

Corporate and Financial Services

March 30, 2025

CITY OF RICHMOND HILL

Job Application for Supervisor Application Services

Dear Hiring Manager,

I am writing to apply for the position of Supervisor Application Services with the City of Richmond Hill (Posting Id: 2913). With over seven years of progressive experience in IT leadership, systems analysis, and application development, I am eager to contribute my expertise to leading your Application Services team.

My experience as a Data Engineer/Team Lead at the Ontario Public Service has prepared me well for this role. In that position, I successfully:

- Led a team of 5 technical specialists through complex data infrastructure modernization, providing direction, feedback, and professional development opportunities.
- Collaborated closely with stakeholders to define clear requirements and develop strategies aligned with business objectives.
- Managed multiple concurrent development projects and application support functions using open source frameworks in Python, SQL, Flask, and Vue.js.
- Established data quality standards and testing procedures to ensure solution reliability and business acceptance.

In my current role at the Attorney General's office, I've further strengthened my technical expertise by implementing modern tools like DBT for data transformation and modeling, designing dimensional data warehouses, and optimizing ETL processes—all while working in a high-security environment with sensitive data.

I bring to this position:

- Strong leadership skills with experience in recruiting, mentoring, and developing technical staff
- Expertise in multiple programming languages including Python, JavaScript, and various frameworks
- Experience managing I.T. relationships and integrations
- A collaborative approach to working with cross-functional teams and stakeholders
- Excellent problem-solving abilities with a focus on developing innovative and effective business solutions

The opportunity to lead software implementation and development at the City of Richmond Hill is exciting. I am particularly interested in the opportunity to deliver high quality software solutions while leveraging my background in open source software development, and infrastructure management.

I am excited about the opportunity to work with the city and contribute to its growth and my own. With my technical expertise, dedication to excellence, and passion for solving complex problems, I am confident that I can make a significant impact as the Supervisor of Application Services.

I welcome the opportunity to discuss how my background aligns with your needs. Thank you for considering my application.

Sincerely,

Taylor Dickson

Attached: Resume