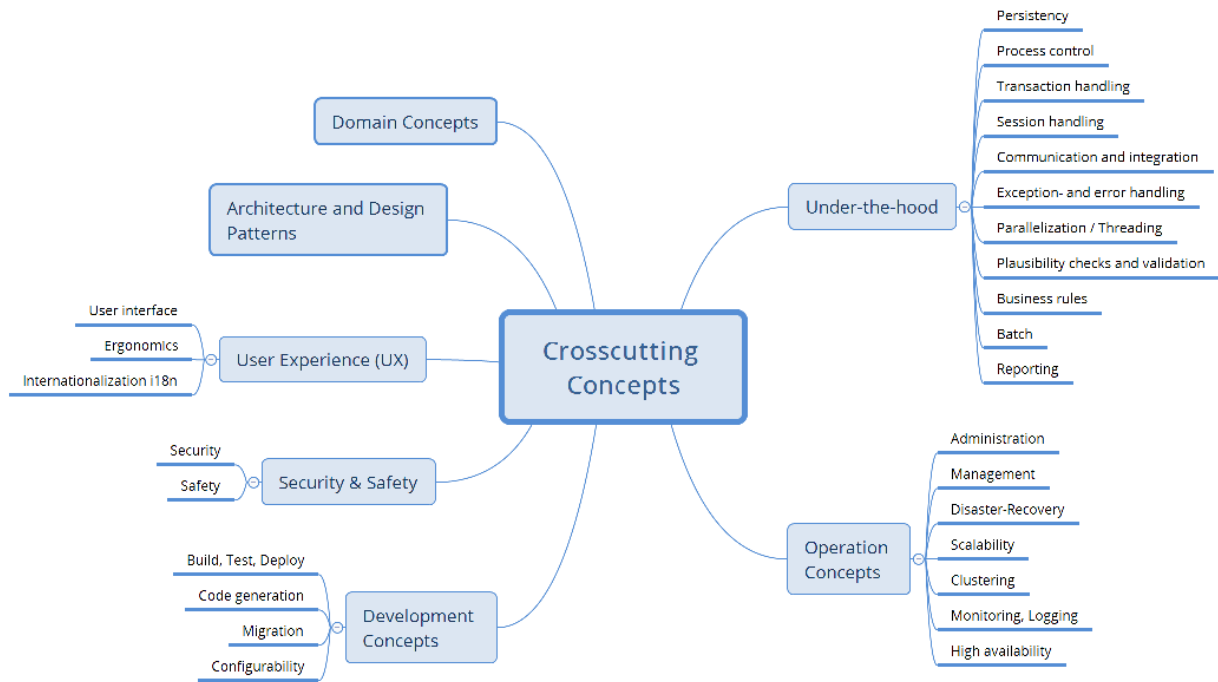
- concept papers with any kind of structure
- cross-cutting model excerpts or scenarios using notations of the architecture views
- sample implementations, especially for technical concepts
- reference to typical usage of standard frameworks (e.g. using Hibernate for object/relational mapping)

Structure

A potential (but not mandatory) structure for this section could be:

- Domain concepts
- User Experience concepts (UX)
- Safety and security concepts
- Architecture and design patterns
- "Under-the-hood"
- development concepts
- operational concepts

Note: it might be difficult to assign individual concepts to one specific topic on this list.



Further Information

See [Concepts](#) in the arc42 documentation.

8.1. <Concept 1>

<explanation>

8.2. <Concept 2>

<explanation>

...

8.3. <Concept n>

<explanation>

9. Architecture Decisions

Contents

Important, expensive, large scale or risky architecture decisions including rationales. With "decisions" we mean selecting one alternative based on given criteria.

Please use your judgement to decide whether an architectural decision should be documented here in this central section or whether you better document it locally (e.g. within the white box template of one building block).

Avoid redundancy. Refer to section 4, where you already captured the most important decisions of your architecture.

Motivation

Stakeholders of your system should be able to comprehend and retrace your decisions.

Form

Various options:

- ADR ([Documenting Architecture Decisions](#)) for every important decision
- List or table, ordered by importance and consequences or:
- more detailed in form of separate sections per decision

Further Information

See [Architecture Decisions](#) in the arc42 documentation. There you will find links and examples about ADR.

10. Quality Requirements

Content

This section contains all quality requirements as quality tree with scenarios. The most important ones have already been described in section 1.2. (quality goals)

Here you can also capture quality requirements with lesser priority, which will not create high risks when they are not fully achieved.

Motivation

Since quality requirements will have a lot of influence on architectural decisions you should know for every stakeholder what is really important to them, concrete and measurable.

Further Information

See [Quality Requirements](#) in the arc42 documentation.

10.1. Quality Tree

Content

The quality tree (as defined in ATAM – Architecture Tradeoff Analysis Method) with quality/evaluation scenarios as leafs.

Motivation

The tree structure with priorities provides an overview for a sometimes large number of quality requirements.

Form

The quality tree is a high-level overview of the quality goals and requirements:

- tree-like refinement of the term "quality". Use "quality" or "usefulness" as a root
- a mind map with quality categories as main branches

In any case the tree should include links to the scenarios of the following section.

10.2. Quality Scenarios

Contents

Concretization of (sometimes vague or implicit) quality requirements using (quality) scenarios.

These scenarios describe what should happen when a stimulus arrives at the system.

For architects, two kinds of scenarios are important:

- Usage scenarios (also called application scenarios or use case scenarios) describe the system's runtime reaction to a certain stimulus. This also includes scenarios that describe the system's efficiency or performance. Example: The system reacts to a user's request within one second.
- Change scenarios describe a modification of the system or of its immediate environment. Example: Additional functionality is implemented or requirements for a quality attribute change.

Motivation

Scenarios make quality requirements concrete and allow to more easily measure or decide whether they are fulfilled.

Especially when you want to assess your architecture using methods like ATAM you need to describe your quality goals (from section 1.2) more precisely down to a level of scenarios that can be discussed and evaluated.

Form

Tabular or free form text.

11. Risks and Technical Debts

Contents

A list of identified technical risks or technical debts, ordered by priority

Motivation

“Risk management is project management for grown-ups” (Tim Lister, Atlantic Systems Guild.)

This should be your motto for systematic detection and evaluation of risks and technical debts in the architecture, which will be needed by management stakeholders (e.g. project managers, product owners) as part of the overall risk analysis and measurement planning.

Form

List of risks and/or technical debts, probably including suggested measures to minimize, mitigate or avoid risks or reduce technical debts.

Further Information

See [Risks and Technical Debt](#) in the arc42 documentation.

12. Glossary

Contents

The most important domain and technical terms that your stakeholders use when discussing the system.

You can also see the glossary as source for translations if you work in multi-language teams.

Motivation

You should clearly define your terms, so that all stakeholders

- have an identical understanding of these terms
- do not use synonyms and homonyms

Form

A table with columns <Term> and <Definition>.

Potentially more columns in case you need translations.

Further Information

See [Glossary](#) in the arc42 documentation.

Term	Definition
<Term-1>	<definition-1>
<Term-2>	<definition-2>