

POSITIONS IN WHICH I WILL SUCCEED

Software Engineer, Program Engineer, C#/Dotnet Developer, Salesforce.com Development, Administration and Implementation, Project Manager and variations thereof

SKILLS & ABILITIES

- Experience in creating projects and working knowledge of C#, MySQL, MVC ASP .NET, Salesforce customization;
- 8 years experience working in Salesforce.com; proficient in various CRMs and EMRs, MS Office, experience in JIRA, PowerBI.
- Managed people including remote staff in a matrix organization and in fast paced environment, collaborated in cross-functional environment through downsizing and expediential,
- Storytelling with data and ability to create effective training tools and presentations,
- Strong sense of integrity and ability to earn the respect of customers and employees at all levels through the sense of urgency and desire to bring value,
- Gathered and analyzed business requirements for C-level executives,
- Able to work with ambiguity, independently in a highly organized fashion,
- Managed contracts and business relationships, client expectations, and accounts in a fast-growing industry,
- Managed budgets, expenses, risks; created SOPs,
- Optimized business processes through incorporating and developing computer system improvements, implementing new technologies,
- Proven time management, organizational, and prioritization skills and ability to balance multiple priorities, handle non-standard requests and problems,
- Solid writing and presentation skills, with demonstrated experience leading project-focused meetings,
- 12+ years of managing small to company-wide projects with customer engaging and focused approach

PREVIOUS POSITIONS

July 2021 – Dec 2021 Client Operations Manager, *Verisma Systems* (Technology based solutions for release of information in healthcare [SaaS for healthcare systems and hospitals])
Las Vegas, NV

March 2014 – July 2021 Operations Manager, *Best Life Holdings* (*Cenegenics* Preventative Medicine and Age Management Medicine Organization with 19 clinics [membership based private paid health services to include pharmacy, labs, medical center support; Salesforce customization and integration project management])
Las Vegas, NV

August 2006 - March 2014 Held the following positions at Cenegenics LLC (now Best Life Holdings) Operations Supervisor, Lab Services Lead, Affiliate Services Coordinator, Pharmacy Team Coordinator, Patient Services Coordinator
Las Vegas, NV

EDUCATION

- 2022 [Software Engineering Certificate](#), TrueCoders
- 2020 [Mini-MBA Certification](#), Pepperdine Graziadio Business School
- 2019 Innovation In Healthcare [Certificate from Dignity Health Global Education and Thunderbird School of Global Management](#)
- 1996 – 2001 Master's Degree in Management of International Tourism&Hospitality, [South Ural State University](#)