

GROUP 5

NDRRMC GOVERNMENT WEBSITE

Web Accessibility Assessment Form - Web Presence

| <i>Stage 1 - Emerging Web Presence</i> | | | | |
|---|---------------------------------------|---|--|--|
| A Basic Web Feature | Yes/No | Remarks | | |
| 1 Home | Yes | Website has a homepage with navigation and content updates. | | |
| 2 Philippine Standard Time Links to other agencies | Yes | Displayed on the top banner. | | |
| 3 (GOVPH and Standard Footer) | Yes | Has GOVPH and other links | | |
| 4 Site Map | Yes | Site map is included in the footer links/Navigation menu acts as sitemap | | |
| B Info About the Agencies | Yes/No | Remarks | | |
| 1 Agency Name and Logo (Masthead) | Yes | Clearly visible at the top of the site. | | |
| 2 About Us | Yes | But there is only about GOVPH not the main website | | |
| 3 Organization Structure | Yes | The website contains an organizational chart showing the hierarchical structure of NDRRMC, including the Chairperson, Vice-Chairpersons, Member Agencies, and supporting offices. | | |
| 4 Key Officials | Yes | Names and positions of officials are listed. | | |
| 5 Contact Details Phone/Fax | Yes | Provided with phone and email | | |
| Email | Yes | available | | |
| Address and Location Map | Yes | available | | |
| No | Only text address, no interactive map | | | |
| C Strategic Information of the Agency | Yes/No | Remarks | | |
| 1 Citizens' Charter | No | Available under Transparency Seal with service standards. | | |
| 2 Transparency Seal | Yes | Visible on the homepage and accessible | | |
| Mission and Vision | No | Mission and Vision not clearly shown on the site. | | |
| Organizational Aims and Objectives | Yes | Described its aim and Objectives | | |
| Mandate and Functions | Yes | RA 10121 mandate & functions posted. | | |
| Products or Services | Yes | Disaster alerts, reports, hazard maps available. | | |

| | | |
|---|-----|--|
| 3 Plans, Programs, Projects | Yes | DRRM plans, programs, projects posted. |
| 4 Policy/Regulation Releases Major Final Output's / | Yes | Resolutions, circulars, and guidelines are posted. |
| 5 PREXC (National Budget Circular No. 569, s. 2017) | No | Not clearly Posted |

| D Resources | Yes/No | Remarks |
|---|--------|---|
| 1 Downloads | Yes | Sitreps, reports, and issuances available |
| 2 Archives | Yes | Yes visible on the homepage |
| 3 FAQs | No | No dedicated FAQ section found on the website. |
| 4 Opportunities | No | No careers/jobs page or public opportunities section found. |
| 5 Announcements/Latest News/Events | Yes | Regularly updated with press releases and advisories. |

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| Stage 2 - Enhanced Web Presence | Yes/No | Remarks |
| A Accessible information at the website, which will be regularly updated, at least 1.5 months | Yes/No | Remarks |
| 1 Information/data is up to date | Yes | Recent advisories and reports are posted. |
| 2 News/press releases/announcements is present | Yes | News updates and bulletins are visible on the homepage. |
| B Search function and sitemap | Yes/No | Remarks |
| 1 Search function | Yes | Functional search bar provided. |
| 2 Site map | Yes | Site map not provided. |
| C Forms, publications, and other documents that can be made available for downloading | Yes/No | Remarks |
| 1 Availability of forms | No | FOI form available; other public service forms not provided. |
| 2 Availability of useful documents | Yes | Laws, circulars, and guidelines are posted. |
| 3 Availability of downloadable forms | Yes | Available downloadable forms |
| 4 Existence of a one-stop shop agency portal | No | No integrated portal for services.. |

| D Interactive elements are present (e.g. feedback forms, SNS, SMS) | Yes/No | Remarks |
|---|--------|---|
| 1 Interactive elements are present like message board, feedback form, guest, contact us | Yes | There is interactive elements in the website. |
| 2 SNS are utilized | Yes | There are social media links in "contacts us" Actively used for announcements and emergency advisories. |
| 3 Wireless technology is used to send messages to mobile devices | Yes | Citizens receive mobile text alerts and warnings during disasters. |

| E Bid announcements and other external links | Yes/No | Remarks |
|---|--------|--|
| 1 Bid announcements/purchase information | No | Has announcements but not specific to bidding/purchase. |
| 2 Department portals/links within the department/offices/field offices | Yes | There are portals to other departments or field offices. |
| 3 Specialized database/statistics | Yes | Situation reports, statistics and data portal available. |
| 4 User login and password | No | No login feature for users. |
| 5 Links to national government portals, other agencies outside the department and international links | Yes | GOVPH and related government offices links present. |
| 6 Multiple languages | No | Website only available in English. |

| Stage 3 - Transactional | | |
|--------------------------------|--------|--|
| A Online Services | Yes/No | Remarks |
| 1 e-Services Available | No | No direct e-Services. Website focuses on info sharing, advisories, and downloads only. |

| B Security | Yes/No | Remarks |
|-------------------|--------|---|
| 1 SSL | Yes | SSL enabled, site uses HTTPS for secure access. |
| 2 Privacy Policy | Yes | No dedicated privacy policy found on the site. |

| | | |
|---|--------|---|
| | No | Only at the client satisfaction survey |
| 3 Captcha | | |
| C Simple e-Participation | Yes/No | Remarks |
| 1 RSS | No | No RSS feed available; updates only through website posts and social media. |
| 2 Other Forms of e-Participation | Yes | Has Client Satisfaction Survey and contact channels |
| D Other Features | Yes/No | Remarks |
| 1 e-Mail alerts for participation | No | No email alerts on site; disaster alerts sent via SMS/mobile instead. |
| 2 Job opportunities/Careers | No | No careers/jobs section on website |
| 3 e-Signature | No | No e-signature feature; site is informational only. |
| 4 Public User log-in and password | No | No public login/registration; site is informational only. |
| 5 Confirmation of request | No | No request submission/confirmation feature; site is informational only. |
| 6 Online Forms | No | No built-in online forms; only external Client Satisfaction Survey link. |
| Stage 4 - Connected | | |
| A E-participation policy or mission statement | Yes/No | Remarks |
| 1 e-Information | No | Not available; only general mission/vision and mandate posted.. |
| B Calendar listings of upcoming e-participation activities | Yes/No | Remarks |
| 1 e-Information | No | No calendar for e-participation; only advisories/disaster bulletins. |

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| C Archived information about e-participation activities | Yes/No | Remarks |
| 1 e-Information | No | No archive of e-participation activities; only reports/advisories available. |
| D E-participation tools to obtain public opinion | Yes/No | Remarks |
| 1 Discussion Forums | No | There is no pages for discussions and forums. |
| 2 Customer Satisfaction Surveys | Yes | Available (Client Satisfaction Survey link) |
| 3 Opinion Polls | No | None |
| 4 Blogs | No | None |
| 5 Social Networking Sites | No | Facebook, Twitter/X links (Contact Us page) |
| 6 Bulletin Boards(front page itself) | Yes | Announcements posted on homepage (functions as a bulletin) |
| 7 Chat Room | No | None |
| 8 Web Casting | Yes | None |
| E Citizen feedback on the national strategy, policies and e-services | Yes/No | Remarks |
| 1 E-information | Yes | Limited (only survey + contact info). |
| 2 E-consultation | No | Not Available |
| 3 E-decision-making | No | No tool for decision making is available. |
| F Provision for publishing the results of citizen feedback | Yes/No | Remarks |
| 1 E-information | No | Not available |
| 2 <u>E-consultation</u> | No | Not available |
| 3 E-decision-making | No | Not Available |
| G Archive on responses by government to citizen's questions, queries and inputs | Yes/No | Remarks |

| | | | |
|----------|-------------------|----|---|
| 1 | E-information | No | The website doesn't have participative functionalities for users. |
| 2 | E-consultation | No | The website doesn't have participative functionalities for users. |
| 3 | E-decision-making | No | There is no functionality for e-decision-making. |

| Total | Percentage | Result (Passed/Failed) |
|--------------|-------------------------|----------------------------------|
| | 39 36 52.00% | Passed |