

Test Plan: Amazon Website – Shopping Functionality

Tester: Teresa Roberts

Date: 02/06/2025

Website Under Test: <https://www.amazon.co.uk>

Test Type: Manual Testing

Objectives:

To verify that key shopping features of the Amazon website work as intended, including:

- Adding items to the basket.
- Handling invalid promo code input.
- Ensuring visual UI consistency for product images.

Scope:

This test plan covers:

- Adding an item to the basket: Verifying that a user can successfully add an item to the shopping basket.
- Handling an invalid promo code input: Ensuring that when an invalid promo code is entered, the website responds appropriately (e.g., showing an error message).
- Ensuring a consistent UI experience for product images: Checking that product images are visually consistent and responsive across different screen sizes.

Test environment:

- **Browser:** Brave (Chrome 137.0.0.0) (1905 x 917 browser resolution)
- **Operating Systems:** Windows 11
- **Devices:** Desktop (2560 x 1440 screen resolution)
- **Test URL:** <https://www.amazon.co.uk>

Test Cases: Amazon Website – Shopping Functionality

Test Case 1: Add Item to Basket

Test Case ID: TC_Amazon_001

Test Case Title: Verify that a user can successfully add an item to the shopping basket.

Test Objective: Ensure that adding an item to the shopping basket works as expected.

Prerequisites:

- Internet access.
- A web browser.
- Amazon homepage is open.

Test Steps:

1. Open the browser and navigate to <https://www.amazon.co.uk>
2. Browse through the product listings and select any item.
3. On the product page, click on the "Add to Basket" button.
4. Verify that the item appears in the shopping basket.
5. Confirm that the item's details (name, price, quantity) are correct in the basket.

Expected Result:

The item is successfully added to the basket, and the item details (name, price, quantity) are correct.

Actual Result:

The item is successfully added to the basket, and the item details (name, price, quantity) are correct.

Pass/Fail:

Pass

Test Case 2: Invalid Promo Code

Test Case ID: TC_Amazon_002

Test Case Title: Verify that the user receives an error message when applying an invalid promo code during checkout.

Test Objective: Ensure that an invalid promo code results in an error message.

Prerequisites:

- Internet access.
- A web browser.
- Amazon homepage is open.
- Signed into an Amazon account (required for applying promo codes at checkout).

Test Steps:

1. Open the browser and navigate to <https://www.amazon.co.uk>
2. Sign in to your Amazon account with valid credentials (email and password).
3. Browse through the product listings and add an item to the shopping basket.
4. Proceed to the checkout page.
5. Select “ Use gift card, voucher or promo code”.
6. In the “Enter a gift card, voucher or promotional code” field enter an invalid promo code (e.g., INVALID2025).
7. Click the “Apply” button.

Expected Result:

An error message appears near the promo code field indicating that the promo code is invalid.

Actual Result:

Error message appears in red with an exclamation mark under the input field: “The promotional code you entered is not valid.”

Pass/Fail: Pass

Test Case 3: UI Consistency for Product Images

Test Case ID: TC_Amazon_003

Test Case Title: Verify that the product images are displayed consistently across product pages and in the shopping basket.

Test Objective: Ensure that product images display correctly on both product pages and the shopping cart.

Prerequisites:

- Internet access.
- A web browser.
- Amazon homepage is open.

Test Steps:

1. Open the browser and navigate to <https://www.amazon.co.uk>
2. Browse through the product listings and select any product.
3. Verify that the product image is displayed correctly on the product page.
4. Add the item to the shopping basket.
5. Go to the shopping basket and verify that the product image is displayed correctly in the basket.

Expected Result:

The product image is displayed correctly on both the product page and the shopping basket, with no distortions or missing images.

Actual Result:

The product image is displayed correctly on both the product page and the shopping basket, with no distortions or missing images.

Pass/Fail:

Pass

Test Report: Amazon Website – Shopping Functionality

Tester: Teresa Roberts

Date: 02/06/2025

Website Tested: www.amazon.co.uk

Test Type: Manual Testing

This report summarizes the results of manual testing conducted on the Amazon UK website, focusing on shopping-related functionality. Three test cases were executed to evaluate core user flows, input handling, and user interface consistency.

Test Case ID	Description	Status
TC_Amazon_001	Ensure that adding an item to the shopping basket works as expected.	Pass
TC_Amazon_002	Ensure that an invalid promo code results in an error message.	Pass
TC_Amazon_003	Ensure that product images display correctly on both product pages and the shopping cart.	Pass

Observations:

- All functionalities behaved as expected.
- No visual or functional issues were detected.

Conclusion:

The Amazon UK shopping functionality performed as expected during all manual test scenarios. All test cases passed without issues, indicating that key user interactions — such as adding items to the basket and UI consistency, functioned correctly. The system appropriately handled invalid input (a promo code at checkout), but further testing would be needed to confirm that valid promo codes are accepted.