

# Source Code[Complaint Redressal System]

## 1.Backend-->

### **(A) ComplaintApplication.java**

```
import org.springframework.boot.SpringApplication;
import org.springframework.boot.autoconfigure.SpringBootApplication;
@SpringBootApplication
public class ComplaintApplication {
    public static void main(String[] args) {
        SpringApplication.run(ComplaintApplication.class, args);
    }
}
```

### **(B) Controller**

#### **LoginController.java**

```
package com.controller;

import org.springframework.beans.factory.annotation.Autowired;
import org.springframework.web.bind.annotation.CrossOrigin;
import org.springframework.web.bind.annotation.PostMapping;
import org.springframework.web.bind.annotation.RequestBody;
import org.springframework.web.bind.annotation.RequestMapping;
import org.springframework.web.bind.annotation.RestController;
```

```

import com.dto.UserDto;
import com.entity.User;
import com.service.UserService;

@RestController
@CrossOrigin
@RequestMapping("/login")
public class LoginController {

    @Autowired
    private UserService userService;

    @PostMapping("/check")
    public User loginHandler(@RequestBody UserDto userDto) {
        System.out.println(userDto.getEmail());
        System.out.println(userService.loginCheck(userDto).getEmail());
        return userService.loginCheck(userDto);
    }

}

```

### **TicketController.java**

```

package com.controller;

import java.util.List;

import org.springframework.beans.factory.annotation.Autowired;

```

```
import org.springframework.web.bind.annotation.CrossOrigin;
import org.springframework.web.bind.annotation.GetMapping;
import org.springframework.web.bind.annotation.PathVariable;
import org.springframework.web.bind.annotation.PostMapping;
import org.springframework.web.bind.annotation.RequestBody;
import org.springframework.web.bind.annotation.RequestMapping;
import org.springframework.web.bind.annotation.RestController;
```

```
import com.entity.Feedback;
import com.entity.Notes;
import com.entity.Ticket;
import com.service.TicketService;
```

```
@RestController
```

```
@CrossOrigin
```

```
@RequestMapping("/tickets")
```

```
public class TicketController {
```

```
    private TicketService ticketService;
```

```
    @Autowired
```

```
    public TicketController(TicketService ticketService) {
```

```
        this.ticketService = ticketService;
```

```
    }
```

```
    @PostMapping("/new")
```

```
    public String raiseNew(@RequestBody Ticket ticket) {
```

```
        return ticketService.save(ticket);
    }
}
```

```
@GetMapping("/")
public List<Ticket> getAllTickets(){
    return ticketService.getAllTickets();
}
```

```
@GetMapping("/customer/{id}")
public List<Ticket> getTicketsByCustomerId(@PathVariable String id){
    return ticketService.getTicketsByCustomerId(Long.parseLong(id));
}
```

```
@GetMapping("/{id}")
public Ticket getTicketById(@PathVariable String id) {
    return ticketService.getTicketById(Long.parseLong(id));
}
```

```
@GetMapping("/notes/{ticketId}")
public List<Notes> getNotesByTicketId(@PathVariable String ticketId) {
    return ticketService.getNotesByTicketId(Long.parseLong(ticketId));
}
```

```
@PostMapping("/notes/save")
public String saveNotes(@RequestBody Notes notes) {
    return ticketService.saveNotes(notes);
}
```

```

    }

    @GetMapping("/feedback/{ticketId}")
    public Feedback getFeedbackByTicket(@PathVariable String ticketId ) {
        return
ticketService.findFeedbackByTicket(Long.parseLong(ticketId));
    }

    @PostMapping("/feedback/submit")
    public String submitFeedback(@RequestBody Feedback feedback) {
        return ticketService.saveFeedback(feedback);
    }
}

```

## **UserController.java**

```

package com.controller;

import java.util.List;

import org.springframework.beans.factory.annotation.Autowired;
import org.springframework.web.bind.annotation.CrossOrigin;
import org.springframework.web.bind.annotation.GetMapping;
import org.springframework.web.bind.annotation.PathVariable;
import org.springframework.web.bind.annotation.PostMapping;
import org.springframework.web.bind.annotation.RequestBody;
import org.springframework.web.bind.annotation.RequestMapping;

```

```
import org.springframework.web.bind.annotation.RestController;
```

```
import com.entity.Feedback;
```

```
import com.entity.Notes;
```

```
import com.entity.Ticket;
```

```
import com.service.TicketService;
```

```
@RestController
```

```
@CrossOrigin
```

```
@RequestMapping("/tickets")
```

```
public class TicketController {
```

```
    private TicketService ticketService;
```

```
    @Autowired
```

```
    public TicketController(TicketService ticketService) {
```

```
        this.ticketService = ticketService;
```

```
    }
```

```
    @PostMapping("/new")
```

```
    public String raiseNew(@RequestBody Ticket ticket) {
```

```
        return ticketService.save(ticket);
```

```
    }
```

```
    @GetMapping("/")
```

```
    public List<Ticket> getAllTickets(){
```

```
        return ticketService.getAllTickets();
    }
}
```

```
@GetMapping("/customer/{id}")
public List<Ticket> getTicketsByCustomerId(@PathVariable String id){
    return ticketService.getTicketsByCustomerId(Long.parseLong(id));
}
```

```
@GetMapping("/{id}")
public Ticket getTicketById(@PathVariable String id) {
    return ticketService.getTicketById(Long.parseLong(id));
}
```

```
@GetMapping("/notes/{ticketId}")
public List<Notes> getNotesByTicketId(@PathVariable String ticketId) {
    return ticketService.getNotesByTicketId(Long.parseLong(ticketId));
}
```

```
@PostMapping("/notes/save")
public String saveNotes(@RequestBody Notes notes) {
    return ticketService.saveNotes(notes);
}
```

```
@GetMapping("/feedback/{ticketId}")
public Feedback getFeedbackByTicket(@PathVariable String ticketId) {
```

```

        return
ticketService.findFeedbackByTicket(Long.parseLong(ticketId));
    }

    @PostMapping("/feedback/submit")
    public String submitFeedback(@RequestBody Feedback feedback) {
        return ticketService.saveFeedback(feedback);
    }
}

```

## (C) dto

### CustomerDto.java

```

package com.dto;

import java.util.Set;
import com.entity.User;
import lombok.Getter;
import lombok.Setter;

@Getter
@Setter

public class CustomerDto {
    private Long id;
    private User user;
    private Set<String> serviceType;
}

```



```
        private String address;
        private String zipcode;
    }
```

### **UserDto.java**

```
package com.dto;
import lombok.Getter;
import lombok.Setter;
@Getter
@Setter
public class UserDto {
    private String email;
    private String password;}

```

### **(D) entity**

#### **Customer.java**

```
package com.entity;

import java.util.Set;

import javax.persistence.CascadeType;
import javax.persistence.Column;
import javax.persistence.ElementCollection;
import javax.persistence.Entity;
import javax.persistence.FetchType;
import javax.persistence.GeneratedValue;
import javax.persistence.GenerationType;
```

```
import javax.persistence.Id;
import javax.persistence.JoinColumn;
import javax.persistence.JoinTable;
import javax.persistence.OneToOne;
import javax.persistence.Table;
import com.fasterxml.jackson.annotation.JsonBackReference;
import com.fasterxml.jackson.annotation.JsonIdentityInfo;
import com.fasterxml.jackson.annotation.JsonIgnore;
import com.fasterxml.jackson.annotation.JsonManagedReference;
import com.fasterxml.jackson.annotation.ObjectIdGenerators;
import com.shivansh.dto.CustomerDto;
```

```
import lombok.Getter;
import lombok.NoArgsConstructor;
import lombok.Setter;
```

```
@Entity
```

```
@Getter
```

```
@Setter
```

```
@NoArgsConstructor
```

```
@Table
```

```
public class Customer {
```

```
    @Id
```

```
    @GeneratedValue(strategy = GenerationType.IDENTITY)
```

```
    private Long id;
```

```

        @OneToOne(cascade = CascadeType.ALL, fetch = FetchType.EAGER)
        private User user;

        @ElementCollection(fetch = FetchType.EAGER)
        @JoinTable(name = "customer_service", joinColumns =
        @JoinColumn(name = "customer_id"))
        //    @Enumerated(EnumType.STRING)
        private Set<String> serviceType;
        //    @OneToMany(mappedBy = "customer")
        //    private Set<Ticket> tickets;
        @Column
        private String address;

        @Column
        private String zipcode;

        public Customer(CustomerDto customerDto) {
            this.user = customerDto.getUser();
            this.serviceType = customerDto.getServiceType();
            this.address = customerDto.getAddress();
            this.zipcode = customerDto.getZipcode();
        }
    }
}

```

### **Engineer.java**

```

package com.entity;

import java.time.LocalDate;

```

```
import java.util.Set;
import javax.persistence.CascadeType;
import javax.persistence.Column;
import javax.persistence.Entity;
import javax.persistence.FetchType;
import javax.persistence.GeneratedValue;
import javax.persistence.GenerationType;
import javax.persistence.Id;
import javax.persistence.OneToMany;
import javax.persistence.OneToOne;
import javax.persistence.Table;
import org.hibernate.annotations.CreationTimestamp;
import com.fasterxml.jackson.annotation.JsonBackReference;
import lombok.Getter;
import lombok.Setter;
```

@Entity

@Table

@Getter

@Setter

```
public class Engineer {
```

```
    @Id
```

```
    @GeneratedValue(strategy = GenerationType.IDENTITY)
```

```
    private Long id;
```

```
    @OneToOne(cascade = CascadeType.ALL, fetch = FetchType.EAGER)
```

```
    private User user;
```

```
        @CreationTimestamp
        private LocalDate createdOn;

        @Column
        private String zipcode;
    }
}
```

### **Feedback.java**

```
package com.entity;

import java.time.LocalDate;
import javax.persistence.Column;
import javax.persistence.Entity;
import javax.persistence.GeneratedValue;
import javax.persistence.GenerationType;
import javax.persistence.Id;
import javax.persistence.OneToOne;
import javax.persistence.Table;
import org.hibernate.annotations.CreationTimestamp;

import lombok.Getter;
import lombok.Setter;

@Entity
@Table
@Getter
@Setter
public class Feedback {
```

```
@Id
@GeneratedValue(strategy = GenerationType.IDENTITY)
private Long id;

@Column
private Integer rating;

@Column
private String comments;

@OneToOne
private Ticket ticket;

@CreationTimestamp
private LocalDate createdOn;
}
```

### **Manager.java**

```
package com.entity;

import java.time.LocalDate;
import java.util.Set;
import javax.persistence.CascadeType;
import javax.persistence.ElementCollection;
import javax.persistence.Entity;
import javax.persistence.FetchType;
import javax.persistence.GeneratedValue;
```

```
import javax.persistence.GenerationType;
```

```
import javax.persistence.Id;
```

```
import javax.persistence.JoinColumn;
```

```
import javax.persistence.JoinTable;
```

```
import javax.persistence.OneToOne;
```

```
import javax.persistence.Table;
```

```
import org.hibernate.annotations.CreationTimestamp;
```

```
import lombok.Getter;
```

```
import lombok.Setter;
```

```
@Entity
```

```
@Table
```

```
@Getter
```

```
@Setter
```

```
public class Manager {
```

```
    @Id
```

```
    @GeneratedValue(strategy = GenerationType.IDENTITY)
```

```
    private Long id;
```

```
    @OneToOne(cascade = CascadeType.ALL, fetch = FetchType.EAGER)
```

```
    private User user;
```

```
    @CreationTimestamp
```

```
private LocalDate createdOn;

@ElementCollection
@JoinTable(name = "manager_pincode",joinColumns =
@JoinColumn(name = "manager_id"))
private Set<String> zipcode;
}
```

### **Note.java**

```
package com.entity;

import java.time.LocalDate;
import java.time.LocalTime;

import javax.persistence.Column;
import javax.persistence.Entity;
import javax.persistence.GeneratedValue;
import javax.persistence.GenerationType;
import javax.persistence.Id;
import javax.persistence.ManyToOne;
import javax.persistence.Table;

import org.hibernate.annotations.CreationTimestamp;

import lombok.Getter;
import lombok.Setter;
```



```

@Entity
@Table
@Getter
@Setter
public class Notes {
    @Id
    @GeneratedValue(strategy = GenerationType.IDENTITY)
    private Long id;
    @Column
    private String comments;
    @ManyToOne
    private Ticket ticket;
    @CreationTimestamp
    private LocalDate createdOn;
    @Column
    private boolean isCustomer;
    // updated by USER/ENGINEER's Name
    @Column
    private String updatedBy;
}

```

### ServiceType.java

```

package com.entity;

public enum ServiceType {
    LANDLINE, MOBILE, FIBER_OPTIC;
}

```

## Status.java

```
package com.entity;

public enum Status {

    RAISED, ASSIGNED, WIP, RESOLVED, ESCALATED;

}
```

## Ticket.java

```
package com.entity;

import java.time.LocalDate;
import javax.persistence.Column;
import javax.persistence.Entity;
import javax.persistence.GeneratedValue;
import javax.persistence.GenerationType;
import javax.persistence.Id;
import javax.persistence.ManyToOne;
import javax.persistence.Table;
import javax.persistence.TableGenerator;
import org.hibernate.annotations.CreationTimestamp;
import org.hibernate.annotations.UpdateTimestamp;
import com.fasterxml.jackson.annotation.JsonManagedReference;
import lombok.Getter;
import lombok.Setter;

@Entity
@Getter
@Setter
@Table
public class Ticket {
```

```
//      @TableGenerator(name = "Address_Gen", table = "ID_GEN",
pkColumnName = "GEN_NAME", valueColumnName = "GEN_VAL",
pkColumnValue = "Addr_Gen", initialValue = 10000, allocationSize = 100)
```

```
      @TableGenerator(name = "Ticket_Gen" ,initialValue = 100000,
allocationSize = 1 )
```

```
      @Id
```

```
      @GeneratedValue(strategy = GenerationType.TABLE, generator =
"Ticket_Gen")
```

```
      private Long id;
```

```
//      @Enumerated(EnumType.STRING)
```

```
      @Column
```

```
      private String serviceType;
```

```
      @Column
```

```
      private String issueType;
```

```
      @CreationTimestamp
```

```
      private LocalDate createdOn;
```

```
      @UpdateTimestamp
```

```
      private LocalDate updatedOn;
```

```
      @Column
```

```
      private String description;
```

```
//      @OneToMany(mappedBy = "ticket")
```

```
//      private List<Notes> notes;
```

```
      @ManyToOne
```

```
      private Customer customer;
```

```
      @Column
```

```
    private String address;
    @Column
    private String zipcode;
    @Column
    private String mobile;
//    @Enumerated(EnumType.STRING)
    @Column
    private String status;
    @ManyToOne
    private Engineer engineer;
}
```

### **User.java**

```
package com.entity;

import javax.persistence.Column;
import javax.persistence.Entity;
import javax.persistence.GeneratedValue;
import javax.persistence.GenerationType;
import javax.persistence.Id;
import javax.persistence.Table;
import lombok.Getter;
import lombok.Setter;

@Entity
@Table
@Getter
```

@Setter

```
public class User {  
    @Id  
    @GeneratedValue(strategy = GenerationType.IDENTITY)  
    private Long id;  
    @Column  
    private String fullName;  
    @Column  
    private String role;  
    @Column  
    private String email;  
    @Column  
    private String phone;  
    @Column  
    private String password;  
}
```

### **Zipcode.java**

```
package com.entity;  
  
import javax.persistence.Column;  
import javax.persistence.Entity;  
import javax.persistence.Id;  
import javax.persistence.Table;  
import lombok.Getter;  
import lombok.Setter;  
  
@Entity
```

```
@Table(name = "zipcodes")
@Getter
@Setter
public class Zipcode {
    @Id
    private Long id;
    @Column
    private String zipcode;
}
```

## (E) repository

### **CustomerRepository.java**

```
package com.repository;
import java.util.List;
import org.springframework.data.jpa.repository.JpaRepository;
import com.entity.Customer;
import com.entity.User;
public interface CustomerRepository extends JpaRepository<Customer, Long> {
    List<Customer> findByUser(User user);
}
```

### **EngineerRepository.java**

```
package com.repository;
import java.util.List;
import org.springframework.data.jpa.repository.JpaRepository;
import com.entity.Engineer;
```

```
import com.entity.User;

public interface EngineerRepository extends JpaRepository<Engineer, Long>{

    List<Engineer> findByUser(User user);

    List<Engineer> findByZipcode(String zipcode);

}
```

### **FeedbackRepository.java**

```
package com.repository;

import java.util.List;

import org.springframework.data.jpa.repository.JpaRepository;

import com.entity.Feedback;

import com.entity.Ticket;

public interface FeedbackRepository extends JpaRepository<Feedback, Long> {

    List<Feedback> findByTicket(Ticket ticket);

}
```

### **ManagerRepository.java**

```
package com.repository;

import java.util.List;

import org.springframework.data.jpa.repository.JpaRepository;

import com.entity.Manager;

import com.entity.User;

public interface ManagerRepository extends JpaRepository<Manager, Long>{

    List<Manager> findByUser(User user);

}
```

### **NotesRepository.java**

```
package com.repository;

import java.util.List;

import org.springframework.data.jpa.repository.JpaRepository;
import org.springframework.web.bind.annotation.CrossOrigin;

import com.entity.Notes;
import com.entity.Ticket;

@CrossOrigin

public interface NotesRepository extends JpaRepository<Notes, Long> {

    List<Notes> findByTicket(Ticket ticket);

}
```

### **TicketRepository.java**

```
package com.repository;

import java.util.List;

import org.springframework.data.jpa.repository.JpaRepository;
import org.springframework.web.bind.annotation.CrossOrigin;

import com.entity.Customer;
import com.entity.Engineer;
import com.entity.Ticket;

@CrossOrigin

public interface TicketRepository extends JpaRepository<Ticket, Long>{

    List<Ticket> findByCustomer(Customer customer);

    List<Ticket> findByZipcode(String zipcode);

    List<Ticket> findByEngineer(Engineer engineer);

}
```



```
}
```

### **UserRepository.java**

```
package com.repository;

import java.util.List;

import org.springframework.data.jpa.repository.JpaRepository;

import com.entity.User;

public interface UserRepository extends JpaRepository<User, Long>

    List<User> findByEmail(String email);

}
```

### **ZipcodeRepository.java**

```
package com.repository;

import org.springframework.data.jpa.repository.JpaRepository;

import org.springframework.web.bind.annotation.CrossOrigin;

import com.entity.Zipcode;

@CrossOrigin

public interface ZipcodeRepository extends JpaRepository<Zipcode, Long> {

}
```

## **(F) service**

### **TicketService.java**

```
package com.service;

import java.util.List;
import com.entity.Feedback;
import com.entity.Notes;
import com.entity.Ticket;

public interface TicketService {

    String save(Ticket ticket);

    List<Ticket> getAllTickets();

    List<Ticket> getTicketsByCustomerId(Long id);

    Ticket getTicketById(Long id);

    List<Notes> getNotesByTicketId(Long id);

    String saveNotes(Notes notes);


    String saveFeedback(Feedback feedback);

    Feedback findFeedbackByTicket(Long id);

}
```

### **TicketServiceImpl.java**

```
package com.service;

import java.util.List;

import org.springframework.beans.factory.annotation.Autowired;
import org.springframework.stereotype.Service;

import com.entity.Customer;
import com.entity.Feedback;
import com.entity.Notes;
```

```
import com.entity.Ticket;

import com.repository.FeedbackRepository;

import com.repository.NotesRepository;

import com.repository.TicketRepository;


@Service

public class TicketServiceImpl implements TicketService{

    private TicketRepository ticketRepository;

    private NotesRepository notesRepository;

    private FeedbackRepository feedbackRepository;

    @Autowired

    public TicketServiceImpl(TicketRepository ticketRepository,NotesRepository
    notesRepository, FeedbackRepository feedbackRepository) {

        this.feedbackRepository=feedbackRepository;

        this.ticketRepository = ticketRepository;

        this.notesRepository=notesRepository;

    }

    @Override

    public String save(Ticket ticket) {

        if(ticket.getStatus()==null) {

            ticket.setStatus("RAISED");

        }

        return ticketRepository.save(ticket).getId().toString();

    }

    @Override

    public List<Ticket> getAllTickets() {

        return ticketRepository.findAll();

    }

}
```

```
}
```

```
@Override
```

```
public List<Ticket> getTicketsByCustomerId(Long id) {  
    Customer customer = new Customer();  
    customer.setId(id);  
    return ticketRepository.findByCustomer(customer);  
}
```

```
@Override
```

```
public Ticket getTicketById(Long id) {  
    return ticketRepository.findById(id).get();  
}
```

```
@Override
```

```
public List<Notes> getNotesByTicketId(Long id) {  
    Ticket ticket = ticketRepository.findById(id).get();  
    return notesRepository.findByTicket(ticket);  
}
```

```
@Override
```

```
public String saveNotes(Notes notes) {  
    return notesRepository.save(notes).getTicket().getId().toString();  
}
```

```
@Override
```

```
public String saveFeedback(Feedback feedback) {  
    return  
feedbackRepository.save(feedback).getTicket().getId().toString();  
}
```

```
@Override
```

```
        public Feedback findFeedbackByTicket(Long id) {  
            Ticket ticket = ticketRepository.findById(id).get();  
            return feedbackRepository.findByTicket(ticket).get(0);  
        }  
    }  
}
```

### **UserService.java**

```
package com.service;  
  
import java.util.List;  
import com.dto.UserDto;  
import com.entity.Customer;  
import com.entity.Engineer;  
import com.entity.Manager;  
import com.entity.User;  
  
public interface UserService {  
  
    String addCustomer(Customer customer);  
    String addEngineer(Engineer engineer);  
    String addManager(Manager manager);  
    List<Customer> getAllCustomers();  
    List<String> getZipcodes();  
    List<Engineer> getAllEngineers();  
}
```

```
List<Manager> getAllManagers();  
Customer getCustomerById(long id);  
Engineer getEngineerById(long id);  
Manager getManagerById(long id);  
String deleteCustomer(Long id);  
User loginCheck(UserDto userDto);  
Customer findCustomerByUserId(Long id);  
Engineer findEngineerByUserId(Long id);  
Manager findManagerByUserId(Long id);  
List<Engineer> getEngineersByZipcode(String zipcode);  
  
}
```

### **UserServiceImpl.java**

```
package com.service;  
  
import java.util.ArrayList;  
import java.util.List;  
import java.util.Optional;  
import org.springframework.beans.factory.annotation.Autowired;  
import org.springframework.stereotype.Service;  
import com.dto.UserDto;  
import com.entity.Customer;
```

```
import com.entity.Engineer;
import com.entity.Manager;
import com.entity.User;
import com.entity.Zipcode;
import com.repository.CustomerRepository;
import com.repository.EngineerRepository;
import com.repository.ManagerRepository;
import com.repository.UserRepository;
import com.repository.ZipcodeRepository;

@Service

public class UserServiceImpl implements UserService {

    @Autowired
    private CustomerRepository customerRepository;

    @Autowired
    private EngineerRepository engineerRepository;

    @Autowired
    private ManagerRepository managerRepository;

    @Autowired
    private ZipcodeRepository zipcodeRepository;

    @Autowired
    private UserRepository userRepository;

    // Password encoder will be added after adding the security dependency
    // private BCryptPasswordEncoder passwordEncoder;
```

```

@Override
public List<String> getZipcodes(){
    List<String> zipcodes = new ArrayList<String>();
    zipcodeRepository.findAll().stream().forEach(zipcode-
>zipcodes.add(zipcode.getZipcode()));
    return zipcodes;
}

@Override
public String addCustomer(Customer customer) {
    return customerRepository.save(customer).getId().toString();
}

@Override
public String addEngineer(Engineer engineer) {

    return engineerRepository.save(engineer).getId().toString();
}

@Override
public String addManager(Manager manager) {
    return managerRepository.save(manager).getId().toString();
}

@Override
public List<Customer> getAllCustomers() {
    return customerRepository.findAll();
}

@Override

```



```
public List<Engineer> getAllEngineers() {  
  
    return engineerRepository.findAll();  
}
```

@Override

```
public List<Manager> getAllManagers() {  
  
    return managerRepository.findAll();  
}
```

@Override

```
public Customer getCustomerById(long id) {  
    Optional<Customer> optional= customerRepository.findById(id);  
    if(optional.isPresent())  
        return optional.get();  
    return new Customer();  
}
```

@Override

```
public Engineer getEngineerById(long id) {  
    Optional<Engineer> optional = engineerRepository.findById(id);  
  
    return optional.get();  
}
```

@Override

```

public Manager getManagerById(long id) {
    return managerRepository.findById(id).get();
}

@Override

public String deleteCustomer(Long id) {
    customerRepository.delete(getCustomerById(id));
    return id.toString();
}

@Override

public User loginCheck(UserDto userDto) {
    User user;

    List<User> users =
userRepository.findByEmail(userDto.getEmail());

    if(!users.isEmpty()) {
        user = users.get(0);
        if(user.getPassword().equals(userDto.getPassword())) {
            return user;
        }
    }

    return null;
}

@Override

public Customer findCustomerByUserId(Long id) {
    User user = userRepository.findById(id).get();

    return customerRepository.findByUser(user).get(0);
}

```

```

    }

    @Override
    public Engineer findEngineerByUserId(Long id) {
        User user = userRepository.findById(id).get();
        return engineerRepository.findByUser(user).get(0);
    }

    @Override
    public Manager findManagerByUserId(Long id) {
        User user = userRepository.findById(id).get();
        return managerRepository.findByUser(user).get(0);
    }

    @Override
    public List<Engineer> getEngineersByZipcode(String zipcode) {
return engineerRepository.findByZipcode(zipcode);
    }
}

```

## **ComplaintApplicationTests.java**

```

import org.junit.jupiter.api.Test;
import org.springframework.boot.test.context.SpringBootTest;

@SpringBootTest
class ComplaintApplicationTests {

```

```

    @Test

    void contextLoads() {

    }

}

```

## 2. Frontend -->

### Index.html

```

<!DOCTYPE html>
<html lang="en">
  <head>
    <meta charset="utf-8" />
    <title>Admin</title>
    <base href="/" />
    <meta name="viewport" content="width=device-width, initial-scale=1" />
    <link rel="icon" type="image/x-icon" href="favicon.ico" />
    <link
      href="https://cdn.jsdelivr.net/npm/bootstrap@5.1.3/dist/css/bootstrap.min.css"
      rel="stylesheet"
      integrity="sha384-1BmE4kWBq78iYhF1dvKuhfTAU6auU8tT94WrHftjDbrCEXSU1oBoqyl2QvZ6jIW3"
      crossorigin="anonymous"
    />
    <script
      src="https://cdn.jsdelivr.net/npm/@popperjs/core@2.10.2/dist/umd/popper.min.js"
      integrity="sha384-7+zCNj/IqJ95wo16oMtfsKbZ9ccEh31eOz1HGyDuCQ6wgnyJNSYdrPa03rtR1zdB"
      crossorigin="anonymous"
    ></script>
    <script
      src="https://cdn.jsdelivr.net/npm/bootstrap@5.1.3/dist/js/bootstrap.min.js"
      integrity="sha384-QJHtvGhmr9XOIpI6YVutG+2Q0K9T+ZnN4kzFN1RtK3zEFEIsxhlmWl5/YESvpZ13"
      crossorigin="anonymous"
    >

```

```
></script>
</head>
<body>
  <app-root></app-root>
</body>
</html>
```

## angular.json

```
{
  "$schema": "./node_modules/@angular/cli/lib/config/schema.json",
  "version": 1,
  "newProjectRoot": "projects",
  "projects": {
    "admin": {
      "projectType": "application",
      "schematics": {},
      "root": "",
      "sourceRoot": "src",
      "prefix": "app",
      "architect": {
        "build": {
          "builder": "@angular-devkit/build-angular:browser",
          "options": {
            "outputPath": "dist/admin",
            "index": "src/index.html",
            "main": "src/main.ts",
            "polyfills": "src/polyfills.ts",
            "tsConfig": "tsconfig.app.json",
            "aot": true,
            "assets": [
              "src/favicon.ico",
              "src/assets"
            ],
            "styles": [
              "src/styles.css"
            ],
            "scripts": []
          },
          "configurations": {
            "production": {
              "fileReplacements": [
                {
                  "replace": "src/environments/environment.ts",
```

```

        "with": "src/environments/environment.prod.ts"
      }
    ],
    "optimization": true,
    "outputHashing": "all",
    "sourceMap": false,
    "extractCss": true,
    "namedChunks": false,
    "extractLicenses": true,
    "vendorChunk": false,
    "buildOptimizer": true,
    "budgets": [
      {
        "type": "initial",
        "maximumWarning": "2mb",
        "maximumError": "5mb"
      },
      {
        "type": "anyComponentStyle",
        "maximumWarning": "6kb",
        "maximumError": "10kb"
      }
    ]
  }
},
"serve": {
  "builder": "@angular-devkit/build-angular:dev-server",
  "options": {
    "browserTarget": "admin:build",
    "port": 4202
  },
  "configurations": {
    "production": {
      "browserTarget": "admin:build:production"
    }
  }
},
"extract-i18n": {
  "builder": "@angular-devkit/build-angular:extract-i18n",
  "options": {
    "browserTarget": "admin:build"
  }
},
"test": {
  "builder": "@angular-devkit/build-angular:karma",
  "options": {
    "main": "src/test.ts",

```

```

        "polyfills": "src/polyfills.ts",
        "tsConfig": "tsconfig.spec.json",
        "karmaConfig": "karma.conf.js",
        "assets": [
            "src/favicon.ico",
            "src/assets"
        ],
        "styles": [
            "src/styles.css"
        ],
        "scripts": []
    }
},
"lint": {
    "builder": "@angular-devkit/build-angular:tslint",
    "options": {
        "tsConfig": [
            "tsconfig.app.json",
            "tsconfig.spec.json",
            "e2e/tsconfig.json"
        ],
        "exclude": [
            "**/node_modules/**"
        ]
    }
},
"e2e": {
    "builder": "@angular-devkit/build-angular:protractor",
    "options": {
        "protractorConfig": "e2e/protractor.conf.js",
        "devServerTarget": "admin:serve"
    },
    "configurations": {
        "production": {
            "devServerTarget": "admin:serve:production"
        }
    }
}
}
}},
"defaultProject": "admin"
}

```

## karma.conf.js

```
// Karma configuration file, see link for more information
// https://karma-runner.github.io/1.0/config/configuration-file.html

module.exports = function (config) {
  config.set({
    basePath: '',
    frameworks: ['jasmine', '@angular-devkit/build-angular'],
    plugins: [
      require('karma-jasmine'),
      require('karma-chrome-launcher'),
      require('karma-jasmine-html-reporter'),
      require('karma-coverage-istanbul-reporter'),
      require('@angular-devkit/build-angular/plugins/karma')
    ],
    client: {
      clearContext: false // leave Jasmine Spec Runner output visible in
browser
    },
    coverageIstanbulReporter: {
      dir: require('path').join(__dirname, './coverage/admin'),
      reports: ['html', 'lcovonly', 'text-summary'],
      fixWebpackSourcePaths: true
    },
    reporters: ['progress', 'kjhtml'],
    port: 9876,
    colors: true,
    logLevel: config.LOG_INFO,
    autoWatch: true,
    browsers: ['Chrome'],
    singleRun: false,
    restartOnFileChange: true
  });
};
```

## package.json

```
{
  "name": "admin",
  "version": "0.0.0",
```



```
"scripts": {
  "ng": "ng",
  "start": "ng serve",
  "build": "ng build",
  "test": "ng test",
  "lint": "ng lint",
  "e2e": "ng e2e"
},
"private": true,
"dependencies": {
  "@angular/animations": "~10.2.4",
  "@angular/common": "~10.2.4",
  "@angular/compiler": "~10.2.4",
  "@angular/core": "~10.2.4",
  "@angular/forms": "~10.2.4",
  "@angular/platform-browser": "~10.2.4",
  "@angular/platform-browser-dynamic": "~10.2.4",
  "@angular/router": "~10.2.4",
  "bootstrap": "^5.1.3",
  "ng-multiselect-dropdown": "^0.3.7",
  "rxjs": "~6.6.0",
  "tslib": "^2.3.1",
  "zone.js": "~0.10.2"
},
"devDependencies": {
  "@angular-devkit/build-angular": "~0.1002.1",
  "@angular/cli": "~10.2.1",
  "@angular/compiler-cli": "~10.2.4",
  "@types/node": "^12.11.1",
  "@types/jasmine": "~3.5.0",
  "@types/jasminewd2": "~2.0.3",
  "codelyzer": "^6.0.0",
  "jasmine-core": "~3.6.0",
  "jasmine-spec-reporter": "~5.0.0",
  "karma": "~5.0.0",
  "karma-chrome-launcher": "~3.1.0",
  "karma-coverage-istanbul-reporter": "~3.0.2",
  "karma-jasmine": "~4.0.0",
  "karma-jasmine-html-reporter": "^1.5.0",
  "protractor": "~7.0.0",
  "ts-node": "~8.3.0",
  "tslint": "~6.1.0",
  "typescript": "~4.0.2"
}
}
```

## tsconfig.app.json

```
/* To learn more about this file see: https://angular.io/config/tsconfig. */
{
  "extends": "./tsconfig.json",
  "compilerOptions": {
    "outDir": "./out-tsc/app",
    "types": []
  },
  "files": [
    "src/main.ts",
    "src/polyfills.ts"
  ],
  "include": [
    "src/**/*.d.ts"
  ]
}
```

## tsconfig.json

```
/* To learn more about this file see: https://angular.io/config/tsconfig. */
{
  "compileOnSave": false,
  "compilerOptions": {
    "baseUrl": "./",
    "outDir": "./dist/out-tsc",
    "sourceMap": true,
    "declaration": false,
    "downlevelIteration": true,
    "experimentalDecorators": true,
    "moduleResolution": "node",
    "importHelpers": true,
    "target": "es2015",
    "module": "es2020",
    "lib": [
      "es2018",
      "dom"
    ]
  }
}
```

## tsconfig.spec.json

```
/* To learn more about this file see: https://angular.io/config/tsconfig. */
{
  "extends": "./tsconfig.json",
  "compilerOptions": {
    "outDir": "./out-tsc/spec",
    "types": [
      "jasmine"
    ]
  },
  "files": [
    "src/test.ts",
    "src/polyfills.ts"
  ],
  "include": [
    "src/**/*.spec.ts",
    "src/**/*.d.ts"
  ]
}
```

## tslint.json

```
{
  "extends": "tslint:recommended",
  "rulesDirectory": [
    "codelyzer"
  ],
  "rules": {
    "align": {
      "options": [
        "parameters",
        "statements"
      ]
    },
    "array-type": false,
    "arrow-return-shorthand": true,
    "curly": true,
    "deprecation": {
      "severity": "warning"
    },
    "eofline": true,
    "import-blacklist": [
      true,
      "rxjs/Rx"
    ]
  }
}
```

```
],
"import-spacing": true,
"indent": {
  "options": [
    "spaces"
  ]
},
"max-classes-per-file": false,
"max-line-length": [
  true,
  140
],
"member-ordering": [
  true,
  {
    "order": [
      "static-field",
      "instance-field",
      "static-method",
      "instance-method"
    ]
  }
],
"no-console": [
  true,
  "debug",
  "info",
  "time",
  "timeEnd",
  "trace"
],
"no-empty": false,
"no-inferrable-types": [
  true,
  "ignore-params"
],
"no-non-null-assertion": true,
"no-redundant-jsdoc": true,
"no-switch-case-fall-through": true,
"no-var-requires": false,
"object-literal-key-quotes": [
  true,
  "as-needed"
],
"quotemark": [
  true,
  "single"
],
```

```
"semicolon": {
  "options": [
    "always"
  ]
},
"space-before-function-paren": {
  "options": {
    "anonymous": "never",
    "asyncArrow": "always",
    "constructor": "never",
    "method": "never",
    "named": "never"
  }
},
"typedef": [
  true,
  "call-signature"
],
"typedef-whitespace": {
  "options": [
    {
      "call-signature": "nospace",
      "index-signature": "nospace",
      "parameter": "nospace",
      "property-declaration": "nospace",
      "variable-declaration": "nospace"
    },
    {
      "call-signature": "onespace",
      "index-signature": "onespace",
      "parameter": "onespace",
      "property-declaration": "onespace",
      "variable-declaration": "onespace"
    }
  ]
},
"variable-name": {
  "options": [
    "ban-keywords",
    "check-format",
    "allow-pascal-case"
  ]
},
"whitespace": {
  "options": [
    "check-branch",
    "check-decl",
    "check-operator",
```

```

        "check-separator",
        "check-type",
        "check-typecast"
    ]
},
"component-class-suffix": true,
"contextual-lifecycle": true,
"directive-class-suffix": true,
"no-conflicting-lifecycle": true,
"no-host-metadata-property": true,
"no-input-rename": true,
"no-inputs-metadata-property": true,
"no-output-native": true,
"no-output-on-prefix": true,
"no-output-rename": true,
"no-outputs-metadata-property": true,
"template-banana-in-box": true,
"template-no-negated-async": true,
"use-lifecycle-interface": true,
"use-pipe-transform-interface": true,
"directive-selector": [
    true,
    "attribute",
    "app",
    "camelCase"
],
"component-selector": [
    true,
    "element",
    "app",
    "kebab-case"
]
}
}

```

Rest all files are on github.