# E-Commerce Data Analysis by SQL

#### **Dataset: E-Commerce Database**

### 1. Dataset Overview

Two sample tables were created for analysis:

#### 1.1 Customers Table

Column	Description
customer_id	Unique ID for each customer
customer_name	Name of the customer
email	Customer email address
registration_date	Date when the customer registered
city	City where the customer is located

#### 1.2 Orders Table

Column	Description
order_id	Unique ID for each order
customer_id	References customer_id in Customers table
order_date	Date when the order was placed
total_amount	Total order amount (\$)
status	Order status (e.g., "Completed", "Pending")

# 2. SQL Queries & Analysis

# Query 1: Get all customers from New York

**SELECT \* FROM Customers** 

WHERE city = 'New York';

Purpose: Filters customers based on location.

Query 2: Get orders above \$100 (sorted high to low)

SELECT order\_id, customer\_id, total\_amount

**FROM Orders** 

WHERE total\_amount > 100

ORDER BY total\_amount DESC;

**Purpose:** Identifies high-value orders.

#### 2.2 GROUP BY & Aggregations

#### Query 3: Average order amount by city

SELECT c.city, AVG(o.total\_amount) as avg\_order\_amount

FROM Orders o

JOIN Customers c ON o.customer\_id = c.customer\_id

GROUP BY c.city;

Purpose: Finds which cities have the highest spending customers.

#### Query 4: Count of orders by status

SELECT status, COUNT(\*) as order\_count

**FROM Orders** 

**GROUP BY status**;

**Purpose:** Shows order completion rates.

#### 2.3 JOIN Operations

## Query 5: Customer details with their orders (INNER JOIN)

SELECT c.customer\_name, o.order\_id, o.order\_date, o.total\_amount

FROM Customers c

INNER JOIN Orders o ON c.customer\_id = o.customer\_id;

Purpose: Combines customer and order data.

### Query 6: Customers with no orders (LEFT JOIN)

SELECT c.customer\_name, c.email

FROM Customers c

LEFT JOIN Orders o ON c.customer\_id = o.customer\_id

```
WHERE o.order_id IS NULL;
```

**Purpose:** Identifies inactive customers.

#### 2.4 Subqueries

### Query 7: Customers who placed orders above average amount

```
SELECT customer_name, email
FROM Customers
WHERE customer_id IN (
  SELECT customer_id
  FROM Orders
  WHERE total_amount > (SELECT AVG(total_amount) FROM Orders)
);
Purpose: Targets high-spending customers.
Query 8: Orders from the most active city
SELECT order_id, total_amount, order_date
FROM Orders
WHERE customer_id IN (
  SELECT customer_id
  FROM Customers
  WHERE city = (
    SELECT city
    FROM Customers
    GROUP BY city
    ORDER BY COUNT(*) DESC
    LIMIT 1
 )
);
```

**Purpose:** Analyzes orders from the city with the most customers.

#### 2.5 Views for Analysis

**Query 9: Create a Customer Order Summary View** 

```
CREATE VIEW CustomerOrderSummary AS
SELECT
  c.customer_id,
  c.customer_name,
  c.city,
  COUNT(o.order_id) as total_orders,
  SUM(o.total_amount) as total_spent,
  AVG(o.total_amount) as avg_order_amount
FROM Customers c
LEFT JOIN Orders o ON c.customer_id = o.customer_id
GROUP BY c.customer_id, c.customer_name, c.city;
Usage:
SELECT * FROM CustomerOrderSummary ORDER BY total_spent DESC;
Purpose: Simplifies repeated customer analysis.
2.6 Query Optimization with Indexes
Query 10: Create indexes for performance
CREATE INDEX idx_customer_city ON Customers(city);
CREATE INDEX idx_order_customer ON Orders(customer_id);
CREATE INDEX idx_order_amount ON Orders(total_amount);
Purpose: Speeds up filtering and JOIN operations.
Query 11: Check query performance
EXPLAIN ANALYZE
SELECT c.customer_name, o.order_date, o.total_amount
FROM Customers c
JOIN Orders o ON c.customer_id = o.customer_id
WHERE c.city = 'Chicago' AND o.total_amount > 50;
```

Purpose: Measures the impact of indexing.