# **Tommy Jiang**

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## Work Experience

### 2018-3 - Samsung Customer Service Plaza

#### Present

- Experience in planning and delivering software platforms used across multiple products and organizational units.
- Maintaining internal wroking system, and optimizing functions of system.
- O Deploying and maintaining the websites in the product environment, monitoring the network data.
- oresolving daily computer issues and reporting KPI of technicians depend on database.

# 2017-11 - **Mobile Muster** 2018-6

- Meet with customers to determine the problem with the phone probable causes and type of repair needed
- O Perform body repairs such as repairing a cracked or scratched screen or replacing buttons on the keypad
- Creating database schema that represent and support Client business processes
- Obesigning and developing mobile responsive website, optimizing and maintaining commercial websites.

# 2017-5 - **KC Partners LTD.** 2017-8

- Worked as a Linux Systems Administrator, standard administration of FreeBSD servers. Deploying software in a secure, scalable and maintainable manner.
- Deploying and maintaining the websites in the product environment, monitoring the network data.
- Maintaining internal group network, and resolving daily computer issues and new machines.
  deployment and other standard desktop duties.

# 2016-4 - **3A IT SOLUTIONS LTD.** 2017-5

- O Worked as a Web Developer, which was involved in website page building.
- Built a CMS based on the Laravel framework for the team.
- Produced the front end framework by the blueprint of the designer.

#### Skill List

- Web Development: PHP / Java SE
- Web Framework: Laravel / WordPress / Magento2
- Front-end Framework: Vue2 / Bootstrap / JQUERY
- O Front-end Tools: Gulp / Webpack / Sass / Less
- Database-related: MySQL
- Version Management and Automated Deployment Tools: Svn / Git / Composer
- Cloud Service: AWS
- Operation System: FreeBSD / Centos / Ubuntu
- O Runtime Environment: Apache / Nginx
- Other Tools: Axure RP / Ps / Ai / Premiere

# **Highlights**

- Excellent communicating skills were gained through the teamwork with CTO and designer, and also proved by the satisfactory UX.
- Exceptional cooperation and coordination abilities were indicated by the implementation of code specifications as well as clear annotating the front-end code.
- High degree of self-learning skills could be demonstrated by the development of full-stack website by myself, e.g. establishment of a blog CMS.
- Proved time-management as indicated by tasks accomplishment as needed.

### **Education**

2016-2 - Major: IT Multimedia Level 7

2017-6 Tasman International Academies, New Zealand

### **Work Exhibition**

#### Personal portfolio

- http://tommywhy.com
- http://repairtech.co.nz/
- http://applerepair.co.nz/
- https://mobilemuster.co.nz/
- http://movie.tommywhy.cf/
- http://collinsongt.co.nz/en/
- http://royaldeer.co.nz/
- http://msloan.co.nz/
- http://www.digital-image.co.nz/
- http://www.strongmotor.co.nz/
- http://www.waiukumotel.co.nz/wm/

#### Referees

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