

SPECIAL POWER OF ATTORNEY

KNOW ALL MEN BY THESE PRESENTS THAT I, d d, in relation to flight booking number d of KLM Royal Dutch Airlines airline ("Airline"), do hereby appoint and constitute GETMYCLAIMS including its nominees ("Company"), as my true, irrevocable and lawful legal representative and authorized agent, on my behalf and in my name, execute to do all or any of the acts, deeds, or things including to collect compensation from the Airline, monetary or otherwise, in relation to the claim, in accordance with Regulation (EC) No. 261/2004, Air Passenger Rights and Air Travel Organisers Licensing (Amendment) (EU Exit) Regulations 2019. GETMYCLAIMS

AND NOW THEREFORE BY THESE PRESENTS I hereby authorize and empower the Company, as my lawful and valid representative for me and on my behalf to exercise, execute and perform all or any of the following acts, deeds and things, namely:

- 1. To represent and act legally before the Airline in relation to the claim, inquires and/or any investigation undertaken by the Company's representatives.
- 2. To submit, re-submit, withdraw and/or rectify the claim with the Airline.
- 3. To obtain any and all information required in relation to the claim.
- **4.** To file, execute, examine, enforce, defend, answer or oppose any and all documents and conduct negotiations with the Airline and/or any third parties.
- 5. To enter into any settlement in kind, upon written request by me, in relation to the claim and to sign, declare and/or affirm any other document in any way connected herewith.
- To receive and collect all claim amounts from the Airline on my behalf in the bank account of the Company.
- 7. To retain such amounts equivalent to 20% (twenty percent) of the compensation, plus all applicable taxes (direct and indirect, both), received by the Company from the Airline, on behalf of me, as fee for the services provided by the Company ("Service Fee").
- 8. To deposit the claim amount in my bank account after deducting the requisite Service Fee upon receipt of such claim amount from the Airline.

AND WHEREAS I hereby authorize the Company to do all acts, deeds and things omitted with respect to the claim mentioned above, as it deems fit.

AND I hereby for myself, my heirs, executors, administrators of acts done and legal representatives agree that all such acts, deeds and things lawfully done by the Company shall be constructed as acts, deeds and things done by me and I undertake to RATIFY AND CONFIRM all and whatsoever that the Company shall lawfully do or cause to be done for me by virtue of the power conferred and these presents hereby.

AND I agree with the terms and conditions of the Company.

Signed and delivered by the within named

IN WITNESS WHEREOF, I, d d, have hereunto set my hand this on 23 day of October, 2024, in the presence of the following witnesses.

I accept:

 GET MY CLAIM