



# Lok Yu Ip (Louie)

Louieiply@gmail.com / +61 412874962  
Adelaide, SA

## SUMMARY

Information Technology Graduate with abundance of experience in business suite scripting, defining and understanding customer requirements and software development. Contributing my problem solving ability and coding skills to unravel problems for the clients. Understand and listen to customers' requests and needs to improve user experiences. Eager to learn and recently studying Flex Full Stack Web Development to further enhance my knowledge.

## SOFT SKILLS

- Customer service
- Communication
- Organizing
- Flexible
- task prioritizing
- Critical thinking
- Attention to detail

## TECHNICAL SKILLS

- Intermediate skills with Pascal, VB.NET, C#, Java, Python, JavaFX, SQL, MySQL
- Intermediate skills in Web building tools eg (JavaScript, CSS, HTML, JQuery, Ajax, MVC, Mvvm, Node.js, Express.js)
- Experience with VM(VirtualBox), Cloud Engineering(AWS cloud, google cloud, firebase)
- Efficient communication with client
- Confident use and understanding of framework Xamarin with C# in ICT project
- Intermediate skills with Git, bash, Gitlab, Github (Tool with software development), Slack, JIRA
- Understanding of Dynamics 365 business
- Understanding of Design Patterns, Data structure and algorithms, Concurrent programming.

## EXPERIENCE

**Associate Developer - Dynamics 365** / Experience Digital (remote) - Brisbane, QLD (Full-Time) 02/2022 to Current

Associate Developer for one of Queensland's Microsoft Dynamics 365 ecommerce business management suite providers. I worked in developing Business process workflows, managing table schema relationships. Using C# .NET framework Plugins and Javascript workflows, etc. To create customer business logic flow to meet the client requirements. Also worked with different APIs. Integration with Payment Gateway, Ability to work under pressure to perform and deliver in an agile methodology environment.

- Frontend UI Design with (vanilla JS, Bootstrap, JQuery, liquid)
- C# with .NET framework plugins to create custom business logics (with different APIs)
- Adopting Agile Development methodology develop and continuous integration.
- Develop Cloudflow, Javascript workflow with business processes

- Integration with gatemant gateway API (Novatti)
- Fundamental Dynamics 365 CRM, PowerApps, Portal Apps, Model-driven-app knowledge

**Help Desk & Programmer** / Solution 2 Success- Tonsley, Adelaide, SA (Internship)
 08/2021 to 02/2022

Help Desk & Programmer for one of South Australia's Zoho ecommerce business management suite advanced partners. Specialised in Zoho ecommerce suite workflows and process scripting from Customer's ticket and email requests. Adopted and familiar with Agile development and continuous Integration with customers. Responsibilities including testing and creating functions for customers and presentation with customer relationship manager. Under a pressured environment, developed fundamental problem solving and interpersonal skills upon presenting and meeting with customers. Additional works with third party API from Zoho Catalyze with other websites using(Jquery and javascript).

- Understand and acquire requirements from customers in meetings.
- Adopting Agile development methodology in develop and continuous integration.
- Creating script function (deluge)
- Works with third party API from Zoho Catalyze with other websites using(Jquery and javascript).
- Develop and maintain CRM workflow automation
- SQL queries with database management

## EDUCATION AND TRAINING

**University of Adelaide - online**
02/2022 - 08/2022

Full stack Web Development Flex Coding Bootcamp
 

- Node.js, Express.js

**University of South Australia - Adelaide**
2021

Bachelor of Information Technology
 

- 4.62 GPA
- Minor in Game/Software Development and Business System

**SAIBT (South Australian Institute of Business & Technology ) - Adelaide**
2017

Diploma: Information Technology

### Udemy Course (self learning)

- Design Patterns in Java
- Data Structures and Algorithms: Deep Dive Using Java
- Efficient Java Multithreading and Concurrency with Executors
- React.JS and Redux Basic and fundamental.

## PROFILE

Linkedin: <https://www.linkedin.com/in/lok-yu-ip-8317651b9/>  
 GitHub: <https://github.com/louieiply>