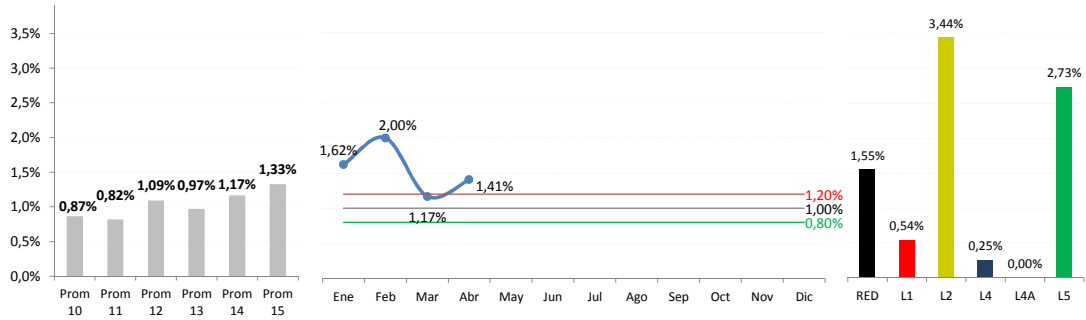


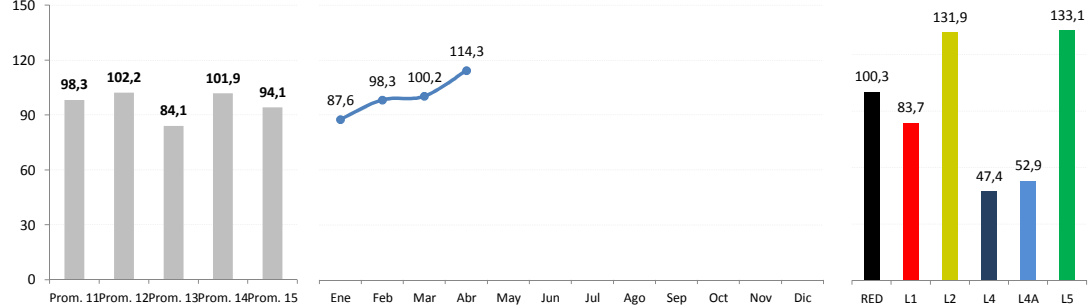
DISPONIBILIDAD DE TRENES

Porcentaje de Trenes No Disponibles en inicio HP [%]



AVERÍAS TOTALES

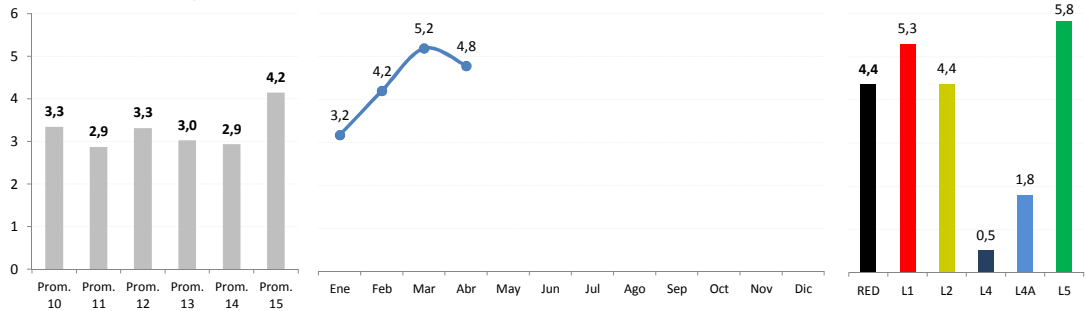
Tasa de Averías por millón de CKM [Nº Averías/MM CKM]



Nota: Corresponde a Averías MR+AC+ES en todo horario por Millón de Coche Kilómetro recorrido.

EVACUACIONES

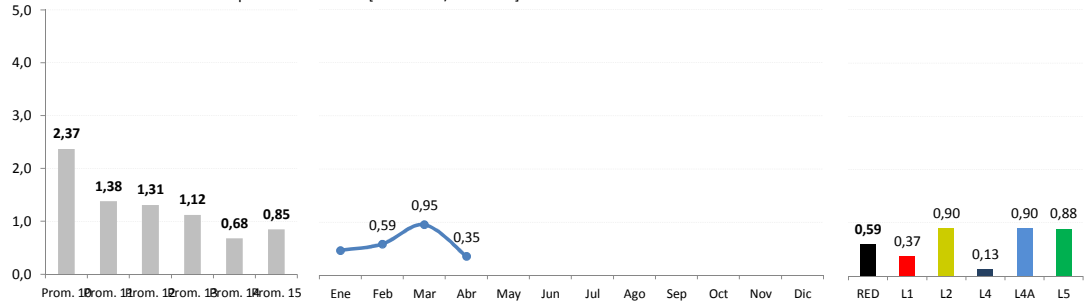
Tasa de Evacuaciones por millón de CKM [Nº Evacuaciones/MM CKM]



Nota: corresponden a las Evacuaciones por MR+AC+ES en todo horario por Millón de Coche Kilómetro recorrido.

AVERÍAS &gt; 5 MIN

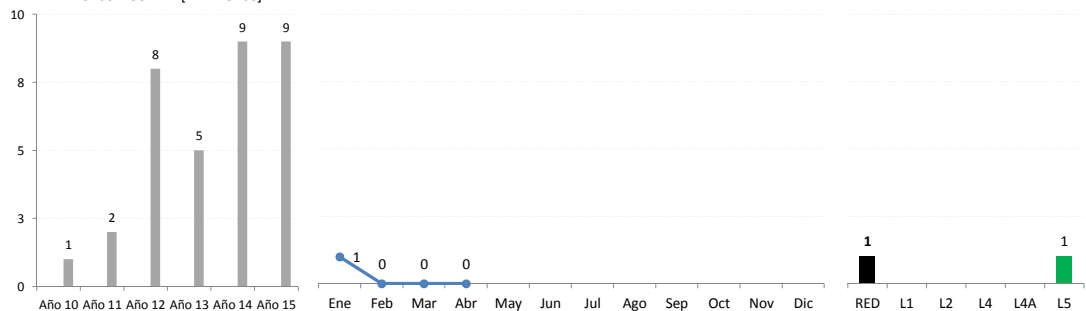
Tasa de Averías MR &gt; 5 Min por millón de CKM [Nº Averías/MM CKM]



Nota: Corresponde a Averías MR &gt; 5 min en todo horario por Millón de Coche Kilómetro recorrido.

AVERÍAS &gt; 30 MIN

Nº Averías &gt; 30 Min [Nº Averías]



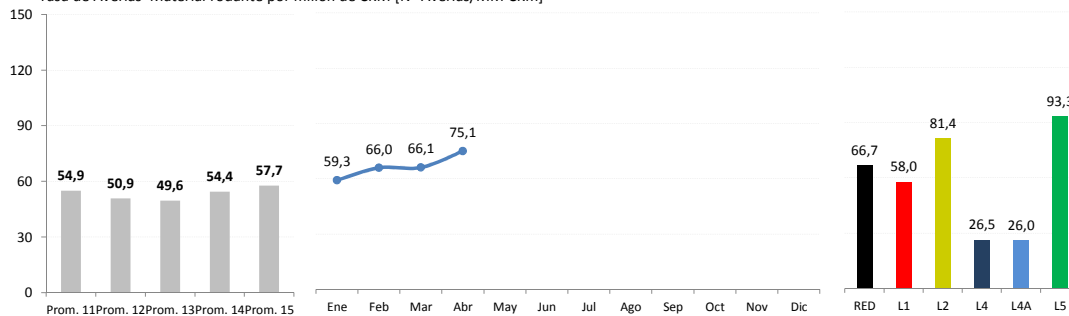
Nota: Corresponde a Averías MR+AC+ES &gt; 30 min en todo horario por Millón de Coche Kilómetro recorrido.

# INDICADORES GERENCIA DE MANTENIMIENTO - RESUMEN ABRIL 2016



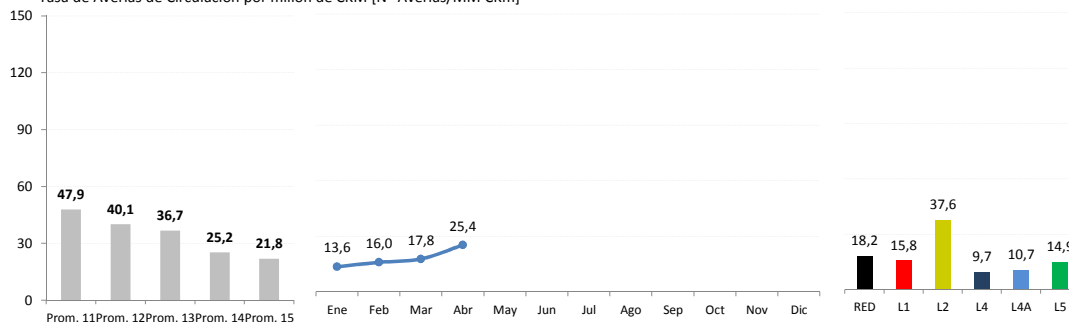
AVERÍAS MR

Tasa de Averías Material rodante por millón de CKM [Nº Averías/MM CKm]



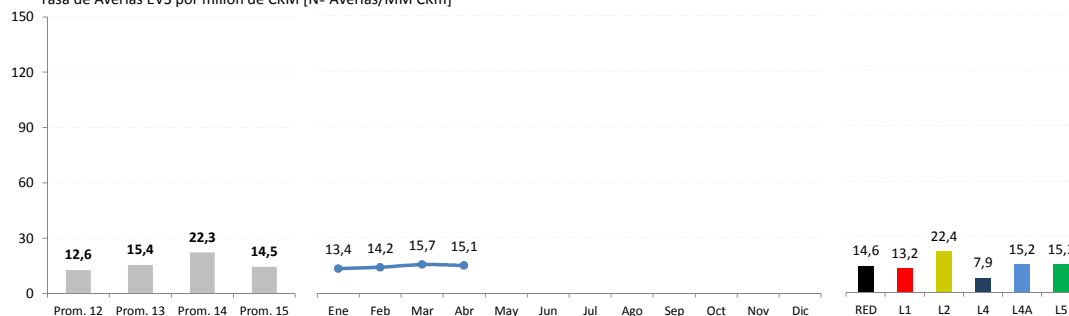
AVERÍAS CIRC.

Tasa de Averías de Circulación por millón de CKM [Nº Averías/MM CKm]



AVERÍAS EVS

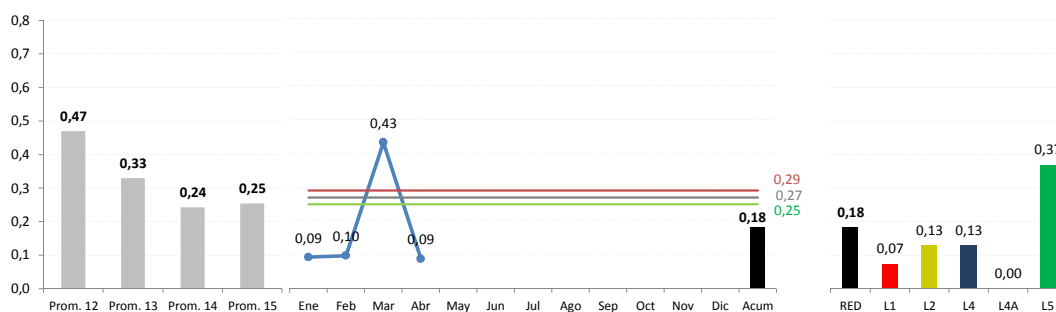
Tasa de Averías EVS por millón de CKM [Nº Averías/MM CKm]



## SEGUIMIENTO METAS CORPORATIVAS

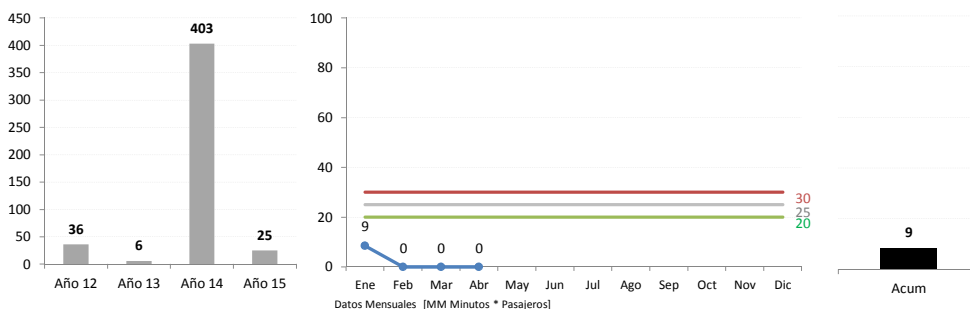
AVERÍAS MR > 5 MIN HP

Tasa de Averías MR > 5 Min en Horario Punta por millón de CKM [Nº Averías/MM CKm]



PAX - MINUTO

Averías > 30 min todo Horario: Pasajero Minutos afectados [MM Minutos \* Pasajeros]

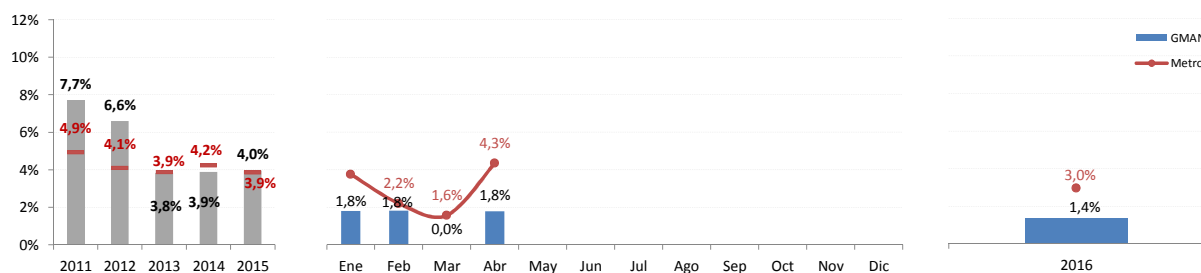


Proximo: 30  
Cumple: 25  
Supera: 20

# INDICADORES GERENCIA DE MANTENIMIENTO - RESUMEN ABRIL 2016

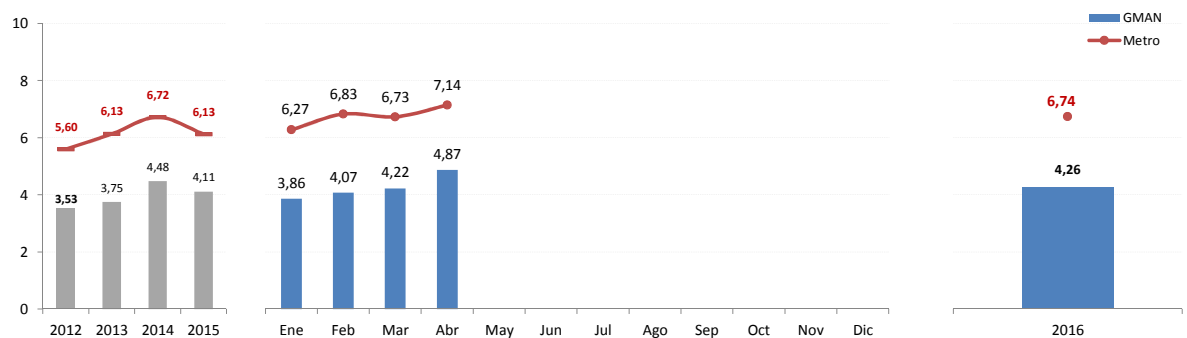
## ACCIDENTABILIDAD

Tasa de Accidentabilidad [Nº Accidentes/Dotación\*12]



## AUSENTISMO

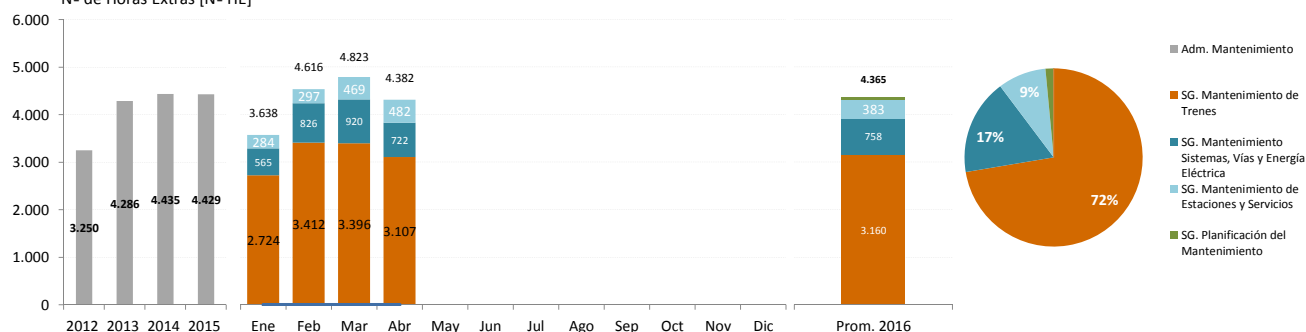
Tasa de Ausentismo [Nº Días Perdidos por Licencia Médica/(Dotación\*Días\_Trabajados)\*100]



Nota: Ausentismo considera sólo días perdidos producto de Licencia Médica.

## HORAS EXTRAS

Nº de Horas Extras [Nº HE]

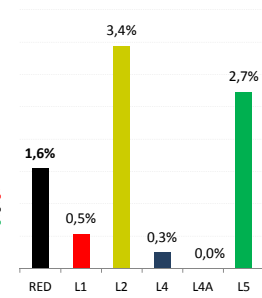
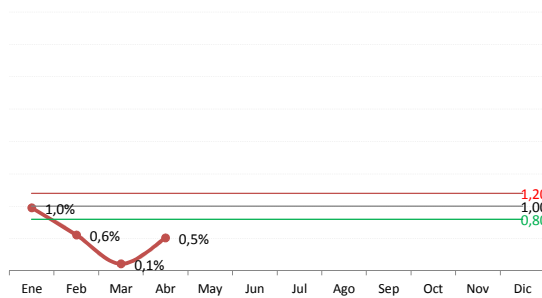
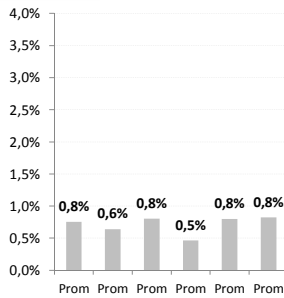


# INDICADORES GERENCIA DE MANTENIMIENTO

DISPONIB  
TRENES

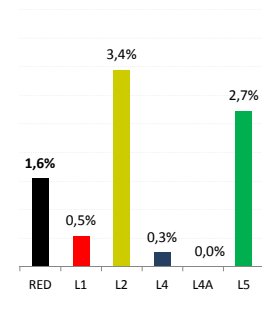
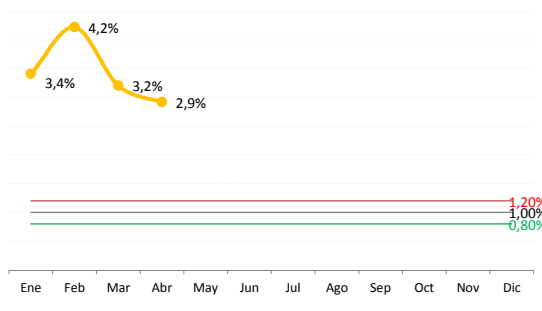
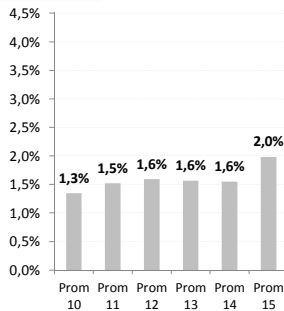
## Línea 1

Porcentaje de Trenes Disponibles en inicio HP [%]



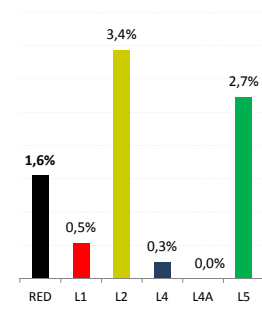
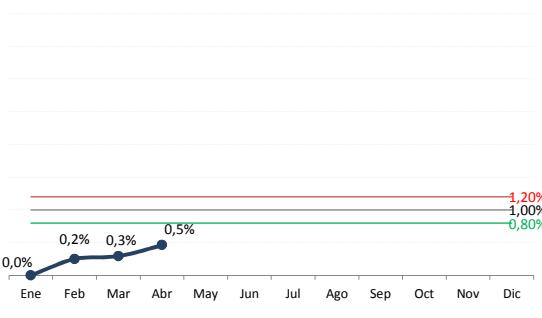
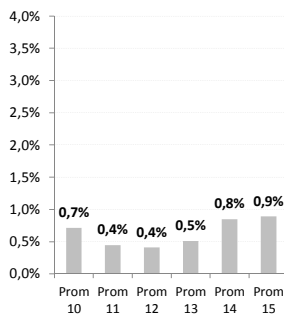
DISPONIB  
TRENES

## Línea 2



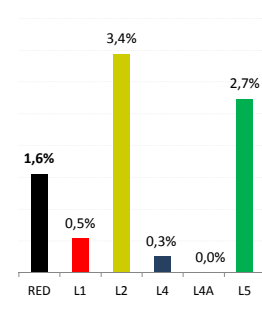
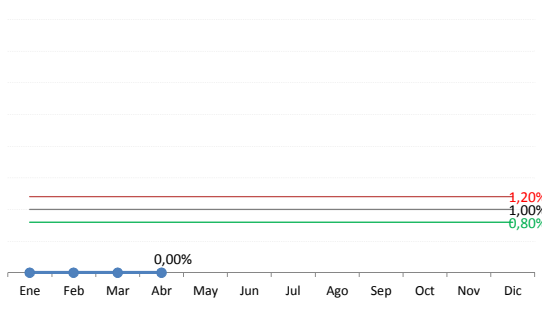
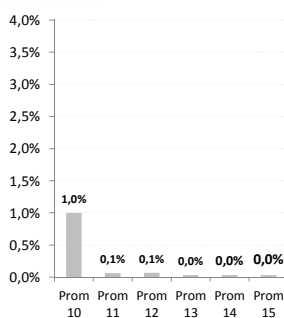
DISPONIB  
TRENES

## Línea 4



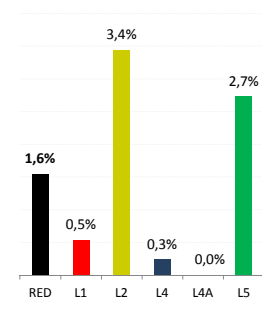
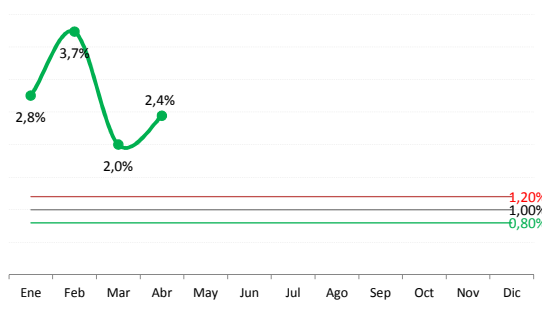
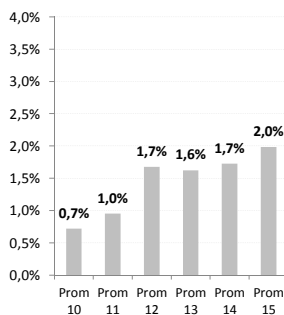
DISPONIB  
TRENES

## Línea 4A



DISPONIB  
TRENES

## Línea 5

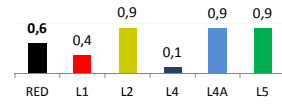
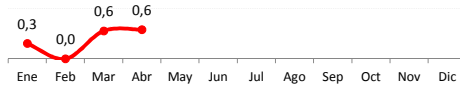
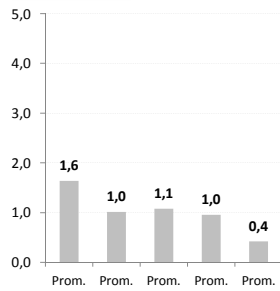


## INDICADORES GERENCIA DE MANTENIMIENTO AVERÍAS MR > 5 MINUTOS

Tasa de Averías MR > 5 Min por millón de CKM [Nº Averías/MM CKm]

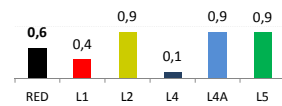
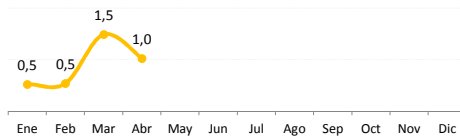
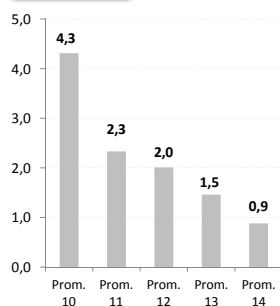
### Línea 1

A  
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Í  
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>  
5  
M  
I  
N



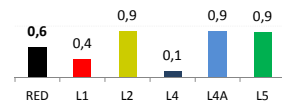
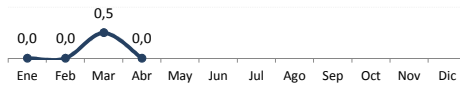
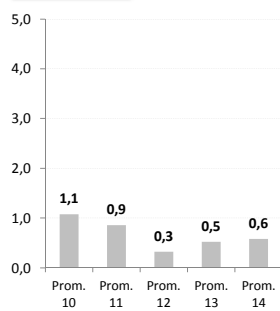
### Línea 2

A  
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>  
5  
M  
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N



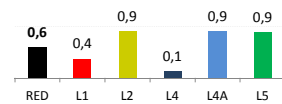
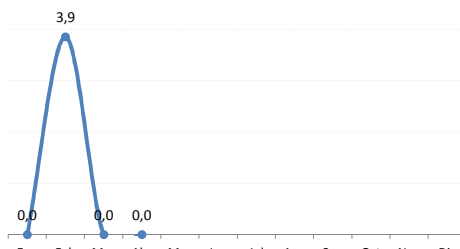
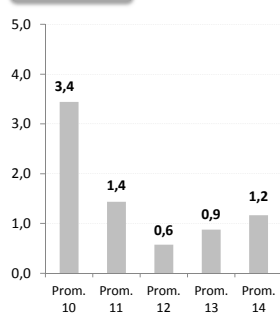
### Línea 4

A  
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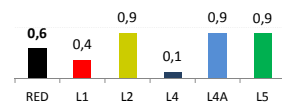
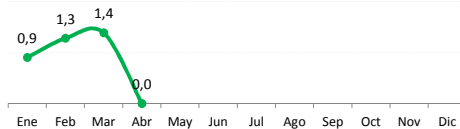
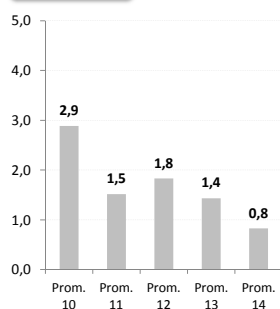
### Línea 4A

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### Línea 5

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>  
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I  
N

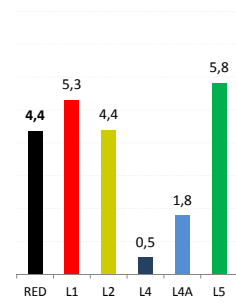
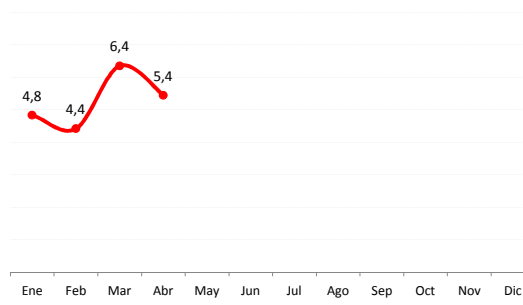
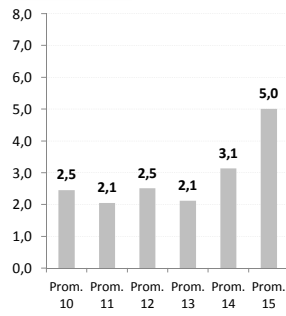


## INDICADORES GERENCIA DE MANTENIMIENTO EVACUACIONES POR AVERÍA (MR+AC+ES)

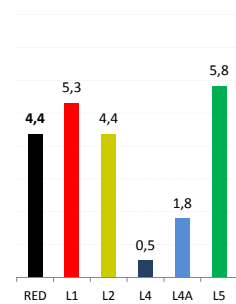
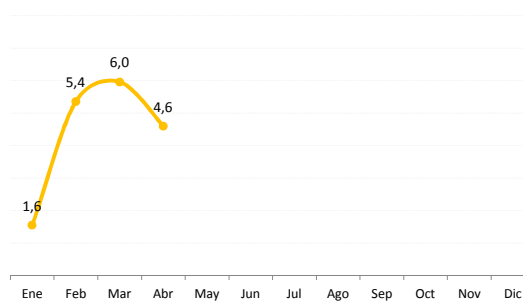
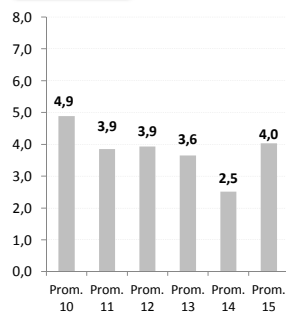


Tasa de Evacuaciones por millón de CKM [Nº Evacuaciones (MR)/MM CKm]

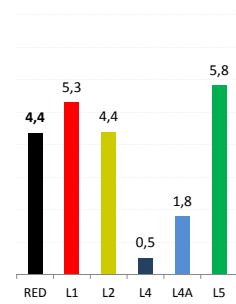
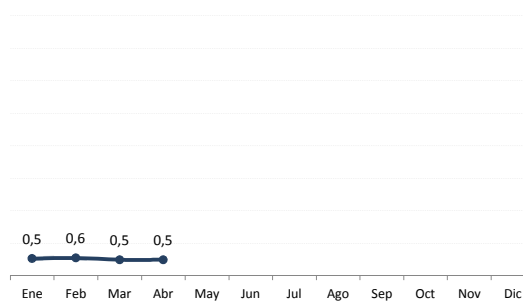
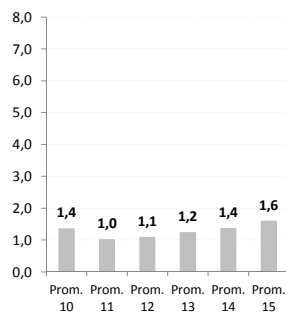
### Línea 1



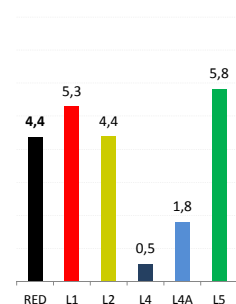
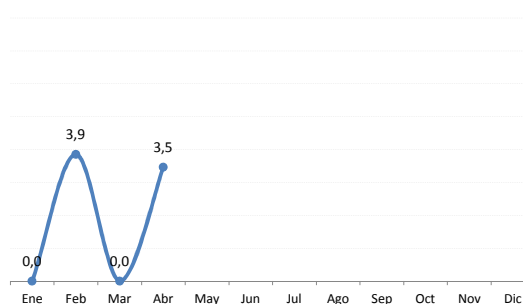
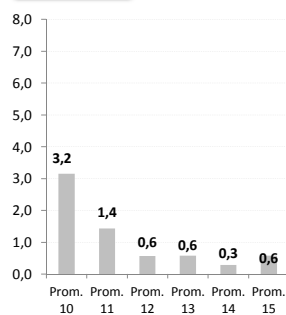
### Línea 2



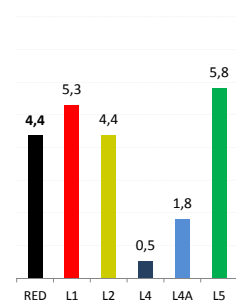
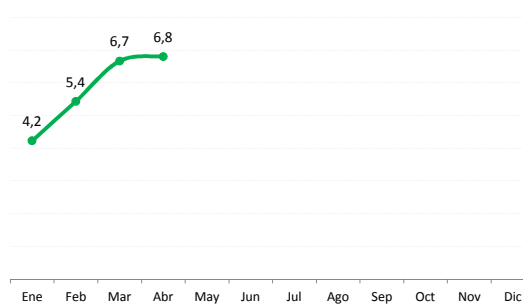
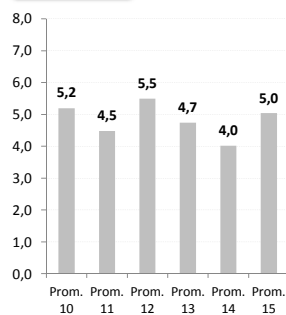
### Línea 4



### Línea 4A



### Línea 5



EVACUACIONES MR

EVACUACIONES MR

EVACUACIONES MR

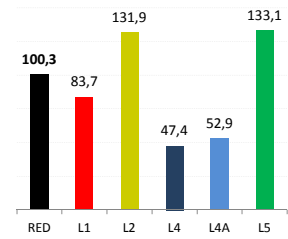
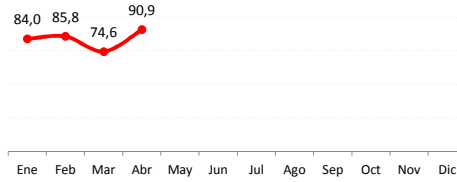
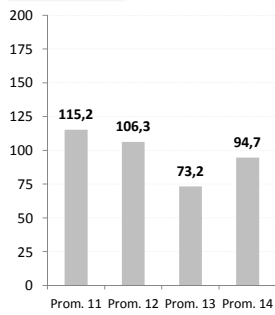
EVACUACIONES MR

EVACUACIONES MR

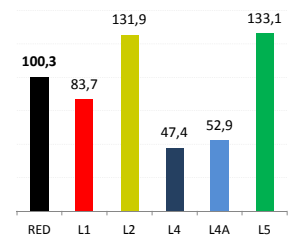
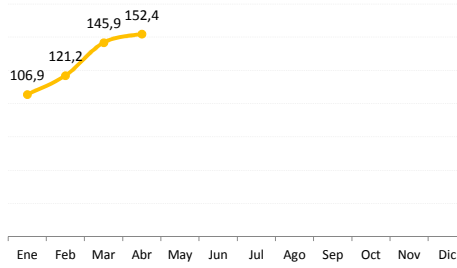
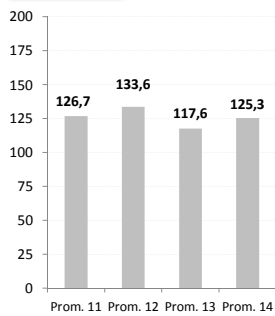
## INDICADORES GERENCIA DE MANTENIMIENTO AVERÍAS TOTALES (MR + AC + ES)

Tasa de Averías por millón de CKM [Nº Averías/MM CKm]

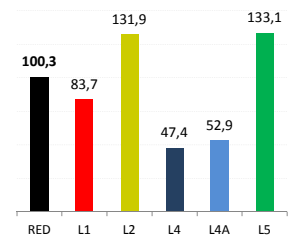
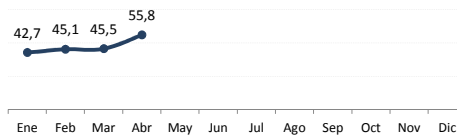
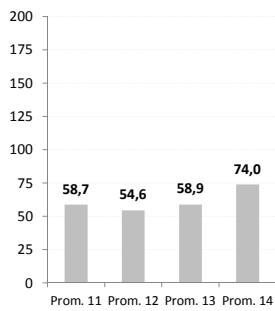
### Línea 1



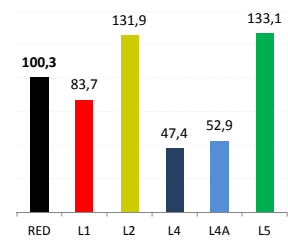
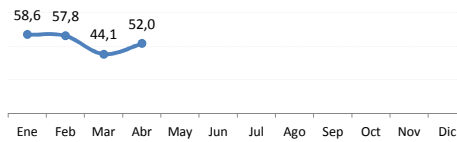
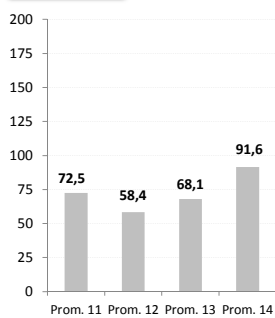
### Línea 2



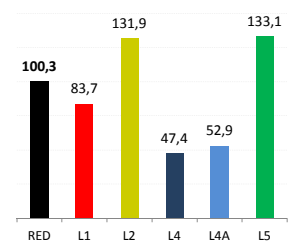
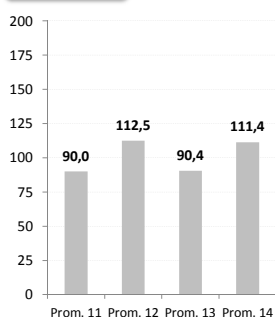
### Línea 4



### Línea 4A



### Línea 5



AVERÍAS TOTALES

AVERÍAS TOTALES

AVERÍAS TOTALES

AVERÍAS TOTALES

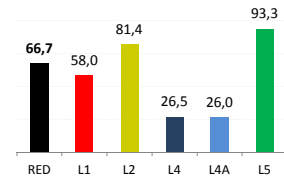
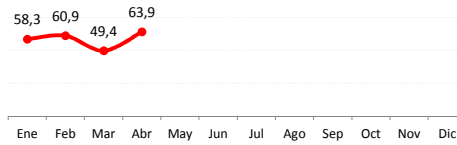
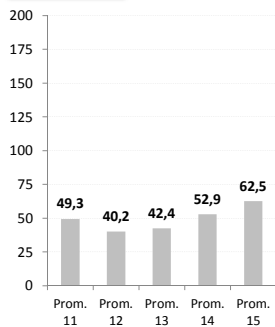
AVERÍAS TOTALES

## INDICADORES GERENCIA DE MANTENIMIENTO AVERÍAS MATERIAL RODANTE

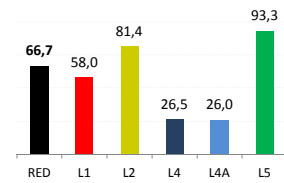
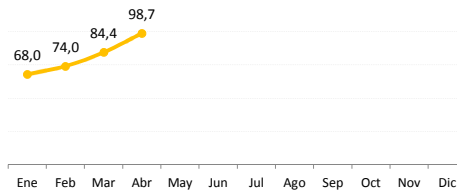
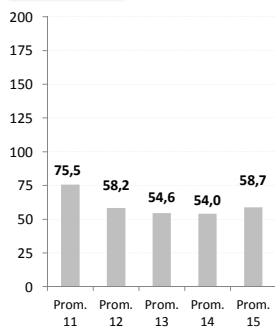


Tasa de Averías por millón de CKM [Nº Averías/MM CKm]

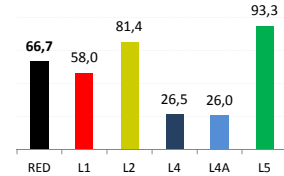
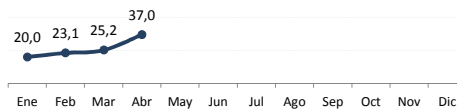
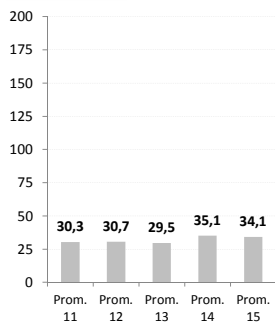
### Línea 1



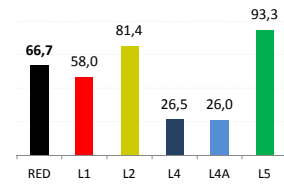
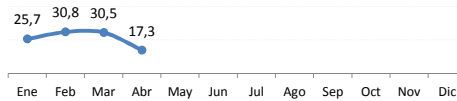
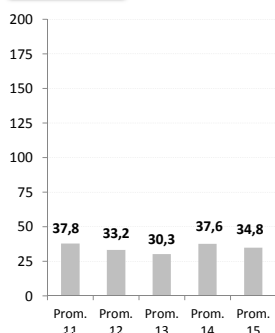
### Línea 2



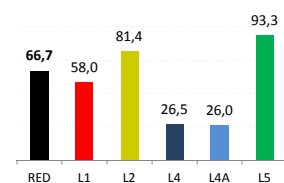
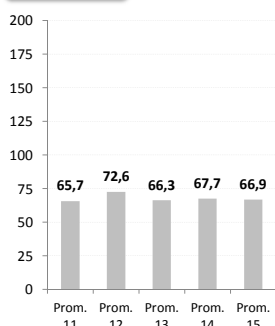
### Línea 4



### Línea 4A



### Línea 5

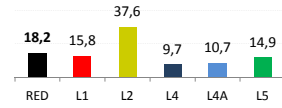
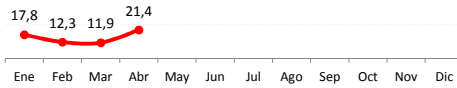
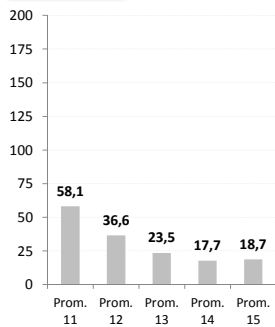




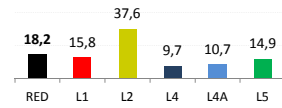
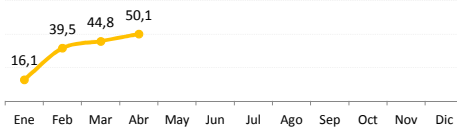
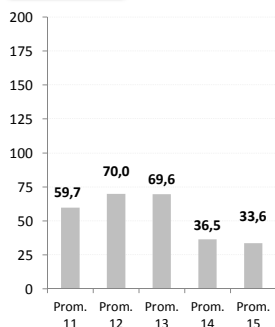
## INDICADORES GERENCIA DE MANTENIMIENTO AVERÍAS DE CIRCULACIÓN

Tasa de Averías por millón de CKM [Nº Averías/MM CKM]

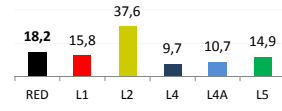
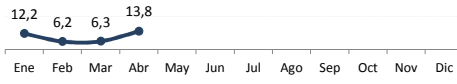
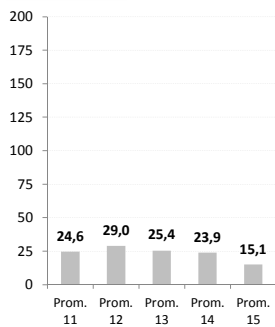
### Línea 1



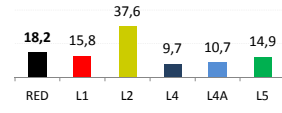
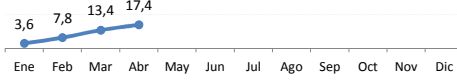
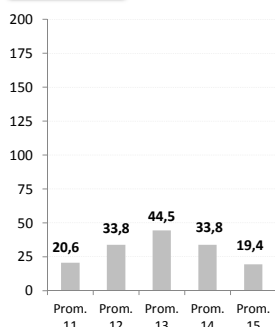
### Línea 2



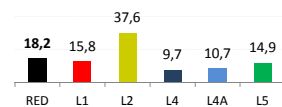
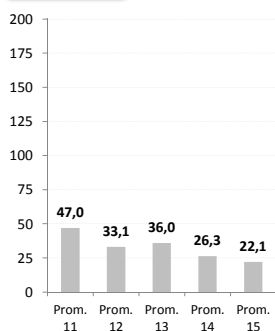
### Línea 4



### Línea 4A



### Línea 5



AVERÍAS AC

AVERÍAS AC

AVERÍAS AC

AVERÍAS AC

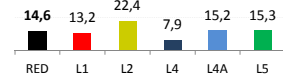
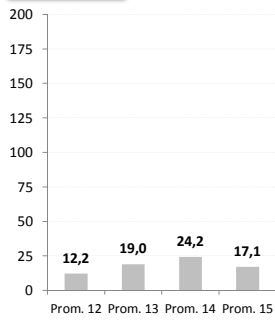
AVERÍAS AC

## INDICADORES GERENCIA DE MANTENIMIENTO AVERÍAS ENERGÍA, VIAS Y SISTEMA

Tasa de Averías por millón de CKM [Nº Averías/MM CKm]

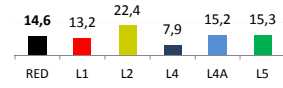
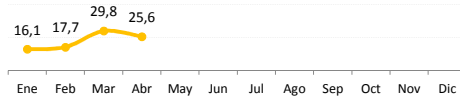
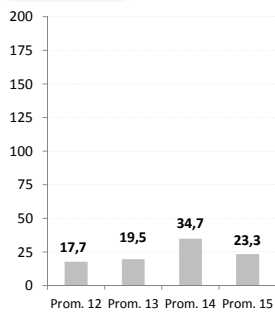
### Línea 1

A  
V  
E  
R  
Í  
A  
S  
  
E  
V  
S



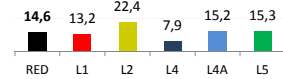
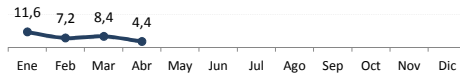
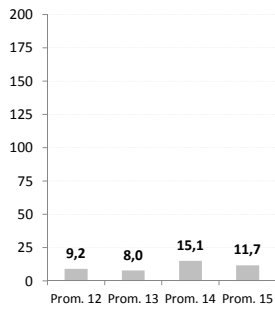
### Línea 2

A  
V  
E  
R  
Í  
A  
S  
  
E  
V  
S



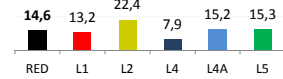
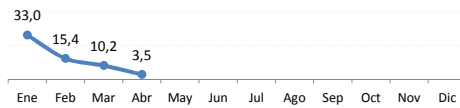
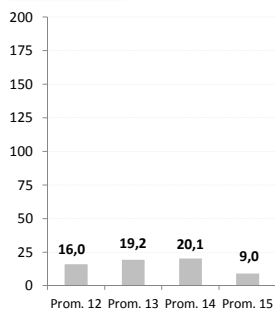
### Línea 4

A  
V  
E  
R  
Í  
A  
S  
  
E  
V  
S



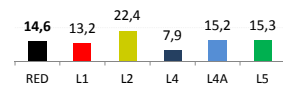
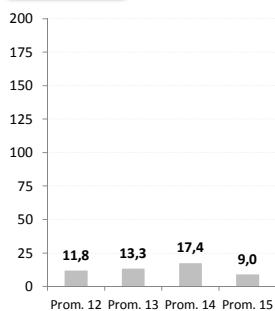
### Línea 4A

A  
V  
E  
R  
Í  
A  
S  
  
E  
V  
S



### Línea 5

A  
V  
E  
R  
Í  
A  
S  
  
E  
V  
S

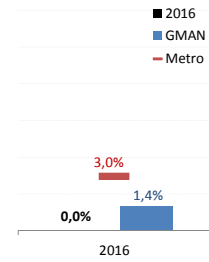
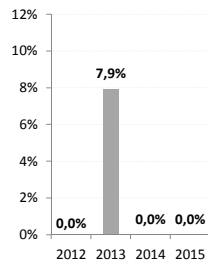


## INDICADORES GERENCIA DE MANTENIMIENTO ACCIDENTABILIDAD 2016

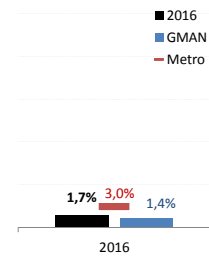
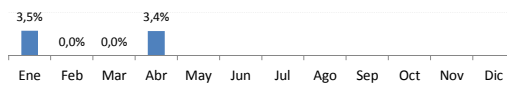
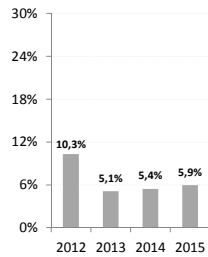


Tasa de Accidentabilidad [Nº Accidentes/Dotación\*12]

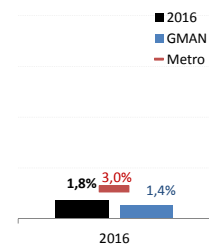
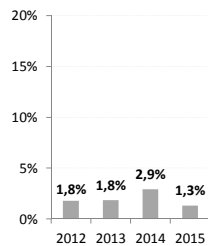
GERENCIA



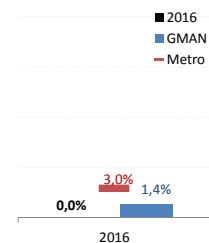
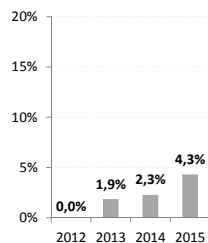
TRENES



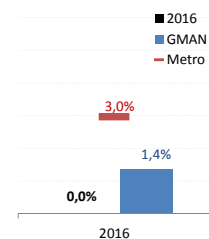
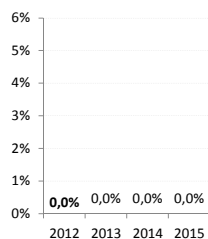
EVS



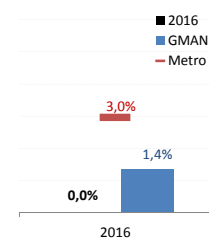
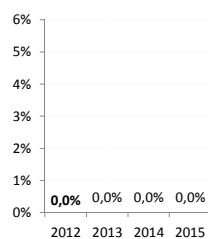
EQUIPOS Y EST



PLANIFICACIÓN



SIM

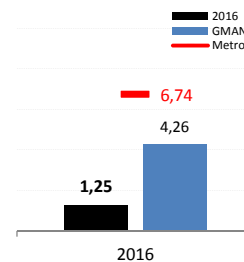
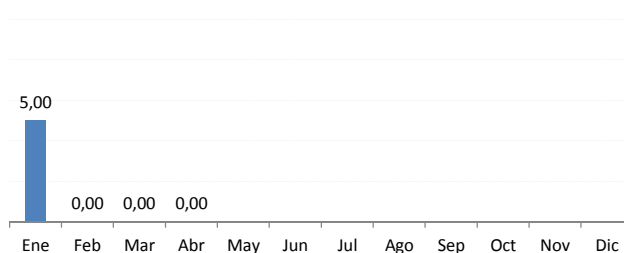
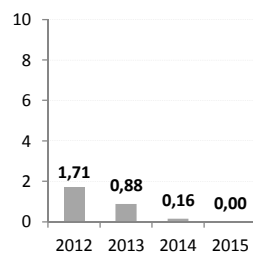


## INDICADORES GERENCIA DE MANTENIMIENTO TASA AUSENTISMO 2016

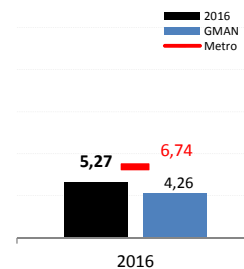
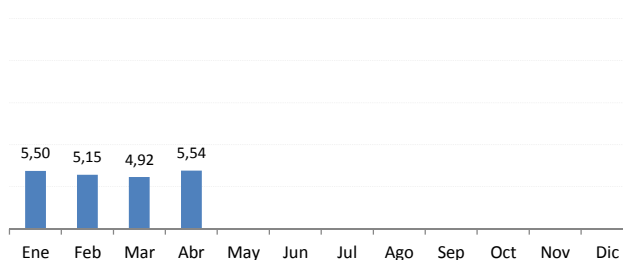
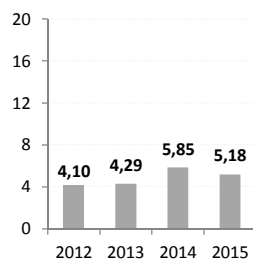


Tasa de Ausentismo  $[N^{\circ} \text{ Días Perdidos por Licencia Médica} / (\text{Dotación} * \text{Días\_Trabajados}) * 100]$

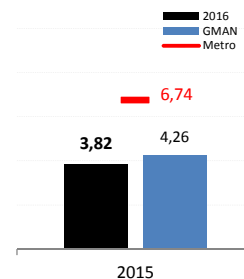
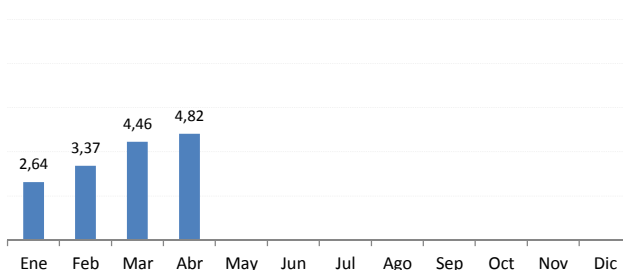
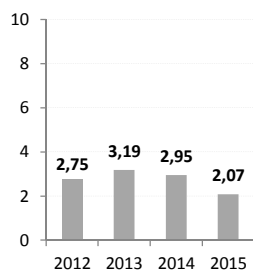
GERENCIA



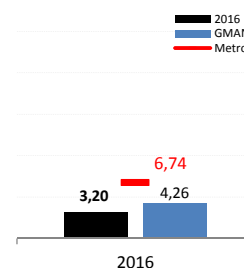
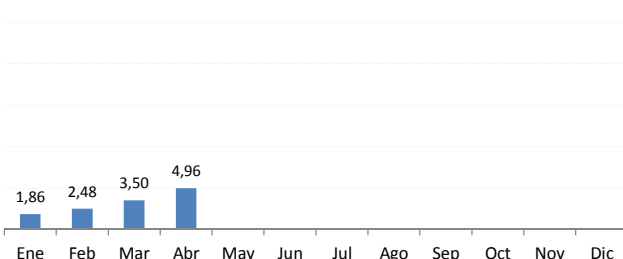
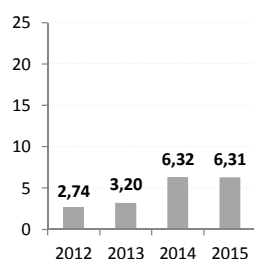
TRENES



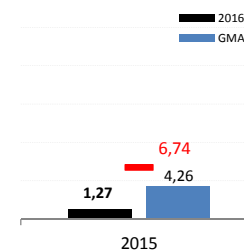
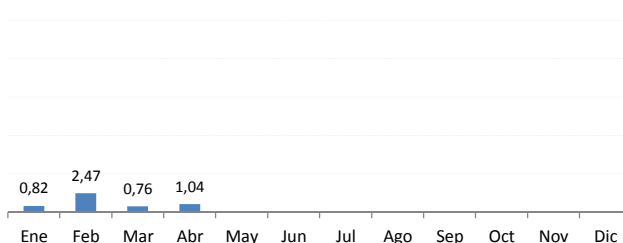
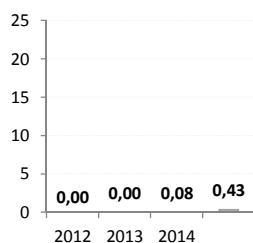
EVS



EQUIPOS Y EST



PLANIFICACIÓN

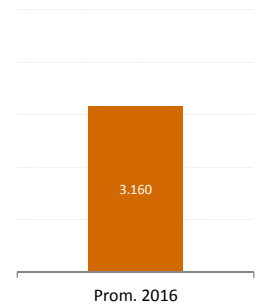
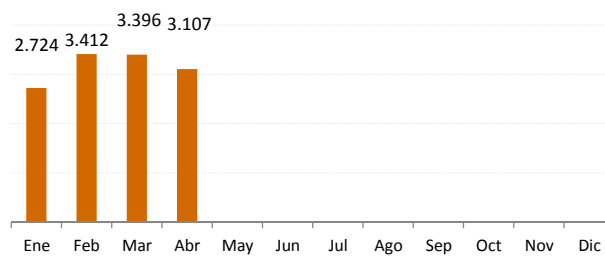
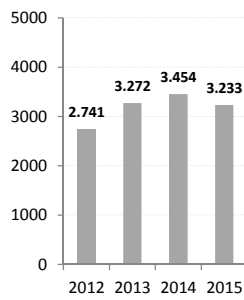


## INDICADORES GERENCIA DE MANTENIMIENTO RESUMEN HORAS EXTRAS 2016

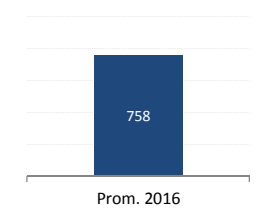
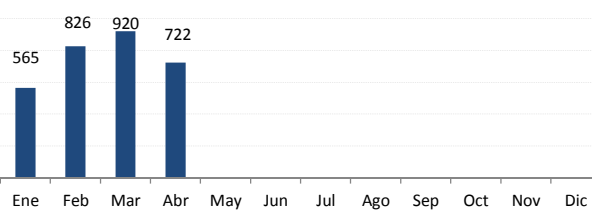
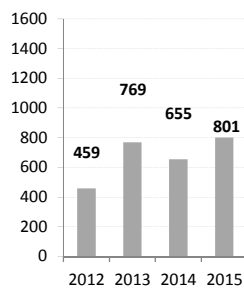


Nº de Horas Extras [Nº HE]

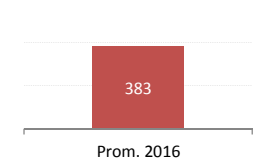
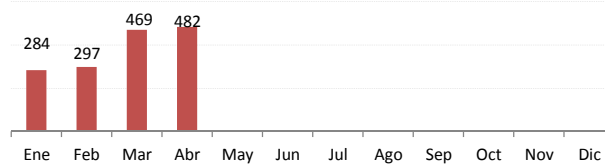
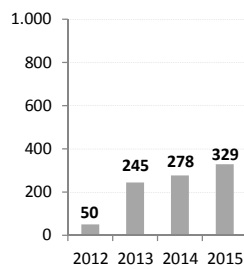
TRENES



EVS



EQUIPOS Y EST



PLANIFICACIÓN

