

Teurai Mugabe

IT Solutions Provider

CONTACT

+263-776260351

teumugabe@gmail.com

www.linkedin.com/in/
teurai-mugabe-301138
179

TeuTeu

SKILLS

Microsoft Office
Windows OS
Troubleshooting
Asset Management
Report Generation
Technical Support
Communication
Business Administration
Digital Marketing
HTML and CSS

LANGUAGES

English
Fluent - 04

Shona
Native - 05

French
Beginner - 01

SUMMARY

Male | 14th February, 1998 | Zimbabwe

Citizenship: Zimbabwe

I am an IT solutions provider with experience in 1ST and 2ND line user support, systems admin, front-end web development, digital marketing and technical support experience. If you think any of the above sounds interesting and you that I would be a potential fit, please contact me.

PROFESSIONAL EXPERIENCE

IT Solutions Provider

Freelancer | Remote/Onsite

May 2023 - Present | Part-Time

- User Support (Software & Hardware)
- Systems Support
- IT Administration
- Web Design & Development
- Content creation

<https://popupprouducts.co.zw/>

<https://www.kuraimakore.co.zw/>

<https://www.linxybraids.com/>

Sales & Marketing Specialist/IT Administrator

YoHoldings (Pvt) Ltd

Aug 2021 - Dec 2021

- Sales and Marketing, Cold Calling
- Social Media Administration & Social Media Marketing.
- Advertisement
- Content Creation.
- System Pitching to potential clients via Zoom meetings and in-person.
- System Administration for the Company.

- IT Administration
- User Support, 1st and 2nd line support.

<https://www.facebook.com/aqualeszw?mibextid=ZbWKwL>

<https://instagram.com/aquales?igshid=YmMyMTA2M2Y=>

Digital Media Assistant

Chef Rumbie | Remote

Mar 2021 - Dec 2021 | Part-Time

- Social Media Administration
- Social Media Marketing for Chef Rumbie and ScoffMaster
- Graphic Design.
- Content Creation

<https://www.facebook.com/ScoffMaster?mibextid=ZbWKwL>

<https://instagram.com/scoffmaster?igshid=YmMyMTA2M2Y=>

https://instagram.com/chef_rumbie?igshid=YmMyMTA2M2Y=

IT Intern

Delta Beverages

May 2019 - Jul 2020

- IT Security: Asset Reconciliation, Biometric System Administration, CCTV System Administration, Security awareness newsletter creation, Email management for the security department incidents.
- Data Centre: SAP BASIS Administration, Database Administration, Windows Server Administration, Storage Administration, Facilities and Infrastructure Management.
- Service Desk & Service Manager Administration.
- Reporting: - Analysis of incidents and PowerPoint presentation development under the Service Desk - Analyzing spreadsheet data and formula creation for processing raw data in the service desk.
- User Support: First line and second-line support, User training, technical support

EDUCATIONAL HISTORY

Bachelor of Science Honours degree in Computer Information Systems.

Africa University

Mar 2017 - Dec 2020

INTERESTS & HOBBIES

Fishing, Golf, Game Hunting & Gardening (perennial plants)

REFERENCES

Nowell Chibaro

Delta Beverages

IT Security Specialist



+263-772942250



n.chibaro@delta.co.zw

Loraine Mutengwa

Delta Beverages

IT Specialist



+263-772978850



l.mutengwa@delta.co.zw

Tamuka Chifokoyo

ACES Youth Soccer Academy

IT Administrator



+263-773120800/+263-719120800



Tchifokoyo@aceszimbabwe.com

Daphne Chipangura

Yo Holdings (Pvt) Ltd

Head of Sales and Marketing



+263-773293308



daphne@faithworksystems.com