

TAISHA BADDEN
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(347) 737-8648

SUMMARY OF QUALIFICATIONS

Energetic, friendly, respectful entry-level **Sales Associate/Customer Service Professional** with effective multitasking skills and the ability to work in fast-paced environments. Hard-working and self-confident; get along well with all types of people. Experienced in providing attentive, sales-driven service and skilled in developing and maintaining excellent relationships with both co-workers and customers. Adapt easily, resourceful, detailed and a good team player. Reliable and self-motivated: carefully follow instructions, quickly learn new skills and techniques, and meet and exceed set goals and deadlines. Seeking an opportunity to take on responsibility, assist managers with operations, and grow professionally contributing my skills and experience to the success of a business.

EDUCATION

CUNY/LaGuardia Community College, Long Island City, NY Expected Fall 2019

Coursework towards an Associate in Applied Science in New Media Technology - Game Design Track

SKILLS

Communication

- Communicated professionally and respectfully with co-workers, managers and customers
- Worked collaboratively to discuss issues and brainstorm solutions; asked questions, listened to answers and created arguments for and against approaches
- Effectively and proactively resolved issues for customers in a retail store environment following all company policies and procedures
- Met customers' in-store needs by locating and directing shoppers to merchandise, informing customers of promotions, and remaining attentive to ensure a positive shopping experience

Retail

- Maintained a neat, clean and organized store; assisted Stock Manager with processing incoming shipments and packing into stockroom or displaying on sales floor
- Familiar with cash handling procedures: counted cash drawers at starts and ends of shifts, ensured accuracy and maintained a balanced drawer at all times; gave correct change and receipts and followed all company policies and procedures with regard to returns, coupons, gift certificates and layaways
- Assisted visual team by adjusting price tags and signage to accurately reflect current prices of goods
- Replenished sales floor as needed to ensure availability of sizes and styles

INTERNSHIP

08/17 - 08/17 "Wintern" Women in Technology & Entrepreneurship in NY Program (WiTNY) New York, NY

- As part of an immersive internship, took on a group project posed by an actual operating business, working as part of a 5-person team to tackle and present solutions to business challenges
- Used newly learned analytical and strategic skills and methods such as empathy mapping, prototyping and iteration to collect and analyze data, and collaborate to come up with and outline possible solutions
- Actively participated in presenting potential solutions using PowerPoint and Google Slides to management team

EMPLOYMENT HISTORY

08/17 – Present Sales Associate Carter's, Inc. Brooklyn, NY