

# CHRIS SOUSA

## SOFTWARE ENGINEER

### CONTACT



Franklin, NH 03235



(603)867-3354



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### SKILLS

- Software Development
- AWS
- JavaScript
- Node.js
- Automation
- Python
- Shell Scripting
- CI/CD
- API Development
- SQL

### CERTIFICATIONS

- AWS Certified Solutions Architect - Associate

Software Engineer experienced in developing applications, databases and cloud computing solutions. Smart professional with proven troubleshooting and debugging capabilities for resolving complex technical issues.

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### WORK HISTORY

September 2021 - Current

#### **Software Engineer** *Liberty Mutual*

- As part of an Agile team, planned and developed a full-stack application to modernize payment authorizations for Liberty Mutual's more than 50,000 employees
- Designed, planned, and organized a modernization overhaul for Liberty Mutual's internal help desk application using AWS serverless infrastructure
- Managed Continuous Integration and Delivery for software across more than a dozen individual pipelines

June 2021 - September 2021

#### **Tech-Start Intern** *Liberty Mutual*

- Supported and maintained AWS-hosted DevOps infrastructure for 5000 developers in an Enterprise setting
- Worked directly with customers to identify and develop solutions to complex problems
- Automated testing and deployment of build agent changes to both Bamboo and Jenkins, reducing cycle time by ~10 minutes per iteration

December 2009 - April 2023

#### **Medical Sergeant** *US Army*

- Taught Emergency Medical Technician and Basic Life Support refresher courses to classes of up to 50 medics
- Organized and maintained medical equipment, supplies, and vehicles valued in excess of \$300,000
- Maintained medical readiness records of 75 soldiers and oversaw safety procedures and medical treatment as Senior medic for Company C, 3-4 Cavalry
- Trained and lead teams of three to five Healthcare Specialists in treatment of injuries and illnesses during military operations in the US and the Philippines

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### EDUCATION

2021

#### **Bachelor of Science** *Computer Science*

**Southern New Hampshire University**, Manchester, NH

GPA: 3.8