

Andi Joel Infante Silva

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Over 2 years of experience as a Software Developer. I led and developed multiple applications at Distribuidora Droguería Alfaro, achieving a 40% improvement in product supply management, a 30% increase in web performance, and the unification of several processes into a single platform.

PROFESSIONAL EXPERIENCE

Distribuidora droguería Alfaro S.A.C

Lima, Perú

System Assistant

January 2024–October 2025

- Designed and developed a comprehensive web solution for clients, optimizing purchasing and document management processes, which facilitated regulatory compliance during government audits.
- Implemented a unified sales and credit system that connected sales representatives, laboratories, and auditors, reducing wait times by over 80%.
- Built a quotation solution for pilot clients, enabling efficient price requests from multiple laboratories.
- Developed tools for processing staff attendance and automating report generation.
- Led the development of a stock inquiry application for high-demand laboratories, improving product request accuracy by over 40%.

Servicios Postales del Perú S.A.

Lima, Perú

System Engineer intern

September 2023–January

2024

- Identified, documented, and tracked issues in applications and services, collaborating on their resolution.
- Provided first-level support to users for technical incidents, ensuring timely and effective assistance in over 80% of cases.
- Managed service requests and coordinated with external vendors to ensure operational continuity of technological services.

Mariaranda S.A.C.

Lima, Perú

Technical Support specialist

May 2021–June 2023

- Technical incidents efficiently resolved, reducing operational downtime by over 30%.
- Managed and optimized SQL Server databases, improving the performance of critical queries by 25%.

EDUCATION

UNIVERSIDAD PERUANA DE CIENCIAS APLICADAS

Lima, Perú

System Engineer

May 2023

ADDITIONAL SKILLS

- Native Spanish speaker. Basic English.