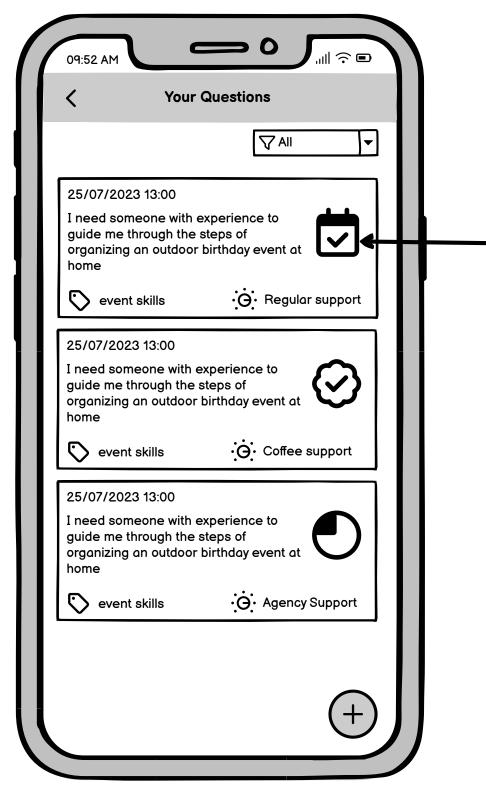
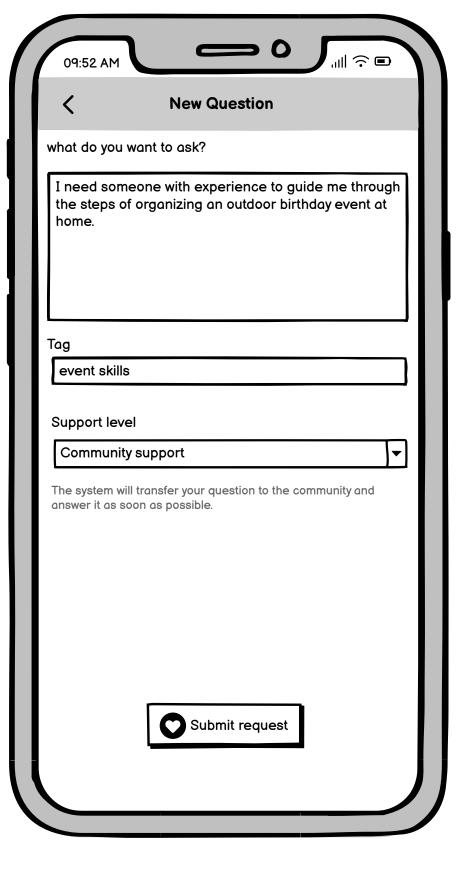


Show first time
There is an option to modify it in Settings

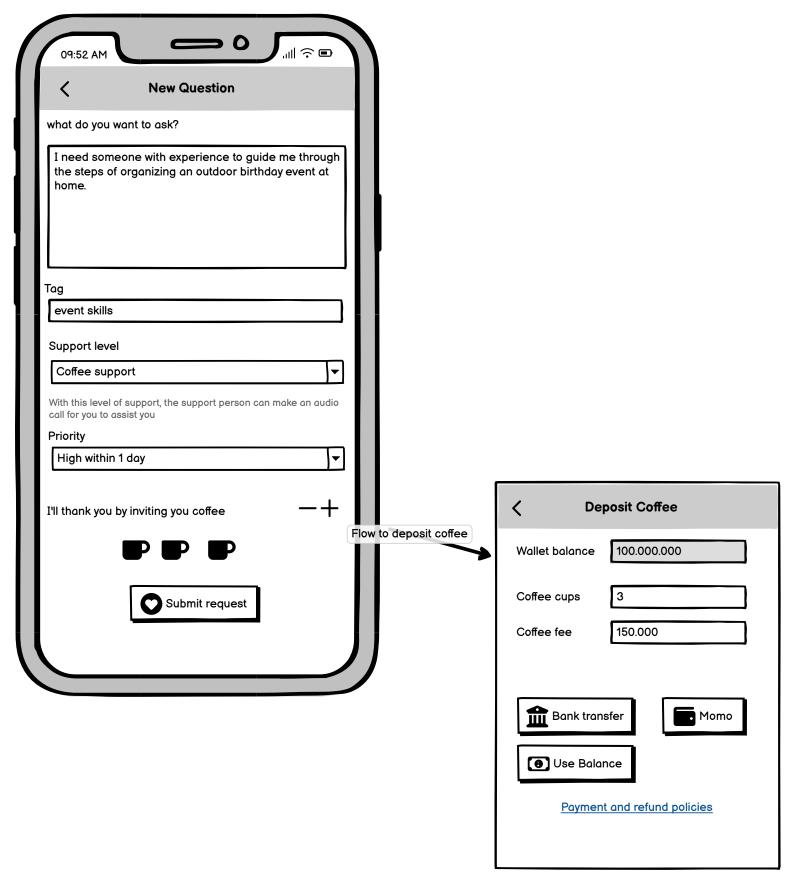


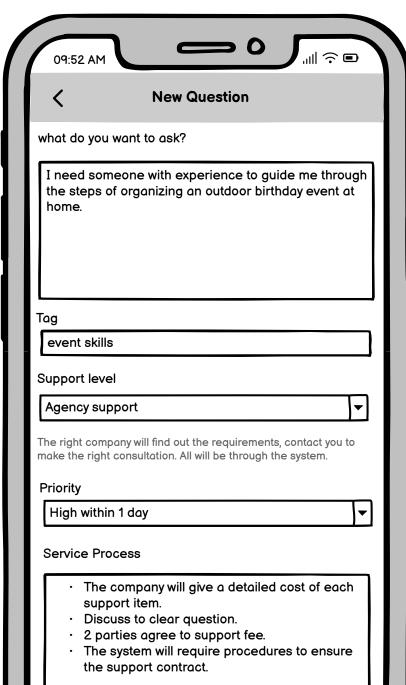
Status:
Being Reviewed
Rejected
Scheduled
Completed
InProgress



What is the benefit of supporter for this case? We could think about ways to build their reputation, then might exchange it to a valuable thing

After request submitted, there should be a process to review that question based on factors such as Political issue, scan if there is file upload



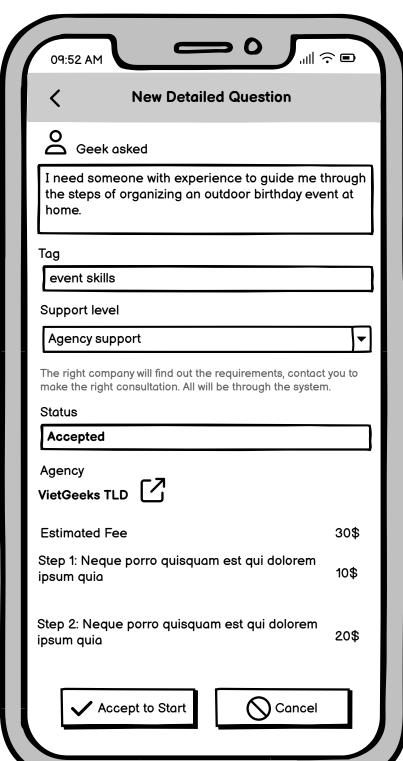


Submit request

- · Show offers from agencies
- + one by one rule: Should we allow one agency accept question, discuss, give price,.. in case not make the deal, another agency must have right to pick? This prevents unfair competition between agencies, also focus on the goal of platform.
  - · Requester can pick from the list of offers
  - · Offers list show rating feed-backs for each agency/price of the service/etc.

## After submitted:

Notify agency that matches skills, so the agency could have better chance and sys is more interactive



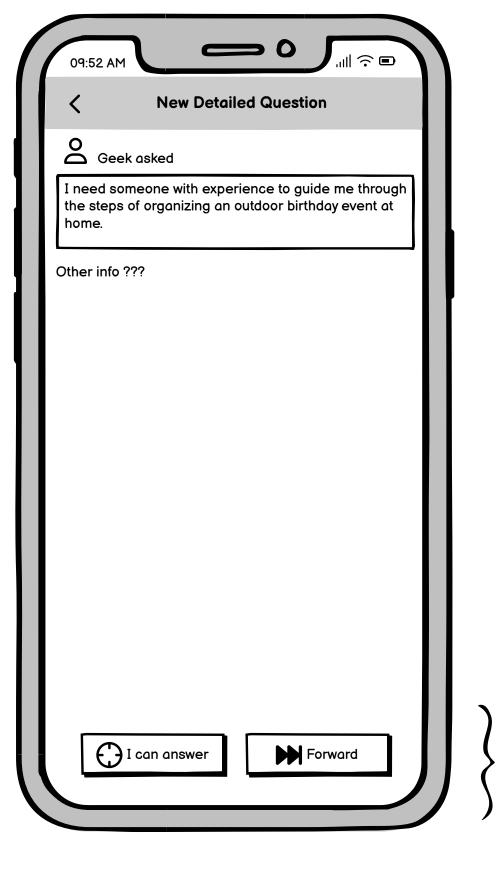


Accepted: Agency picked,
Might discussion, then propose fee
When click Accept to Start: Payment process is started

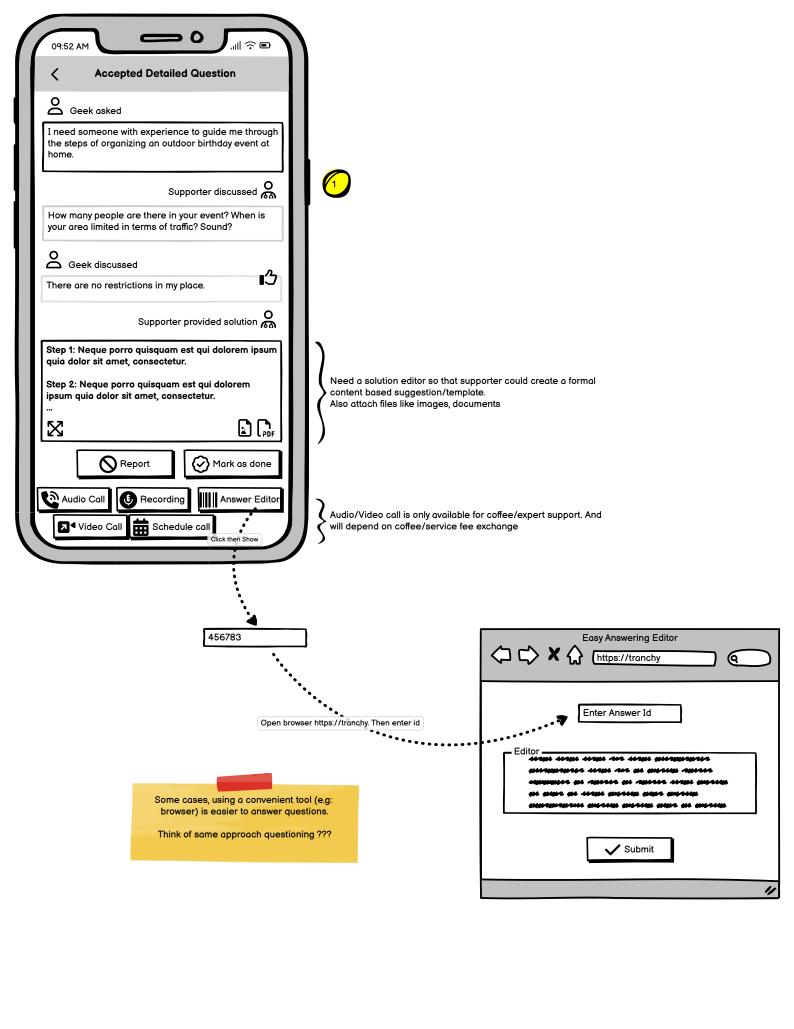
Requester cancels: status: user cancelled, same idea for agency side.

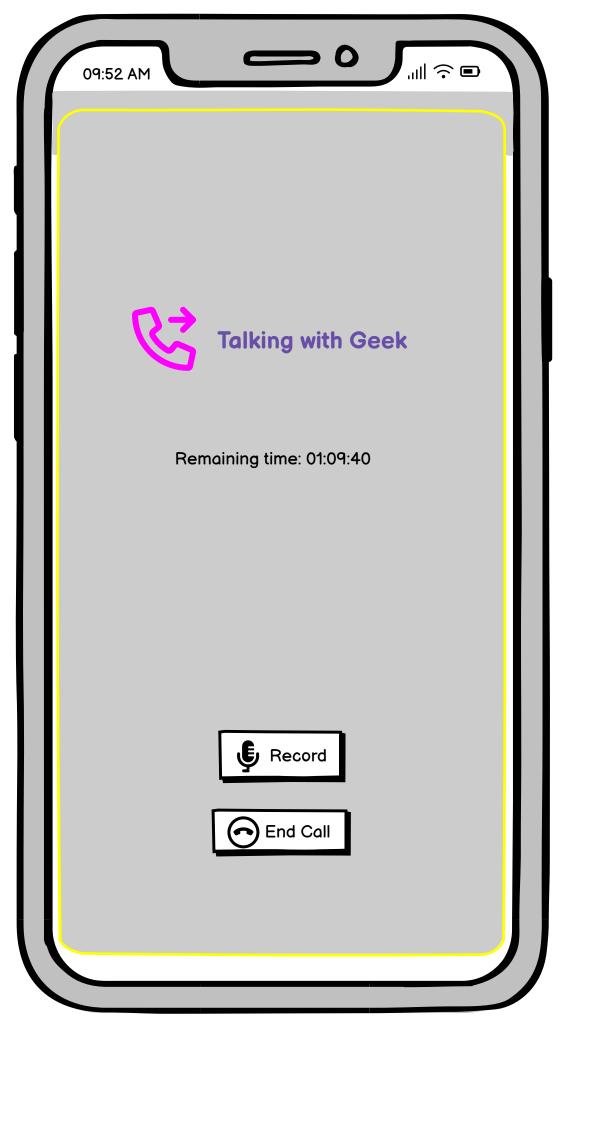
Note reason

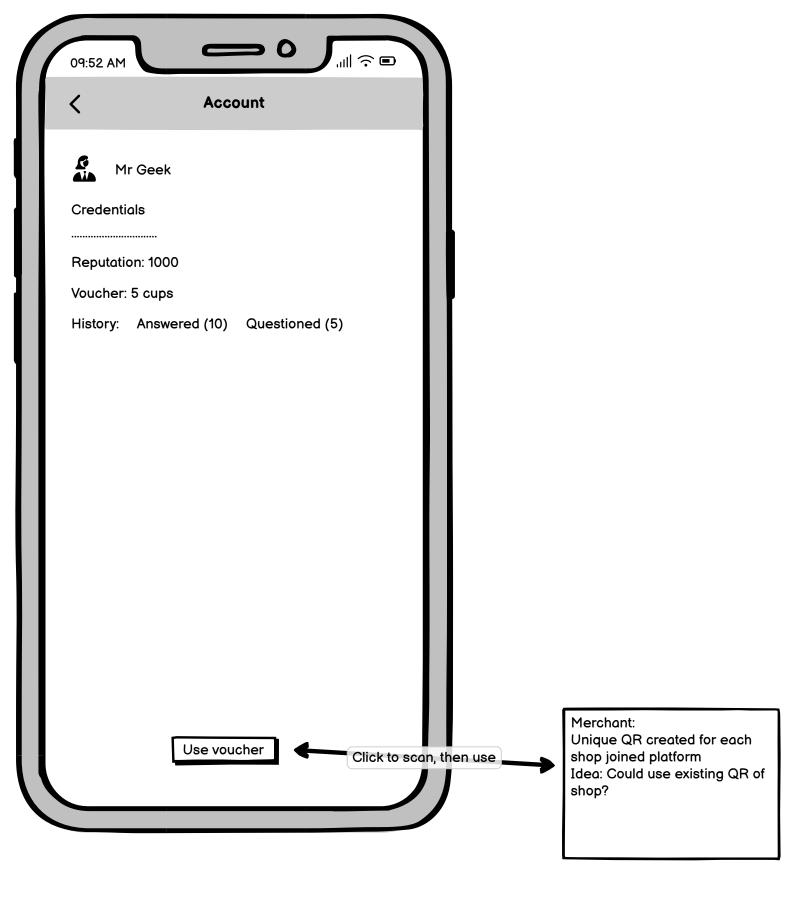
 Track history for the ticket => next agent can improve/handle the request better

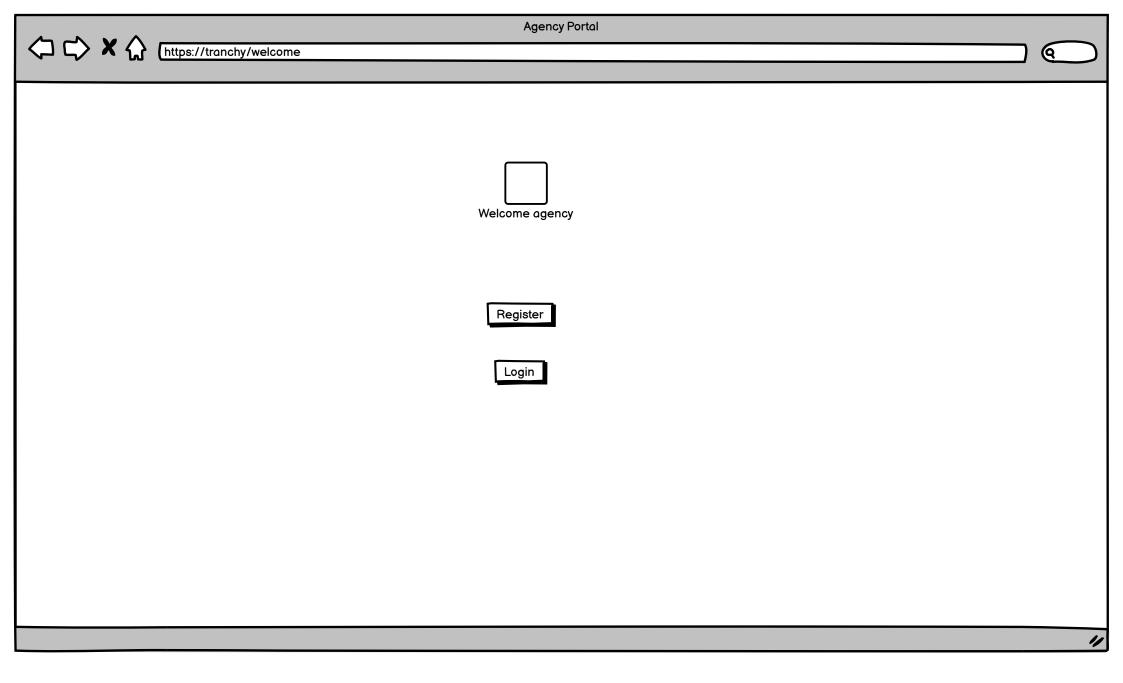


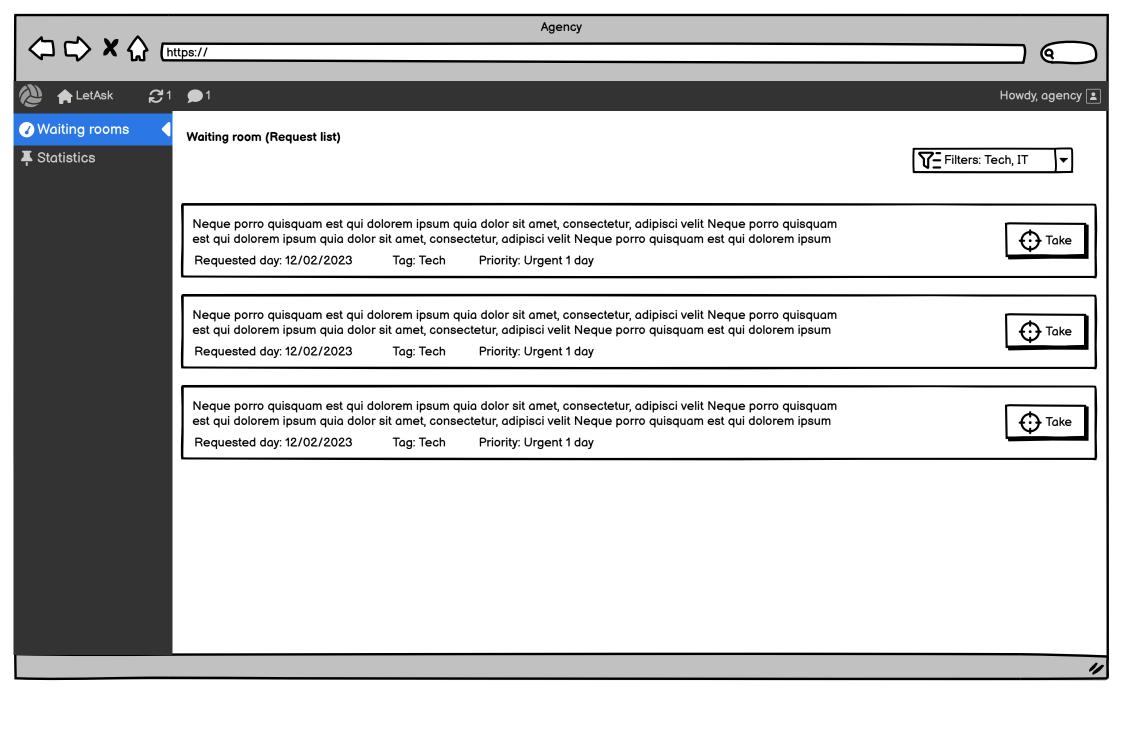
Forward: send the question to another user in system who could answer.
Should have bonus points for forwarder after question is answered successfully.

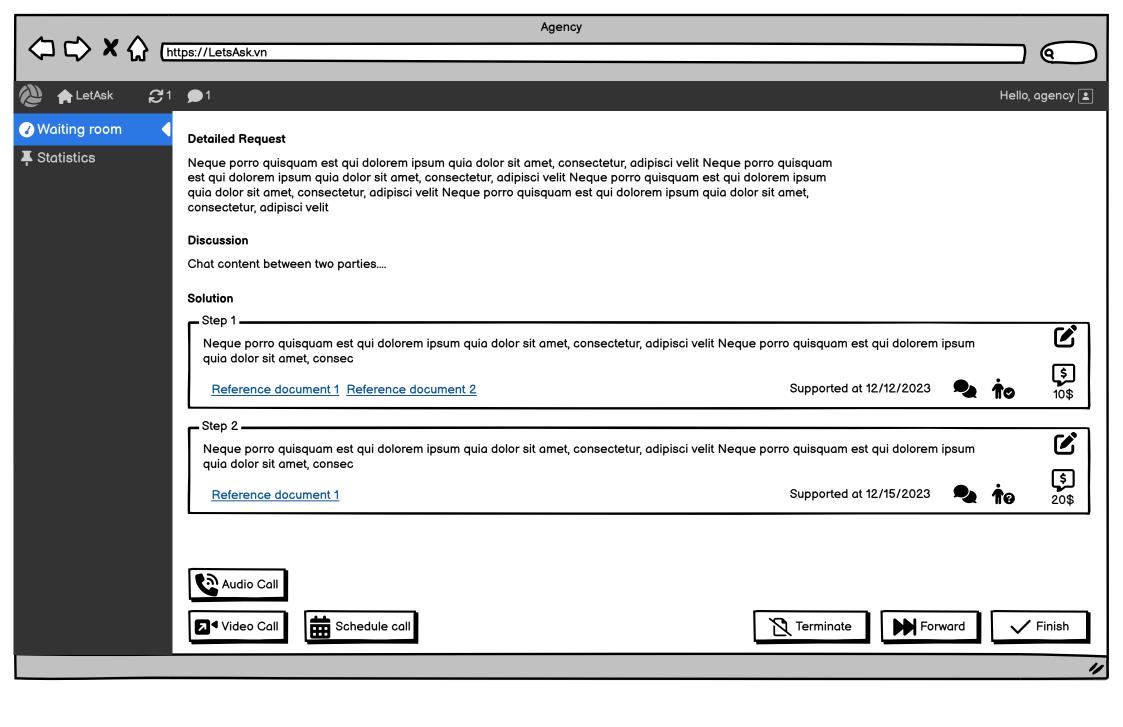




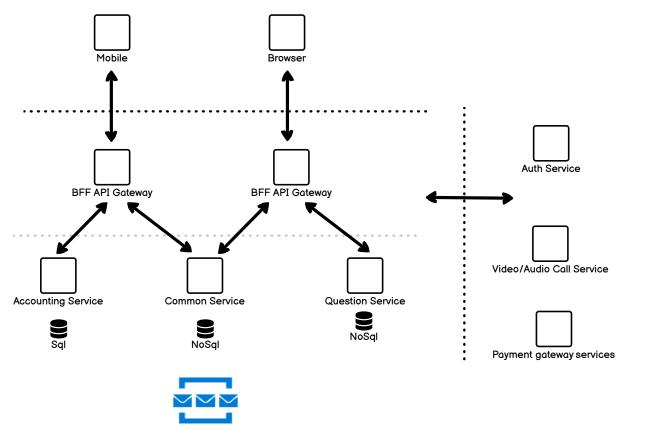












Reference: https://learn.microsoft.com/en-us/dotnet/architecture/dapr-for-net-developers/reference-application and the state of the s

