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Formative Assessment

1: Praxis - 1

(HPX100-1)

1.1. The fast pace of technological growth associated with the 4IR can worsen existing inequalities between countries or regions. Economies that lack sufficient infrastructure, access to technology or investment in digital skills development may struggle to stay onboard with more advanced countries. This technological divide could widen current economic disparities and hinder progress for less developed economies.

Automation and artificial intelligence has the potential to replace human labour in different industries. While new jobs are made, there is still concern about job displacement on a large scale without adequate measures for retraining workers who may become useless due to automation. This could lead to unemployment rates rising and income inequality widening if not addressed properly.

The increased reliance on data collection, personalization, algorithms and interconnected systems raises serious concerns regarding privacy and security breaches. Collecting huge amounts of personal data can expose individuals to risks such as identity theft, data breaches, cyber attacks and surveillance. Therefore, safeguarding sensitive information and ensuring robust cybersecurity measures are critical for maintaining trust in the 4IR ecosystem.

Advancements in areas like AI, big data analytics and genetic engineering present social challenges. Instances of biased algorithms, discrimination, invasion of privacy, misuse of personal data or unintended consequences have been observed. Concerns around fair decision-making, risk mitigation, responsible use of technology and transparency need to be addressed to ensure that social considerations remain at the forefront of these developments.

Laws and regulations often lag behind technology advancements. Policy makers face issues in making and implementing regulatory frameworks that keep pace with the rapid growth and change of the 4IR. Technology-specific regulations, standards, data control and intellectual property rights are among the areas requiring consideration and adaptation to protect public interests, increase innovation and manage risks properly.

The digital divide refers to disparities in access to technology and internet connectivity. In certain economies or marginalized communities, limited access to reliable internet infrastructure prevents full participation in the 4IR. This lack of digital

inclusion can further intensify inequalities and disrupt economic development unless efforts are made to bridge this divide through improved infrastructure and digital literacy programs.

The 4IR has the potential to disrupt industries which changes business models and alters labour markets. Significant investments in automation may lead to job losses in traditional sectors like manufacturing or retail. These changes could create social unrest, income inequality and a widening skills gap if not managed properly. Policies need to be implemented to support workers affected by these transformations to ensure inclusivity and social stability.

1.2. Optimistic Approach - Some citizens have an optimistic approach towards the role of technology in South Africa's future. They see technology as a catalyst for economic growth, innovation and societal development. These individuals believe that advancements in areas like artificial intelligence (AI), automation, and digital connectivity will create new job opportunities, improve productivity, enhance service delivery, and drive overall progress. They use and perceive technology as a means to connect socio-economic gaps and promote inclusive development by empowering people with access to information, education, healthcare services and online business platforms. They view technological solutions as a reason for addressing challenges such as unemployment, poverty and inequality.

Cautious Approach - There is also a cautious approach among some citizens who acknowledge the potential benefits of technology but express concerns about its negative impacts. This group emphasizes responsible adoption and ethical use of technology. They recognize that while technology may bring advancements, it can also intensify inequalities, economic disparities and threaten jobs if not managed properly. These individuals compensate for comprehensive policies, safeguards, data protection measures, reskilling programs and programs that ensure accountability, fairness, inclusivity and sustainability in the implementation of technological initiatives.

Skeptical Approach - A skeptical approach exists among certain citizens who hold reservations or skepticism regarding the role of technology in South Africa's future. They may question whether advancements like AI, digitalization or automation will

truly benefit all parts of society. There may be concerns about job displacement, lack of accessibility for marginalized communities, digital exclusion, cultural erosion, reliance on foreign technologies or dependency on external providers. In this point of view, the focus is on ensuring that local needs are prioritized, addressing digital divides, balancing technological advancements with cultural preservation and ensuring technology is not seen as a threat to traditional industries or social uproar. This approach calls for critical analysis of the potential setbacks and careful consideration of social impact before embracing new technologies.

2.1. Access to Education and Skills Development - Ensuring equal access to quality education and skills development programs is crucial. This includes providing affordable education from primary through tertiary levels and promoting vocational training opportunities.

Digital Inclusion - Bridging the digital divide by expanding access to technology infrastructure, internet connectivity, and digital literacy programs across all communities will help ensure equal participation in the digital economy.

Job Creation and Economic Opportunities - Implementing policies that promote inclusive economic growth and create job opportunities for all segments of society is essential. This can involve supporting small businesses, fostering entrepreneurship, attracting investment in emerging industries, and providing targeted support for historically disadvantaged groups.

Social Safety Nets - Establishing robust social safety nets such as unemployment benefits, healthcare coverage, and income support programs can alleviate poverty and reduce inequality by ensuring a minimum standard of living for all citizens.

Addressing Land Ownership Disparities - Addressing historical land ownership disparities through effective land reform measures can contribute towards reducing wealth inequality among different racial or ethnic groups.

Promoting Gender Equality - Advancing gender equality through policies that address wage gaps, promote women's empowerment, enhance workplace inclusivity, support work-life balance initiatives, and combat gender-based violence will help reduce inequalities based on gender.

Progressive Taxation System - Implementing a progressive taxation system where higher-income individuals or corporations pay a larger share of taxes can generate revenue needed for social welfare programs while reducing income disparities.

Transparent Governance & Accountability - Promoting transparent governance practices with strong oversight mechanisms ensures efficient utilization of resources allocated towards addressing inequality issues while holding government officials accountable for their actions or lack thereof.

Collaboration & Partnerships - Fostering collaboration between government entities, civil society organizations, private sector actors, and international partners can leverage resources and expertise to effectively implement policies and initiatives aimed at reducing inequality.

Monitoring & Evaluation - Establishing robust monitoring and evaluation mechanisms enables the government to track progress, identify gaps or challenges in policy implementation, and make necessary adjustments for more effective strategies.

2.2. Digital Literacy - Enhancing digital literacy skills is crucial for understanding and utilizing digital tools, platforms, and technologies effectively in the workplace.

Data Analysis and Interpretation - Developing proficiency in data analysis techniques and interpretation will enable individuals to make informed decisions based on data-driven insights.

Critical Thinking - Cultivating critical thinking skills allows individuals to analyse complex problems, evaluate information objectively, and propose innovative solutions.

Creativity and Innovation - Nurturing creativity helps individuals think outside the box, generate new ideas, and contribute to innovation within their organizations.

Adaptation and Flexibility - Building adaptability skills allows individuals to embrace change quickly, be open to learning new technologies or processes, and thrive in dynamic work environments.

Working Together - Mastering effective collaboration and communication skills fosters teamwork, facilitates knowledge-sharing across diverse teams or departments, enhances productivity, and promotes a positive work culture.

Cybersecurity Awareness - Understanding cybersecurity threats, best practices for online safety measures ensures that young professionals can protect sensitive information while working with digital systems.

Emotional Knowledge - Developing emotional knowledge helps individuals to understand their own emotions as well as others better, this skill helps in building strong relationships with colleagues or clients while navigating workplace etiquette effectively.

Project Management Skills - Acquiring project management skills equips young professionals with the ability to plan efficiently manage resources within given timelines successfully, this skill is a requirement when executing complex projects during 4IR transformations.

Constant Learning - Embracing a lifelong learning mindset is crucial as it encourages ongoing personal growth through self-directed learning opportunities such as online courses or professional development programs relevant to one's field of interest.

3. Online Identity Management: Be mindful of the information shared on social media platforms and other websites. One should avoid sharing personal details such as full names, addresses, phone numbers or financial information unless necessary.

Privacy Settings: Regularly go over your privacy settings on social media accounts and adjust them to control who can access personal information and activities. Limit visibility to trusted friends or connections whenever possible.

Data Minimization: Share only necessary information when signing up for services or creating accounts online. Consider providing minimal personal data required for transactions rather than excessive details that could increase vulnerability.

Securing Personal Devices: Protect personal devices with strong passwords or biometric methods. Keep software updated with security patches and use reputable antivirus programs to keep safe against threats.

Two Factor Authentication: Enable two factor wherever possible to add an extra layer of security when accessing online accounts by requiring a second form of verification.

Safe Browsing Practices: Exercise caution while clicking on links from unknown sources, especially in emails or messages received from unfamiliar senders as they may contain phishing attempts or malware-infected attachments.

Regular Account Activity Review: Occasionally check account activity across various platforms to detect any unauthorized access or suspicious behaviour.

Educating Yourself About Online Threats: Stay informed about common cyber threats like phishing scams, identity theft techniques, and other malicious activities prevalent in the digital landscape. Banking apps usually keep you updated with ways criminals can steal your information.

4. **Research the Company:** Conduct research on the bank, including its history, their goals, values, products or services and recent news or developments. This knowledge will show your interest and commitment.

Understanding the Role: Familiarize yourself with the job description and requirements to align your skills and experiences with what the bank is seeking. Present how you meet those requirements.

Dress Professionally: Dress appropriately in formal attire to make a positive first impression. Choose proper colours and ensure that your outfit is clean and reflects professionalism.

Arrive Early: Plan to arrive at least 10-15 minutes before the planned interview.

Punctuality shows respect for others' time and gives you an opportunity to prepare yourself before entering.

Prepare Answers: Anticipate common interview questions such as "Tell me about yourself" or "Why do you want to work here?" Practice proper yet deep or impactful responses that emphasize relevant skills, experiences and enthusiasm for banking in this case.

Showcase Your Skills: During the interview, provide examples from past work experiences where you demonstrated skills like problem-solving abilities, teamwork collaboration, attention to detail or customer service orientation.

Ask Thoughtful Questions: Prepare a list of intelligent questions about the company culture, career progression opportunities within the organization or any recent industry developments, this demonstrates true interest in learning more about their operations.

Demonstrate Knowledge: Showcase understanding of basic financial concepts related to banking like interest rates or investment options, which will exhibit your preparedness for working in a banking environment.

Highlight Soft Skills: Emphasize soft skills which is essential in banking roles like strong communication abilities, adaptability under pressure and a customer focussed approach to problem-solving.

Maintain Good Body Language: Display confidence through good posture, eye contact and a firm handshake. Be attentive, actively listen to the interviewer's questions or remarks and respond thoughtfully along with being respectful.

Follow Up: Send a personalized appreciation email within 24 hours of the interview expressing appreciation for the opportunity while reinforcing your interest in the position.