

Client Interaction Report

We Are Trojans Team 1

Name	Roles
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Pittawat Pamornchaisirikij	Implementation Team, Builder, Prototype, System Architect, Tester, NDI/NCS Acquirer, NDI NCS Evaluator
Saloni Priya	Operational Concept Engineer, Requirements Engineer, UML Modeler, Implementation Team
Suleyman Erten	Implementation Team, Operational Concept Engineer, Requirement Engineer, UML Modeler
Kamonphop Srisopha	Implementation Team, Prototyper, UML modeler, Builder
Ameer Elkordy	Shaper, IIV&V, QFP, SRE
Matthew Wong	Client

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List the questions that you asked and were asked by the clients.

We asked:

1. Who is responsible for creating tasks? How is it done?
Answer: Firstly, anybody who is in the system can create tasks and give points to other people.
2. How can we verify if the person has accomplished the task? Will the system be monitored?
Answer: Firstly, our team will monitor the forum. but not monitoring for the point system.
3. How can we organize the systems? How can we find a task? Do we need group for specific interest? Do we need some structures like facebook?
Answer: Firstly, we just want to develop a simple system so we are not consider about this right now. However, it is extensible.
4. How to ensure that only trojans join? (usc email available after graduation?)/ How will alumni be invited to use the system?
Answer: use usc email. alumni also have the email. and at the first phase our target group is usc student.
5. Do we need to create the solution for the points redemption shop? Can we use other means of redemption?
Answer: Just dummy store. Extensible.
6. Do you have preliminary agreements with redemption partners (usc bookstore etc)?
Answer: No, but if the system is working we could pitch the system to the school.
7. Can you specify the requirements for the forum?
Answer: Likes (like facebook) to integrate with the point system for our project. And just normal forum.
8. Are profiles created automatically?
Answer: Manual
9. What is the Quicken system?
Answer: An e-commerce web that have forum system which help tech-support => money saved
10. Do we have to develop the native app for Android and IOS or just one webapp with mobile version?
Answer: firstly, no.
11. For "earn a spot on the dean list" we need access to academic records?
Answer: Just keep it simple first.
12. Who will provide, maintain the server(s)?
Who will provide
Answer: Need to consider, at the moment, we have no server.
Who maintain the server(s)?
Answer: we do it ourselves.
13. Will alumni have a good enough incentive to get points (people living abroad etc)?
Answer: Firstly, we are not target alumni.
14. How is your availability for weekly/biweekly meetings?
Answer: client will send us his schedule.
15. What is the critical feature that you need first?
Answer: the point system and forum

Client asked:

1. Why do we choose this project?
Answer: As a new student, we would like to give back something to the university, to strengthen the USC community and to see USC students use this project.

2. What do we think is the best platform for this?

Answer: Web-based application

3. What is the structure of this class?

Answer: First semester we will focus on documentation (cost analysis, feasibility evidence),
Second semester will be development and testing.

Current Infrastructure

None. Currently, there is no infrastructure the clients are using yet.

Current Artifacts

None

Current Business Workflow





