

CHURN DATA ANALYSIS

Gender

All



Streaming TV

All



Tech Support

All



Online Backup

All



Online Security

All



7043

Total customer

3632

Admin Tickets

456K

Monthly Charges

16M

Total Charges

2955

Tech Tickets

Payment Method

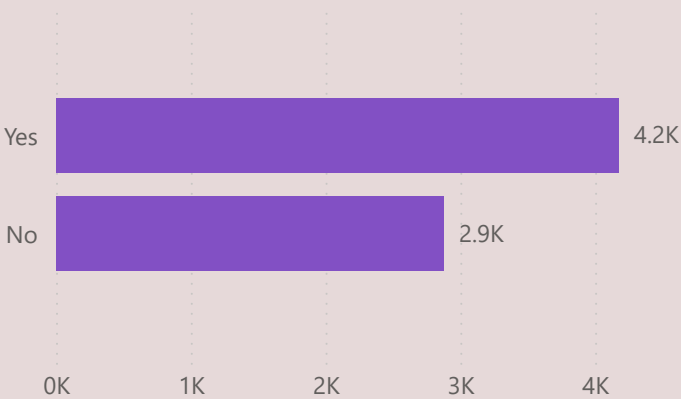
Bank transfer
(automatic)

Electronic
check

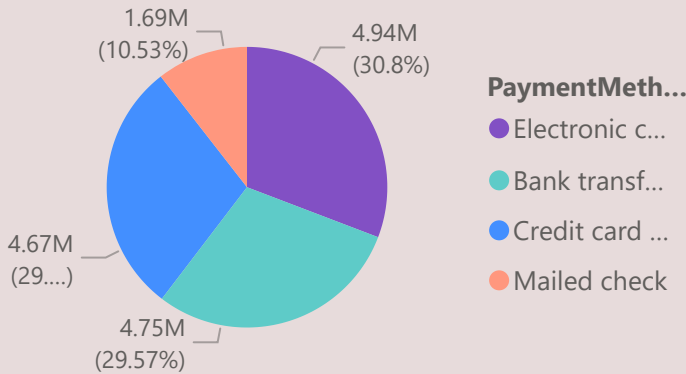
Credit card
(automatic)

Mailed check

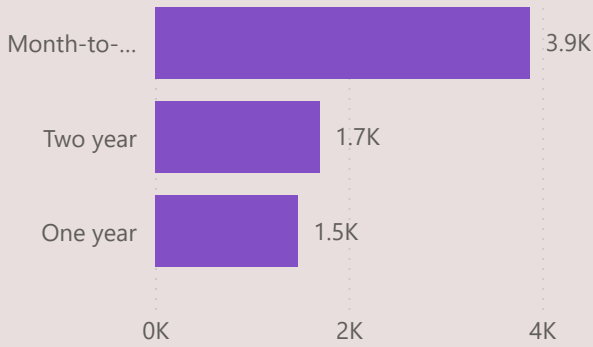
Senior Citizen by Dependents & paperless bills



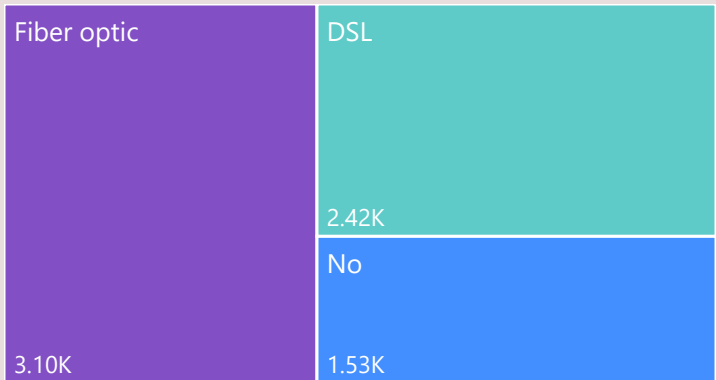
Total charge by payment



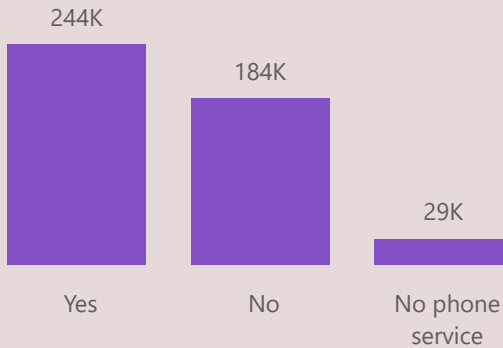
Contract type



Total Charges by internet service



Montly charges on Multiple Lines



Customer Churn Rate

