
Software Requirements Specification Document

**Project: Purchasing and Supplier Management
System with Inventory Control**



Historial de Revisiones

Fecha	Revisión	Descripción	Autor
dd/mm/aaaa	1.0	"Requerimientos de Interfaz"	<Nombre>

Documento validado por las partes en fecha:

Por el cliente	Por la empresa suministradora
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Contenido

1 Introduction	4
1.1 Purpose	5
1.2 Project Scope	5
1.3 Staff involved	5
1.4 Definitions, acronyms and abbreviations	6
1.5 References	6
1.6 Overview	6
2 General Description	6
2.1 Product Perspective	6
2.2 Functionality of the product	7
2.3 User characteristics	7
2.4 Restrictions	8
2.5 Assumptions and dependencies	8
2.6 Foreseeable evolution of the system	8
3 Specific requirement	9
3.1 Common interface requirements	10
3.1.1 User Interface	10
3.1.2 Hardware Interfaces	10
3.1.3 Interfaces de software	10
3.1.4 Communication interfaces	11
3.2 Functional requirements	11
3.2.1 Functional requirement: Validity Checking of inputs	11
3.2.2 Functional requirement: Exact Sequence of Operations	11
3.2.3 Functional requirement: Response to Abnormal Situations	12
3.2.4 Functional requirement: Parameters	12
3.2.5 Functional requirement: Generation Outputs	12
3.2.6 Functional requirement: Relationships Between Inputs and Outputs	13
3.2.7 Functional requirement: Specification of Logical Requirements for the Information to be Stored in the Database	13
3.3 Requisitos no funcionales	14
3.3.1 Performance requirements.	14
3.3.2 Restrictions on team management permissions	14
3.3.3 Restrictions on team management permissions	14
3.3.4 Reliability	14
3.3.5 Availability	15
3.3.6 Maintainability	15
3.3.7 Portability	15
4 Attachments	16
4.1 Diagrams	16
4.1.1 Entity Relation Diagram	16

4.1.2 Relational Model	17
4.1.3 Activity Diagram	18
4.1.4 Component Diagram	18
4.1.6 Deploy Diagram	19
4.1.7 Use cases Diagram	20
4.1.8 Sequences diagram	21
4.2 Preprocess	21
4.3 Content Modeling	21
4.4 Preconstruction	21
4.4.1 Mockup	21
4.4.2 Wireframes	21
4.5 Construction	23

1 Introduction

This program focuses on optimizing the process within the purchasing area of a certain company, making use of various technologies and tools, such as MySQL database, PHP, JavaScript, among others, for the development of a web page with which you can manage and perform various actions within the purchasing area.

1.1 Purpose

The purpose of this document is to be able to provide and correctly report all kinds of information that may seem inconclusive about the software specifications.

Target audience:

Companies seeking to optimize the management from suppliers.

1.2 Project Scope

The "Purchasing and Inventory Management System for Industry" will streamline the management of supplier purchases and inventory control. Key features include:

1. **Purchasing Management:** Handle supplier orders, approve or reject requests, and report deliveries to HR.
2. **Inventory Control:** Supervisors track shortages and report to HR for material requests.
3. **Receiving Management:** Verify deliveries and report to Purchasing.

The system aims to improve efficiency, communication, and supply chain management within the organization.

1.3 Staff involved

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1.4 Definitions, acronyms and abbreviations

1.5 References

Reference	Title	Route	Date	Autor

1.6 Overview

This project aims to develop a system to manage industrial purchases and their reception through a web application. The application will use technologies such as HTML, CSS, JavaScript and PHP, integrating a MySQL database. It is designed to run on the Ubuntu operating system, optimizing efficiency in the process of purchasing and receiving goods. The document is organized using IEEE830 software requirements specifications (ERS).

2 General Description

With our project we propose a comprehensive management system that facilitates the relationship with suppliers, improving the purchasing and inventory control.

The system optimizes the request and receipt of materials, ensuring efficiency and quality, as may become the main factors that influence the development of this solution, such as key functions, user characteristics, limitations and dependencies.

2.1 Product Perspective

The application is intended for the purchasing area within the industry, where strict control of raw material purchase order is required.

2.2 Functionality of the product

- User management: user registration, login, profile creation.
- Creation of purchase requisitions.
- Approve or reject purchase requisitions.
- Placing orders to suppliers.
- Verify delivery of products.

2.3 User characteristics

User Type	Supervisor
Education	Technical or university education, in production or operations management.
Skills	Ability to generate reports and initiate material requests in the system.
Activities	Sends material reports to the administration.

User Type	Human Resources
Education	University education in business administration or logistics.
Skills	Competence in report verification and managing internal communications.
Activities	Reviews reports, creates material requests, and sends them to the purchasing department.

User Type	Purchasing
Education	University degree in supply chain management or logistics.
Skills	Proficiency in supplier management, order creation, and tracking.
Activities	Views and approves requests, sends orders to suppliers, and tracks deliveries.

User Type	Store
Education	Technical or secondary education, often with specific training in inventory management.
Skills	Skills in verifying deliveries, updating inventory, and confirming receipt of orders.
Activities	Verifies the delivery of goods and sends confirmation back to the purchasing department.

2.4 Restrictions

- Database Connection in MySQL
- Connecting to Apache
- Developed for Ubuntu
- Use HTML, CSS, JavaScript and PHP
- Exclusive use for employees registered in the database

2.5 Assumptions and dependencies

Assumptions and dependencies are key factors that affect the success of the system. These describe the conditions necessary for its operation, such as the availability of resources, integration with other systems.

Assumptions:

- **Accessibility:** It is assumed that all users will have access to devices with internet connectivity (PCs, tablets or Smartphones) to interact with the system
- **Supplier Collaboration:** Suppliers are expected to adopt the system smoothly and be willing to participate in evaluations and order status updates.
- **Seamless interaction:** It is assumed that the integration with other company systems will be fluid and that there will be no major interoperability problems between the inventory, accounting and finance systems.

Dependencies:

- **Data dependency:** The system will need accurate and up-to-date data on products, inventories, and suppliers to function properly.
- **Integration with external systems:** The success of the system will depend on its ability to integrate with other industrial and financial management systems that are already in use within the company.
- **Technical support:** The correct operation of the system will depend on the technical support team in charge of performing updates, maintenance and problem resolution.

2.6 Foreseeable evolution of the system

In the future, we want to implement extensions to cover many more areas of the company and not only focus on certain specific areas, but in the areas that we touch briefly to be able to deepen them more and thus have much more area of why we are requesting or / and requesting certain things such as purchase requests, cover more specific requests.

3 Specific requirement

Requirement number	REQ-001		
Requirement name	Log in		
Type	Required	Restriction	
Requirement font	Requirements requested by the client		
Requirement priority	Alta/Esencial	Media/Deseado	Baja/ Opcional

Requirement number	REQ-002		
Requirement name	Automatic user creation		
Type	Required	Restriction	
Requirement font	Requirements requested by the client		
Requirement priority	Alta/Esencial	Media/Deseado	Baja/ Opcional

Requirement number	REQ-003		
Requirement name	Have different work spaces		
Type	Required	Restriction	
Requirement font	Requirements requested by the client		
Requirement priority	Alta/Esencial	Media/Deseado	Baja/ Opcional

Requirement number	REQ-004		
Requirement name	View information (Orders, Request, Raw Material, Employees, Suppliers)		
Type	Required	Restriction	
Requirement font	Requirements requested by the client		
Requirement priority	Alta/Esencial	Media/Deseado	Baja/ Opcional

Requirement number	REQ-005		
Requirement name	Efficient request format.		
Type	Required	Restriction	
Requirement font	Requirements requested by the client		
Requirement priority	Alta/Esencial	Media/Deseado	Baja/ Opcional

Requirement number	REQ-006		
Requirement name	Validity Checking of inputs		
Type	Required	Restriction	
Requirement font	Requirements requested by the client		
Requirement priority	Alta/Esencial	Media/Deseado	Baja/ Opcional

Requirement number	REQ-007		
Requirement name	Response to Abnormal Situations		
Type	Required Restriction		
Requirement font	Requirements requested by the client		
Requirement priority	Alta/Esencial	Media/Deseado	Baja/ Opcional

Requirement number	REQ-008		
Requirement name	Add new data (Employees, Providers, Raw Material, Budget)		
Type	Required Restriction		
Requirement font	Requirements requested by the client		
Requirement priority	Alta/Esencial	Media/Deseado	Baja/ Opcional

3.1 Common interface requirements

3.1.1 User Interface

The user interface will consist of a web application that after login will send you to different work pages depending on your position where it will allow you to carry out different activities such as sending documentation.

3.1.2 Hardware Interfaces

The system shall interact with various hardware components to provide a seamless experience for users. Hardware interfaces include input devices, output devices, storage, and network connectivity. The logical characteristics for each of these interfaces, including the necessary configurations, are detailed below.

Mouse and keyboard

- **Protocol:** USB 2.0/3.0, Bluetooth 4.0 or higher.
- **Configuration:** Must allow input of textual data and navigation **commands**. Plug-and-play configuration.
- **Compatibility:** Compatible with Linux (Ubuntu) operating system

Minimum processor requirements

- **Intel:** Intel Pentium 4 or superior
- **AMD:** AMD Athlon 64 or superior

Additional requirements

- **Software compatibility:** The processor must be compatible with Linux distributions such as Ubuntu 18.04 or higher.
- **Adequate performance:** Although these processors are older and basic, they are capable of running office applications and small programs without significant problems.

3.1.3 Interfaces de software

Relational Database for Data Storage

- **Product Description Software Used**

- **Product:** MySQL
 - **Purpose of the Interface:** Storage and management of program data, including users, stock, suppliers, etc.

Web application

Product Description Software Used

Product: Web Application in HTML, CSS, JavaScript and PHP

Purpose of the Interface: Allow the application to interact with the MySQL database and other necessary services.

3.1.4 Communication interfaces

The servers, users and computers will be able to communicate with each other through standard Internet protocols, in order to communicate between the database and the computing equipment.

3.2 Functional requirements

- Validity checking inputs.
- Exact sequence of operations.
- Response to abnormal situations (overflows, communications, error recovery).
- Parameters.
- Generation of outputs.
- Relationships between inputs and outputs (input and output sequences, formulas for information conversion).
- Specification of logical requirements for the information to be stored in the database (type of information required).
- Functional requirements can be divided into subsections

3.2.1 Functional requirement: Validity Checking of inputs

This ensures that all data entered into the system meets strict accuracy and completeness standards, which prevents errors that can propagate across modules, leading to inventory mismanagement, purchasing issues, or supplier miscommunication. By validating fields such as order quantities, product codes, supplier contact details, and other essential data, the system minimizes the risk of errors and discrepancies, enhancing the reliability of every action performed within the system. Input validation includes format checking, mandatory field requirements, and real-time feedback to users for correcting potential issues before submission

3.2.2 Functional requirement: Exact Sequence of Operations

Establishing a precise sequence of operations is crucial for ensuring that processes within the system are executed in the correct order. This sequence impacts workflows like creating and verifying purchase orders, updating inventory records, and coordinating with suppliers. For instance, the system could require that inventory levels are checked and confirmed before a new purchase order is placed. This sequencing prevents errors by enforcing logical steps in each process and allowing seamless integration between modules. By following an exact operational order, data integrity is maintained, and staff efficiency is optimized as tasks are completed systematically.

3.2.3 Functional requirement: Response to Abnormal Situations

The system is designed to handle unexpected situations gracefully, such as data overflows, network communication disruptions, or input errors. Automated error detection and response mechanisms mitigate risks associated with these issues, minimizing data loss and maintaining operational continuity. For instance, if there is a network failure during a transaction, the system might save the process state to allow smooth recovery once connectivity is restored. In cases of input overflow or invalid data, the system can alert users immediately and suggest corrective actions, which promotes resilience and reliability within daily operations.

3.2.4 Functional requirement: Parameters

Parameters are predefined values or thresholds that control system behavior, which can be adjusted according to operational needs. This includes defining minimum stock levels to trigger reorder alerts, setting purchase order limits for budget management, and specifying lead times for supplier deliveries. By establishing and refining these parameters, the system can automate tasks like notifying users of low stock levels or flagging orders that exceed spending limits. Parameters allow for customization and scalability, enabling the system to adapt to changing requirements or business growth.

3.2.5 Functional requirement: Generation Outputs

The system provides various outputs, including purchase order confirmations, supplier performance reports, inventory summaries, and alerts for low-stock or overdue deliveries. These outputs are formatted and generated based on real-time data from the database, making them valuable for decision-making. For instance, regular supplier performance reports can help assess reliability, while inventory summaries allow quick visibility into stock levels. Each output is tailored to provide actionable insights, facilitating more informed decisions by managers and staff and supporting continuous improvement in purchasing and inventory processes.

3.2.6 Functional requirement: Relationships Between Inputs and Outputs

Inputs and outputs within the system are interconnected through structured formulas and logical relationships. For instance, a low-stock input might trigger a reorder alert, or a purchase order input may link directly to inventory updates upon delivery. Formulas for information conversion also assist in interpreting data; for example, calculating order fulfillment rates based on purchase and delivery records. This design ensures that each input has a meaningful and logical impact on system outputs, promoting cohesive data flow and reducing errors in tracking procurement and inventory metrics.

3.2.7 Functional requirement: Specification of Logical Requirements for the Information to be Stored in the Database

The database is structured according to the types of information it will manage, such as supplier profiles, inventory details, order histories, and user activities. Each piece of information stored meets specific logical criteria, allowing quick retrieval, reliable analysis, and secure management of data. For example, supplier data includes contacts, pricing, and delivery history, while inventory records track quantities, locations, and reorder points. By clearly specifying these requirements, the database design supports the complex relational queries necessary for efficient data handling and operational reporting across modules.

3.3 Not functional requirements

3.3.1 Performance requirements.

- **Availability.** The system is expected to be available 98% of the time.
- **Response Time.** A response time of maximum 3 seconds is expected 94% of the time.
- **Processing.** The system should be able to handle several requests at the same time.
- **Resource Usage.** The CPU usage of the server should not be excessive, greater than 80% in most cases.
- **Network latency.** Critical operations, such as order approval and inventory updates, should have a maximum latency of 100 milliseconds.
- **Initial load times.** The system should be available for use within 5 seconds of system startup.
- **Memory usage.** The system should not exceed 65% of the amount of memory allocated to the system in normal situations.

3.3.2 Restrictions on team management permissions

Specification of elements that will protect the software from malicious access, use and sabotage, as well as from malicious WDor accidental modifications or destruction. The requirements may specify:

- **Security measures implemented in the code**
- **Registering and declaring variables privately**
- **Assignment of certain functionalities to certain modules.**

3.3.3 Restrictions on team management permissions

- **Authentication.** The system must use authentication through secure credentials, the user and his password.
- **Role-based access control.** The system must implement access control by levels, based on user roles.
- **Audit logging.** The system should record all relevant activities, including order changes, inventory updates, and access to sensitive data. Logs should be retained for a minimum of 12 months.
- **Account lockout policy.** The system must temporarily lock an account after 10 failed login attempts within a 10-minute period, with a lockout time of at least 15 minutes.
- **Data backup and recovery:** The system must perform automatic backups of all critical data, including inventory, orders and suppliers, at least once a day.

3.3.4 Reliability

- **Fault tolerance.** The system must be able to continue operating without interruption in the event of minor hardware or software failures, through the implementation of automatic recovery mechanisms or redundancy in critical services.
- **Availability.** The system must be available at least 99% of the time during working hours and 98% of the time outside working hours.
- **Data consistency.** The system must ensure 100% data consistency, especially in high-priority operations such as order entry, inventory updates, and purchase approvals.
- **Stress testing.** The system must be able to pass stress tests with 50% more than the maximum expected load, without significant performance degradations or service drops.

3.3.5 Availability

- **System availability.** The system must be available at least 99% of the time during working hours and at least 98% of the time outside working hours.
- **Recovery from critical failures.** The system must be able to recover from critical failures in no more than 30 minutes, ensuring that data is restored to the last backup without significant loss of information.
- **System monitoring.** Constant monitoring of the system should be implemented to detect and fix availability problems before they affect users. Notifications should be sent to administrators in case of outages or failures.

3.3.6 Maintainability

- **Identification of the type of system maintenance required.** The system will require preventive and corrective maintenance, focused on security updates and improvements to the purchasing and supplier database.
- **Specification of who should perform the maintenance tasks.** Maintenance tasks will be performed by the company's internal IT team or by an external developer with restricted access to the system.
- **Specification of when maintenance tasks should be performed.** Maintenance shall be performed on a scheduled basis once a month, outside working hours (weekends), and should include performance reporting and system auditing.

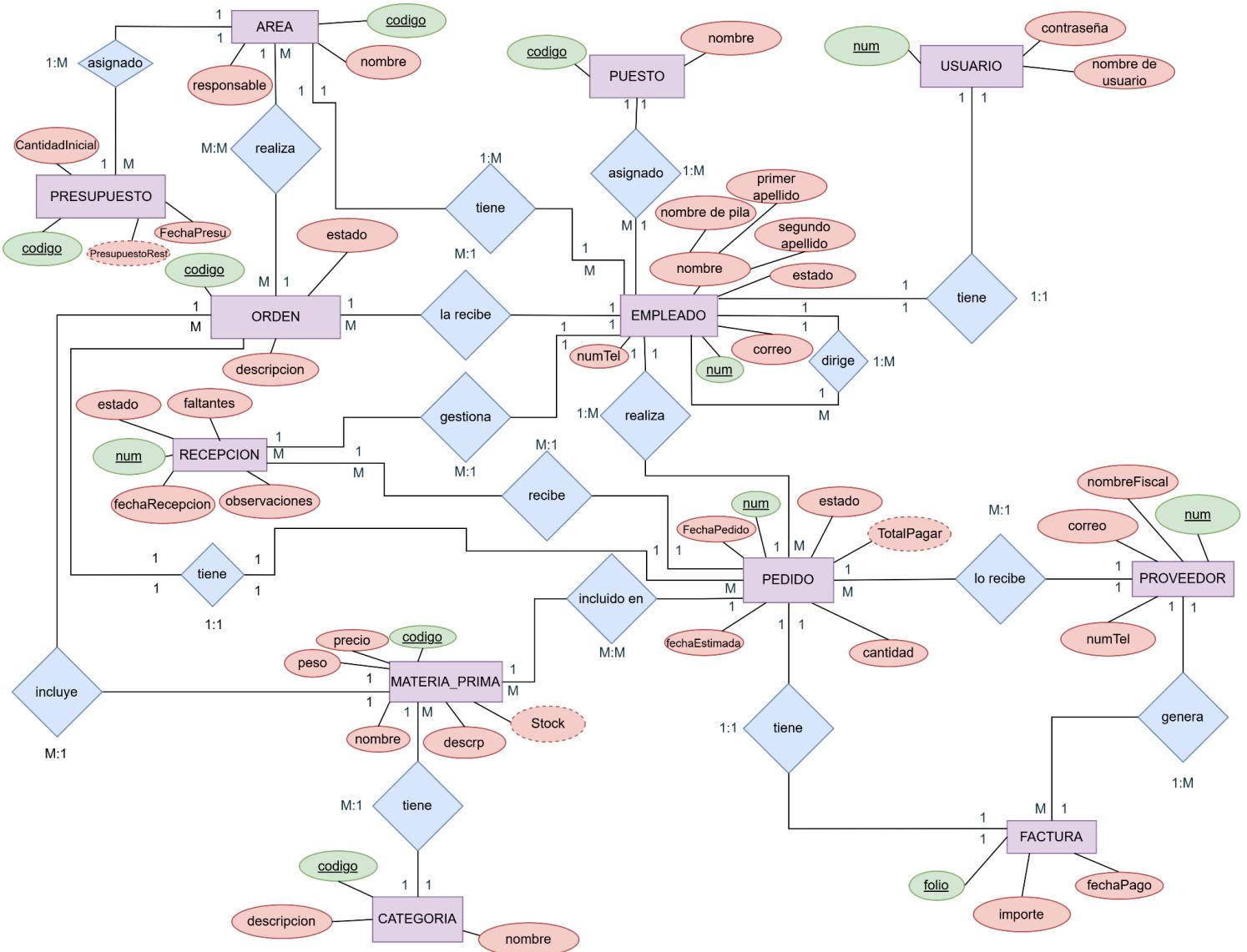
3.3.7 Portability

- **Percentage of server-dependent components.** 85% of the system will be centralized in the company's main server, and 15% will depend on external web services for validations and authentications.
- **Percentage of server-dependent code.** Approximately 90% of the code will be designed to run on the company's local server, with 10% running on distributed systems or cloud services.
- **Use of a specific compiler or development platform.** The system will be developed using VS Code to ensure compatibility with servers and production environments.
- **The Ubuntu Linux distribution will be used for the creation of the software.** The development and production environment will be based on Ubuntu 22.04 LTS servers, ensuring stability and security for the application.

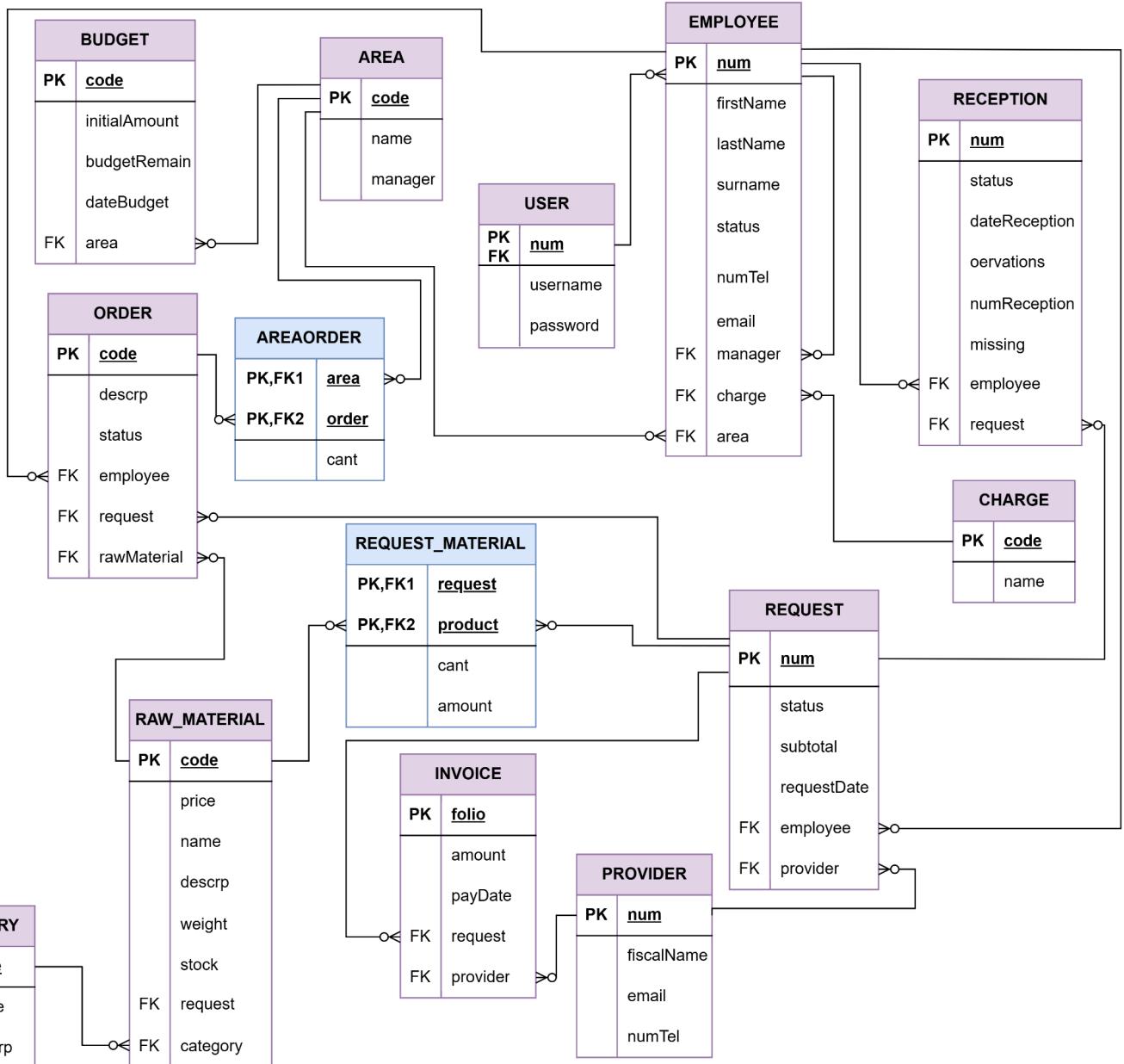
4 Attachments

4.1 Diagrams

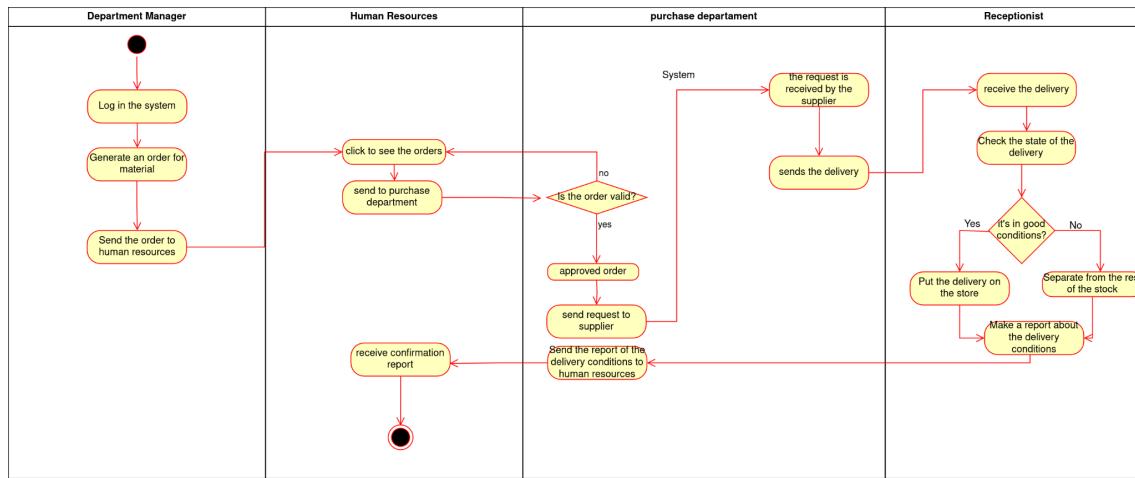
4.1.1 Entity Relation Diagram



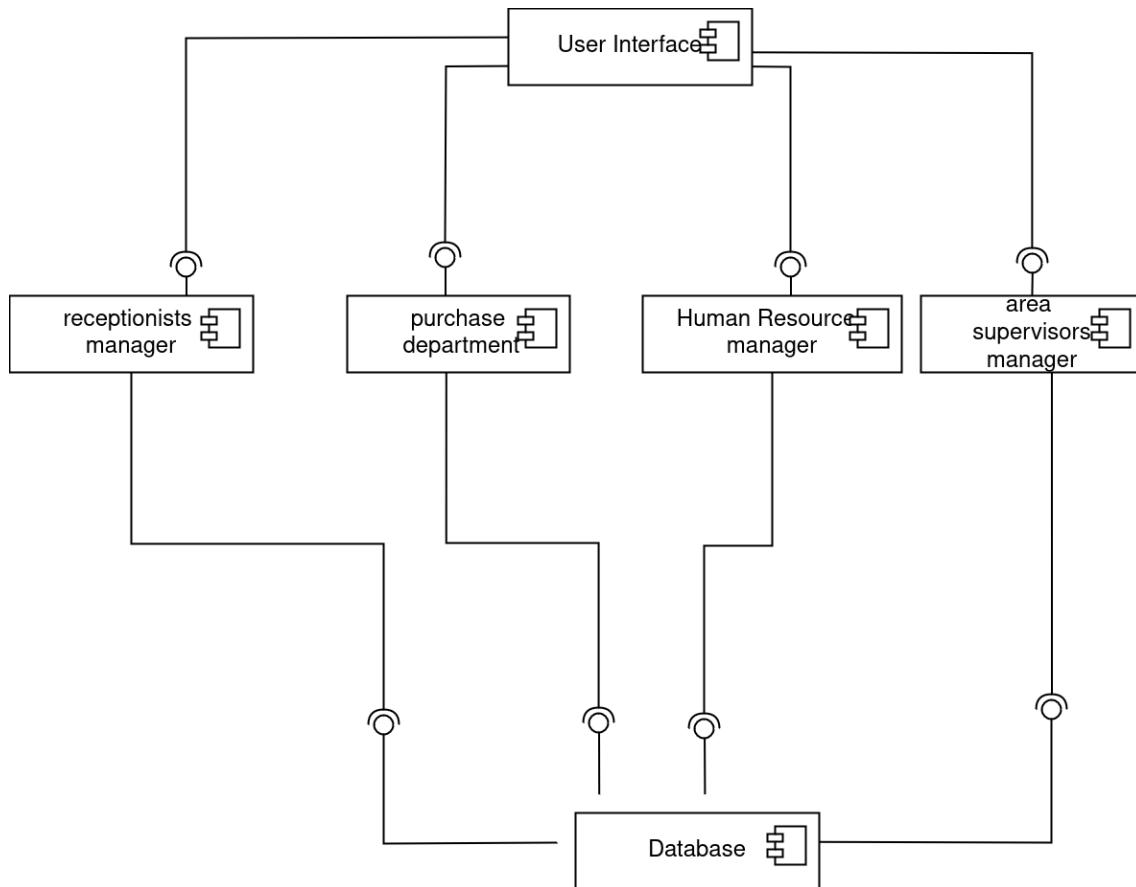
4.1.2 Relational Model



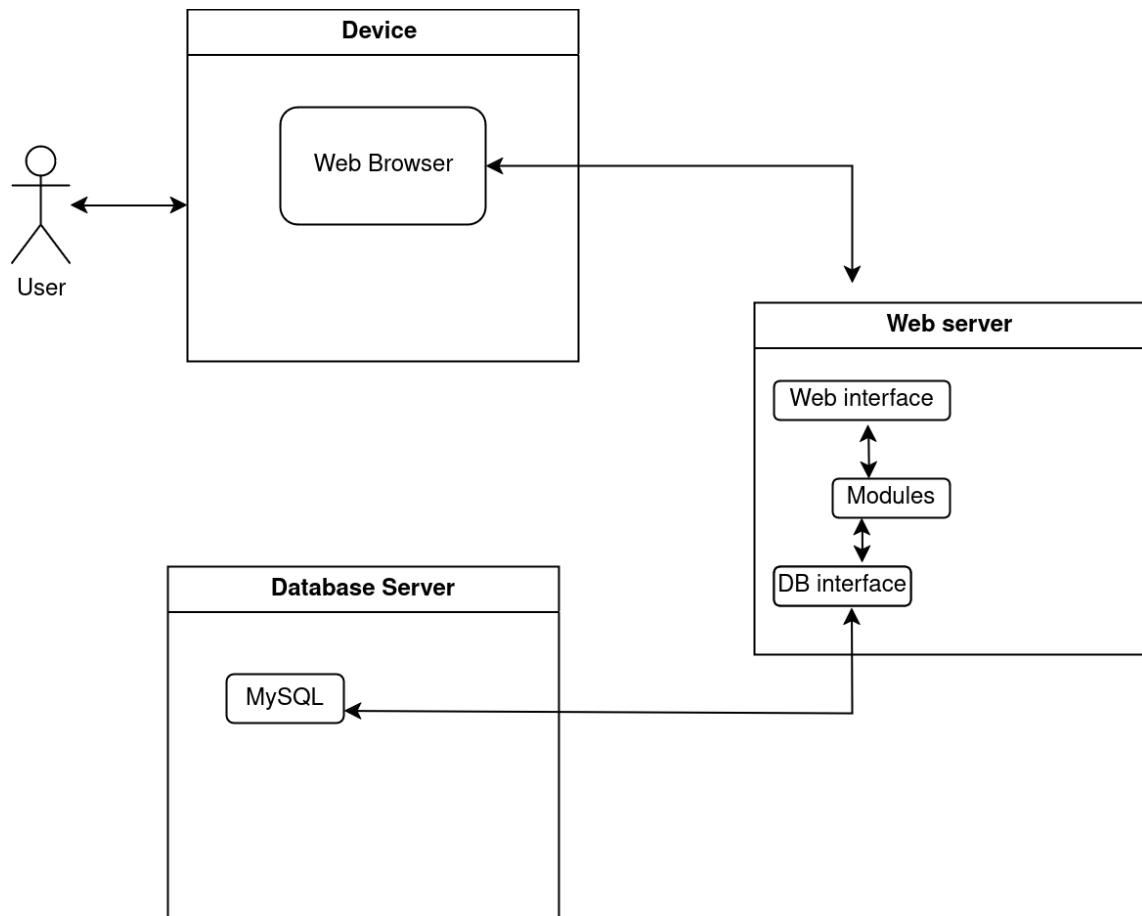
4.1.3 Activity Diagram



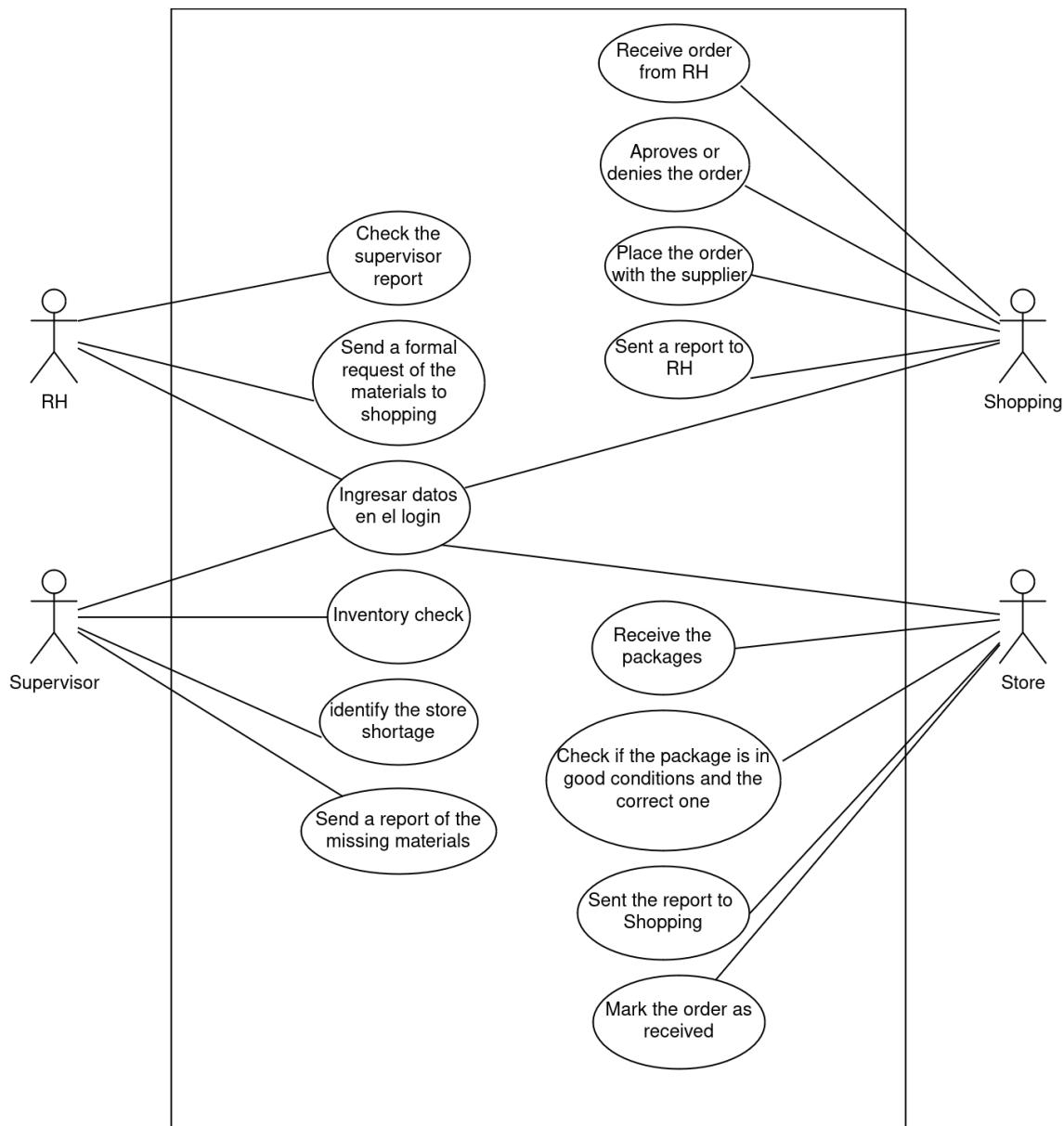
4.1.4 Component Diagram



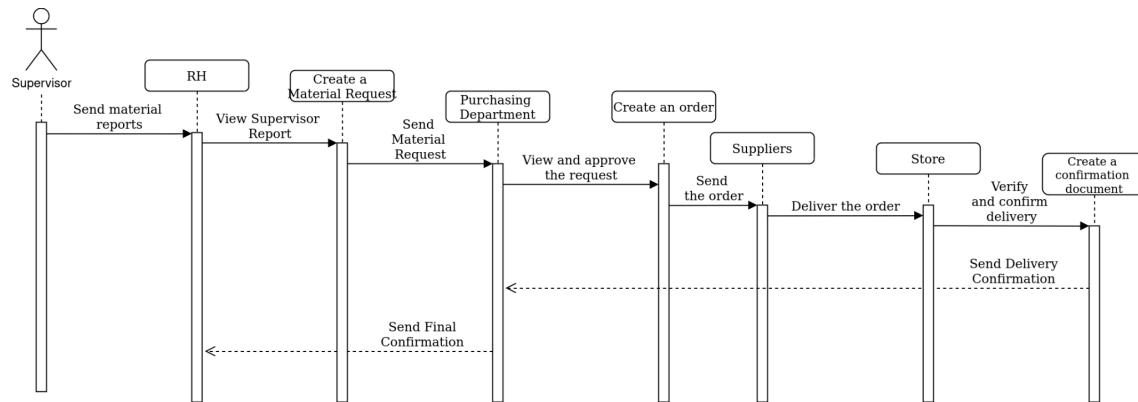
4.1.6 Deploy Diagram



4.1.7 Use cases Diagram



4.1.8 Sequences diagram



4.2 Preprocess

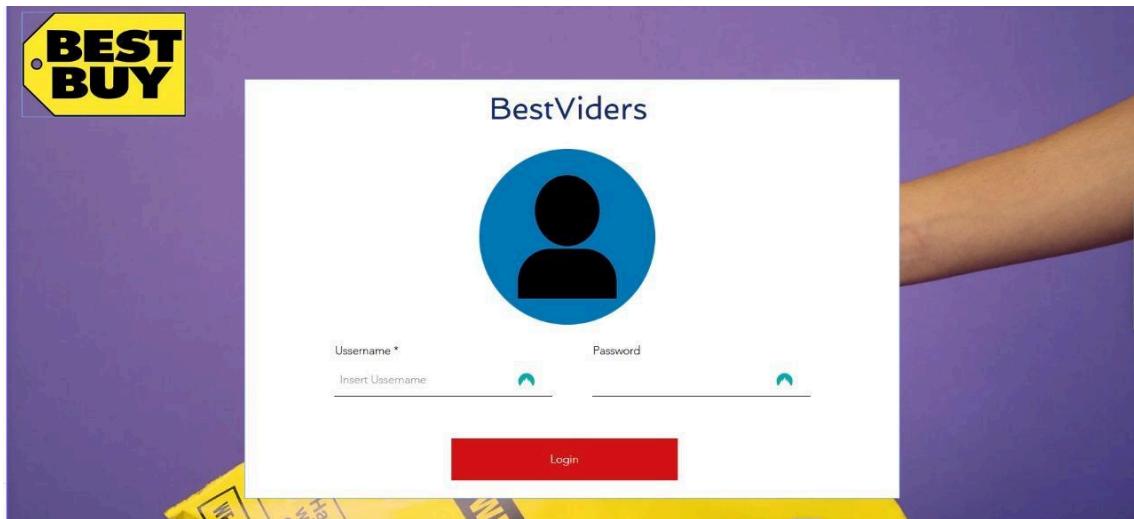
Roles and responsibilities.		
Name	Role	Responsibility
Garcia Manga Jared	Main FrontEnd Manager Documenter BackEnd Programmer	Prepare project documentation. Develop the Web Application more specifically the FrontEnd
Lara Lopez Josue Isaac	Project Manager Documenter FrontEnd Programmer BackEnd Programmer	Plan and execute the Project Prepare project documentation. Develop the Web Application
Martinez Bustamante Daniel	Main BackEnd Manager Documenter FrontEnd Programmer	Prepare project documentation. Develop the Web Application more specifically the BackEnd
Torres Iñiguez Ariel	Main Documentation Manager FrontEnd Programmer BackEnd Programmer	Perform most of the project documentation. Develop the Web Application

4.3 Content Modeling

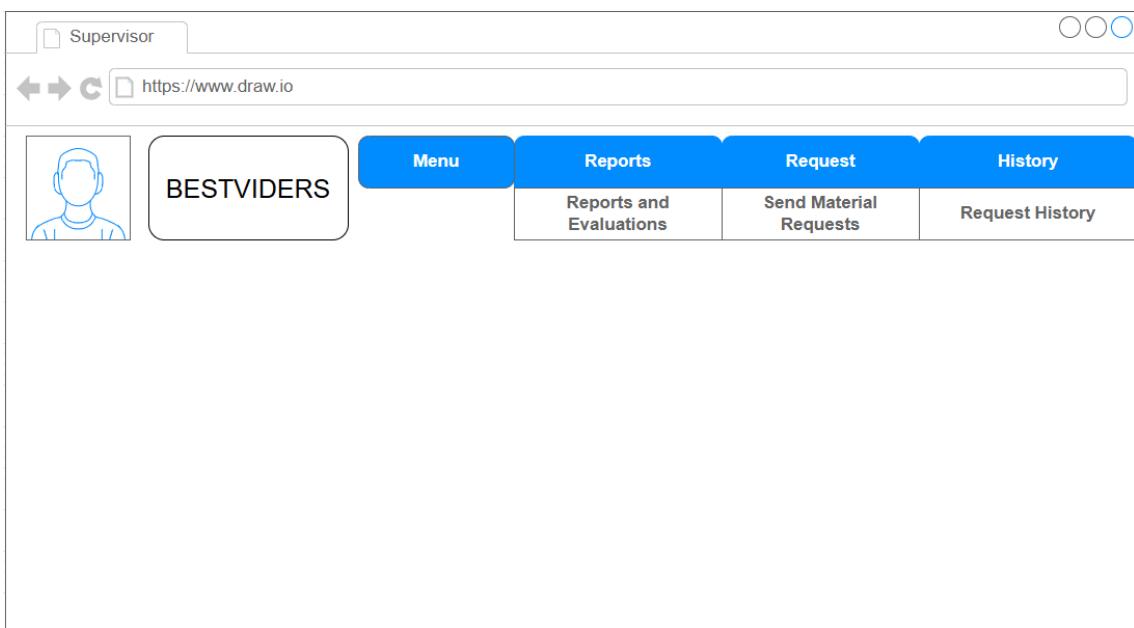
The main section of the page, where each user performs their tasks, is divided into four areas, one for each type of user registered in the database: HR, Supervisor, Purchasing and Store. After logging in, each user will access a workspace personalized to their role, optimized to maximize their efficiency and facilitate the performance of their duties.

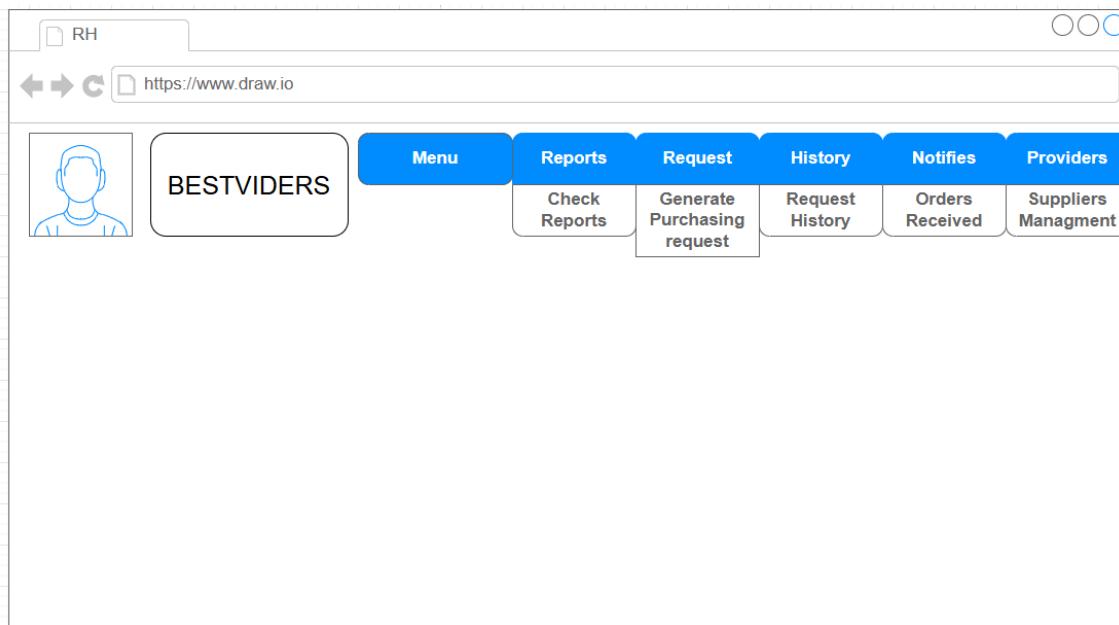
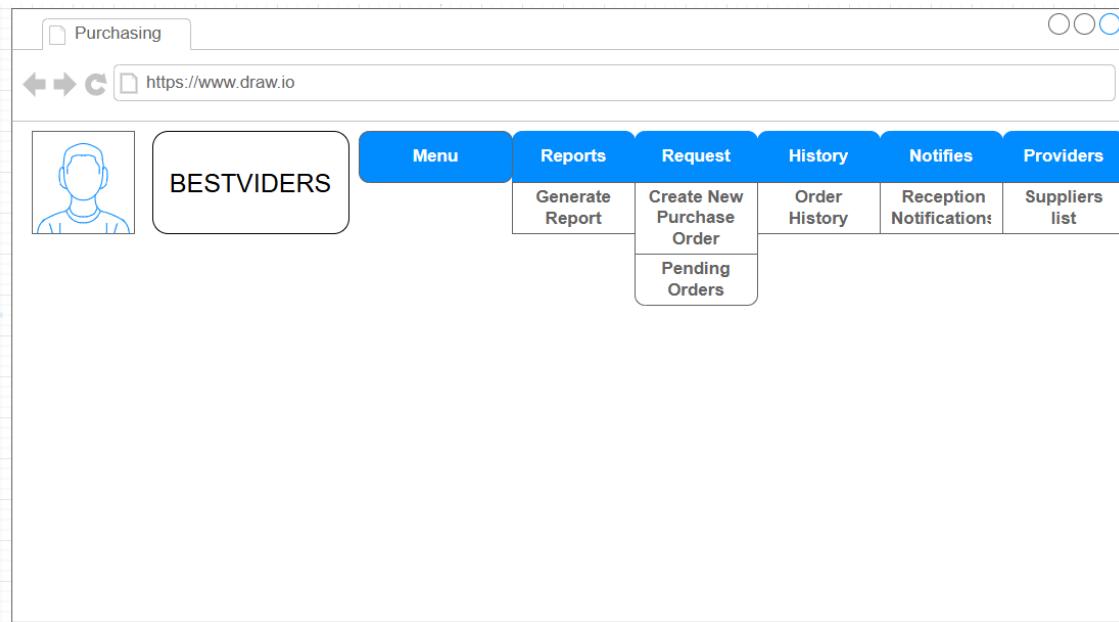
4.4 Preconstruction

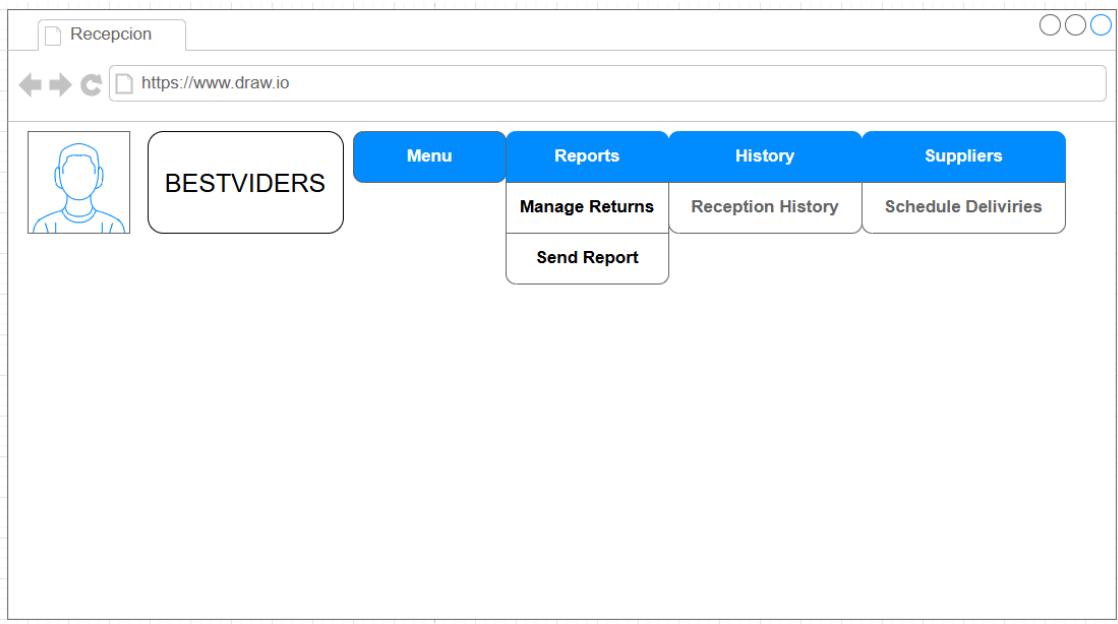
4.4.1 Mockup



4.4.2 Wireframes

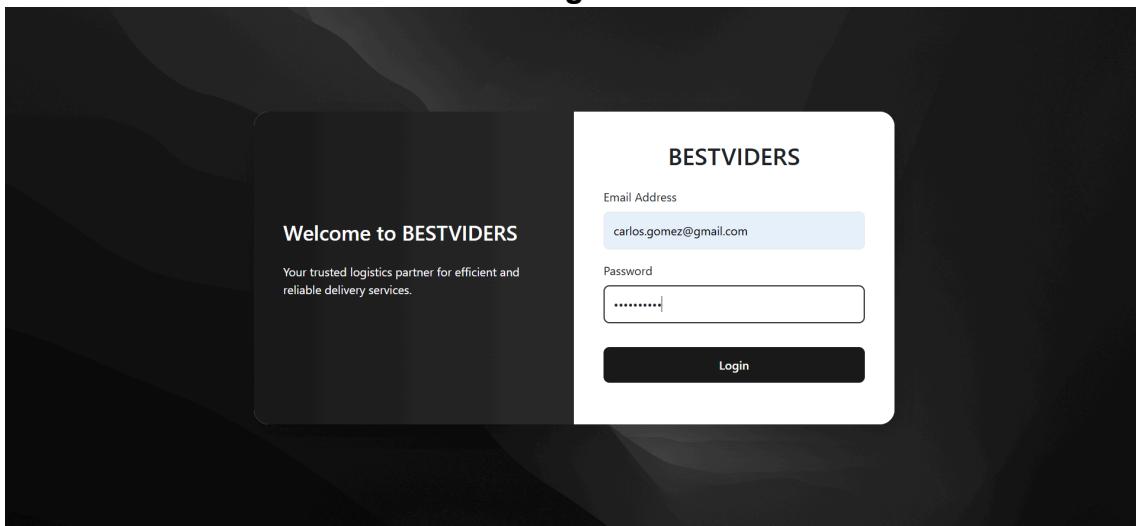




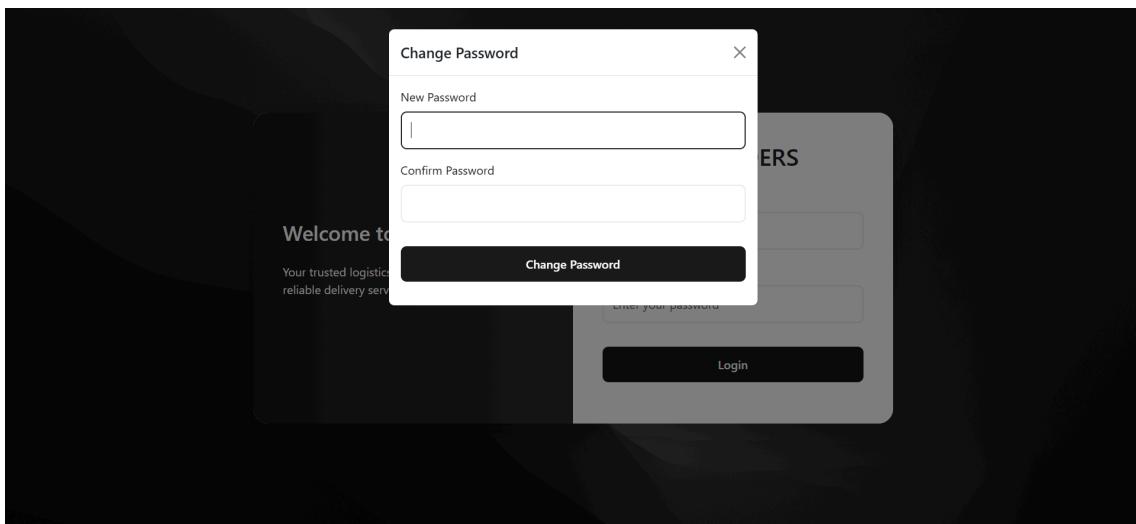


4.5 Construction

Login



The first thing we see in our program is the login, which is divided into 2 parts, the first is a normal login, which asks you for Email and Password, but if we log in with our default password, this appears:



In this section we enter our new password, once we enter it it will be updated in the database and it will ask us to log in again to confirm.

Index

The screenshot shows the 'BestViders' Human Resources WorkSpace. At the top, there's a dark header bar with the 'BestViders' logo and navigation links for 'Budgets', 'Employees', and 'Logout'. Below the header, a large title says 'Welcome to BestViders - Human Resources WorkSpace'. There are four main sections in a grid:

- About Our System:** Describes BestViders as a web-based platform for collaboration between HR and Purchasing.
- Human Resources Role:** Explains the role of a Human Resources user in maintaining relationships and managing budgets.
- Key Features:** Lists 'Provider Relationships' (view and update supplier info) and 'Employee Oversight' (analyze employee data).
- How It Works:** A bulleted list: 1. HR accesses provider and employee data via the platform. 2. Budget information is reviewed regularly to ensure proper allocations. 3. Reports and analytics are generated to guide decision-making.

In the Index we can see a small description of what the page or workspace of each type of user does, in this case we can see Human Resources which the only thing it can do is manage Employees and Budgets by area.

We are going to go through the different areas seeing what we can do.

The screenshot shows the 'Add Employees' form under the 'Human Resources' section. The form is titled 'Employee Information' and includes fields for First Name, Last Name, Second Last Name, Phone Number, Email, Charge, and Area. Each field has an associated input box. At the bottom is a 'Return' button and a 'Add New Employee' button.

In this section we can fill out the form with the information that the employee has, we can enter information such as his first name, last name, the second last name we can leave empty, his telephone number and his email that we give him, and finally his charge and area.

Add a new Budget

Budget Information

Budget Code	Initial Amount
Enter budget code	Enter initial amount
Budget Month	Budget Year
Select month	2024
Area	
Select area	

Add New Budget

In this section we will fill in the different data to be able to give a new budget to an area, in this case we need to place a code with which we can identify the budget, the year and month, the initial amount that this area will have and by Lastly, to which area this budget is directed.

Production Areas Create a Raw Material Order

Create an Order

Description

Enter order description

Raw Materials

<input type="checkbox"/> Ceramic Capacitor 10uF	<input type="checkbox"/> Ceramic Capacitor 22uF	<input type="checkbox"/> USB Connector
<input type="checkbox"/> HDMI Connector	<input type="checkbox"/> Schottky Diode	<input type="checkbox"/> Microcontroller
<input type="checkbox"/> ARM Cortex-M0	<input type="checkbox"/> LED 5mm Red	<input type="checkbox"/> PCB 2-layer
<input type="checkbox"/> PCB 4-layer	<input type="checkbox"/> Resistor 100 Ohm	<input type="checkbox"/> Resistor 1k Ohm
<input type="checkbox"/> NPN Transistor		

ADD ORDER

The only thing that can be done in this workspace is to place raw material orders, this goes to the purchasing area section and they will accept or deny this order.

In this case, what we have to fill out is a description of why we need this raw material order, and then we select which raw materials we are requesting.

Purchasing Area Approve or reject orders.

Order Number	Description	Employee	Materials	Status	Date	Area	Action
1	We need this to be able to produce some products.	4	Ceramic Capacitor 10uF (100), LED 5mm Red (100)	PEND	2024-12-03	PA1	<button>Approve</button> <button>Reject</button>

Showing 1 to 1 of 1 entries

When an order for raw materials is created, this reaches the Purchasing area, and seeing what you are asking for and its reason, we will reject or approve it, in order to continue with the explanation we will accept it.

Create a Request

The screenshot shows a modal window titled "Create a Request". At the top left is a "Return" button. Below the title, there is a "Select Order" dropdown menu containing the text "Order #1 - We need this to be able to produce some products.". Underneath is an "Estimated Date" input field showing "12/12/2024". A table follows, listing raw materials with their quantities, providers, and unit prices:

Requested Raw Material	Quantity	Provider	Price per unit
Ceramic Capacitor 10uF	100	ElectroComp Distributors	\$0.10
LED 5mm Red	100	GlobalTech Supplies	\$0.26

At the bottom is a "Create Request" button.

When we create a request, it will appear to us to choose which order we want to make a Request for, in this area only the orders that were approved appear, after this the raw material that was chosen in the order and its quantity will appear, then we will choose from which supplier are we going to have this raw material brought to us and it will show us the price per unit for which it is sold to us, we will also select the date on which we expect the Request to arrive.

Automatic Budget and Invoice

[Return](#)

Show 10 entries Search:

Folio	Amount	Subtotal	IVA	Pay Date	Request	Provider
F1031224-1	11.60	10.00	1.60	2024-12-03	1	ElectroComp Distributors
F1031224-5	30.16	26.00	4.16	2024-12-03	1	GlobalTech Supplies

Showing 1 to 2 of 2 entries

Previous [1](#) Next



When we create a Request, invoices are automatically created and the budget is lowered to the area that only requested that raw material order.

Add a new Provider

Provider Information

Fiscal Name

Phone Number

Email

Raw Materials

- ARM Cortex-M0
- Ceramic Capacitor 10uF
- Ceramic Capacitor 22uF
- HDMI Connector
- LED 5mm Red
- Microcontroller
- NPN Transistor

Add Provider

In this section we can add a new provider by entering information such as his Fiscal name, his contact telephone number and his Email, we can also select which raw materials we are going to work with.

Actions with the Provider

Fiscal Name	Email	Phone Number	Materials	Complaints	Actions
CircuitTech Solutions	info@circuittech.com	6643216789	Ceramic Capacitor 10uF ARM Cortex-M0 Resistor 1k Ohm Ceramic Capacitor 22uF NPN Transistor USB Connector PCB 2-layer	View Complaints	Modify Remove
ComponentWorld Inc.	orders@componentworld.com	6649876543	HDMI Connector PCB 4-layer Schottky Diode Microcontroller Resistor 100 Ohm Ceramic Capacitor 10uF LED 5mm Red	View Complaints	Modify Remove
ElectroComp Distributors	sales@electrocomp.com	6647891234	HDMI Connector Resistor 100 Ohm Ceramic Capacitor 10uF Resistor 1k Ohm NPN Transistor USB Connector	View Complaints	Modify Remove
GlobalTech Supplies	contact@globalsupplies.com	6641234567	PCB 2-layer PCB 4-layer Schottky Diode Microcontroller ARM Cortex-M0 Ceramic Capacitor 22uF LED 5mm Red	View Complaints	Modify Remove
MicroElectronics Ltd.	support@microelectronics.com	6645674321	PCB 2-layer ARM Cortex-M0 Resistor 1k Ohm Ceramic Capacitor 22uF NPN Transistor USB Connector	View Complaints	Modify Remove
PrecisionParts Co.	info@precisionparts.com	6644567890	HDMI Connector PCB 4-layer Schottky Diode Resistor 100 Ohm Microcontroller LED 5mm Red	View Complaints	Modify Remove

Showing 1 to 6 of 6 entries

In this section we can do several things, including seeing the different complaints that a provider has received, modifying their contact information and finally disaffiliating from them.

Store Receive a request

Create a Reception

Select Request

Request #1 - Order #1 - We need this to be able to produce some products

Request Information

Order: #1 - We need this to be able to produce some products.

Creation Date: 2024-12-03

Estimated Date: 2024-12-12

Requested By: Roberto Torres

Materials:

- Ceramic Capacitor 10uF (CAP003) - Quantity: 100 - Amount: \$10.00
- LED 5mm Red (LED001) - Quantity: 100 - Amount: \$26.00

Providers:

- ElectroComp Distributors (sales@electrocomp.com - 6647891234)
- GlobalTech Supplies (contact@globaltechsupplies.com - 6641234567)

Observations

When we place an order this will already arrive in real life at the store, once it arrives they will fill out a form where they will first choose which request they received, then they will be shown the information about the request and they will verify that everything will arrive as it should be, then From that they will fill out the observations section where they will write everything about how the request arrived.

Make Complaints

Submit Complaint

Provider: ElectroComp Distributors

Employee: José Martinez

Complaint Description:

Actions

Fiscal Name	Email	Items	Actions
CircuitTech Solutions	info@circuittech.com	1k Ohm Ceramic Capacitor 10uF PCB 2-layer	New Complaint View Complaints
ComponentWorld Inc.	orders@componentworld.com	Microcontroller LED 5mm Red	New Complaint View Complaints
ElectroComp Distributors	sales@electrocomp.com	Resistor 10uF Ceramic Capacitor 22uF LED 5mm Red	New Complaint View Complaints
GlobalTech Supplies	contact@globaltechsupplies.com	PCB 2-layer ARM Cortex-M0 Resistor 1k Ohm Ceramic Capacitor 22uF NPN Transistor USB Connector	New Complaint View Complaints
MicroElectronics Ltd.	support@microelectronics.com	PCB 2-layer ARM Cortex-M0 Resistor 1k Ohm Ceramic Capacitor 22uF NPN Transistor USB Connector	New Complaint View Complaints
PrecisionParts Co.	info@precisionparts.com	HDMI Connector PCB 4-layer Schottky Diode Resistor 100 Ohm Microcontroller LED 5mm Red	New Complaint View Complaints

Showing 1 to 6 of 6 entries

If something goes wrong with the Request, we can separately make a complaint to a Provider, in this case we are shown which Provider we are making the complaint to, which employee is making it and below we would fill in all the information about why the complaint is .