Training Plan

We Are Trojans (WAT) Network

Team01

Team members	Roles
Eirik Skogstad	Project Manager, Life Cycle Planner
Min Li	Feasibility Analyst, Operational Concept Engineer
Pittawat Pamornchaisirikij	NDI/NCS Acquirer & Evaluator, Tester
Punyawee Pakdiying	System Architect, Feasibility Analyst
Saloni Priya	Requirements Engineer, UML Modeler
Ameer Elkordy	IIV&V, Quality Focal Point
Suleyman Erten	Operational Concept Engineer, Requirements Engineer
Kamonphop Srisopha	Prototyper, UML Modeler

04/09/2015

Version History

Date	Author	Version	Changes made	Rationale
04/09/15	SE	0.5	• Initialization training plan for TRR Package	• Initialization for TRR Package

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1. Introduction

Training plan will provide a guidance for client training of system usage, setup and administrative procedures. The clients have become already familiar with the system due to meetings happened during development of the system. Before training, clients have connection with the system and they will easily be adapted to training process will be able to convey the project to users.

The WAT network includes two types of user that is shown below.

Table 1: Role Table

Role	Description	Responsibilities
User (Student, Faculty, Alumni)	USC students, faculty, and alumni who participate in the Trojan network	• Start a thread and post on a thread. • Like, dislike a post/thread in the system to give credibility of the post and thread. • Redeem gift cards and/or items from points earned in the system • Update their own profiles reflecting their personal information
Maintainer	Selected personnel to maintain the system	• Review and delete rule-violating posts • Pin important posts • Create categories for the threads • Arrange posts to a categories • Manage users' accounts

2. Schedule and Participants

2.1 Training Schedule

Table 2: Training Schedule

Date	Time	Location	Contents	Person being trained	Responsible Personnel	Training Materials
04/27/15	5:00-6:00 pm	Doheny Memorial Library (DML)	Introduction to User Interface and Functionalities	Clients(Matthew Wong, Linda Suen	Eirik Skogstad Suleyman Erten Saloni Priya	The WAT network working on server
04/28/15	6:00-7:00 pm	Doheny Memorial Library (DML)	Advanced Functionalities	Clients(Matthew Wong, Linda Suen	Eirik Skogstad Suleyman Erten Saloni Priya	User Manual System and Software Architecture Description
04/29/15	5:00-6:00 pm	Doheny Memorial Library (DML)	Setup the system, Resolved issues and final fix.	Clients(Matthew Wong, Linda Suen	Eirik Skogstad Suleyman Erten Saloni Priya	User Manual Transition Plan
04/30/15	6:00-7:00 pm	Doheny Memorial Library (DML)	Maintaining the system	Clients(Matthew Wong, Linda Suen	Eirik Skogstad Suleyman Erten Saloni Priya	User Manual Transition Plan

2.2 Measure of Success

Measure of success is to achieve the expected outcomes that is provided in the later section

2.3 Training of Others

Table 3: Expectations of Training Sessions

Session No	Trained Person	Expected Outcomes
1.	Matthew Wong, Linda Suen	Client will get knowledge about functionalities and will be able to show other people how to use the system.
2.	Matthew Wong, Linda Suen	Client will get advanced knowledge about functionalities and will learn about error cases.
3.	Matthew Wong, Linda Suen	Client will get knowledge how to deploy the system into server and make it ready to serve for users.
4.	Matthew Wong, Linda Suen	Client will get information about maintenance of the system and database and moderator functionalities.

3. Tutorial and Sample Data

Table 4: Training Data

File Name	Description	Link
User Manual	User manual provides detailed information about functions of the system including setting up the system and maintaining the system.	http://greenbay.usc.edu/csci577/fall2014/projects/team01/Development/UM_TRR_S15b_T01_V0.5.pdf
System and Software Architecture Description	This document is the baseline of the WAT network that includes conceptual view of elements and relations between them.	http://greenbay.usc.edu/csci577/fall2014/projects/team01/Development/SSAD_TRR_S15b_T01_V4.0.pdf
Transition Plan	This document serves as guidance to transition the WAT Network to clients.	http://greenbay.usc.edu/csci577/fall2014/projects/team01/Development/TP_TRR_S15b_T01_V0.5.pdf

4. Training Feedback

<< If you have done your training, please identify the following:

- *Indicate how each training session went. Were your goals accomplished in each session?*
- *Identify any issues they had during training with your system. >>*