# 2020





## **WELCOME**

At Arabian SAF L.L.C, we pride ourselves on offering our customers responsive, competent and excellent service. Our customers are the most important part of our business, and we work tirelessly to ensure your complete satisfaction, now and for as long as you are a customer.



Our excellent customer support team is available 24/7 to help you with any questions. Your satisfaction is a priority for us, so feel free to share any feedback you have – we take your opinion seriously and will do our best to implement solutions for you.



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## Introduction

Arabian SAF L.L.C is an experienced and talented team on Contracting, Operation and Maintenance. We were incorporated in heart of Khobar as a sister company of Multi Zones Contracting Co. Ltd. Although our work is multi-purpose, we offer cost-effective and advanced solutions to our clients.



The company's services include innovative ideas, engineering, facilities maintenance, specialized maintenance, constructions, rehabilitation and operations.

At Arabian SAF L.L.C, we provide the best comprehensive solutions, we take care of every and each detail to provide the best service with unparalleled integrity.

- Safety Policy
- Social Representative
- Quality Policy
- Quality Assurance
- Vision

- Mission
- Services
- Projects
- Clients
- Project Diversity & Client Satisfaction

## **About Us**

We are dedicated to serve the clients maintenance services as efficient as possible, we aim to deliver exceptional and professional servicing through security cleared, experienced and trained personnel, ensuring a reliable and trustworthy service.





Our certification is tangible proof that we have a documented system and the long-term commitment to provide the level of quality that you expect. Our people have a certain energy and noticeable enthusiasm for what they do. In turn, our clients benefit, as we help them harness the power of knowledge in their own entities - driving towards performance improvement.



# | Safety Policy



# " Work Safely is Plan A — there is no Plan B"

The policy of Safety Department of Arabian SAF considers Safety a top priority in our everyday activities. This policy is to provide and maintain a Safety and Health Program consistent with the best practices of the training industry.

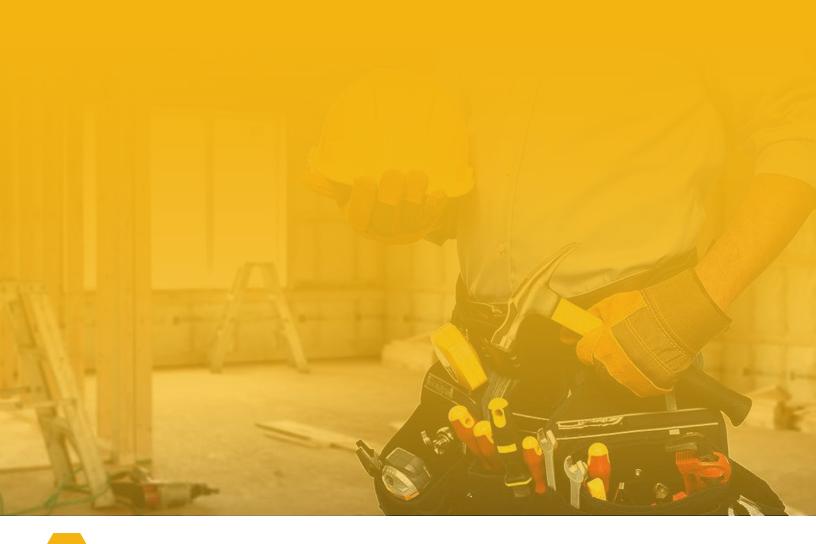
The commitment to the Safety Program must be firm, aggressive and shall be the responsibility of all in Management to ensure that all operations are performed with the utmost regard for the Safety and Health of all personnel and to prevent property damage under their direction.

The **Quality Management Policy** of Arabian SAF is focused primarily on our customers. We aim for more complete and comprehensive satisfaction of the requirements, expectations and needs of our customers and other interested parties (partners, personnel, suppliers, society), by continual quality improvement of our products and services.





# | Mission & Values



### **Mission**

Our mission is to provide our client with high quality service and added value for our customers. Optimal and flexible services are of essential importance. Everything around us moves at a rapid pace. In order to be able to follow the pace, training, educational and organizational adjustments are of the utmost importance and necessary. We strive towards becoming your main maintenance services provider by building up a group of satisfied and loyal customers throughout Kingdom of Saudi Arabia.



### **Vision**

To be a respected and valued service provider to local and international clients. Our vision for the future is supported by an integrated set of core values and business principles. Achieving our vision requires the highest levels of commitment, performance, and professionalism. Through that we'll be able to achieve good results, create space for new investments and expand our services in a motivational working environment with great perspectives for the future.

### **Values**

Integrity – We call it as we see it. We strive to give Straight forward advice based solely on our desire to see the client succeed. Trust – We commit ourselves to establish long-term relationships by earning our client's firm belief in our honesty. Caring – We understand our clients concerns and the relationship that leads to their success. Competence – We seek to achieve and maintain abilities to provide solutions by having in-depth knowledge.



# Our Services



# "Why you should choose us?"

## The benefit of working with our company



#### **HVAC Maintenance**

It includes a set of necessary diagnostics checking and to ensure the preventive measures are in the right place as safety is our first priority



### MEP Construction Work

Delivering efficient & reliable work to our client by providing professional labour, supervisory and managerial personnel to perform the best service.



### Fire Fighting Maintenance

Including periodic and preventive maintenance we also prepare out staff for any emergency situation, our operators are available 24/7-365 on call



### Engineering Solutions

We have provided to our clients by our talented teams the expected saving and quality in their Construction, Operation and Maintenance costs.



### **Building Construction**

We provide full range and vast facilities of building contractor services for projects that range from small in size and scale to complex and large



### Industrial Construction

Right from creating the perfect plans for the projects to executing them, the team at Arabian SAF does everything possible to offer excellent industrial construction services.

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# "Our customers are our uttermost duty"



#### **Custodial Services**

Because of our expertise and customizable cleaning plans, we serve a long list of industries knowing that every customer and building has different needs.



### Property and Project Management

We act on behalf of the owner working to preserve the value of the property and supervise the smooth functioning of the commercial or residential area.



## Facility Maintenance and Operation

Our team of dedicated, skilled and experienced facilities management professionals deliver essential and sustainable facilities management solutions to each and every one of our clients.



Innovative ideas

In Arabian SAF we believe in this era of revolution, the Energy Consumption must be reduced and the work done should be efficient to achieve the maximum customer satisfaction.



### Building hygiene

Finding a flexible and professional contract cleaning supplier is not an easy task. We provide technically-advanced cleaning services that ensure the best treatment for your facilities.



## Building Safety and Security

We provide security system, remote control and monitoring services to our clients. We provide security and safety advisory services to ensure good overall security and safety management.



# "Everyone works for quantity, we work for quality"



## Structural & Decorations Durability

Our professional team together with extensive test capabilities, will help your company to enhance the durability, reliability and quality of your product and brand image.



### Electrical and Data Systems

We are uniquely qualified to provide best-in-class service and support, as well as software and hardware data solutions that meet even the most challenging systems requirements.



#### Lifts

We provide timely preventive maintenance effective repairs personalized service and renewal at economic rates. Our staffs have wide experience in Lift Technology.



#### Building Rehabilitation

Our company is fully equipped to begin and complete any building rehabilitation project regardless of size, while maintaining unsurpassed quality.



#### **Janitorial**

We deal in all cleaning sectors. Our highly trained, skilled team handle your office & industrial cleaning. Our goal is to ensure clean environment to you, your guests, employees & customers



## Required Modification for the building

We provide services to manage, maintain, and modify existing buildings. We partner with you to help mitigate risks associated with the modification of a building and optimize the upgrade of your systems.



# | Our Staff



# "They Leave no Stone Unturned to Exceed Your Expectations"

Our people have a certain energy and noticeable enthusiasm for what they do. We believe that our most important assets are the people we employ. Our staff is very well-aware on how to build strong working relationships with clients and are certified, trained and experienced to provide objective guidance and knowledge to enable our clients to succeed.



We value and reward the sharing of knowledge in the firm, giving our staff the opportunity to leverage their skills in a successful way. In turn, our clients benefit, as we help them harness the power of knowledge in their own entities - driving towards performance improvement. Our primary objective is to minimize the downtime caused due to maintenance and repair, which we achieve through highly-trained repair and maintenance teams

Our staff has certifications in First Aid, Fire Safety, Hazard Recognition, Confined Space Safety, H2S Safety and Driving safety. A teamwork environment promotes an atmosphere that fosters friendship and loyalty. These close-knit relationships motivate employees in parallel and align them to work harder, cooperate and be supportive of one another. Individuals possess diverse talents, weaknesses, communication skills, strengths, and habits.



# Our Clients



# "Working for customer satisfaction"

In March 2019, HVAC and Fire Fighting Systems Maintenance Contract has been signed with Al Dawaa Medical Services Company. Since then we were carrying the best solutions for our client to maintain and develop, the HVAC and Fire Fighting Systems for around 450 location around Eastern, North and Al-Jouf Provinces. Varies as Pharmacies shops, Medical Warehouses, Storage Warehouses, Workshops and Offices Buildings.

Our teams around Saudi Arabia are working hard to provide our client the best experience with systems maintenance since we are looking in every detail through Quality, Safety, Documentation, Budgeting and Costs. In addition to that we have also provided them with a successful custodial service which got a very positive review and an increase in the contract timeline.



# **Contact Us**



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MORE INFORMATION ON 
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