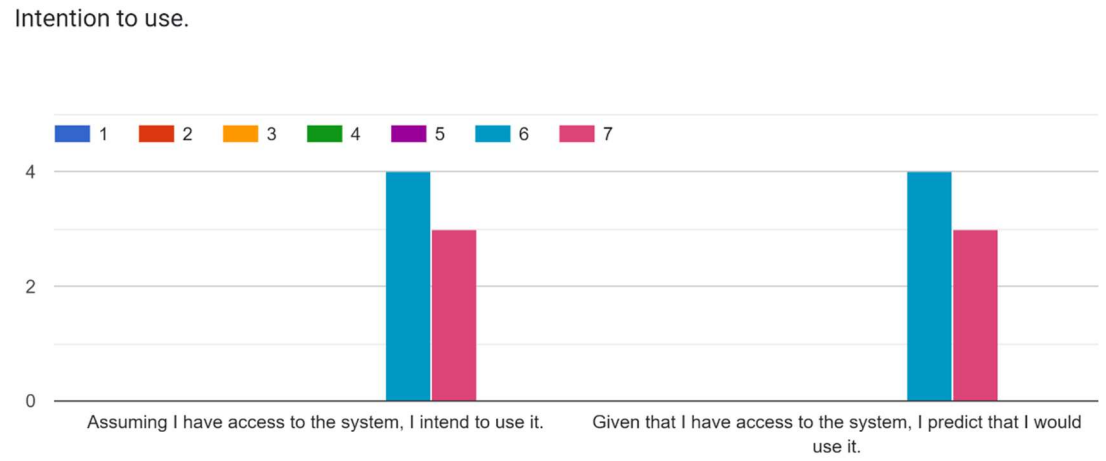
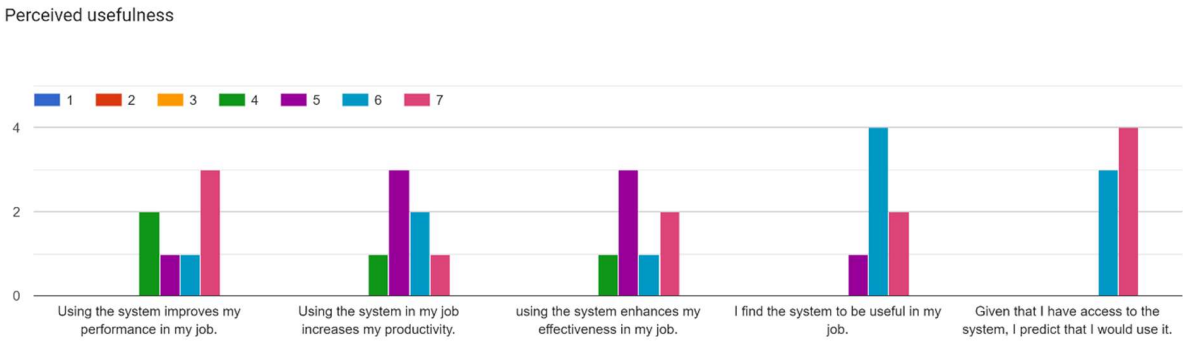
**User Evaluation Questionnaire results**

Participants of the usability evaluation were also provided with a separate evaluation questionnaire to complete anonymously after the cognitive walkthrough. The questionnaire was designed using the trust in technology constructs of functionality, helpfulness, and reliability[1] and following the Technology Acceptance Model 2[2]. The separate evaluation ensures that any responses, particularly those around the effectiveness or ease of use of the tool, given by the participants during the cognitive walkthrough do not differ from the participants' anonymously-provided responses and acts as a validation of the cognitive walkthrough.

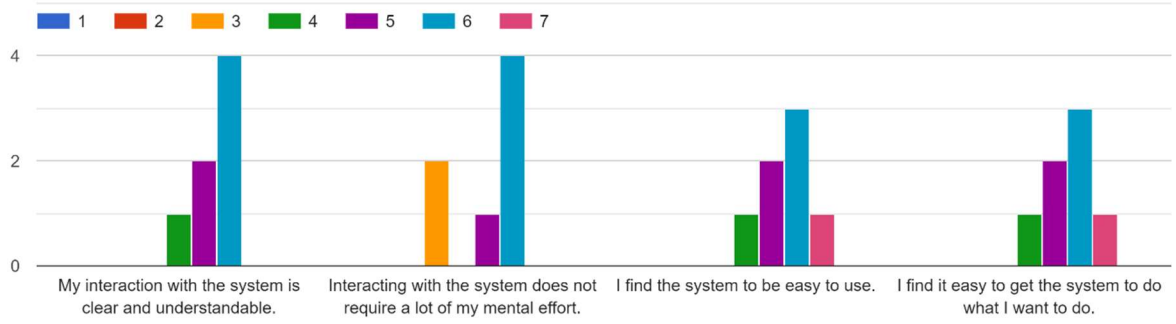


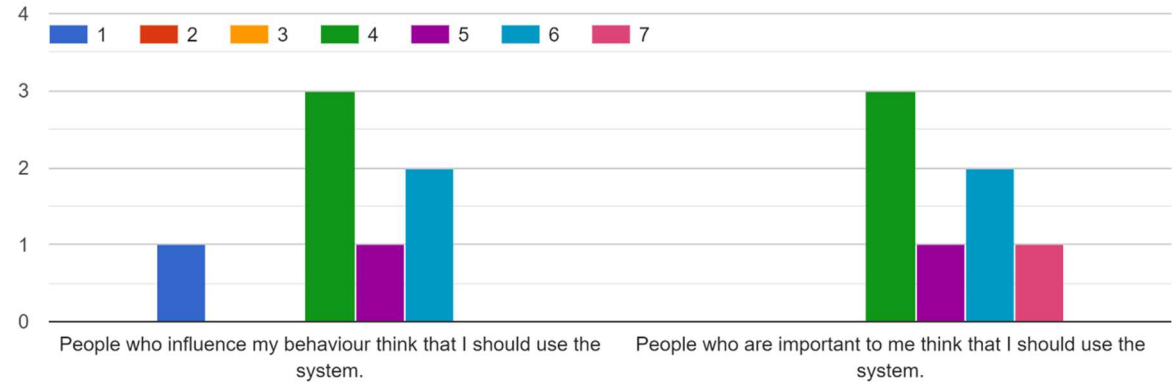

[1] McKnight, D., Carter, M., Thatcher, J., and Clay, P. (2011) "Trust in a specific technology: An investigation of its components and measures". *ACM Trans. Manag. Inform. Syst*. 2(2). DOI = 10.1145/1985347.1985353.

[2] Venkatesh, V. and Davis, F. (2000) "A Theoretical Extension of the Technology Acceptance Model: Four Longitudinal Field Studies". *Management Science* 46(2):186-204. https://doi.org/10.1287/mnsc.46.2.186.11926

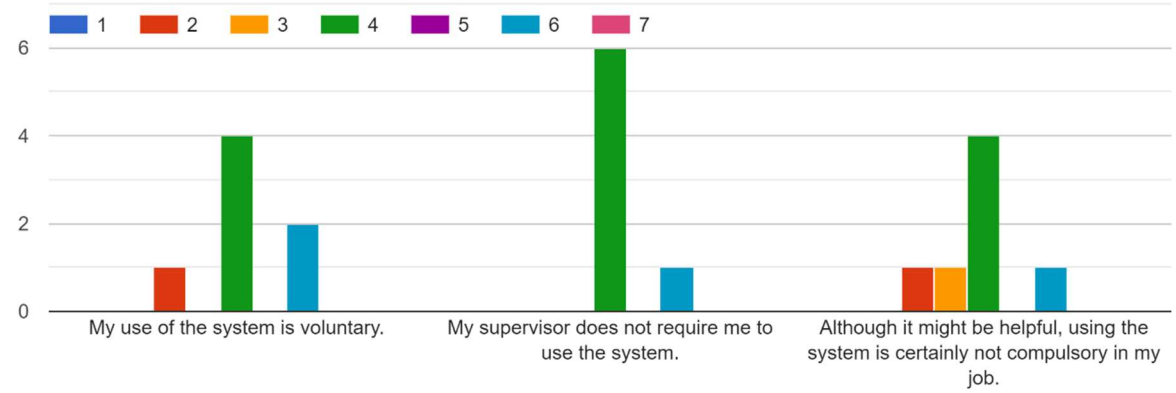
Perceived ease of use



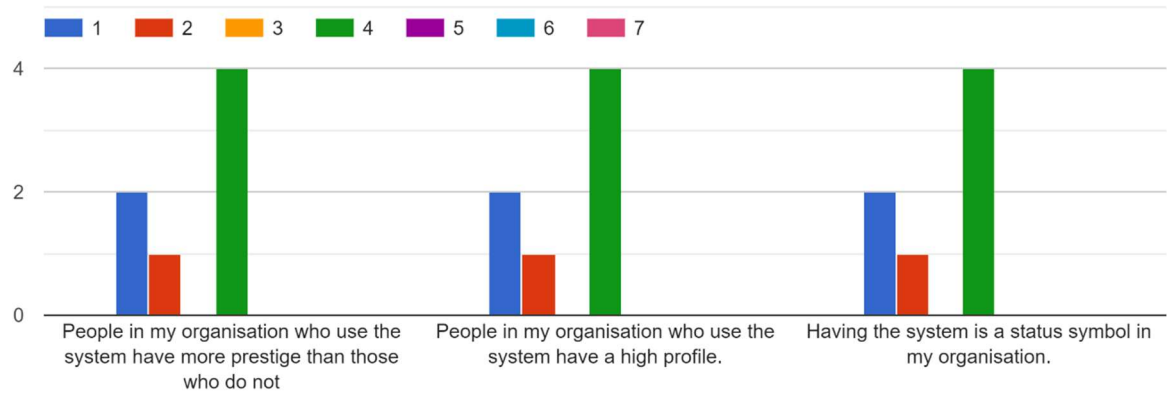

Subjective norm



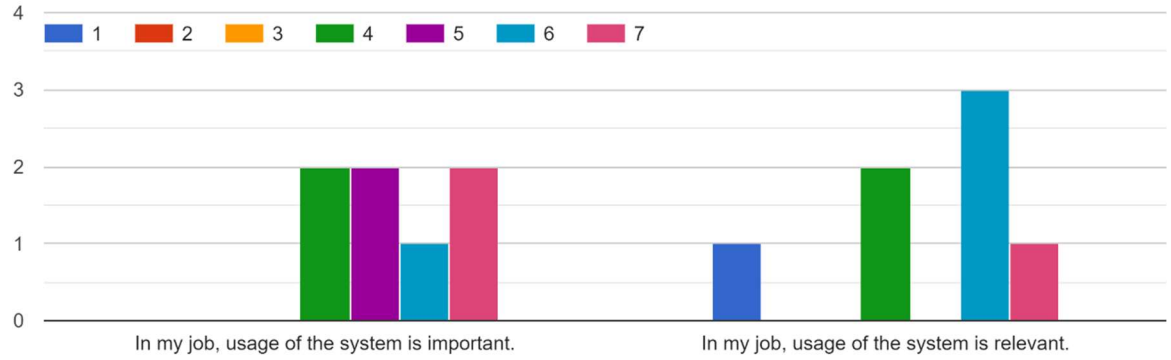

Voluntariness



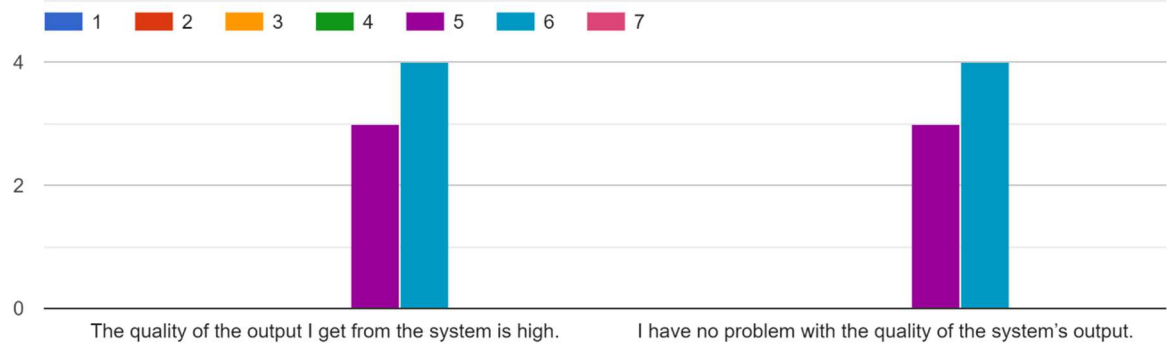
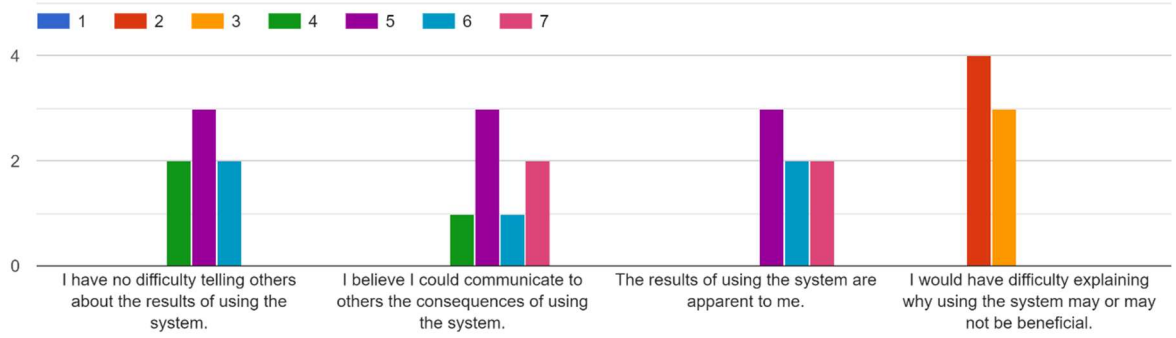
## Image




## Job relevance




## Output quality



Result demonstrability