CHRIS SOUSA

SOFTWARE ENGINEER

CONTACT

New Hampton, NH 03256

(603)867-3354

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SKILLS

- Software Development
- AWS
- JavaScript
- Node.js
- Automation
- Python
- Shell Scripting
- CI/CD
- API Development
- SQL

CERTIFICATIONS

- Amazon Web Services Certified Cloud Practitioner

Software Engineer experienced developing applications, databases and cloud computing solutions. Smart professional with proven troubleshooting and debugging capabilities for resolving complex technical issues.

WORK HISTORY

September 2021 - Current
Associate Software Engineer *Liberty Mutual*
- Participated in month-long, full-stack, immersive technical training program
- As part of an Agile team, planned and developed a full-stack application to modernize payment authorizations for Liberty Mutual's more than 50,000 employees
- Designed, planned, and organized a modernization overhaul for Liberty Mutual's internal help desk application using AWS serverless infrastructure

June 2021 - September 2021
Tech-Start Intern *Liberty Mutual*
- Supported and maintained AWS-hosted DevOps infrastructure for 5000 developers in an Enterprise setting
- Worked directly with customers to identify and develop solutions to complex problems
- Automated testing and deployment of build agent changes to both Bamboo and Jenkins, reducing cycle time by ~10 minutes per iteration

December 2009 - April 2023
Medical Sergeant *US Army*
- Taught Emergency Medical Technician and Basic Life Support refresher courses to classes of up to 50 medics
- Organized and maintained medical equipment, supplies, and vehicles valued in excess of $300,000
- Maintained medical readiness records of 75 soldiers and oversaw safety procedures and medical treatment as Senior medic for Company C, 3-4 Cavalry
- Trained and lead teams of three to five Healthcare Specialists in treatment of injuries and illnesses during military operations in the US and the Philippines

EDUCATION

2021
Bachelor of Science Computer Science
Southern New Hampshire University, Manchester, NH
GPA: 3.8